

CERTIFIED COPY OF ORDER

STATE OF MISSOURI

County of Boone

} ca.

July Session of the July Adjourned

Term. 2020

In the County Commission of said county, on the

16th

day of

July

2020

the following, among other proceedings, were had, viz:

Now on this day, the County Commission of the County of Boone does hereby recognize the Boone County Fire Protection District on its 50th anniversary.

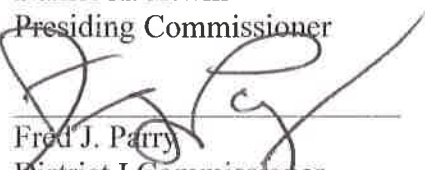
Done this 16th day of July 2020.

ATTEST:


Brianna L. Lennon
Brianna L. Lennon
Clerk of the County Commission



Daniel K. Atwill
Presiding Commissioner



Fred J. Parry
District I Commissioner



Janet M. Thompson
District II Commissioner

PROCLAMATION RECOGNIZING BOONE COUNTY FIRE PROTECTION DISTRICT (BCFPD) ON ITS 50TH ANNIVERSARY

- WHEREAS*, prior to 1964, rural Boone County had no organized fire protection; and
- WHEREAS*, spurred by the tragic death of an elderly Boone County resident in a home fire, members of a local CB radio club, Central Missouri Radio Squad, formed what would become the Boone County Volunteer Fire Department; and
- WHEREAS*, funded by donations, bake sales, and turkey shoots, the newly-created department built its first station and began training volunteers, utilizing donated milk trucks and tire repair trucks, as well as converted military surplus equipment, as the first fleet of fire apparatus; and
- WHEREAS*, in 1967, the fledgling fire department purchased a 1954 pumper, which, after many years of service to the community, has been retired to a more leisurely life at BCFPD Station 8 as "Truman's Taxi," driving Truman the Tiger around Faurot Field during MU home football games; and
- WHEREAS*, when Missouri law changed in 1969, it became slightly easier to form fire protection districts and, on July 11, 1970, Boone County citizens voted to authorize the formation of the Boone County Fire Protection District (BCFPD) with a 62% approval rate; and
- WHEREAS*, following the 1970 election, BCFPD, staffed by approximately 30 volunteers working from a 40' by 60' metal fire station on Route PP in Columbia, quickly established additional fire station sites in Rocheport, Hallsville, and Harrisburg; and
- WHEREAS*, now, 50 years later, BCFPD has grown into the largest volunteer fire department in Missouri and one of the largest in the United States, with 451 total members, including 225 volunteer firefighters and EMS responders; 16 BCFPD Pipes and Drums members; and 206 Missouri Task Force 1 members; all supported by a 22-member headquarter staff with operations overseen by a five-member Board of Directors; and
- WHEREAS*, now protecting nearly 500 square miles of central and northern Boone County, BCFPD has 15 stations, a headquarters facility, a training center, 65 operational apparatus and vehicles, and responds to more than 3,600 fire, medical, rescue, and other incidents each year; and
- WHEREAS*, BCFPD is also the sponsoring agency for Missouri Task Force 1; this DHS/FEMA Urban Search and Rescue Task Force is one of only 28 of its kind in the nation, and responds to calls for help in Boone County, throughout the State of Missouri and across the nation; and
- WHEREAS*, the founding members coined the motto, "A Helping Hand," which still exemplifies the core values of the BCFPD after 50 years of service, an organization founded on and sustained by the dedication and passion of its members.
- THEREFORE*, the Boone County Commission does hereby recognize the Boone County Fire Protection District on its 50th anniversary and extends its sincerest appreciation for BCFPD's dedication to the safety of Boone County, the State of Missouri, and our nation.

IN TESTIMONY WHEREOF, this 16th day of July, 2020.

Daniel K. Atwill, Presiding Commissioner

Fred J. Parry, District I Commissioner

Janet M. Thompson, District II Commissioner

ATTEST:

Brianna L. Lennon, County Clerk

CERTIFIED COPY OF ORDER

STATE OF MISSOURI }
County of Boone } ea.

July Session of the July Adjourned

Term. 2020

In the County Commission of said county, on the 16th day of July 2020

the following, among other proceedings, were had, viz:

Now on this day, the County Commission of the County of Boone does hereby approve the attached Contract Amendment Number Five to Contract 08-01MAR16 – On-Line Computer Legal and General Research Services.

Terms of the amendment are stipulated in the attached Amendment. It is further ordered the Presiding Commissioner is hereby authorized to sign said Contract Amendment Number Five.

Done this 16th day of July 2020.

ATTEST:


Brianna L. Lennon
Clerk of the County Commission


Daniel K. Atwill
Presiding Commissioner

Fred J. Parry
District I Commissioner

Janet M. Thompson
District II Commissioner

Boone County Purchasing

Liz Palazzolo
Senior Buyer



613 E. Ash, Room 109
Columbia, MO 65201
Phone: (573) 886-4392
Fax: (573) 886-4390

MEMORANDUM

TO: Boone County Commission
FROM: Liz Palazzolo, CPPO, C.P.M.
DATE: June 30, 2020
RE: Amendment #5 to Contract #08-01MAR16 – On-Line Computer Legal and General Research Services

Amendment #5 to Contract #08-01MAR16 – On-Line Computer Legal and General Research Services that was awarded June 30, 2016 (Commission Order 314-2016) is being amended to add an update to the subscription agreement for Proflex (Westlaw) used by the Boone County Prosecuting Attorney's Office to accommodate 16 attorneys on staff. All other terms, conditions, and prices of the original agreement as previously amended remain the same.

The following Department/Account codes will be used:

- 1261 - Prosecuting Attorney/70100 – Software Subscriptions: \$21,397.08

/lp

cc: Contract File

**CONTRACT AMENDMENT NUMBER FIVE
PURCHASE AGREEMENT 08-01MAR16
FOR
ON-LINE COMPUTER LEGAL AND GENERAL RESEARCH SERVICES
FOR THE BOONE COUNTY PROSECUTING ATTORNEY - TERM AND SUPPLY**

The Agreement **08-01MAR16** dated the 30th day of June 2016 made by and between Boone County, Missouri and **West Publishing Corporation d/b/a West, a Thomson Reuters Business**, for and in consideration of the performance of the respective obligations of the parties set forth herein, is amended to incorporate the attached Westlaw Renewal Order Form, and as follows:

1. Update the PROFLEX (Westlaw) subscription for the Boone County Prosecuting Attorney's Office per the attached Order ID: Q-00813733 which shall be incorporated into the contract by reference.

Account Number	1000597713			
Customer Name	Boone County Prosecuting Attorney			
ProFlex Products-- see Order ID: Q-00813733				
Service Material	Product	Monthly Charges – Firm and Fixed	Minimum Terms (Months)	Year Over Year Increase During Minimum Term
40757482	WEST PROFLEX	\$1,783.09	24	3%

2. All other terms, conditions, provisions and prices of the original agreement, as previously amended, shall remain in full force and effect.

IN WITNESS WHEREOF the parties through their duly authorized representatives have executed this agreement on the day and year first above written.

**WEST PUBLISHING CORPORATION
DBA
WEST, a THOMSON REUTERS BUSINESS**

BOONE COUNTY, MISSOURI

BY: BOONE COUNTY COMMISSION

DocuSigned by:
By: Linda M. Burton
Signature
A06B00669D7A43D...
SSCMC
By: _____
Title

DocuSigned by:
Daniel K. Atwill
Presiding Commissioner
BA4B954CED6E4EB...

316-2020

Commission Order:

Date: 7-16-20

APPROVED AS TO FORM:

ATTEST:

DocuSigned by:

J. J. House
County Counselor

DocuSigned by:

Brianna L Lennon by MT
County Clerk

AUDITOR CERTIFICATION: In accordance with §RSMo 50.660, I hereby certify that a sufficient unencumbered appropriation balance exists and is available to satisfy the obligation(s) arising from this contract. (Note: Certification of this contract is not required if the terms of this contract do not create a measurable county obligation at this time.)

1261/70100- \$21,397.08

DocuSigned by:


June E Pitchford by JF
Signature

7/9/2020

Date

Appropriation Accounts

Attachment – Amendment #5 Contract 08-01MAR16

 THOMSON REUTERS	Order Form	Order ID: Q-00813733
Contact your representative d.owens@thomsonreuters.com with any questions. Thank you.		

Account Address
 Account #: 1000597713
 BOONE COUNTY PROSECUTING
 ATTORNEY
 BONNIE ADKINS
 705 E WALNUT ST
 COLUMBIA MO 65201-4448 US

Shipping Address
 Account #: 1000597713
 BOONE COUNTY PROSECUTING
 ATTORNEY
 BONNIE ADKINS
 705 E WALNUT ST
 COLUMBIA MO 65201-4448 US

Billing Address
 Account #: 1000597713
 BOONE COUNTY PROSECUTING
 ATTORNEY
 BONNIE ADKINS
 705 E WALNUT ST
 COLUMBIA, MO 65201-4448 US

This Order Form is a legal document between West Publishing Corporation and Subscriber. West Publishing Corporation also means "West", "we" or "our" and Subscriber means "you", or "I". Subscription terms, if any, follow the ordering grids below.

ProFlex Product
 See Attachment for details

Service Material	Product	Monthly Charges	Minimum Term (Months)	Year Over Year Increase During Minimum Term
40757482	WEST PROFLEX	\$1,783.09	24	3%

Minimum Terms

Online/ Practice Solution/Software/ProFlex Products : Monthly Charges begin on the date we process your order and will be prorated for the number of days remaining in that calendar month, if any. Your Monthly Charges will continue for the number of complete calendar months listed in the Minimum Term column above. The percent increases for multi-year orders appear in the Term Increases column above. Subscriber ("you" or "I") is also responsible for all Excluded Charges. Excluded Charges are for accessing Westlaw data or a Practice Solutions service that is not included in your subscription. Excluded Charges may change after at least 30 days written or online notice.

For Window Products: Monthly Charges begin on the date we process your order and will continue for the number of complete calendar months in the Minimum Term column above. The percent increases for multi-year orders appear in the Term Increases column above. Monthly Charges are due regardless of the level of your usage. Transactional usage charges that exceed the Monthly Charges are waived up to the Monthly Window amount stated above. In addition to the Monthly Charges you are responsible for transactional usage charges in excess of the Monthly Window. Transactional charges are calculated based upon our then-current Schedule A rates. You are also responsible for all Excluded Charges. Excluded Charges are charges for accessing a service that is not included in your subscription. Excluded Charges may change after at least 30 days written or online notice.

To apply Window charges to a specific month, the request must be submitted at least five (5) business days prior to the end of the month.

Post Minimum Terms

For Online/Practice Solutions/Software /ProFlex Products: At the end of the Minimum Term your Monthly Charges will increase by 7%. Thereafter, the Monthly Charges will increase every 12 months unless we notify you of a different rate at least 90 days before the annual increase. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803.

Automatic Renewal Term for Window Products. At the end of the Minimum Term your Monthly Charges will be billed at up to our then-current rate. Thereafter, we may modify the Monthly Charges if we notify you of a different rate with at least 90 days notice. The Monthly Window will remain unchanged. You are also responsible for all Excluded Charges. Excluded Charges may change after 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

To apply Window charges to a specific month, the request must be submitted at least five (5) business days prior to the end of the month.

Federal Government Subscribers Optional Minimum Term. Federal government subscribers that chose a multi-year Minimum Term, those additional months will be implemented at your option pursuant to federal law.

Charges, Payments & Taxes. You agree to pay all charges in full within 30 days of the date of invoice. You are responsible for any applicable sales, use, value added tax (VAT), etc. unless you are tax exempt. If you are a non-government subscriber and fail to pay your invoiced charges, you are responsible for collection costs including attorneys' fees.

Settling a Disputed Balance. Payments marked "paid in full", or with any other restrictive language, will not operate as an accord and satisfaction without our prior written approval. We reserve our right to collect any remaining amount due to us on your account. Partial payments intended to settle an outstanding balance in full must be sent to: Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN

55123-1803, along with a written explanation of the disagreement or dispute. This address is different from the address you use to make account payments.

eBilling Contact. All invoices for this account will be emailed to your e-Billing Contact(s) unless you have notified us that you would like to be exempt from e-Billing.

Credit Verification. If you are applying for credit as an individual, we may request a consumer credit report to determine your creditworthiness. If we obtain a consumer credit report, you may request the name, address and telephone number of the agency that supplied the credit report. If you are applying for credit on behalf of a business, we may request a current business financial statement from you to consider your request.

Returns and Refunds. You may return a print product to us within 45 days of the original shipment date if you are not completely satisfied. Assured Print Pricing, Library Savings Plan, West Complete, Library Maintenance Agreements, ePack, WestPack, Westlaw, CLEAR, Monitor Suite, ProView eBook, Software, West LegalEdcenter, Practice Solutions, TREWS, Peer Monitor and Data Privacy Advisor charges are not refundable. Please see <http://static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf> or contact Customer Service at 1-800-328-4880 for additional details regarding our policies on returns and refunds.

Applicable Law. If you are a state or local governmental entity, your state's law will apply and any claim may be brought in the state or federal courts located in your state. This Order Form will be interpreted under Minnesota state law and any claim by one of us may be brought in the state or federal courts in Minnesota. If you are a United States Federal Government subscriber, United States federal law will apply and any claim may be brought in any federal court.

Excluded Charges. If you access services that are not included in your subscription you will be charged our then-current rate ("Excluded Charges"). Excluded Charges will be invoiced and due with your next payment. For your reference, the current Excluded Charges schedules are located at the links below. Excluded Charges may change after at least 30 days written or online notice.

- <http://static.legalsolutions.thomsonreuters.com/static/agreement-plan-2-pro-govt-agencies.pdf>
- <https://static.legalsolutions.thomsonreuters.com/static/agreement/schedule-a-concourse-firm-central-caseologistix.pdf>

Thomson Reuters General Terms and Conditions, apply to all products ordered, except print and is located at <https://static.legalsolutions.thomsonreuters.com/static/ThomsonReuters-General-Terms-Conditions.pdf>. In the event that there is a conflict of terms between the General Terms and Conditions and this Order Form, the terms of this Order Form control. This Order Form is subject to our approval.

Thomson Reuters General Terms and Conditions for Federal Subscribers is located at <https://static.legalsolutions.thomsonreuters.com/static/Federal-ThomsonReuters-General-Terms-Conditions.pdf>. In the event that there is a conflict of terms between the General Terms and Conditions and this Order Form, the terms of this Order Form control. This Order Form is subject to our approval.

Banded Product Subscriptions You certify the total number of attorneys (partners, shareholders, associates, contract or staff attorneys, of counsel, and the like), corporate users, personnel or full-time-equivalent students is indicated in the applicable Quantity column. Our pricing for banded products is made in reliance upon your certification. If we learn that the actual number is greater or increases at any time during the Term, we reserve the right to increase your charges as applicable.

Product Specific Terms. The following products have specific terms which are incorporated by reference and made part of this Order Form if they apply to your order. They can be found at <https://static.legalsolutions.thomsonreuters.com/static/ThomsonReuters-General-Terms-Conditions-PST.pdf>. If the product is not part of your order, the product specific terms do not apply. If there is a conflict between product specific terms and the Order Form, the product specific terms control.

- Campus Research
- Contract Express
- Hosted Practice Solutions
- ProView eBooks
- Time and Billing
- West km Software
- West LegalEdcenter
- Westlaw
- Westlaw Doc & Form Builder
- Westlaw Paralegal
- Westlaw Patron Access
- Westlaw Public Records

Additional Order Form Terms and Conditions

Government Non Availability of Funds for Online, Practice Solutions or Software Products

You may cancel a product or service with at least 60 days written notice if you do not receive sufficient appropriation of funds. Your notice must include an official document (e.g., executive order, an officially printed budget or other official government communication) certifying the non-availability of funds. You will be invoiced for all charges incurred up to the effective date of the cancellation.

Acknowledgement: Order ID: O-00813733

Daniel K. Knight
Signature of Authorized Representative for order


Roane County Prosecutor
Title

Daniel K. Knight
Printed Name

6-25-20
Date

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This Order Form will expire and will not be accepted after 8/18/2020.

 THOMSON REUTERS	Attachment	Order ID: Q-00813733
	Contact your representative d.owens@thomsonreuters.com <u>with</u> any questions. Thank you.	

Payment Method:
 Payment Method: Bill to Account
 Account Number: 1000597713

Order Confirmation Contact (#28)
 Contact Name: Palazzolo, Liz
 Email: lpalazzolo@boonecountymmo.org

Shipping Information:
 Shipping Method: Ground Shipping - U.S. Only

eBilling Contact
 Contact Name Liz Palazzolo
 Email lpalazzolo@boonecountymmo.org

ProFlex Multiple Location Details			
Account Number	Account Name	Account Address	Action
1000597713	BOONE COUNTY PROSECUTING ATTORNEY	705 E WALNUT ST COLUMBIA MO 65201-4448 US	New

ProFlex Product Details			
Quantity	Unit	Service Material #	Description
20	Attorneys	41935298	Gvt PeopleMap Premier And Company Investigator For Government (Westlaw PRO™)
20	Attorneys	42077755	Gvt - Analytical Plus for Government
20	Attorneys	42077751	Gvt - National Primary Core
20	Attorneys	41933475	Gvt Litigation For Government (Westlaw PRO™)

Account Contacts			
Account Contact First Name	Account Contact Last Name	Account Contact Email Address	Account Contact Customer Type Description
Liz	Palazzolo	lpalazzolo@boonecountymmo.org	EML PSWD CONTACT

Lapsed Products	
Sub Material	Active Subscription to be Lapsed
41935299	Gvt PeopleMap Premier And Company Investigator For Government (Westlaw PRO™)
41933477	Gvt Litigation For Government (Westlaw PRO™)
42077754	Gvt - Analytical Plus for Government
42076680	Gvt - National Primary Core

CERTIFIED COPY OF ORDER

STATE OF MISSOURI }
County of Boone } ea.

July Session of the July Adjourned

Term. 2020

In the County Commission of said county, on the 16th day of July 2020

the following, among other proceedings, were had, viz:

Now on this day, the County Commission of the County of Boone does hereby award Contract CT170457009 – NASPO Cloud Solutions (Carahsoft CARES funding tracking software) to Carahsoft Technology of Reston, Virginia.

Terms of the award are stipulated in the attached Purchase Agreement. It is further ordered the Presiding Commissioner is hereby authorized to sign said Purchase Agreement.

Done this 16th day of July 2020.

ATTEST:


Brianna L. Lennon
Clerk of the County Commission


Daniel K. Atwill
Presiding Commissioner

Fred J. Parry
District I Commissioner

Janet M. Thompson
District II Commissioner

Boone County Purchasing

Liz Palazzolo
Senior Buyer



613 E. Ash, Room 109
Columbia, MO 65201
Phone: (573) 886-4392
Fax: (573) 886-4390

MEMORANDUM

TO: Boone County Commission
FROM: Liz Palazzolo, CPPO, C.P.M.
DATE: July 14, 2020
RE: Award of Contract CT170457009 – NASPO Cloud Solutions (Carahsoft CARES funding tracking software) - (Co-op contract – State of Missouri)

The Purchasing Department requests permission to award contract CT170457009 for NASPO Cloud Solutions with Carahsoft Technology of Reston, Virginia. This is a cooperative contract established by the State of Missouri using a NASPO Valuepoint contract.

The contract runs through July 01, 2020 through September 10, 2026.

Payments will be made from Department 2982 – CARES Act/Account 70100 – Software Subscriptions for \$103,493.28.

/lp

cc: Contract File

**PURCHASE AGREEMENT FOR
NASPO CLOUD SOLUTIONS**

THIS AGREEMENT dated the 16th day of July 2020 is made between Boone County, Missouri, a political subdivision of the State of Missouri through the Boone County Commission, herein "County" and **Carahsoft Technology** herein "Vendor."

IN CONSIDERATION of the parties' performance of the respective obligations contained herein, the parties agree as follows:

1. **Contract Documents** - This agreement shall consist of this Purchase Agreement for a Term and Supply contract for **NASPO Cloud Solutions** in compliance with all bid specifications and any addendums issued for State of Missouri Contract Number **CT170457009** and Boone County's Standard Terms and Conditions including the **Carahsoft quote number 22799124** dated 6/17/2020 and the associated **Scope of Work** attached hereto as **Attachment One**. All such documents shall constitute the contract documents which are incorporated herein by reference. Service or product data, specification and literature submitted with the original bid response may be permanently maintained in the County Purchasing Office and/or the State of Missouri contract file for this contract if not attached. In the event of conflict between any of the foregoing documents, this Purchase Agreement and State of Missouri Contract # **CT170457009**, including Boone County's Standard Terms and Conditions shall prevail and control over the vendor's bid response.

2. **Contract Duration** - This agreement shall commence on the **July 1, 2020 and extend through September 10, 2026** subject to the provisions for termination specified below.

3. **Purchase** - The County agrees to purchase from the Vendor and the Vendor agrees to supply the County with the ServiceNow Subscription Service Agreement, Subscription Service Guide, Data Processing Addendum, Product Overview, Custom Table Guide, Integration Hub Overview, training, training certification and learning credits as described in **Carahsoft quote number 22799124** dated 6/17/2020 which is incorporated into the contract as **Attachment One**.

Line#	Part #	Description	Firm, fixed price per month	Number of Months	QTY	Extended Price
1	PROD11415	ServiceNow® Integration Hub Starter – Transactions Service Now PROD11415 Start Date: 08/15/2020 End Date: 08/15/2023	\$0.00	36	1	\$0.00
2	AR2472-SER004-1222020-011	ServiceNow® Customer Service Management Professional – CSM User v4 ServiceNow -	\$168.53	36	16	\$97,073.28

		PROD12820 Start Date: 08/15/2020 End Date: 08/15/2023				
3	4112-2-427	ServiceNow® Implementation - Tailored	\$160.50		40	\$6,420.00
Total Price, Firm and Fixed						\$103,493.28

4. **Delivery** – Time is of the essence. The contractor agrees to deliver no later than within 30 calendar days ARO.

5. **Data Ownership and Retention** - All data shall be owned by the County of Boone after expiration of the licensing/subscription period. The Contractor shall provide the County with back-up support of County data held in the Contractor's database.

6. **Billing and Payment** - All billing shall be invoiced to the County department that places the order and may only include the pricing consistent with State of Missouri Contract **CT170457009** and **Carahsoft quote number 22799124** dated 6/17/2020. No additional fees for delivery or extra services not included in State of Missouri Contract **CT170457009** or taxes shall be included as additional charges in excess of the charges in State of Missouri Contract **CT170457009**. The County agrees to pay all invoices within thirty days of receipt. In the event of a billing dispute, the County reserves the right to withhold payment on the disputed amount; in the event the billing dispute is resolved in favor of the Contractor, the County agrees to pay interest at a rate of 9% per annum on disputed amounts withheld commencing from the last date that payment was due.

7. **Binding Effect** - This agreement shall be binding upon the parties hereto and their successors and assigns for so long as this agreement remains in full force and effect. This Agreement shall be governed under the laws of the State of Missouri and any action relating hereto shall be brought in the Circuit Court of Boone County, Missouri.

8. **Termination** - This agreement may be terminated by the County upon thirty days advance written notice for any of the following reasons or under any of the following circumstances:

- a. County may terminate this agreement due to material breach of any term or condition of this agreement, or
- b. County may terminate this agreement if in the opinion of the Boone County Commission if delivery of products are delayed or products delivered are not in conformity with bidding specifications or variances authorized by County, or
- c. If appropriations are not made available and budgeted for any calendar year.

IN WITNESS WHEREOF the parties through their duly authorized representatives have executed this agreement on the day and year first above written.

CARAHSOFT TECHNOLOGY

DocuSigned by:
By Kristina Smith
BB279B81FB84436...
Title Contracts Director

BOONE COUNTY, MISSOURI

By: Boone County Commission

DocuSigned by:
Daniel K. Atwill
Presiding Commissioner
BA4B934CED6E4EB...

APPROVED AS TO FORM:

ATTEST:

DocuSigned by:
J. Johnson

County Counselor
7D71DEAEB9D74DD...

DocuSigned by:
Brianna L Lennon by MT

County Clerk
7D82DA986BF6495...

AUDITOR CERTIFICATION

In accordance with RSMo 50.660, I hereby certify that a sufficient unencumbered appropriation balance exists and is available to satisfy the obligation(s) arising from this contract. (Note: Certification of this contract is not required if the terms of this contract do not create a measurable county obligation at this time.)

2982/70100: \$103,493.28

DocuSigned by:
June E Pitchford by JF

8C24BD84EE7A483...

7/10/2020

Signature

Date

Appropriation Account

STANDARD CONTRACT TERMS AND CONDITIONS - BOONE COUNTY, MISSOURI

1. Contractor shall comply with all applicable federal, state, and local laws and failure to do so, in County's sole discretion, shall give County the right to terminate this Contract.
2. Prices shall include all charges for packing, delivery, installation, etc., (unless otherwise specified) to the Boone County Department.
3. The Boone County Commission has the right to accept or reject any part or parts of all bids, to waive technicalities, and to accept the offer the County Commission considers the most advantageous to the County. Boone County reserves the right to award this bid on an item-by-item basis, or an "all or none" basis, whichever is in the best interest of the County. The Purchasing Director reserves the right, when only one bid has been received by the bid closing date, to delay the opening of bids to another date and time in order to revise specifications and/or establish further competition for the commodity or service required. The one (1) bid received will be retained unopened until the new Closing date, or at request of bidder, returned unopened for re-submittal at the new date and time of bid closing.
4. When products or materials of any particular producer or manufacturer are mentioned in our contracts, such products or materials are intended to be descriptive of type or quality and not restricted to those mentioned.
5. Do not include Federal Excise Tax or Sales and Use Taxes in billing, as law exempts the County from them.
6. The delivery date shall be stated in definite terms.
7. The County Commission reserves the right to cancel all or any part of orders if delivery is not made or work is not started as guaranteed. In case of delay, the Contractor must notify the Purchasing Department.
8. In case of default by the Contractor, the County of Boone will procure the articles or services from other sources and hold the Contractor responsible for any excess cost occasioned thereby.
9. Failure to deliver as guaranteed may disqualify Contractor from future bidding.
10. Prices must be as stated in units of quantity specified, and must be firm.
11. The County of Boone, Missouri expressly denies responsibility for, or ownership of any item purchased until same is delivered to the County and is accepted by the County.
12. The County reserves the right to award to one or multiple respondents. The County also reserves the right to not award any item or group of items if the services can be obtained from a state or other governmental entities contract under more favorable terms. The resulting contract will be considered "Non-Exclusive". The County reserves the right to purchase advertising from other vendors.
13. The County, from time to time, uses federal grant funds for the procurement of goods and services. Accordingly, the provider of goods and/or services shall comply with federal laws, rules and regulations applicable to the funds used by the County for said procurement, and contract clauses required by the federal government in such circumstances are incorporated herein by reference. These clauses can generally be found in the Federal Transit Administration's Best Practices

Procurement Manual – Appendix A. Any questions regarding the applicability of federal clauses to a particular bid should be directed to the Purchasing Department prior to bid opening.

14. In the event of a discrepancy between a unit price and an extended line item price, the unit price shall govern.
15. Should an audit of Contractor's invoices during the term of the Agreement, and any renewals thereof, indicate that the County has remitted payment on invoices that constitute an over-charging to the County above the pricing terms agreed to herein, the Contractor shall issue a refund check to the County for any over-charges within 30-days of being notified of the same.
16. **For all titled vehicles and equipment the dealer must use the actual delivery date to the County** on all transfer documents including the Certificate of Origin (COO), Manufacturer's Statement of Origin (MSO), Bill of Sale (BOS), and Application for Title.
17. **Equipment and serial and model numbers** - The contractor is strongly encouraged to include equipment serial and model numbers for all amounts invoiced to the County. If equipment serial and model numbers are not provided on the face of the invoice, such information may be required by the County before issuing payment.

GOVERNMENT - PRICE QUOTATION

servicen w

CARAHSOFT TECHNOLOGY CORP

carahsoft.

11493 SUNSET HILLS ROAD | SUITE 100 | RESTON, VIRGINIA 20190
 PHONE (703) 871-8500 | FAX (703) 871-8505 | TOLL FREE (888) 66CARAH
 WWW.CARAHSOFT.COM | SALES@CARAHSOFT.COM

Attachment One – Contract CT170457009

TO: Melinda Bobbitt
 Boone County
 613 E. Ash Street
 Room 110
 Columbia, MO 65201

FROM: Ryan Maloney
 Carahsoft Technology Corp.
 11493 Sunset Hills Road
 Suite 100
 Reston, Virginia 20190

EMAIL: mbobbitt@boonecountymo.org

EMAIL: Ryan.Maloney@carahsoft.com

PHONE: (573) 886-4391

PHONE: (571) 662-4293 FAX: (703) 871-8505

TERMS: Contract Number: CT170457009
 NASPO Master Contract Number: AR2472
 Contract Term: 04/21/2018-09/10/2026
 Shipping Point: FOB Destination
 Credit Cards: VISA/MasterCard/AMEX
 Remit To: Same as Above
 Payment Terms: Net 30 (On Approved Credit)
 Sales Tax May Apply

QUOTE NO: 22799124
 QUOTE DATE: 06/17/2020
 QUOTE EXPIRES: 07/17/2020
 RFQ NO:
 SHIPPING: GROUND
 TOTAL PRICE: \$103,493.28

TOTAL QUOTE: \$103,493.28

LINE NO.	PART NO.	DESCRIPTION	RATE PER MONTH	NO. MONTHS	QTY	EXTENDED PRICE
DUE AT SIGNING						
1	PROD11415	ServiceNow® IntegrationHub Starter - Transactions ServiceNow - PROD11415 Start Date: 08/15/2020 End Date: 08/15/2023	RATE: \$0.00	36	OM 1	\$0.00
2	AR2472-SER004-1222020-011	ServiceNow® Customer Service Management Professional - CSM User v4 (Priced Monthly 1 Year Term) ServiceNow - PROD12820 Start Date: 08/15/2020 End Date: 08/15/2023	RATE: \$168.53	36	COOP 16	\$97,073.28
3	4112-2-427	ServiceNow® Implementation - Tailored - T&M ServiceNow - SVCTSOWTAILIMP	RATE: \$160.50		OM 40	\$6,420.00

SUBTOTAL: \$103,493.28

TOTAL PRICE: \$103,493.28

TOTAL QUOTE: \$103,493.28

LINE NO.	PART NO.	DESCRIPTION	RATE PER MONTH	NO. MONTHS	QTY	EXTENDED PRICE
		<p>- Carahsoft NASPO Master Contract Number AR2472 and/or specific State NASPO Contract terms guide this purchase. Please send an email to ServiceNowSLED@carahsoft.com if you would like a copy of the contract.</p> <p>- ServiceNow Subscription Service Agreement, Subscription Service Guide, Data Processing Addendum, Product Overview, Custom Table Guide, and Integration Hub Overview provide the applicable terms and conditions and information for the ServiceNow subscriptions.</p> <p>- Training information includes Training and Certification Terms and Conditions and Learning Credits.</p> <p>> Learning credits and training courses expire 1 year after date of award.</p> <p>> No refund or credit will be provided for unused credits and trainings.</p> <p>- Product documentation can be found at docs.servicenow.com.</p> <p>- All ServiceNow documents can be found at https://www.servicenow.com/schedules.html</p> <p>- Purchase Order Information Needed</p> <p>> Include a note stating "electronic delivery only" for subscriptions on the PO.</p> <p>> Include the End-User contact information (i.e., the responsible party that manages the ServiceNow instance) on the PO to Carahsoft.</p> <p>- Invoicing and Payments</p> <p>> License subscriptions are invoiced upon contract award.</p> <p>> Learning credits and training fees are invoiced upon signature and are non-refundable.</p> <p>> Carahsoft and ServiceNow reserve the right to suspend access to the instance if payment is not made within payment terms.</p> <p>- Renewals</p> <p>> Subscription renewals are subject to an uplift not to exceed 10% year-over-year. Multi-year renewals incur one uplift.</p> <p>> Each Renewal Order is subject to the following conditions: (i) the Subscription Products in the expiring order continue to be made commercially available by ServiceNow and if not, then the Renewal Order shall be for ServiceNow's then available Subscription Product that is substantially equivalent to the Renewal Product in the expiring order; (ii) the sales model for the expiring order continues to be made available by ServiceNow in a commercially equivalent model; (iii) the units of each Renewal Product in the Renewal Order are equal to or greater than the sum of all the Units for that Renewal Product in all the order forms placed by Customer during the subscription term of the then expiring order form; (iv) each Renewal Order is for a twelve (12) month subscription term; (v) Customer places the Renewal Order before the expiration of the Subscription Term of the expiring order form; and (vi) the Renewal Order is on mutually agreeable terms and conditions.</p>				

ServiceNow® Order Form - Product and Use Definitions

USER TYPE DEFINITIONS

"User" means any employee or contractor of Customer or Customer Affiliate that is assigned a unique username and password and has a user profile in the Subscription Service designated as "active". Only Users may be given access to the subscription service by Customer. A use right may not be shared or transferred. Customer shall not use the subscription service in a manner that circumvents usage restrictions.

"Approver User" is any User performing any of the functions set forth in the table below for an Approver User. An Approver User may only perform the functions set forth in the table below for an Approver User.

"Requester User" is any User that performs only the functions set forth in the table below for a Requester User.

"End User" has the same use rights as "Requester User."

"Fulfiller User" is any User other than an Approver User or Requester User. Without limitation, a Fulfiller User is any User that performs any function other than an Approver User function or Requester User function, including those set forth in the table below for a Fulfiller User.

"Process User" has the same use rights as "Fulfiller User."

FUNCTION / USE RIGHTS AUTHORIZED	USER TYPES		
	REQUESTER	APPROVER	FULLFILLER
Create its own request	included	included	included
View its own request	included	included	included
Modify its own request	included	included	included
Search the Service Catalog	included	included	included
Search the Knowledge Base	included	included	included
Access public pages	included	included	included
Take surveys	included	included	included
Set its own notification preferences	included	included	included
View assets assigned to user	included	included	included
Access and post to Live Feed	included	included	included
Initiate Chat sessions	included	included	included
Participate in a Watch List	included	included	included
View a report published to them	included	included	included
Approve requests by email that are routed to user	-	included	included
Approve requests routed to user via system	-	included	included
Create any record	-	-	included
Delete any record	-	-	included
Modify any record	-	-	included
Drill through any report	-	-	included
Create any report	-	-	included
Delete any report	-	-	included
Modify any report	-	-	included
Perform development activities	-	-	included (see below)
Perform administrative activities	-	-	included

CUSTOM TABLE CREATION AND INSTALLATION

The creation or installation of Custom Tables in a production instance requires either the purchase of the Now Platform App Engine product or an express Custom Table entitlement that is granted with the purchase of another product.

A "Custom Table" is any non-ServiceNow provided table created or installed by or on behalf of Customer on the ServiceNow Platform and used for any purpose, including the creation of a custom application, unless such table is specifically exempt. A list of exempt ServiceNow provided tables and Custom Table use rights are as set forth in the Custom Table Guide on <https://www.servicenow.com/upgrade-schedules.html> and ARE EXPRESSLY DEEMED INCORPORATED HEREIN BY THIS REFERENCE. Customer may request printed copies of the documents incorporated herein by reference by emailing us at legal.request@servicenow.com.

SUBSCRIPTION PRODUCTS

Subscription Product Code/Name	Included ServiceNow Applications and Use Rights
PROD11415 ServiceNow® IntegrationHub Starter	<p>IntegrationHub Starter includes entitlement for up to 1,000,000 IntegrationHub Transactions annually (unused Transactions expire annually).</p> <p>IntegrationHub Starter includes Protocols and Spokes as set forth in the IntegrationHub Overview on www.servicenow.com/upgrade-schedules.html and ARE EXPRESSLY DEEMED INCORPORATED HEREIN BY THIS REFERENCE. Customer may request printed copies of the documents incorporated herein by reference by emailing us at legal.request@servicenow.com.</p> <p>An IntegrationHub Transaction is defined as any external call originating from, initiated by, or part of, a flow within Flow Designer.</p> <p>Additional annual Transactions require the purchase of a separate IntegrationHub package.</p>
PROD12820 ServiceNow® Customer Service Management Professional	<p>Included Applications: Customer Service Management; Communities; Targeted Communications; Continual Improvement Management; Proactive Customer Service Operations; Service Management for Issue Resolution; Predictive Intelligence; Virtual Agent; and Performance Analytics</p> <p>A CSM User is defined as any employee or contractor of Customer or Customer Affiliate with the right to access one or more of the Customer Service Management Applications and may perform any or all functions as defined in the User Type Definition section above.</p> <p>Notwithstanding the definition of User above, an External CSM User is defined as Customer's external contacts, including, but not limited to, Customer's accounts, consumers, households, partners or other contacts. External CSM Users may create, view, modify, or approve requests of their own or related accounts via the customer portal, approve requests for new contact creation; and manage users or assets of their own or related accounts. External CSM Users are not included in the CSM User count and are not subject to Customer Service Management Subscription Product fees.</p> <p>CSM Users are entitled to use the Customer Service Management Applications listed above only to support External CSM Users.</p> <p>Each CSM User purchased includes 2,000 Customer Service Management - Customer Portal Visits per month (unused Portal Visits expire monthly). Additional Customer Portal Visits may be purchased in increments of 1,000.</p> <p>A Visit is a period of activity on the Customer Portal, including a Community visit. A new Visit is generated if an anonymous, unauthenticated, or External Requester User accesses, logs out, times out, or a Visit lasts beyond midnight in the Data Center Region indicated above.</p> <p>Virtual Agent includes 1000 Virtual Agent Conversation Transactions per CSM User per month (unused Virtual Agent Conversation Transactions expire monthly). A Virtual Agent Conversation Transaction is defined as any structured conversation between a chatbot and user on a pre-built or custom topic. Additional monthly Virtual Agent Transactions require the purchase of Virtual Agent Transaction Pack(s).</p> <p>Performance Analytics, Virtual Agent and Predictive Intelligence use rights apply only to Customer Service Management Professional Applications and Bundled Custom Tables.</p> <p>Bundled Custom Tables: Customer is granted the right to create or install up to 50 Custom Tables and to grant each CSM User the right to access those Custom Tables.</p> <p>The following Application(s) became available in the family release indicated: Communities - Jakarta Agent Intelligence - Kingston Virtual Agent; Continual Improvement Management – London Agent Intelligence renamed to Predictive Intelligence - New York Proactive Customer Service Operations - New York</p>

ServiceNow Grant Tracking QuickStart Implementation

Prepared for: Boone County,
Missouri

Prepared by: Pharicode, LLC

Date: June 18, 2020

Professional Services			
Workstream	Hours	Rate	Estimate
ServiceNow Grant Management Application QuickStart	40	\$160.50	\$6,420.00
Total	40		\$6,420.00

RainTech ServiceNow ITSM Implementation Basis of Estimate		Timelin e		
SIM Phase	Activities	Week 1	Week 2	
Initiate	Project Kickoff Meeting	X		
Prepare	ServiceNow Demos, Requirements Gathering, User Story Development and Validation			
	Customer Service Management (CSM)			
	Service Portal	X		
	Case Management	X		
	Customer Project Management	X		
Create	Configuration of:			
	Core Platform	X		
	Case Management	X	X	
	Service Portal	X	X	
Transition	User Acceptance Testing (UAT)		X	
	Defect Remediation		X	
	Go-Live		X	
Close	Project Closeout Meeting		X	
Resourcin g				Total
	ServiceNow Developer	20	20	40
	Total	20	20	40

Attachment One (Continued) – Contract CT170457009

SCOPE OF WORK

Boone County Customer Service Management (CSM)

<i>Term</i>	<i>Definition</i>
CSM	Customer Service Management
UAT	User Acceptance Testing
PROD	Production Environment
SIT	System Integration Testing

Carahsoft Technology Corporation will be acting as Prime Contractor and Reseller. The purchase will use Carahsoft NASPO Contract #CT170457009 for State of MO. This contract is based on NASPO Master Contract #AR2472. Refer here for additional details: <https://www.naspo.valuepoint.org/portfolio/cloud-solutions-2016-2026/carahsoft-technology-corporation/>

The Pharicode Implementation Team has contracted to provide 40 hours of Professional Services to assist with the deployment of the ServiceNow CSM module to aid with processing of funding for Boone County

- Implementation Team will partner with ServiceNow to deploy the baseline platform to the Boone County ServiceNow cloud-based development environment
- Implementation Team will work with Boone County to formally develop requirements. This will include the listed functionality of a workflow, portal and baseline CSM functionality
- Note: All work will be captured in update sets for migration (Update sets are how ServiceNow tracks source code created to configure the application. Update sets are for tracking purposes)
- Upon successful deployment, Implementation Team will start the base configuration of the CSM module (Successful deployment is defined by: Code deployed for use after testing)
 - Please provide any specific colors or logos that need to be included as part of the configuration
- Implementation Team will develop and configure 5 CSM stories to process the funding requests for Boone County (Stories can be any work performed to achieve requirements. This is an agile development term for tracking work items. Workflow requirements would be captured in stories and developed)
- Implementation Team will develop 5 CSM stories to provide portal functionality aligned with documented stories
- Implementation Team will perform SIT and turn over to Boone County for UAT
- Implementation Team will resolve issues discovered during UAT

- Implementation Team will migrate CSM stories to PROD (ServiceNow is cloud based)

The licensing that ServiceNow provides will give Boone County the ability to create workflows which:

- Enable constituents of the county to apply for funding for COVID related expenses.
- Enable constituents to learn about the grant process via a portal interface
- Provide county officials an application enabling proper grant application processing with auditing capabilities

*Boone County will not need to create or develop new workflows unless they are interested in leveraging additional workflows or capabilities of the platform. If you choose to implement only the Grants Application Management, then you can keep using just that for the entirety of your contract.

Delivered outcomes:

- End to end Application tracking (submission to approval)
- Application scoring (based on category weighting decided in planning session)
- Give applicants visibility into stages of the approval process
- Provide a full audit trail of applications, changes, approvals, etc.
- Document management of documents submitted via applicants (expense items)
- Reporting capabilities across applications, approvals and allocated fund

*All 9 bullet points are included with this licensing/services. The first three bullet points are high level business summary and the delivered outcomes bullet points are for specifics.

*Boone County will need to spend the upfront workshop/planning time with ServiceNow & the partner to define your desired workflows. Then as this can be an iterative process so both ServiceNow & the partner may require bi-weekly touch point or meetings to stay aligned.



NOTICE OF AWARD

State Of Missouri
Office Of Administration
Division Of Purchasing
PO Box 809
Jefferson City, MO 65102-0809
<http://oa.mo.gov/purchasing>

CONTRACT NUMBER CT170457009	CONTRACT TITLE NASPO Cloud Solutions
AMENDMENT NUMBER N/A	CONTRACT PERIOD March 21, 2018 through September 10, 2026
REQUISITION/REQUEST NUMBER N/A	SAM II VENDOR NUMBER/MissouriBUYS SYSTEM ID 5221896930 0/MB00046064
CONTRACTOR NAME AND ADDRESS Carahsoft Technology Corporation 1860 Michael Faraday Dr. Suite 100 Reston, VA 20190	STATE AGENCY'S NAME AND ADDRESS Various State Agencies Throughout the State of Missouri
ACCEPTED BY THE STATE OF MISSOURI AS FOLLOWS:	
<p>In accordance with section 34.046, RSMo, contract CT170457009 between the State of Missouri and Carahsoft Technology Corporation is hereby awarded by the State of Missouri consisting of the attached documentation as specified on page 2 of the attached Cooperative Contract Procurement document.</p>	
BUYER Nicolle Backes	BUYER CONTACT INFORMATION Email: nicolle.backes@oa.mo.gov Phone: (573) 751- 5341 Fax: (573) 526-9816
SIGNATURE OF BUYER 	DATE 8/16/18
DIRECTOR OF PURCHASING 	



STATE OF MISSOURI
OFFICE OF ADMINISTRATION
DIVISION OF PURCHASING (PURCHASING)
COOPERATIVE CONTRACT PROCUREMENT

CONTRACT NO.: CT170457009
REQ NO.: N/A
TITLE: NASPO Value Point – Cloud Solutions

BUYER: Nicolle Backes
PHONE NO.: (573) 751-5341
EMAIL: nicolle.backes@oa.mo.gov

TO: Carahsoft Technology Corporation
1860 Michael Faraday Drive, Suite 100
Reston, VA 20190

RETURN DOCUMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	nicolle.backes@oa.mo.gov
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Various State Agencies Throughout the State of Missouri

The Contractor hereby agrees to provide the services and/or supplies described in the attached State of Utah and NASPO ValuePoint Contract #AR2472 for the State of Missouri subject to the conditions stated on page 2. The Contractor further agrees that when a Notice of Award is signed and issued by an authorized official of the State of Missouri, a binding contract shall exist between the Contractor and the State of Missouri. The Contractor must be registered in MissouriBUYS. If not registered in MissouriBUYS, the Contractor must register in MissouriBUYS immediately upon request by the state.

SIGNATURE REQUIRED

VENDOR NAME Carahsoft Technology Corporation	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
MAILING ADDRESS 1860 Michael Faraday Dr. Suite 100	
CITY, STATE, ZIP CODE Reston, VA 20190	
CONTACT PERSON Kristina Smith	EMAIL ADDRESS contracts@carahsoft.com
PHONE NUMBER 703-871-8500	FAX NUMBER 703-871-8505
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE) <input checked="" type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE <i>Kristina Smith</i>	DATE 6/12/2018
PRINTED NAME Kristina Smith	TITLE Contracts Manager

Contract CT170457009

Page 2

CONTRACT TITLE: NASPO VALUEPOINT CLOUD SOLUTIONS**CONTRACT PERIOD: MARCH 21, 2018 THROUGH SEPTEMBER 10, 2026**

Contract CT170457013 is awarded by the State of Missouri consisting of the following documentation that is available on NASPO ValuePoint's website at <http://www.naspovaluepoint.org/#/contract-details/71/overview/general> under the description "Cloud Solutions 2016-2026".

- ❖ Contract #AR2472, signed by the State of Utah's Division of Purchasing on October 13, 2016.
- ❖ Amendment #1, signed by State of Utah's Division of Purchasing on November 4, 2016.
- ❖ Amendment #2, signed by State of Utah's Division of Purchasing on March 2, 2017.
- ❖ Amendment #3, signed by State of Utah's Division of Purchasing on March 22, 2017.
- ❖ Amendment #4, signed by State of Utah's Division of Purchasing on June 19, 2017.
- ❖ Amendment #5, signed by State of Utah's Division of Purchasing on September 18, 2017.
- ❖ Amendment #6, signed by State of Utah's Division of Purchasing on November 6, 2017.
- ❖ Solicitation #CH16012 issued by the State of Utah's Division of Purchasing on December 21, 2015.
- ❖ Participating Addendum Master Agreement

The contractor shall provide solutions and perform the services specified by the State of Missouri's various state agencies at the firm, fixed discounts specified contract established between the State of Utah and Carahsoft Technology Corporation. All references to the State of Utah's Division of Purchasing and NASPO ValuePoint, in the attached documentation shall be deemed to refer to the State of Missouri with the exception of information specific to State of Utah's Division of Purchasing and NASPO ValuePoint such as background information, statistical/factual information, etc.

The contractor shall submit invoices for software and related services provided for the State of Missouri to the address shown on the purchase order.

All software subscription licenses and support services shall survive the expiration of the contract.

The contractor shall understand and agree the following provisions are unacceptable and are hereby removed from the contract/hereby modified as follows:

Missouri Statewide Contract Quarterly Administrative Fee:

- a) The contractor shall pay a one percent (1%) administrative fee to the State of Missouri which shall apply to all payments received by the contractor for all products and services provided under the contract. Payment of the one percent administrative fee shall be non-negotiable.
- b) The contractor shall pay the administrative fee at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31). The total administrative fee for a given quarter must equal one percent (1%) of the total payments (minus returns and credits) received by the contractor during the calendar quarter as reported on the contractor's Missouri Statewide Contract Quarterly Administrative Fee Report specified below. The administrative fee must be received by the Division of Purchasing no later than the 15th calendar day of the month immediately following the end of the calendar quarter, unless the 15th is not a business day in which case the next business day thereafter shall be considered the administrative fee deadline.
- c) Payments shall be made using one of the following acceptable payment methods:
 - Check: Personal check, company check, cashier's check, or money order made payable to the "Missouri Revolving Information Technology Trust Fund" and sent to the following mailing address: Division of Purchasing, P.O. Box 809, Jefferson City, MO 65102 – 0809 OR Division of Purchasing, 301 West High Street, Room 630, Jefferson City, MO 65101-1517. The contractor's payment by check shall authorize the

State of Missouri to process the check electronically. The contractor understands and agrees that any returned check from the contractor may be presented again electronically and may be subject to additional actions and/or handling fees.

- **Electronic Payment:** Instructions on how to submit payments electronically by automated clearing house (ACH) will be provided upon request by contacting the Division of Purchasing at (573) 751-2387.
- d) All payments of the administrative fee shall include the contract number on any check or transmittal document. However, only one contract number must be entered on a check or transmittal document. If submitting an administrative fee payment for more than one contract, then a separate check or electronic payment and associated transmittal document must be submitted by the contractor for each contract.
- e) Missouri Statewide Contract Quarterly Administrative Fee Report:

The contractor shall submit a Missouri Statewide Contract Quarterly Administrative Fee Report to the Division of Purchasing shall identify the total payments (minus returns and credits) received by the contractor from state agencies, political subdivisions, universities, and governmental entities in other states that were made pursuant to the contract.

The contractor shall prepare and submit the Missouri Statewide Contract Quarterly Administrative Fee Report at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31) for total payments (minus returns and credits) received by the contractor during the calendar quarter. The Missouri Statewide Contract Quarterly Administrative Fee Report must be received by the Division of Purchasing no later than the 15th calendar day of the month following the reporting quarter entered on the report, unless the 15th is not a business day in which case the next business day thereafter shall be considered the reporting deadline. Even if there has been no usage of the contract during the reporting quarter, the contractor must still submit a report and indicate no payments were received by marking the appropriate box on the report form.

The Missouri Statewide Contract Quarterly Administrative Fee Report form (Attachment 4) may be downloaded from the following Division of Purchasing website: <http://oa.mo.gov/purchasing/vendor-information>. The Missouri Statewide Contract Quarterly Administrative Fee Report must be submitted using one of the following methods:

- Mail: Division of Purchasing,
P.O. Box 809, Jefferson City MO 65102-0809
OR
Division of Purchasing,
301 West High Street, Room 630, Jefferson City, MO 65101-1517
- Fax: (573) 526-9815
- Email: ereports@oa.mo.gov

The contractor shall agree that the Division of Purchasing reserves the right to modify the requested format and content of the Missouri Statewide Contract Quarterly Administrative Fee Report by providing thirty (30) calendar days written notice to the contractor. The contractor shall also agree the Division of Purchasing may unilaterally amend the contract, with thirty (30) calendar days notice to the contractor to change the method of payment of the administrative fee, the timing for submission of the Missouri Statewide Contract Quarterly Administrative Fee Report, and/or timing for payment of the administrative fee. The contractor shall understand and agree that if such an amendment is issued by the Division of Purchasing, the contractor shall comply with all contractual terms, as amended.

Missouri Statewide Contract Quarterly Usage Report:

- a) The contractor shall submit a Missouri Statewide Contract Quarterly Usage Report to the Division of Purchasing which shall provide the Data Element information listed below:

Contractor Name	Contractor name as it appears on the contract.
Statewide Contract Number	Statewide contract number as listed on the cover page of your contract with the State of Missouri.
Report Contact Name	Name of the person completing the report on behalf of the contractor.
Contact Phone Number	Phone number for the person completing the report.
Contact Email Address	Email address for the person completing the report.
Date Report Submitted	Date the Missouri Statewide Contract Quarterly Usage Report is submitted to Division of Purchasing.
Reporting Quarter	Quarter for which the contractor is reporting purchases on the contract.
Entity Type	Indicate the type of entity by entering "S" for Missouri state agency, "P" for Missouri political subdivision, "U" for Missouri university, or "O" for political subdivision or state entity from another state.
Customer Name	Customer's name. If the customer has multiple locations, please only use the main entity name.
Product or Service Description	Description of product or service purchased.
Purchase Authorization Number/Identifier	Purchase Authorization Number/Identifier supplied by customer to contractor. Enter PO or other authorization number/identifier. If procurement card used, enter "P-Card".
Contract Line Item Number	Line item number on the contract.
Quantity Delivered	Quantity (i.e. excluding returns) of products delivered. Enter a quantity of "1" for a service/project.
Unit Price Charged	Unit Price Charged (i.e. excluding credits) for the product or service purchased.
Extended Price	Quantity Delivered X Unit Price Charged.

- b) The contractor shall prepare and submit the Missouri Statewide Contract Quarterly Usage Report at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31) for the purchases made under the contract during the calendar quarter. The Missouri Statewide Contract Quarterly Usage Report must be received by the Division of Purchasing no later than the 15th calendar day of the month following the reporting quarter entered on the Missouri Statewide Contract Quarterly Usage Report, unless the 15th is not a business day in which case the next business day thereafter shall be considered the reporting deadline. Even if there has been no usage of the contract during the reporting quarter, the contractor must still submit a report and indicate no purchases were made.
- c) The contractor must submit a Missouri Statewide Contract Quarterly Usage Report electronically either utilizing the "Missouri Statewide Contract Quarterly Usage Report" worksheet (Attachment 5) which is downloadable from <http://oa.mo.gov/purchasing/vendor-information> or utilizing another format which is Excel-exportable. The contractor must submit the Missouri Statewide Contract Quarterly Usage Report to the following email address: ereports@oa.mo.gov.

- d) The contractor shall agree that the Division of Purchasing reserves the right to modify the requested format and content of the Missouri Statewide Contract Quarterly Usage Report by providing thirty (30) calendar days' written notice to the contractor. The contractor shall also agree the Division of Purchasing may unilaterally amend the contract, with thirty (30) calendar days' notice to the contractor to change the timing for submission of the Missouri Statewide Contract Quarterly Usage Report. The contractor shall understand and agree that if such an amendment is issued by the Division of Purchasing, the contractor shall comply with all contractual terms, as amended.

Federal Funds Requirement:

The contractor shall understand and agree that this procurement may involve the expenditure of federal funds. Therefore, in accordance with the Departments of Labor, Health and Human Services, and Education and Related Agencies Appropriations Act, Public Law 101-166, Section 511, "Steven's Amendment", the contractor shall not issue any statements, press releases, and other documents describing projects or programs funded in whole or in part with Federal money unless the prior approval of the state agency is obtained and unless they clearly state the following as provided by the state agency:

- a. the percentage of the total costs of the program or project which will be financed with Federal money;
- b. the dollar amount of Federal funds for the project or program; and
- c. percentage and dollar amount of the total costs of the project or program that will be financed by nongovernmental sources.

Affidavit of Work Authorization and Documentation:

Pursuant to section 285.530, RSMo, if the contractor meets the section 285.525, RSMo, definition of a "business entity" (<http://www.moga.mo.gov/statutes/C200-299/2850000525.HTM>), the contractor must affirm the contractor's enrollment and participation in the E-Verify federal work authorization program with respect to the employees hired after enrollment in the program who are proposed to work in connection with the services requested herein. The contractor should complete applicable portions of Exhibit B, Business Entity Certification, Enrollment Documentation, and Affidavit of Work Authorization. The applicable portions of Exhibit A must be submitted prior to an award of a contract.

Contractor's Personnel:

The contractor shall only employ personnel authorized to work in the United States in accordance with applicable federal and state laws. This includes but is not limited to the Illegal Immigration Reform and Immigrant Responsibility Act (IIRIRA) and INA Section 274A.

If the contractor is found to be in violation of this requirement or the applicable state, federal and local laws and regulations, and if the State of Missouri has reasonable cause to believe that the contractor has knowingly employed individuals who are not eligible to work in the United States, the state shall have the right to cancel the contract immediately without penalty or recourse and suspend or debar the contractor from doing business with the state. The state may also withhold up to twenty-five percent of the total amount due to the contractor.

The contractor shall agree to fully cooperate with any audit or investigation from federal, state, or local law enforcement agencies.

If the contractor meets the definition of a business entity as defined in section 285.525, RSMo, pertaining to section 285.530, RSMo, the contractor shall maintain enrollment and participation in the E-Verify federal work authorization program with respect to the employees hired after enrollment in the program who are proposed to work in connection with the contracted services included herein. If the contractor's business status changes during the life of the contract to become a business entity as defined in section 285.525, RSMo, pertaining to section 285.530, RSMo, then the contractor shall, prior to the performance of any services as a business entity under the contract:

- (1) Enroll and participate in the E-Verify federal work authorization program with respect to the employees hired after enrollment in the program who are proposed to work in connection with the services required herein; AND
- (2) Provide to the Division of Purchasing the documentation required in the exhibit titled, Business Entity Certification, Enrollment Documentation, and Affidavit of Work Authorization affirming said company's/individual's enrollment and participation in the E-Verify federal work authorization program; AND
- (3) Submit to the Division of Purchasing a completed, notarized Affidavit of Work Authorization provided in the exhibit titled, Business Entity Certification, Enrollment Documentation, and Affidavit of Work Authorization.

In accordance with subsection 2 of section 285.530, RSMo, the contractor should renew their Affidavit of Work Authorization annually. A valid Affidavit of Work Authorization is necessary to award any new contracts.

Executive Order 04-09: Products and/or Services Provided Outside United States:

If any products and/or services offered under this RFP are being manufactured or performed at sites outside the United States, the offeror MUST disclose such fact and provide details in the space below or on an attached page.

Are any of the offeror's proposed products and/or services being manufactured or performed at sites outside the United States?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
If YES, do the proposed products/services satisfy the conditions described in 4a, b, c, or d of Executive Order 04-09? (see the following web link: http://www.sos.mo.gov/library/reference/orders/2004/eo04_009.asp)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
<p>If YES, mark the appropriate exemption below, and provide the requested details:</p> <p><input type="checkbox"/> a. Unique good or service.</p> <ul style="list-style-type: none"> • EXPLAIN: _____ <p><input type="checkbox"/> b. Foreign firm hired to market Missouri services/products to a foreign country.</p> <ul style="list-style-type: none"> • Identify foreign country: _____ <p><input type="checkbox"/> c. Economic cost factor exists</p> <ul style="list-style-type: none"> • EXPLAIN: _____ <p><input type="checkbox"/> d. Vendor/subcontractor maintains significant business presence in the United States and only performs trivial portion of contract work outside US.</p> <ul style="list-style-type: none"> • Identify maximum percentage of the overall value of the contract, for any contract period, attributed to the value of the products and/or services being manufactured or performed at sites outside the United States: ___% • Specify what contract work would be performed outside the United States: _____ 		

Contract CT170457009

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Registration of Business Name (if applicable) with the Missouri Secretary of State: The vendor should indicate the vendor's charter number and company name with the Missouri Secretary of State. Additionally, the vendor should provide proof of the vendor's good standing status with the Missouri Secretary of State. If the vendor is exempt from registering with the Missouri Secretary of State pursuant to section 351.572, RSMo., identify the specific section of 351.572 RSMo., which supports the exemption.

<i>Charter Number (if applicable):</i>	<i>Company Name:</i> Carahsoft Technology Corporation
If exempt from registering with the Missouri Secretary of State pursuant to section 351.572 RSMo., identify the section of 351.572 to support the exemption: Secton 34.040.7	

EXHIBIT A

Certification Regarding
Debarment, Suspension, Ineligibility and Voluntary Exclusion
Lower Tier Covered Transactions

This certification is required by the regulations implementing Executive Order 12549, Debarment and Suspension, 29 CFR Part 98 Section 98.510, Participants' responsibilities. The regulations were published as Part VII of the May 26, 1988, Federal Register (pages 19160-19211).

(BEFORE COMPLETING CERTIFICATION, READ INSTRUCTIONS FOR CERTIFICATION)

- (1) The prospective recipient of Federal assistance funds certifies, by submission of this proposal, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective recipient of Federal assistance funds is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Kristina Smith, Contracts Manager

Name and Title of Authorized Representative

Kristina Smith

Signature

6/12/2018

Date

Instructions for Certification

1. By signing and submitting this proposal, the prospective recipient of Federal assistance funds is providing the certification as set out below.
2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective recipient of Federal assistance funds knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the Department of Labor (DOL) may pursue available remedies, including suspension and/or debarment.
3. The prospective recipient of Federal assistance funds shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective recipient of Federal assistance funds learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
5. The prospective recipient of Federal assistance funds agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the DOL.
6. The prospective recipient of Federal assistance funds further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may but is not required to check the List of Parties Excluded from Procurement or Nonprocurement Programs.
8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the DOI. may pursue available remedies, including suspension and/or debarment.

EXHIBIT B

**BUSINESS ENTITY CERTIFICATION, ENROLLMENT DOCUMENTATION,
AND AFFIDAVIT OF WORK AUTHORIZATION**

BUSINESS ENTITY CERTIFICATION:

The contractor must certify their current business status by completing either Box A or Box B or Box C on this Exhibit.

- BOX A:** To be completed by a non-business entity as defined below.
- BOX B:** To be completed by a business entity who has not yet completed and submitted documentation pertaining to the federal work authorization program as described at http://www.dhs.gov/files/programs/gc_1185221678150.shtm.
- BOX C:** To be completed by a business entity who has current work authorization documentation on file with a Missouri state agency including Division of Purchasing.

Business entity, as defined in section 285.525, RSMo, pertaining to section 285.530, RSMo, is any person or group of persons performing or engaging in any activity, enterprise, profession, or occupation for gain, benefit, advantage, or livelihood. The term “**business entity**” shall include but not be limited to self-employed individuals, partnerships, corporations, contractors, and subcontractors. The term “**business entity**” shall include any business entity that possesses a business permit, license, or tax certificate issued by the state, any business entity that is exempt by law from obtaining such a business permit, and any business entity that is operating unlawfully without such a business permit. The term “**business entity**” shall not include a self-employed individual with no employees or entities utilizing the services of direct sellers as defined in subdivision (17) of subsection 12 of section 288.034, RSMo.

Note: Regarding governmental entities, business entity includes Missouri schools, Missouri universities (other than stated in Box C), out of state agencies, out of state schools, out of state universities, and political subdivisions. A business entity does not include Missouri state agencies and federal government entities.

BOX A CURRENTLY NOT A BUSINESS ENTITY

I certify that _____ (Company/Individual Name) **DOES NOT CURRENTLY MEET** the definition of a business entity, as defined in section 285.525, RSMo pertaining to section 285.530, RSMo as stated above, because: (check the applicable business status that applies below)

I am a self-employed individual with no employees; **OR**
 The company that I represent employs the services of direct sellers as defined in subdivision (17) of subsection 12 of section 288.034, RSMo.

I certify that I am not an alien unlawfully present in the United States and if _____ (Company/Individual Name) is awarded a contract for the services requested herein under C212046001 (Contract Number) and if the business status changes during the life of the contract to become a business entity as defined in section 285.525, RSMo, pertaining to section 285.530, RSMo, then, prior to the performance of any services as a business entity, _____ (Company/Individual Name) agrees to complete Box B, comply with the requirements stated in Box B and provide the Office of Administration’s Information Technology Services Division with all documentation required in Box B of this exhibit.

_____ Authorized Representative’s Name (Please Print)	_____ Authorized Representative’s Signature
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Company Name (if applicable)	Date
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EXHIBIT B, continued

(Complete the following if you DO NOT have the E-Verify documentation and a current Affidavit of Work Authorization already on file with the State of Missouri. If completing Box B, do not complete Box C.)

BOX B - CURRENT BUSINESS ENTITY STATUS

I certify that Carahsoft Technology (Business Entity Name) **MEETS** the definition of a business entity as defined in section 285.525, RSMo, pertaining to section 285.530.

Robert Moore

Authorized Business Entity Representative's Name (Please Print)

Robert Moore

Authorized Business Entity Representative's Signature

Carahsoft Technology

Business Entity Name

8/8/18

Date

NASPO@carahsoft.com

E-Mail Address

As a business entity, the contractor must perform/provide the following. The contractor should check each to verify completion/submission:

- Enroll and participate in the E-Verify federal work authorization program (Website: http://www.dhs.gov/files/programs/gc_1185221678150.shtm; Phone: 888-464-4218; Email: e-verify@dhs.gov) with respect to the employees hired after enrollment in the program who are proposed to work in connection with the services required herein; AND
- Provide documentation affirming said company's/individual's enrollment and participation in the E-Verify federal work authorization program. Documentation shall include EITHER the E-Verify Employment Eligibility Verification page listing the contractor's name and company ID OR a page from the E-Verify Memorandum of Understanding (MOU) listing the contractor's name and the MOU signature page completed and signed, at minimum, by the contractor and the Department of Homeland Security - Verification Division. If the signature page of the MOU lists the contractor's name and company ID, then no additional pages of the MOU must be submitted; AND
- Submit a completed, notarized Affidavit of Work Authorization provided on the next page of this Exhibit.


EXHIBIT B, continued

AFFIDAVIT OF WORK AUTHORIZATION:

The contractor who meets the section 285.525, RSMo, definition of a business entity must complete and return the following Affidavit of Work Authorization.

Comes now _____ (Name of Business Entity Authorized Representative) as _____ (Position/Title) first being duly sworn on my oath, affirm _____ (Business Entity Name) is enrolled and will continue to participate in the E-Verify federal work authorization program with respect to employees hired after enrollment in the program who are proposed to work in connection with the services related to contract(s) with the State of Missouri for the duration of the contract(s), if awarded in accordance with subsection 2 of section 285.530, RSMo. I also affirm that _____ (Business Entity Name) does not and will not knowingly employ a person who is an unauthorized alien in connection with the contracted services provided under the contract(s) for the duration of the contract(s), if awarded.

In Affirmation thereof, the facts stated above are true and correct. (The undersigned understands that false statements made in this filing are subject to the penalties provided under section 575.040, RSMo.)

<u></u>	<u>Robert Moore</u>
Authorized Representative's Signature	Printed Name
<u>Vice President</u>	<u>8/8/18</u>
Title	Date
<u>NASPO@carahsoft.com</u>	<u>350308</u>
E-Mail Address	E-Verify Company ID Number

Subscribed and sworn to before me this 8 (DAY) of Aug (MONTH), 2018 (YEAR). I am commissioned as a notary public within the County of FFx (NAME OF COUNTY), State of VA (NAME OF STATE), and my commission expires on 12/31/19 (DATE).

 Signature of Notary 8/8/18 Date





Company ID Number: 350308

Approved by:

Employer Carahsoft Technology Corp	
Name (Please Type or Print) Benjamin Baldi	Title
Signature Electronically Signed	Date 08/12/2010
Department of Homeland Security – Verification Division	
Name (Please Type or Print) USCIS Verification Division	Title
Signature Electronically Signed	Date 08/12/2010



Company ID Number: 350308

Information Required for the E-Verify Program	
Information relating to your Company:	
Company Name	Carahsoft Technology Corp
Company Facility Address	1860 Michael Faraday Drive Suite 100 Reston, VA 20190
Company Alternate Address	
County or Parish	FAIRFAX
Employer Identification Number	522189693
North American Industry Classification Systems Code	443
Parent Company	
Number of Employees	100 to 499
Number of Sites Verified for	1

NASPO ValuePoint
PARTICIPATING ADDENDUM



CLOUD SOLUTIONS 2016-2026
Led by the State of Utah

Master Agreement #: AR2472

Contractor: **CARASOFT TECHNOLOGY CORPORATION**

Participating Entity: **STATE OF MISSOURI**

All products, accessories, and services listed on the Contractor's page of the NASPO ValuePoint website shall be available for purchase by the state agencies governed by Chapter 34 RSMo, political subdivisions, and universities of the State of Missouri.

Master Agreement Terms and Conditions:

1. Scope: This addendum covers **Cloud Solutions** led by the State of *Utah* for use by state agencies governed by Chapter 34 RSMo, political subdivisions, and universities of the State of Missouri as authorized by that state's statutes to utilize State contracts with the prior approval of the Director of the Division of Purchasing.
2. Participation: Use of specific NASPO ValuePoint cooperative contracts by agencies, political subdivisions and other entities (including cooperatives) authorized by an individual state's statutes to use State contracts are subject to the prior approval of the Director of the Division of Purchasing. Issues of interpretation and eligibility for participation are solely within the authority of the Director of the Division of Purchasing.
3. Access to Cloud Solutions Services Requires State CIO Approval: Unless otherwise stipulated in this Participating Addendum, specific services accessed through the NASPO ValuePoint cooperative Master Agreements for Cloud Solutions by state executive branch agencies are subject to the authority and prior approval of the State Chief Information Officer's Office. The State Chief Information Officer means the individual designated by the state Governor within the Executive Branch with enterprise-wide responsibilities for leadership and management of information technology resources of a state.
4. Participating State Modifications or Additions to Master Agreement: (These modifications or additions apply only to actions and relationships within the Participating Entity.)

Participating State/Entity must check one of the boxes below.

No changes to the terms and conditions of the Master Agreement are required.

The following changes are modifying or supplementing the Master Agreement terms and conditions.

5. Primary Contacts: The primary contact individuals for this Participating Addendum are as follows (or their named successors):

NASPO ValuePoint
PARTICIPATING ADDENDUM



CLOUD SOLUTIONS 2016-2026

Led by the State of Utah

Contractor

Name:	Bethany Blackwell
Address:	1880 Michael Faraday Dr. Suite 100, Reston, VA 20190
Telephone:	(703)230-7435
Fax:	(703)871-8505
Email:	NASPO@carahsoft.com

State of Missouri

Name:	Nicolle Backes
Address:	301 W. High Street, Rm. 630, Jefferson City, MO 65101
Telephone:	(573) 751-5341
Fax:	(573) 526-9816
Email:	Nicolle.backes@oa.mo.gov

6. **Participating Entity Modifications Or Additions To The Master Agreement:** These modifications or additions apply only to actions and relationships within the Participating Entity.

Participating Entity must check one of the boxes below.

No changes to the terms and conditions of the Master Agreement are required.

The following changes are modifying or supplementing the Master Agreement terms and conditions.

- 1) For informational purposes, the contractor is requested to complete Exhibit A regarding their economic impact to the State of Missouri.
- 2) Missouri Statewide Contract Quarterly Administrative Fee:
 - a) The contractor shall pay a one percent (1%) administrative fee to the State of Missouri which shall apply to all payments received by the contractor for all products and services provided under the contract. Payment of the one percent administrative fee shall be non-negotiable.
 - b) The contractor shall pay the administrative fee at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31). The total administrative fee for a given quarter must equal one percent (1%) of the total payments (minus returns and credits) received by the contractor during the calendar quarter as reported on the contractor's Missouri Statewide Contract Quarterly Administrative Fee Report specified below. The administrative fee must be received by the Division of Purchasing no later than the 15th calendar day of the month immediately following the end of the calendar quarter, unless the 15th is not a business day in which case the next business day thereafter shall be considered the administrative fee deadline.
 - c) Payments shall be made using one of the following acceptable payment methods:
 - Check: Personal check, company check, cashier's check, or money order made payable to the "Missouri Revolving Information Technology Trust Fund" and sent to the

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CLOUD SOLUTIONS 2016-2026
Led by the State of Utah

following mailing address: Division of Purchasing, P.O. Box 809, Jefferson City, MO 65102 – 0809 OR Division of Purchasing, 301 West High Street, Room 630, Jefferson City, MO 65101-1517. The contractor's payment by check shall authorize the State of Missouri to process the check electronically. The contractor understands and agrees that any returned check from the contractor may be presented again electronically and may be subject to additional actions and/or handling fees.

- **Electronic Payment:** Instructions on how to submit payments electronically by automated clearing house (ACH) will be provided upon request by contacting the Division of Purchasing at (573) 751-2387.
- d) All payments of the administrative fee shall include the contract number on any check or transmittal document. However, only one contract number must be entered on a check or transmittal document. If submitting an administrative fee payment for more than one contract, then a separate check or electronic payment and associated transmittal document must be submitted by the contractor for each contract.
- e) Missouri Statewide Contract Quarterly Administrative Fee Report:

The contractor shall submit a Missouri Statewide Contract Quarterly Administrative Fee Report to the Division of Purchasing shall identify the total payments (minus returns and credits) received by the contractor from state agencies, political subdivisions, universities, and governmental entities in other states that were made pursuant to the contract.

The contractor shall prepare and submit the Missouri Statewide Contract Quarterly Administrative Fee Report at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31) for total payments (minus returns and credits) received by the contractor during the calendar quarter. The Missouri Statewide Contract Quarterly Administrative Fee Report must be received by the Division of Purchasing no later than the 15th calendar day of the month following the reporting quarter entered on the report, unless the 15th is not a business day in which case the next business day thereafter shall be considered the reporting deadline. Even if there has been no usage of the contract during the reporting quarter, the contractor must still submit a report and indicate no payments were received by marking the appropriate box on the report form.

The Missouri Statewide Contract Quarterly Administrative Fee Report form (Attachment 4) may be downloaded from the following Division of Purchasing website: <http://oa.mo.gov/purchasing/vendor-information>. The Missouri Statewide Contract Quarterly Administrative Fee Report must be submitted using one of the following methods:

- Mail: Division of Purchasing,
P.O. Box 809, Jefferson City MO 65102-0809
OR
Division of Purchasing,
301 West High Street, Room 630, Jefferson City, MO 65101-1517
- Fax: (573) 526-9815
- Email: ereports@oa.mo.gov

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CLOUD SOLUTIONS 2016-2026

Led by the State of Utah

The contractor shall agree that the Division of Purchasing reserves the right to modify the requested format and content of the Missouri Statewide Contract Quarterly Administrative Fee Report by providing thirty (30) calendar days written notice to the contractor. The contractor shall also agree the Division of Purchasing may unilaterally amend the contract, with thirty (30) calendar days notice to the contractor to change the method of payment of the administrative fee, the timing for submission of the Missouri Statewide Contract Quarterly Administrative Fee Report, and/or timing for payment of the administrative fee. The contractor shall understand and agree that if such an amendment is issued by the Division of Purchasing, the contractor shall comply with all contractual terms, as amended.

3) Missouri Statewide Contract Quarterly Usage Report:

- a) The contractor shall submit a Missouri Statewide Contract Quarterly Usage Report to the Division of Purchasing which shall provide the Data Element information listed below:

Contractor Name	Contractor name as it appears on the contract.
Statewide Contract Number	Statewide contract number as listed on the cover page of your contract with the State of Missouri.
Report Contact Name	Name of the person completing the report on behalf of the contractor.
Contact Phone Number	Phone number for the person completing the report.
Contact Email Address	Email address for the person completing the report.
Date Report Submitted	Date the Missouri Statewide Contract Quarterly Usage Report is submitted to Division of Purchasing.
Reporting Quarter	Quarter for which the contractor is reporting purchases on the contract.
Entity Type	Indicate the type of entity by entering "S" for Missouri state agency, "P" for Missouri political subdivision, "U" for Missouri university, or "O" for political subdivision or state entity from another state.
Customer Name	Customer's name. If the customer has multiple locations, please only use the main entity name.
Product or Service Description	Description of product or service purchased.
Purchase Authorization Number/Identifier	Purchase Authorization Number/Identifier supplied by customer to contractor. Enter PO or other authorization number/identifier. If procurement card used, enter "P-Card".

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Contract Line Item Number	Line item number on the contract.
Quantity Delivered	Quantity (i.e. excluding returns) of products delivered. Enter a quantity of "1" for a service/project.
Unit Price Charged	Unit Price Charged (i.e. excluding credits) for the product or service purchased.
Extended Price	Quantity Delivered X Unit Price Charged.

- b) The contractor shall prepare and submit the Missouri Statewide Contract Quarterly Usage Report at the end of each calendar quarter (i.e. March 31, June 30, September 30, December 31) for the purchases made under the contract during the calendar quarter. The Missouri Statewide Contract Quarterly Usage Report must be received by the Division of Purchasing no later than the 15th calendar day of the month following the reporting quarter entered on the Missouri Statewide Contract Quarterly Usage Report, unless the 15th is not a business day in which case the next business day thereafter shall be considered the reporting deadline. Even if there has been no usage of the contract during the reporting quarter, the contractor must still submit a report and indicate no purchases were made.
- c) The contractor must submit a Missouri Statewide Contract Quarterly Usage Report electronically either utilizing the "Missouri Statewide Contract Quarterly Usage Report" worksheet (Attachment 5) which is downloadable from <http://oa.mo.gov/purchasing/vendor-information> or utilizing another format which is Excel-exportable. The contractor must submit the Missouri Statewide Contract Quarterly Usage Report to the following email address: ereports@oa.mo.gov.
- d) The contractor shall agree that the Division of Purchasing reserves the right to modify the requested format and content of the Missouri Statewide Contract Quarterly Usage Report by providing thirty (30) calendar days' written notice to the contractor. The contractor shall also agree the Division of Purchasing may unilaterally amend the contract, with thirty (30) calendar days' notice to the contractor to change the timing for submission of the Missouri Statewide Contract Quarterly Usage Report. The contractor shall understand and agree that if such an amendment is issued by the Division of Purchasing, the contractor shall comply with all contractual terms, as amended.
7. **Subcontractors:** All contactors, dealers, and resellers authorized in the State of Missouri, as shown on the dedicated Contractor (cooperative contract) website, are approved to provide sales and service support to participants in the NASPO ValuePoint Master Agreement. The contractor's dealer participation will be in accordance with the terms and conditions set forth in the aforementioned Master Agreement.
8. **Orders:** Any order placed by a Participating Entity or Purchasing Entity for a product and/or service available from this Master Agreement shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the Master Agreement unless the parties to the order agree in writing that another contract or agreement applies to such order.

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PARTICIPATING ADDENDUM



CLOUD SOLUTIONS 2016-2026
 Led by the State of Utah

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date of execution by both parties below.

Participating Entity: State of Missouri	Participating Entity Information Technology Services Division CEO:	Contractor Carahsoft Technology Corporation
Signature: <i>Karen S. Boeger</i>	Signature: <i>Richard Kliehnermes</i>	Signature: <i>Kristina Smith</i>
Name: Karen S Boeger	Name: Richard Kliehnermes	Name: Kristina Smith
Title: Director, Div. of Purchasing	Title: Acting CIO for ITSD	Title: Contracts Manager
Date: 7-3-2018	Date: 7/6/18	Date: 6/12/2018

[Additional signatures may be added if required by the Participating Entity]

For questions on executing a participating addendum, please contact:

NASPO ValuePoint

Cooperative Development Coordinator:	Shannon Berry
Telephone:	775-720-3404
Email:	sberry@naspovaluepoint.org

Please email fully executed PDF copy of this document to
PA@naspovaluepoint.org
 to support documentation of participation and posting in
 appropriate data bases.

NASPO ValuePoint
PARTICIPATING ADDENDUM



CLOUD SOLUTIONS 2016-2026
Led by the State of Utah

EXHIBIT A

Missouri Economic Impact: The utilization of Missouri businesses and Missouri employees and other positive economic impact in the provision of the products and/or services under this agreement between the State of Missouri and the vendor is highly desirable for the State of Missouri. Therefore, please provide responses to the following to describe your Missouri economic impact.

1. Provide a description of the company's economic presence within the State of Missouri, including Missouri employee statistics, Missouri business facilities (size, type of facility, location), Missouri subcontractors, etc.

2. Provide a description of the proposed services that will be performed and/or the proposed products that will be provided by Missourians and/or Missouri products under Missouri Contract Number

3. Provide a description of the economic impact returned to the State of Missouri through tax revenue obligations.

4. List all Missouri certified Minority Business Enterprises (MBE)/Women Business Enterprises (WBE) as defined at Website: <http://oeo.mo.gov> you will use in the provision of products and services under the contract:

5. List all Missouri Organizations for the Blind or any Missouri Sheltered Workshops as listed at Websites <http://dese.mo.gov/special-education/sheltered-workshops/directories>, <http://www.lhbindustries.com> and <http://www.alphapointe.org> you will use in the provision of products and services under the contract:

6. List all Missouri Service-Disabled Veteran Business Enterprises (SDVE's) as listed at Websites <http://oa.mo.gov/sites/default/files/sdvelisting.pdf> you will use in the provision of products and services under the contract:



STATE OF UTAH COOPERATIVE CONTRACT AMENDMENT

AMENDMENT #: 6

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

Attachment E in the master agreement is hereby amended as follows:

1. The Riskconnect Master Services Agreement attached herein this Amendment 6 is made a part of Attachment E.
2. The IBM Cloud Services Agreement attached herein this Amendment 6 is made a part of Attachment E

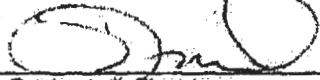
Nothing within this amendment is to be construed to amend any term or condition provided outside of Attachment E.

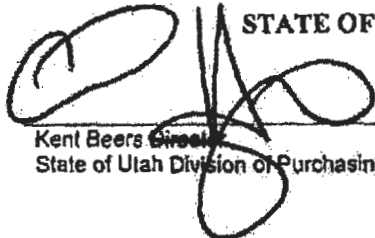
Effective Date of Amendment: 11/7/2017

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect. IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

STATE OF UTAH

 11-6-17
 Contractor's Signature Date

 11/6/17
 Kent Beers Director Date
 State of Utah Division of Purchasing

Ellen Lord
Contractor's Name (Print)

Contracts Manager
Title (Print)

Purchasing Agent Solomon Kingston	Phone # 801-538-3228	e-mail skingston@utah.gov	Contract # AR2472
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MASTER SERVICES AGREEMENT

This Master Services Agreement (the "Agreement") is made by and between **RISKCONNECT, INC.**, a Delaware corporation with a principal office located at 1701 Barrett Lakes Boulevard, Suite 500, Kennesaw, Georgia 30144, and its Affiliates (collectively, herein "**Riskconnect**") and _____, a _____ corporation, with offices located at _____, and its Affiliates (herein collectively referred to as "**You**", or "**Your**"). This Agreement is effective as of the later of the dates beneath the parties' signatures below (the "**Effective Date**").

RISKCONNECT TERMS OF USE:

1. GENERAL

1.1 Riskconnect will provide Your Users with use of Your configuration of the Riskconnect Service as outlined in this Agreement. The implementation services provided by Riskconnect will be specified in one or more statements of work (each, a "**Statement of Work**" or "**SOW**") including any associated and mutually signed project change orders to an applicable SOW (each, a "**Project Change Order**" or "**PCO**"), and any subscription services and licenses will be specified in a subscription order (each a "**Subscription Order**" or "**Order**"), in each case which references this Agreement and is executed by both parties. Capitalized terms used without definition in this Agreement have the meanings specified in Section 1.2 below.

1.2 DEFINITIONS

As used in this Agreement and in any Statement of Work, Subscription Order, or addendum, now or hereafter, associated herewith:

- i. "**Affiliate**" means with respect to a party, any corporation, partnership, firm, joint venture, limited liability company, association, joint-stock company, trust, unincorporated organization, governmental organization or body that, directly or indirectly through one or more intermediaries, controls, is controlled by or is under common control with that party. The term "**control**" (including the terms "controlled by" and "under common control with") means the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of such entity, organization or body, whether through the ownership of voting securities or otherwise.

- ii. **"Agreement"** means the terms of this agreement, those online terms of use, any applicable Statement of Work, Subscription Order, and any materials available on the Riskconnect website specifically incorporated by reference herein, as such materials, may be updated by Riskconnect from time to time in its sole discretion (Riskconnect will notify You of any said updates); If there is a dispute between the express terms of this Agreement and the terms and conditions of any web page, statement of work, work order or purchase order, the express terms and conditions of this Agreement shall prevail.
- iii. **"Confidential Information"** shall have the meaning given in Section 2.5
- iv. **"Content"** means the audio and visual information, documents, software, products and services contained or made available to You in the course of using the Riskconnect Service (excluding Your Data);
- v. **"Data Infrastructure"** means the data processing abilities within the Riskconnect Service, including but not limited to, data and file storage, data security, disaster recovery, sandbox environment (quality assurance), platform data processing functionality, and history tracking within Your organization's account configured in the Riskconnect Service platform.
- vi. **"Effective Date"** means the date set forth on the first page of this Agreement;
- vii. **"Initial Term"** means the contract term, consisting of three (3) separate Subscription Terms, beginning on the Effective Date and ending thirty-six (36) months thereafter;
- viii. **"Integrated Risk Management Services" (IRMS)** is the foundational Riskconnect Application that comprises the minimum subscriptions for User licenses, Data Infrastructure, modules, and features as described in the initial Subscription Order and as further detailed in Exhibit E (Riskconnect Application Frameworks and User Licenses).
- ix. **"Intellectual Property Rights"** means unpatented inventions, patent applications, patents, design rights, copyrights, trademarks, service marks, trade names, domain name rights, mask work rights, know-how, screenshots and other trade secret rights, and all other intellectual property rights, derivatives thereof, and forms of protection of a similar nature anywhere in the world.
- x. **"Licensor(s)" or "Riskconnect's Licensors"** means third party platform and utility providers of Riskconnect including but not limited to salesforce.com (cloud platform provider), Rackspace (provider of secure server for converting source data), Cognos (IBM's business intelligence tool), or other providers necessary for Riskconnect to provide the Riskconnect Service;
- xi. **"Non-Compliant Data"** shall have the meaning given in Section 9.3.2.
- xii. **"Platform Service"** means the online, web-based platform service provided by salesforce.com to Riskconnect in connection with Riskconnect's provision of the Riskconnect Service.
- xiii. **"Professional Services"** means any consulting, training, implementation, configuration ongoing support, or other professional services provided by Riskconnect and paid by You pursuant to the Agreement, including the applicable Statement of Work.
 - i. **"Project Change Order"** means the document which is signed by both parties to memorialize a significant change to business, technical or financial terms in a SOW (or an applicable Subscription Order or Addendum).
- xiv. **"Regulated Data"** means personal health information as defined by federal HIPAA regulations, financial information within the scope of the Gramm-Leach-Bliley Act, payment card data within the scope of PCI-DSS, data subject to laws protecting specific types of data such as social security numbers and genetic data, and, for data processed outside of the United States, "personal data" and "personal information" as defined by the country within whose borders the data originates and the country within whose borders the data is processed.

- xv. **"Riskconnect Application"** or **"Riskconnect Framework"** means a software product of Riskconnect, incorporating specific modules and features as identified in an applicable Subscription Order and further detailed in Exhibit E (Riskconnect Application Frameworks and User Licenses) for which a subscription is required to grant Your User(s) the right to access, use, and configure (dependent upon User profile).
- xvi. **"Riskconnect Service"** means Your specific edition of Riskconnect's software-as-a-service ("SaaS") which include the Platform Service, Riskconnect Applications, and deliverables expressly set forth in each Statement of Work, Subscription Order, and/or addendum, and that are accessible via <http://www.riskconnect.com> or another designated web site or IP address, or ancillary online or offline products and services provided to You by Riskconnect, to which You are being granted access under this Agreement.
- xvii. **"Riskconnect Technology"** means all of Riskconnect's and its Licensors' proprietary technology (including software, hardware, products, processes, algorithms, user interfaces, know-how, techniques, designs and other tangible or intangible technical material or information) made available to You by Riskconnect in providing the Riskconnect Service.
- xviii. **"Software"** means the proprietary computer software programs of Riskconnect and its third party software licensors and all related materials, improvements, updates, licensed internal code, embedded third party software, new releases, fixes, enhancements, derivative products and information utilized by Riskconnect in providing You access to the Riskconnect Service and other services under this Agreement.
- xix. **"Statement of Work"** or **"SOW"** means the document agreed and signed by both parties that specifies the objectives, scope of work, initial implementation deliverables, and fees contracted by You in connection with Your configuration of the Riskconnect Service.
- xx. **"Subscription Order"** or **"Order"** means the document agreed and signed by both parties that specifies the Riskconnect Applications, any ongoing subscription services, and licenses subscribed to by You and the associated fees for such subscription services and licenses.
- xxi. **"Subscription Term(s)"** means the contract year [measured from the Agreement's Effective Date] during which a specified number of Users have a right to use the Riskconnect Service pursuant to the Statement of Work and related Subscription Order(s).
- xxii. **"System Administrator(s)"** means those User(s) designated by You who are authorized to purchase subscriptions by executing Subscription Order(s) and to create User accounts and otherwise administer Your use of the Riskconnect Service.
- xxiii. **"User(s)"** means an individual, including Your (including Your corporate Affiliates') employees, representatives, consultants, contractors or agents who are appropriately authorized by You to use Your configuration of the Riskconnect Service and have been issued a unique user identification and password by Your System Administrator (or by Riskconnect at Your request).
- xxiv. **"You"** and **"Your"** means the customer entity that has contracted to purchase subscriptions to use Your configuration of the Riskconnect Service.
- xxv. **"Your Data"** means the information or material, including Your Confidential Information and Regulated Data, that Your Users submit, upload, or transfer, or cause to be submitted, uploaded, or transferred to the Riskconnect Service.

2. PRIVACY & SECURITY; DATA; CONFIDENTIAL INFORMATION

- 2.1 You shall always own Your Data.

2.2 Riskconnect shall maintain and handle all of Your Data with commercially reasonable physical, electronic, and procedural safeguards to protect and preserve the confidentiality and security of Your Data (including personal information) in accordance with applicable data protection legislative requirements and as further described in Riskconnect's Privacy Statement located at <http://riskconnect.com/privacy-policy> which is incorporated herein by reference to the extent that it does not conflict with the express terms of this Agreement.

2.3 Riskconnect restricts access to Your Data to Riskconnect employees, affiliates' employees, or others who need to know that information to provide services to You or in the course of conducting our normal business operations. Your Data (including personal information) may be accessed by Riskconnect staff or Riskconnect's Licensors and, transferred to, and/or stored at, a destination outside the European Economic Area (EEA) where the data protection laws may be of a lower standard than in the EEA. Regardless of location or whether the person is a Riskconnect employee or contractor, Riskconnect will impose the same data protection safeguards that Riskconnect deploys inside the EEA.

2.4 Riskconnect will use Your Data for the purposes described in this Agreement. Riskconnect will not sell, license, transmit or disclose this information outside of Riskconnect unless: (1) You expressly authorize Riskconnect to do so; (2) it is necessary to allow Riskconnect's Licensors to perform services under this Agreement; (3) in order to provide Riskconnect products or services to You; (4) it is necessary in connection with a sale of all or substantially all of the assets of Riskconnect or the merger of Riskconnect into another entity or any consolidation, share exchange, combination, reorganization, or like transaction in which Riskconnect is not the survivor; or (5) otherwise as Riskconnect is required by law. Notwithstanding the foregoing, Riskconnect is responsible for any disclosures of Your Data by Riskconnect's Licensors made contrary to the terms of this Agreement.

2.5 As used herein, "Confidential Information" means all confidential and proprietary information of a party disclosed to the other party, whether orally, in writing or electronically, that is designated as confidential or that reasonably should be understood to be confidential given the nature of the information and the circumstances of disclosure, including the terms and conditions of this Agreement (including pricing), Your Data, the Riskconnect Service, business and marketing plans, screenshots, technology and technical information, product designs, and business processes. Confidential Information (except for Your Data) shall not include any information that: (i) is or becomes generally known to the public without breach of any obligation owed to the other party; (ii) was known to a party prior to its disclosure by the other party without breach of any obligation owed to the other party; (iii) was independently developed by a party without breach of any obligation owed to the other party; or (iv) is received from a third party without breach of any obligation owed to the other party.

2.6 Each party agrees to protect the confidentiality of the Confidential Information of the other party in the same manner that it protects the confidentiality of its own proprietary and confidential information of like kind (but in no event using less than reasonable care). If a party is compelled by law to disclose Confidential Information of the other party, it shall provide the other party with prior notice of such compelled disclosure (to the extent legally permitted) and reasonable assistance, at the other party's cost, if the other party wishes to contest the disclosure.

2.7 If a party discloses or uses (or threatens to disclose or use) any Confidential Information of the other party in breach of confidentiality protections hereunder, the other party shall have the right, in addition to any other remedies available to it, to seek injunctive relief to enjoin such acts, it being specifically acknowledged by the parties that any other available remedies are inadequate.

2.8 You warrant that, prior to being granted access to the Riskconnect Service, each of Your Users will have agreed to be bound by confidentiality obligations no less stringent than those in this Agreement.

3. RIGHT TO USE THE RISKCONNECT SERVICE; RESTRICTIONS

3.1 Subject to the terms and limitations set forth in this Agreement and provided that Your Users are in compliance with this Agreement, Riskconnect hereby grants to Your Users, on a subscription basis only, a revocable, worldwide, non-exclusive, non-sublicenseable, non-transferable (except as set forth in Section 13 (Assignment)), right for Your Users to use Your configuration of the Riskconnect Service and the services of its Licensors, solely for Your own internal business purposes and as specified in the exhibits attached hereto and incorporated herein. All rights not expressly granted to Your Users are reserved by Riskconnect and its Licensors. To the extent necessary in the provision of their services to You, Your Affiliates and Contractors are entitled to access and use the Riskconnect Service in accordance with this Agreement and are entitled to all rights and benefits granted to You hereunder as long as You remain accountable for their acts or omissions relating to this Agreement. "Contractor" means any third party employed or retained by You to perform services for or on Your behalf.

3.2 Only Your Users with valid User subscriptions may access the Riskconnect Service.

3.3 Notwithstanding any access Your Users may have to the services of Riskconnect's Licensors via Your configuration of the Riskconnect Service, Riskconnect is the sole provider of the Riskconnect Service and You are entering into a contractual relationship solely with Riskconnect. In the event that Riskconnect ceases operations or otherwise ceases or fails to provide the Riskconnect Service, Riskconnect's Licensors have no obligation to refund You any fees paid by You to Riskconnect or to provide You the Riskconnect Service (except as set forth in Section 10.3 herein or the attached **Exhibit D** (Platform Continuity Warranty)).

3.4 As an express condition of Your configuration of the Riskconnect Service and the services of Riskconnect's Licensors, You agree that You shall not (i) license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, timeshare, provide on a service bureau basis or otherwise commercially exploit or make available to any third party the Riskconnect Service (or Riskconnect's Licensors) or the Content in any way; (ii) modify or make derivative works based upon the Riskconnect Service or the Content; (iii) create Internet "links" to the Riskconnect Service or "frame" or "mirror" any Content other than on Your own intranets or otherwise for Your own internal business purposes; or (iv) reverse engineer or access the Riskconnect Service in order to (a) build a competitive product or service, (b) build a product using similar ideas, features, functions or graphics of the Riskconnect Service, or (c) copy any ideas, features, functions or graphics of the Riskconnect Service. You also shall not (i) modify, copy or create derivative works based on the services of Riskconnect's Licensors; (ii) frame or mirror any content forming part of the services of Riskconnect's Licensors, other than on Your own intranets or otherwise for Your own internal business purposes; (iii) reverse engineer the services of Riskconnect's Licensors; or (iv) access the services of Riskconnect's Licensors in order to (A) build a competitive product or service, or (B) copy any ideas, features, functions or graphics of the services of Riskconnect's Licensors.

3.5 Your Users shall only access, use, and/or configure those modules and features associated with the applicable Riskconnect Application(s) to which You subscribe under this Agreement. If one of Your Users accesses, uses, configures, and/or replicates a Riskconnect Application module or feature within the Riskconnect Service other than those to which You have subscribed, then Riskconnect shall adjust Your subscriptions and invoice You for the additional Riskconnect Application.

3.6 User subscriptions cannot be shared or used by more than one individual User but You shall have the right to deactivate User-id's of one User and, for no additional charge, request Riskconnect to activate a new User-id of the same type for another User for the balance of the remaining Subscription Term. At all times, You shall not permit User-id sharing.

3.7 Your subscription to use Your configuration of the Riskconnect Service includes the use of products and services of Riskconnect's Licensors that are provided in Your configuration of the Riskconnect Service. Your subscription does not include a subscription to use applications provided directly by Riskconnect's Licensors outside of the Riskconnect Service.

3.8 You may use the Riskconnect Service only for Your internal business purposes and shall not: (i) send spam or otherwise duplicative or unsolicited messages in violation of applicable laws; (ii) send or store infringing, obscene, threatening, libelous, or otherwise unlawful or tortious material, including material that is harmful to children or violates third party privacy rights; (iii) send or store viruses, worms, time bombs, Trojan horses or other harmful or malicious code, files, scripts, agents or programs; (iv) interfere with or disrupt the integrity or performance of the Riskconnect Service or the data contained therein; or (v) attempt to gain unauthorized access to the Riskconnect Service. The Riskconnect Service is restricted to: the management, administration, and reporting of risk management information; governance, risk and compliance (GRC); and/or environmental, health, & safety (EHS), if and to the extent expressly provided for in a Statement of Work signed by the parties.

3.9 (a) You are responsible for all activity occurring under Your User accounts and shall abide by all applicable local, state, national and foreign laws, treaties and regulations in connection with Your use of the Riskconnect Service, including those related to data privacy, international communications and the transmission of technical, financial or personal data.

(b) Riskconnect reserves the right to immediately suspend access under any User ID which Riskconnect reasonably suspects poses a risk to the security of Your Data, the Riskconnect Service, or which Riskconnect reasonably suspects of activity that is in material breach of the terms of this Agreement.

4. ACCOUNT INFORMATION AND DATA

4.1 Your Data Generally. As the parties agree that You shall always own Your Data, You expressly agree to have sole responsibility for the accuracy, quality, integrity, legality, reliability, appropriateness, and intellectual property ownership or right to use of all of Your Data. Riskconnect shall not be responsible or liable for the deletion, correction, destruction, damage, loss or failure to store any of Your Data caused by You or Your Users.

4.2 Integration of Non-Riskconnect Service Applications. Third parties may make available to You third-party products, services or applications unrelated to the Riskconnect Service and implementation and other consulting services ("Non-Riskconnect Service Applications"). Any acquisition by You of

such non-Riskconnect Service Applications, and any exchange of data between You and any third-party, is solely between You and such third party. Riskconnect does not warrant or support, and shall have no liability whatsoever for, any Non-Riskconnect Service Applications, whether or not they are designated by Riskconnect Service as "certified", "compatible", or otherwise.

4.3 **Modifications Performed By You.** Riskconnect does not warrant or support, and shall have no liability whatsoever for, any configuration, development, or data integration work to the Riskconnect Service that is performed by You or Your third parties. However, You may request Riskconnect to render support for modifications performed by You provided that such support shall be billable to You at Riskconnect's hourly rate.

4.4 **Disaster Recovery.** Riskconnect protects its customers' data by running the Riskconnect Service on geographically dispersed data centers with extensive backup, data archive, and failover capabilities. Disaster recovery plan includes: (1) Data backup procedures that create multiple backup copies of customers' data, in near real time, at the disk level; and (2) A multi-level backup strategy that includes disk-to-disk-to-tape data backup in which tape backups serve as a secondary level of backup, not as the primary disaster-recovery data source. This disk-oriented model ensures maximum recovery speed with a minimum potential for data loss in the event of a disaster. Riskconnect maintains the right to amend this procedure from time to time to maintain industry best practices.

5. INTELLECTUAL PROPERTY OWNERSHIP

Riskconnect alone (and its Licensors, where applicable) shall own all right, title and interest, including all related Intellectual Property Rights, in and to the Riskconnect Service, the Content, the Software, the Riskconnect Technology and any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by You or any other party relating to the Riskconnect Service. This Agreement, including its Statements of Work, Subscription Order(s) and exhibits, constitutes a transaction for the Riskconnect Service; however, this Agreement does not convey to You any rights of ownership in or related to the Riskconnect Service, Riskconnect Technology, Software or the Intellectual Property Rights owned by Riskconnect and its Licensors, where applicable.

6. FEES AND PAYMENT

6.1 **Fees Generally.** As consideration for Your use of the Riskconnect Service, You shall pay Riskconnect the fees set out in each Statement of Work, and any Subscription Order(s) or addendum, in each case executed by both parties. **Exhibit A** (Statement of Work No. 1) and **Exhibit B** (Subscription Order No. 1) are attached hereto. Except as otherwise specified herein, in the foregoing exhibits, Subscription Order(s), or addenda, You acknowledge and agree that: (i) Riskconnect charges and collects in advance for use of the Riskconnect Service and all related services; (ii) fees are based on subscriptions subscribed and not actual usage, (iii) payment obligations are non-cancelable and fees paid are non-refundable, (iv) payment for the renewals of each Subscription Term is due on or before the renewal date of the Subscription Term; (v) quantities purchased cannot be decreased during the applicable Subscription Term; (vi) all travel expenses necessary to carry out Riskconnect's deliverables under this Agreement and pre-approved by You will be invoiced separately; and (vii) payment hereunder shall be rendered in United States Dollars.

6.2 User Subscription Fees. In addition to the terms outlined in Section 6.1, You are responsible for paying for all User subscriptions and services ordered for an entire Subscription Term under the payment terms set forth herein in Section 6.4.

6.3 Billing. All fees are due on or before the renewal of a Subscription Term. Thirty (30) days prior to the renewal of a Subscription Term, Riskconnect will automatically issue You an invoice and You agree to pay thirty (30) calendar days from the invoice date. Riskconnect's fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and You shall be responsible for payment of all such taxes, levies, or duties, excluding only United States (federal or state) taxes based solely on Riskconnect's income.

You agree to provide Riskconnect with complete and accurate billing and contact information, including Your legal company name, street address, e-mail address, and name and telephone number of an authorized billing contact and tax exemption certificate number, if applicable. You agree to update this information within thirty (30) days of any change to it. If You believe Your bill is incorrect, You must contact Riskconnect in writing within thirty (30) days of receipt of the invoice with the amount in dispute in order to be eligible to receive an adjustment.

6.4 Fee Changes. Riskconnect reserves the right to modify its fees and charges, upon written notice to You at least seventy five (75) days' prior to the end of the then current Subscription Term, which notice may be provided to Your billing contact by e-mail; provided however, that: (i) Riskconnect shall not increase the fees and charges more than once in any consecutive twelve (12) month period; and (ii) any such increase shall not exceed six percent (6%) of the applicable fees or charges payable during the immediately preceding twelve (12) month period.

7. DELINQUENCIES, SUSPENSIONS, AND TERMINATION

7.1 Termination for Convenience. After the Initial Term, either party may terminate for any or no reason this Agreement, SOW, PCO or Subscription Order, or any portion thereof, if it notifies the other party in writing with at least sixty (60) calendar days prior to the expiration of then current Subscription Term.

7.2 Termination By You for Cause. In addition to any other rights granted to You in this Agreement or under law, You have the right to terminate this Agreement upon written notice due to:

- a) a material breach of a term, representation, or warranty under this Agreement (including a material breach under an Exhibit to this Agreement) by Riskconnect if such material breach is not remedied within thirty (30) days following receipt of written notice from You; or
- b) a third party's claim that the Riskconnect Service, Content, Data Infrastructure, Professional Services, Riskconnect Technology, Software, any other services and products provided by Riskconnect, Riskconnect Licensors or other third parties the and Intellectual Property Rights associated thereof, infringes upon such party's intellectual property right.

7.3 Termination/Suspension by Riskconnect for Cause. In addition to any other rights granted to Riskconnect herein or under law, Riskconnect reserves the right, upon written notice to You, to suspend or terminate this Agreement and/or Your access to and use of the Riskconnect Service due to:

- a) any amounts owed by You that are delinquent greater than fifteen (15)

calendar days; or

b) a material breach of the terms of this Agreement, other than a payment obligation, by You or Your Users if such breach is not remedied within thirty (30) days following receipt of notice of such breach from Riskconnect; or

(c) a third party's claim that Your use of the Riskconnect Service, Your Data, Your Intellectual Property, or that of Your Contractors, infringes upon such party's intellectual property rights.

7.4 Delinquent Invoices. Delinquent and undisputed portions of invoices (accounts in arrears) are subject to late charges of 1.5% per month on any outstanding balance in default, or the maximum permitted by law, whichever is less, plus reasonable expenses of collection. The portions of invoices that are subject to a good-faith billing dispute under Section 6.4 (Billing) shall not be considered delinquent for purposes of this Agreement.

7.5 Suspension of Service & Acceleration.

7.5.1 You will continue to be charged and accountable for User subscriptions during any period of suspension regardless of length of suspension. Riskconnect reserves the right to be compensated for any overhead (at actual cost) associated with Your suspension, such fees not to exceed \$1,500, in addition to all fees in arrears accrued during the suspension period in the event You are suspended and thereafter request access to the Riskconnect Service.

7.6 Effect of Termination.

7.6.1 If You terminate for cause or if Riskconnect terminates for convenience, You will only be obligated to pay the amounts then due as calculated up to the date of termination and, if applicable, You will be reimbursed a prorated amount of unused, prepaid fees.

If Riskconnect terminates for cause or if You terminate for convenience, You agree there will be no refund of any fees prepaid by You and, if a balance is still due on Your account, then You agree that Riskconnect may bill You for such unpaid fees.

7.6.2 **Data Portability and Deletion.** In the event this Agreement expires or terminates for any reason, Riskconnect shall make available to You a file of Your Data in CSV file format within 30 days of the effective date of termination. Furthermore, You agree and acknowledge that Riskconnect has no obligation to retain Your Data and thus Riskconnect may delete Your Data after thirty (30) of the effective date of termination of the Agreement.

8. RENEWAL; CHANGE IN NUMBER OF SUBSCRIPTIONS

8.1 **Term; Renewal.** The initial term of this Agreement commences on the Effective Date and shall continue for a period of three (3) years (each year a Subscription Term) unless this Agreement is terminated sooner in accordance with this Agreement (the "Initial Term"). Thereafter, this Agreement will automatically extend for successive renewal Subscription Terms equal to one year at Riskconnect's then stated rates unless either party notifies the other party in writing of such party's election to terminate this Agreement for convenience in accordance with Section 7.1.

8.2. Changes to Your Subscriptions.

a. General Terms.

- i. You may add new subscriptions at any time during a Subscription Term, and those new subscriptions shall be prorated from the effective date of the applicable Subscription Order.
 - ii. All reductions to subscriptions must be communicated to Riskconnect in writing via a Subscription Order executed by the parties with at least sixty (60) days remaining in the then current Subscription Term. For clarity, if You choose to reduce any subscriptions, then You agree there will be no refund (prorated or otherwise) of subscription fees already paid for the Subscription Term in which You provide the written notice and the reduction in subscriptions will take effect on the first day of the next Subscription Term. *Reductions may impact applicable discounts and credits issued to You.*
 - iii. All subscriptions ordered shall be automatically renewed upon the annual anniversary of the Effective Date of this Agreement unless (i) You notify Riskconnect of Your intent to reduce a subscription in accordance with this Section 8, or (ii) unless either party elects to terminate this Agreement in accordance with Section 7.
- b. **Riskconnect Applications.** While Your subscription to a Riskconnect Application contains solutions, modules, and features that may not be individually modified, You may remove Your subscription to a Riskconnect Application in accordance with Section 8(a) above; provided, however, removal of Your IRMS subscription is not permitted unless it is in accordance with a termination of this Agreement.
 - c. **Data Infrastructure.** You are afforded a certain quantity of Data Infrastructure included with Your IRMS subscription. It shall be Your System Administrator's responsibility to monitor Your own Data Infrastructure usage within the Riskconnect Service. The Riskconnect Service includes administrative features that permit Your System Administrator(s) to view and monitor Your utilization of data or file storage space in the Riskconnect Data Infrastructure. If You exceed the amount of data or file storage subscribed by You, You shall be charged for any resulting Data Infrastructure subscription fees. Provided that any such changes do not adversely impact Your Data Infrastructure limits or rights as agreed to in this Agreement, Riskconnect reserves the right to establish or modify its general practices and limits relating to data infrastructure pertaining to Your Data with thirty (30) days' notice of such modification.

9. PROFESSIONAL SERVICES, USER ACCEPTANCE, SUPPORT, AND UPGRADES.

9.1 **Professional Services.** You shall appoint a qualified member of Your staff who will operate as Your primary interface between You and Riskconnect and who will ensure that Your personnel interface with Riskconnect personnel in a manner conducive to facilitating Riskconnect's Professional Services or deliverables under this Agreement, including the timely evaluation and testing of Professional Services and project deliverables as set forth in Exhibit A (or any subsequent SOW, PCO, or addendum).

9.2 **User Acceptance.** You will have two (2) weeks from receipt of a deliverable by Riskconnect (herein, "Testing Period") to test and accept the deliverable. If You need to reasonably extend the Testing Period, the parties may mutually agree in writing to a new date for completion of testing by You. If You do not provide acceptance or rejection within the Testing Period, the applicable deliverable(s) shall be deemed to have been accepted. In the case of any rejection, You shall provide

Riskconnect reasonably detailed, written reasons for Your determination and Riskconnect shall use best efforts to correct critical errors (as determined by You) and use commercially reasonable efforts to correct all other errors reasonably requested by You and accepted by Riskconnect. In the event You reject deliverable(s) a second time and Riskconnect disagrees with such rejection, then the parties shall escalate the issue(s) to senior management of both parties for mutual resolution.

9.3 Support.

9.3.1 For the benefit of Your Users, Riskconnect shall provide the Riskconnect Service and Riskconnect's support services to You as set forth in **Exhibit C** (Uptime; Support Services & Upgrades) and You agree to pay for these Services as specified in the applicable SOW, Subscription Order, or PCO. If You exceed Your subscribed number of annual support hours in a given Subscription Term, then Riskconnect shall invoice You for those additional hours used at Riskconnect's current hourly rate, and You agree to pay in accordance with this Agreement.

9.3.2 **Data Transfer Protocols (DTPs).** Riskconnect may receive Your Data that may be sent from You or Your third parties in order to perform data interface services. Unless otherwise specified in writing, Riskconnect is responsible for the execution and verification of all implementation and ongoing data interfaces provided that the following DTPs are followed:

1. You shall be responsible for the delivery to Riskconnect of electronic files for data interfaces in generally accepted, standard, readable formats (e.g. CSV files or flat delimited files).
 - a. In the case of a spreadsheet load, You will prepare Your Data in an acceptable import format, including combining data into one single tab, one row per record, and removing any formatting (subtotals and titles). In the event Your Data in an Excel load is not in an acceptable format, Riskconnect will utilize budgeted service hours, or if You don't have budgeted service hours You can execute an order for the service hours needed to correct formatting of Your Data.
 - b. While Riskconnect's platform will enable You to improve the overall quality of Your Data, Riskconnect cannot be responsible for the quality of Your Data as it is presented to Riskconnect. Therefore, any work effort by Riskconnect on researching or cleaning up Your Data, consulting with You or Your data provider regarding data quality issues, or reloading Your Data due to its poor quality is billable to You outside of the scope of the applicable SOW/Addendum.
 - c. Control totals must be provided, financial data must balance to control totals, and claims must balance to transactions; all data in a given file must be of the same evaluation date.
2. With guidance from Riskconnect, You are responsible for making all arrangements with third parties to secure data for data interfaces to be performed by Riskconnect, and You are responsible for any fees associated with the request in order for Your third party to perform the work. Riskconnect will not be responsible for third party costs in generating or transmitting Your Data from or to Your data providers (e.g.) third party administrators (TPAs);
3. For each one-time implementation data interface to be performed by Riskconnect, You shall provide Riskconnect an initial file and a go-live file and the go-live file must be in the same layout and format as the initial file.

4. For ongoing feeds, files will be sent consistently within a specific, but reasonable timeframe window that supports automation.
5. You shall be responsible for the delivery of a data dictionary for each data interface performed by Riskconnect.
6. Tables and fields provided to Riskconnect for data interfaces must have consistently defined relationships (referential integrity). Tables must be received as merged (denormalized) to provide a single flat file for each component (i.e., Claim, Claim Transactions, and/or Location Hierarchy. Tables must not contain duplicate unique keys, and related tables/files must have valid foreign keys. Table structures and field formats must remain consistent in subsequent submissions.
7. You shall ensure all data transmitted by You or on Your behalf to or from Riskconnect or the Riskconnect Service to be encrypted using PGP or encryption.
8. If You choose to transmit data, or authorize a third party to transmit data, to or from Riskconnect that contains personal information subject to protection under applicable laws and regulations in a manner that is not compliant with Riskconnect's DTPs as set forth herein and/or provided to You subsequent to the Agreement and attached hereto (herein the "Non-Compliant Data"), then You agree that:
 - a. Riskconnect shall not be liable for and shall not be required to hold harmless, provide defense, or provide indemnification for any breach of Non-Compliant Data or for errors or omissions in the transmission of such Non-Compliant Data not caused by Riskconnect; and
 - b. Riskconnect shall not be required to make such Non-Compliant Data any more secure or compliant with the applicable laws than the form in which such Non-Compliant Data is received by Riskconnect; provided that Riskconnect treats the Non-Compliant Data in the same way that it treats all Your Data.

10. WARRANTIES AND DISCLAIMER OF WARRANTIES.

10.1 **Riskconnect's Warranties.** Riskconnect warrants that: (a) it has the right to grant the subscription(s) to use the Software as set out in this Agreement; (b) the Software will materially perform in conformity with this Agreement; (c) it has not knowingly included any viruses with the Software and the medium on which it was originally provided to You; and (d) support and services will be provided with reasonable skill and care conforming to generally accepted software industry standards.

10.2 **Your Warranties.** You represent and warrant that: (a) You and Your Users, where applicable, own all right, title, and interest in and to, or otherwise have the right to grant the use of Your Data and associated Intellectual Property Rights as set forth in this Agreement; (b) Your Data will not knowingly infringe upon a third party's intellectual property right, including, without limitation, copyright, patent, or trademark; and (c) You and Your Users shall not knowingly include any viruses or malware with Your Data.

10.3 **Platform Continuity Warranty.** The only warranty offered by Riskconnect's platform licensor, salesforce.com (herein "SFDC"), to You in connection with this Agreement is expressly provided in **Exhibit D** attached hereto and incorporated herein.

10.4 **LICENSORS' WARRANTY DISCLAIMER.** *NOTHING IN THIS SECTION SHALL LIMIT RISKONNECT'S WARRANTIES OR INDEMNIFICATION OBLIGATIONS UNDER THIS AGREEMENT, INCLUDING THOSE THAT RISKONNECT MAKES AND/OR PROVIDES ON BEHALF OF RISKONNECT'S LICENSORS.* EXCEPT AS PROVIDED IN SECTION 10.3, RISKONNECT'S LICENSORS MAKE NO WARRANTIES OF ANY KIND, INCLUDING BUT NOT LIMITED TO WITH RESPECT TO THE PLATFORM SERVICE, AND/OR THE RISKONNECT SERVICE, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. RISKONNECT'S LICENSORS MAKE NO REPRESENTATION, WARRANTY, OR GUARANTY AS TO THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, AVAILABILITY, ACCURACY OR COMPLETENESS OF THE RISKONNECT SERVICE. RISKONNECT'S LICENSORS DO NOT REPRESENT OR WARRANT THAT: (A) THE RISKONNECT SERVICE WILL BE AVAILABLE, SECURE, TIMELY, UNINTERRUPTED OR ERROR-FREE; (B) THE RISKONNECT SERVICE OR ANY OF THE PRODUCTS AND SERVICES OFFERED BY RISKONNECT'S LICENSORS WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS; (C) ANY DATA STORED USING THE RISKONNECT SERVICE WILL BE ACCURATE, RELIABLE, OR SECURE; (D) ERRORS OR DEFECTS IN THE RISKONNECT SERVICE WILL BE CORRECTED; OR (E) THE RISKONNECT SERVICE OR THE INFRASTRUCTURE USED BY RISKONNECT TO MAKE THE RISKONNECT SERVICE AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. TO THE MAXIMUM EXTENT PERMITTED BY LAW, RISKONNECT'S LICENSORS DISCLAIM ALL CONDITIONS, REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PLATFORM SERVICE, THE RISKONNECT SERVICE, AND ANY OF THE PRODUCTS AND SERVICES OFFERED BY RISKONNECT'S LICENSORS, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

10.4 EACH PARTY WILL UNDERTAKE COMMERCIALY REASONABLE EFFORTS TO MITIGATE ANY LOSS OR CLAIM RELATED TO A BREACH OF WARRANTY BY THE OTHER PARTY.

10.5 THE ABOVE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE.

11. INDEMNIFICATION

11.1 **Your Indemnification Obligations.** Subject to Section 11.3 below, You shall defend, indemnify, and hold Riskconnect, its Licensors and each such party's parent organizations, subsidiaries, Affiliates, officers, directors and employees harmless from and against any and all claims, costs, damages, losses, liabilities and expenses (including reasonable attorneys' fees and costs) arising out of or in connection with: (i) a third party claim alleging that use of Your Data infringes the rights of, or has caused harm to, a third party; (ii) a third party claim alleging that a breach of any of Your representations and warranties; or (iii) a third party claim alleging Your use of Confidential Information or Intellectual Property Rights of Riskconnect or its Licensors is in violation of this Agreement.

You and Your respective insurers shall not be liable for and shall not be required to hold harmless, provide defense or indemnification for Riskconnect to the extent Riskconnect is required to indemnify You under Section 11.2 below.

11.2 Riskconnect's Indemnification Obligations. Subject to Section 11.3 below, Riskconnect shall defend, indemnify, and hold You and Your subsidiaries, Affiliates, officers, directors and employees harmless from and against any and all claims, costs, damages, losses, liabilities and expenses (including reasonable attorneys' fees and costs) arising out of or in connection with: (i) a third party claim alleging that the Riskconnect Service, Content, Software or Riskconnect Technology infringes or misappropriates the rights of, or has caused harm to, a third party; (ii) a third-party claim alleging a breach of any Riskconnect's representations and warranties in this Agreement; or (iii) a third-party claim alleging Riskconnect's use of Your Data is in violation of this Agreement.

Riskconnect and Riskconnect's respective insurers shall not be liable for and shall not be required to hold harmless, provide defense or indemnification for You to the extent You are required to indemnify Riskconnect under Section 11.1 above, or for errors and omissions caused by third parties that You utilize to transmit data to or from Riskconnect.

11.3 As an express condition of the foregoing indemnification obligations, the parties hereby agree that:

- (i) the indemnified party shall promptly notify the indemnifying party in writing for any claim for which indemnification is sought;
- (ii) the indemnified party shall cooperate with all reasonable requests of the indemnifying party (at the indemnifying party's expense) in defending or settling such claim.
- (iii) the indemnifying party shall be allowed to control the defense and settlement of such claim;
- (iv) the indemnifying party may not settle any claim that includes an admission of liability, fault, negligence or wrongdoing on the part of the indemnified party unless:
 - (1) the indemnified party provides prior written consent, or
 - (2) unless the indemnifying party and the third party(ies) unconditionally release the indemnified party of all liability that is the subject of indemnification obligation and such settlement does not adversely affect the indemnified party's business;
- (v) the indemnified party shall have the right, at its option and expense, to participate in the defense of any action, suit or proceeding relating to such a claim through counsel of its own choosing;

(vi) each indemnified party will undertake commercially reasonable efforts to mitigate any loss or liability resulting from an indemnification claim related to or arising out of this Agreement.

12. LIMITATION OF LIABILITY

12.1 EXCEPT FOR EACH PARTY'S CONFIDENTIALITY, INTELLECTUAL PROPERTY INFRINGEMENT OR INDEMNIFICATION OBLIGATIONS HEREUNDER: (a) IN NO EVENT SHALL EITHER PARTY'S AGGREGATE LIABILITY WITH RESPECT TO ANY CLAIM ARISING OUT OF THIS AGREEMENT EXCEED THE AMOUNTS ACTUALLY PAID BY YOU UNDER THIS AGREEMENT IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO SUCH CLAIM; AND (b) IN NO EVENT WILL EITHER PARTY HAVE ANY LIABILITY TO THE OTHER PARTY OR ANY THIRD PARTY FOR ANY LOST PROFITS, REVENUES OR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, COVER OR PUNITIVE DAMAGES, WHETHER AN ACTION IS IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

12.2 TO THE EXTENT THAT ANY CLAIMS ARISE FROM EITHER PARTY'S CONFIDENTIALITY, INTELLECTUAL PROPERTY INFRINGEMENT OR INDEMNIFICATION OBLIGATIONS HEREUNDER, IN NO EVENT SHALL THE LIABLE PARTY'S AGGREGATE LIABILITY HEREUNDER EXCEED \$3,000,000.

12.3 THE ABOVE LIMITATIONS WILL NOT LIMIT YOUR PAYMENT OBLIGATIONS UNDER THIS AGREEMENT.

12.4 THE ABOVE LIMITATIONS WILL APPLY WHETHER AN ACTION IS IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY.

12.5 IN NO EVENT SHALL RISKCONNECT'S LICENSORS HAVE ANY LIABILITY TO YOU OR ANY USER FOR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO DIRECT, INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR DAMAGES BASED ON LOST PROFITS, HOWEVER CAUSED AND, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, WHETHER OR NOT YOU HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

12.6 THE FOREGOING DISCLAIMERS AND LIMITATIONS WILL APPLY TO THE EXTENT PERMITTED BY LAW.

13. ASSIGNMENT.

13.1 Neither party may assign any of its rights or obligations under this Agreement, whether by operation of law or otherwise, without the other party's prior written approval (not to be unreasonably withheld); provided, however, either party may assign this Agreement in its entirety without the other party's consent to (i) a parent or subsidiary or (ii) in connection with a merger, acquisition, corporate reorganization, change in control, or sale of all or substantially all of its assets.

13.2 Notwithstanding the foregoing, if a party is acquired by, sells substantially all of its assets to, or undergoes a change of control in favor of, a direct competitor of the other party, then such other party may terminate this Agreement upon written notice. In the event of such a termination by You, Riskconnect will refund to You any prepaid fees covering the remainder of the applicable Subscription Term in which termination is exercised.

13.3 Subject to the foregoing, this Agreement will bind and inure to the benefit of the parties, their respective successors and permitted assigns.

13.4 Any purported assignment in violation of this section shall be void.

14. GENERAL PROVISIONS

14.1 Disputes; Mediation; Binding Arbitration; Governing Law; Emergency Relief. All claims and disputes arising under or relating to this Agreement between the parties shall first be resolved by *mediation with written notice to the other party of its intent to mediate*. In the event that mediation does not resolve the dispute within forty-five (45) days of said notice, all claims and disputes arising under or relating to this Agreement are to be settled by binding arbitration under Georgia law in Atlanta, Georgia unless another location is mutually agreeable to the parties. The arbitration shall be conducted on a confidential basis pursuant to the Commercial Arbitration Rules of the American Arbitration Association (AAA). Any decision or award as a result of any such arbitration proceeding shall be in writing and shall provide an explanation for all conclusions of law and fact and shall include the assessment of costs, expenses, and reasonable attorneys' fees. Any such arbitration shall be conducted by an arbitrator experienced in cloud-based web services and shall include a written record of the arbitration hearing. The parties reserve the right to object to any individual who shall be employed by or affiliated with a competing organization or entity. Judgment upon the award of arbitration may be entered in any court of competent jurisdiction. For emergency or interim relief, the parties also agree that the AAA Optional Rules for Emergency Measures of Protection shall apply to the proceedings.

14.2 Entire Agreement; Order of Precedence. This Agreement, together with the Statement of Work and any applicable Subscription Order(s), comprises the *entire agreement between You and Riskconnect* and supersedes all prior or contemporaneous negotiations, discussions or agreements, whether written or oral, between the parties regarding the subject matter contained herein. In the event of any *inconsistencies between the Master Services Agreement and any SOW, PCO, or exhibit*, the conflict shall be resolved in the following order of descending priority: (1) Master Services Agreement, (2) SOW, (3) Subscription Order, (4) PCO, and (5) any other applicable exhibit. No text or information set forth on any other purchase order, preprinted form or other document (not included in this Agreement) shall add to or vary the terms and conditions of this Agreement unless otherwise signed by *authorized representatives of the parties (in the case of Riskconnect, this shall mean the CEO or CFO)*.

14.3 Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable, then such provision(s) shall be construed, as nearly as possible, to reflect the intentions of the *invalid or unenforceable provision(s)*, with all other provisions remaining in full force and effect.

14.4 Relationship of the Parties. No joint venture, partnership, employment, or agency relationship exists between You and Riskconnect as a result of this Agreement or use of the Riskconnect Service.

14.5 Third Party Beneficiaries. There are no third party beneficiaries to this Agreement, except Salesforce.com shall be a third party beneficiary to this Agreement solely as it relates to the provisions herein that relate to the use of the Platform Service.

14.6 No Waiver of Rights. The failure of either party to enforce any right or provision in this Agreement shall not constitute a waiver of such right or provision unless acknowledged and agreed to by either party in writing.

14.7 Export Control. The Riskconnect Service, Content, Software and Technology used to deliver the services hereunder may be subject to United States export control. Each party represents that it is not named on any U.S. government denied party list. You shall not permit Users to access or use the Riskconnect Service, Content, Software or Technology in a U.S.-embargoed country (currently Cuba, Iran, North Korea, Sudan or Syria) or in violation of any U.S. export law or regulation.

14.8 Force Majeure. Neither party shall be liable to the other for any failure or delay in the performance of its obligations (except for required payments obligations above) for any cause that is beyond the reasonable control of such party, including, without limitation, acts of God, shortages of supplies, labor or materials, strikes and other labor disputes, storms, floods, acts of war or terrorism, failure of third party hardware, software, services or networks, failure of service providers (excluding Riskconnect's Licensors), utility blackouts or brownouts, failure of telecommunications or the internet, and actions by a governmental authority (such as changes in government codes, ordinances, laws, rules, regulations, or restrictions).

14.9 Surviving Provisions. The sections titled "Privacy & Security; Data; Confidential Information"; "License Grant & Restrictions"; "Account Information and Data"; "Intellectual Property Ownership"; "Fees and Payment," "Delinquencies, Suspensions and Termination"; "Warranties and Disclaimer of Warranties," "Indemnification," "Limitation of Liability," Assignments"; and all provisions in "General Provisions" will survive any termination or expiration of this Agreement; provided however, all representations, warranties, rights of use, and license grants from either party to the other party herein terminate upon termination or expiration of this Agreement unless otherwise agreed in writing by duly authorized representatives of each party.

**The Parties, through their duly authorized representatives,
hereby agree to this Master Services Agreement and its accompanying exhibits
as of the later of the dates beneath the Parties' signatures below.**

For: 

For: Riskconnect, Inc.

Signature: _____
Name: _____
Title: _____
Date: _____

Signature: _____
Name: Patrick M. Henn
Title: Chief Financial Officer
Date: _____



Cloud Services Agreement

This Cloud Services Agreement (CSA) and applicable Attachments and Transaction Documents (TDs) are the complete agreement regarding transactions under this CSA (together, the "Agreement") under which Client may order Cloud Services. Attachments typically contain additional terms that apply to similar types of offerings. TDs, such as service descriptions, order documents or statements of work, contain specific details related to an order for a Cloud Service and there may be more than one TD providing the details of an order. In the event of conflict, an Attachment prevails over this CSA and a TD prevails over both the CSA and any Attachment.

1. Cloud Services

- a. A Cloud Service is an IBM branded offering provided by IBM and made available via a network. Each Cloud Service is described in an Attachment or a TD. Cloud Services are designed to be available 24/7, subject to maintenance. Client will be notified of scheduled maintenance. Technical support and service level commitments, if applicable, are specified in an Attachment or TD.
- b. Client accepts an Attachment or TD by ordering, enrolling, using, or making a payment for the Cloud Service. When IBM accepts Client's order, IBM provides Client the authorizations specified in the TD. The term, including any renewal term, for a Cloud Service is described in an Attachment or TD.
- c. IBM will provide the facilities, personnel, equipment, software, and other resources necessary to provide the Cloud Services and generally available user guides and documentation to support Client's use of the Cloud Service. Client will provide hardware, software and connectivity to access and use the Cloud Service, including any required Client-specific URL addresses and associated certificates. An Attachment or TD may have additional Client responsibilities.
- d. Client may access a Cloud Service only to the extent of authorizations acquired by Client. Client is responsible for use of Cloud Services by any user who accesses the Cloud Service with Client's account credentials. A Cloud Service may not be used in any jurisdiction for unlawful, obscene, offensive or fraudulent Content or activity, such as advocating or causing harm, interfering with or violating the integrity or security of a network or system, evading filters, sending unsolicited, abusive, or deceptive messages, viruses or harmful code, or violating third party rights. If there is a complaint or notice of violation, use may be suspended until resolved, and terminated if not resolved promptly. Client may not i) resell direct access to a Cloud Service to a third party outside Client's Enterprise; or ii) combine Cloud Services with Client's value add to create a commercially available Client branded solution for which Client charges a fee.

2. Content and Data Protection

- a. Content consists of all data, software, and information that Client or its authorized users provides, authorizes access to, or inputs to the Cloud Service. Use of the Cloud Service will not affect Client's existing ownership or license rights in such Content. IBM and its contractors, and subprocessors may access and use the Content solely for the purpose of providing and managing the Cloud Service, unless otherwise described in a TD.
- b. Client is responsible for obtaining all necessary rights and permissions to enable, and grants such rights and permissions to, IBM, and its contractors and subprocessors to use, provide, store and process Content in the Cloud Service. This includes Client making necessary disclosures and obtaining consent, if required, before providing individuals' information, including personal or other regulated information in such Content. If any Content could be subject to governmental regulation or may require security measures beyond those specified by IBM for an offering, Client will not input, provide, or allow such Content unless specifically permitted in the terms of the relevant TD or unless IBM has otherwise first agreed in writing to implement additional security and other measures.
- c. Upon request by either party, IBM, Client or their affiliates will enter into additional agreements as required by law in the prescribed form for the protection of personal or regulated personal data included in Content. The parties agree (and will ensure that their respective affiliates agree) that such additional agreements will be subject to the terms of the Agreement.
- d. IBM will return or remove Content from IBM computing resources upon the expiration or cancellation of the Cloud Service, or earlier upon Client's request. IBM may charge for certain activities performed at Client's request (such as delivering Content in a specific format). IBM does not archive Content, however some Content may remain in Cloud Service backup files until expiration of such files as governed by IBM's backup retention practices.
- e. Each Cloud Service is designed to protect Content as described in the Agreement. IBM's Data Security and Privacy Principles for IBM Cloud Services (DSP), at <http://www.ibm.com/cloud/data-security>, apply for generally available Cloud Service offerings or as described in the applicable TD. IBM will treat all Content as confidential by not disclosing Content except to IBM employees, contractors, and subprocessors, and only to the extent necessary to deliver the Cloud Service, unless otherwise specified in a TD. Specific security features and functions of a Cloud Service may be provided in an Attachment and TDs. Client is responsible to assess the suitability of each Cloud Service for Client's intended use and Content. By using the Cloud Service, Client acknowledges that it meets Client's requirements and processing instructions.
- f. Client acknowledges that i) IBM may modify the DSP from time to time at IBM's sole discretion and ii) such modifications will supersede prior versions. The intent of any modification to the DSP will be to i) improve or clarify existing commitments, ii) maintain alignment to current adopted standards and applicable laws, or iii) provide additional commitments. No modification to the DSP will materially degrade the security of a Cloud Service.

3. Changes

- a. IBM may modify a Cloud Service, without degrading its functionality or security features.

- b. IBM may withdraw a Cloud Service on 12 months' notice, unless otherwise stated in a TD. IBM will continue to provide the *Cloud Service for the remainder of Client's unexpired term or work with Client to migrate to another IBM offering.*
- c. Since this CSA may apply to many future orders, IBM may modify this CSA by providing Client at least three months' written notice. Changes are not retroactive; they apply, as of the effective date, only to new orders, ongoing Cloud Services that do not expire, and renewals. For transactions with a defined renewable contract period, Client may request that IBM defer the change effective date until the end of the current contract period. Client accepts changes by placing new orders or continuing use after the change effective date or allowing transactions to renew after receipt of the change notice. Except as provided above, all changes to the Agreement must be in writing accepted by both parties.

4. Warranties

- a. IBM warrants that it provides Cloud Services using commercially reasonable care and skill in accordance with the applicable Attachment or TD. The warranty for a Cloud Service ends when the Cloud Service ends.
- b. **IBM does not warrant uninterrupted or error-free operation of a Cloud Service or that IBM will correct all defects or prevent third party disruptions or unauthorized third party access. These warranties are the exclusive warranties from IBM and replace all other warranties, including the implied warranties or conditions of satisfactory quality, merchantability, non-infringement, and fitness for a particular purpose. IBM warranties will not apply if there has been misuse, modification, damage not caused by IBM, failure to comply with instructions provided by IBM, or if otherwise stated in an Attachment or TD. Non-IBM services are sold under the Agreement as-is, without warranties of any kind. Third parties may provide their own warranties to Client.**

5. Charges, Taxes, and Payment

- a. Client agrees to pay all applicable charges specified for a Cloud Service, charges for use in excess of authorizations, and any late payment fees. Charges are exclusive of any customs or other duty, tax, and similar levies imposed by any authority resulting from Client's acquisitions under the Agreement and will be invoiced in addition to such charges. Amounts are due upon receipt of the invoice and payable within 30 days of the invoice date to an account specified by IBM. Prepaid Services must be used within the applicable period. IBM does not give credits or refunds for any prepaid, one-time charges, or other charges already due or paid. IBM may change charges on thirty days' notice or as specified in a TD. Where taxes are based upon the location(s) receiving the benefit of the Cloud Service, Client has an ongoing obligation to notify IBM of such location(s) if different than Client's business address listed in the applicable Attachment or TD.
- b. Client agrees to: i) pay withholding tax directly to the appropriate government entity where required by law; ii) furnish a tax certificate evidencing such payment to IBM; iii) pay IBM only the net proceeds after tax; and iv) fully cooperate with IBM in seeking a waiver or reduction of such taxes and promptly complete and file all relevant documents.

6. Liability and Indemnity

- a. IBM's entire liability for all claims related to the Agreement will not exceed the amount of any actual direct damages incurred by Client up to the amounts paid (if recurring charges, up to 12 months' charges apply) for the service that is the subject of the claim, regardless of the basis of the claim. IBM will not be liable for special, incidental, exemplary, indirect, or economic consequential damages, or lost profits, business, value, revenue, goodwill, or anticipated savings. These limitations apply collectively to IBM, its affiliates, contractors, subprocessors, and suppliers.
- b. The following amounts are not subject to the above cap: i) third party payments referred to in the paragraph below; and ii) damages that cannot be limited under applicable law.
- c. If a third party asserts a claim against Client that an IBM Service acquired under the Agreement infringes a patent or copyright, IBM will defend Client against that claim and pay amounts finally awarded by a court against Client or included in a settlement approved by IBM, provided that Client promptly (i) notifies IBM in writing of the claim, (ii) supplies information requested by IBM, and (iii) allows IBM to control, and reasonably cooperates in, the defense and settlement, including mitigation efforts.
- d. IBM has no responsibility for claims based on non-IBM products and services, items not provided by IBM, or any violation of law or third party rights caused by Client's Content, materials, designs, or specifications.

7. Termination

- a. IBM may suspend, revoke or limit Client's use of a Cloud Service if IBM determines there is a material breach of Client's obligations, a security breach, or violation of law. If the cause of the suspension can reasonably be remedied, IBM will provide notice of the actions Client must take to reinstate the Cloud Service. If Client fails to take such actions within a reasonable time, IBM may terminate the Cloud Service. Failure to pay is a material breach.
- b. Either party may terminate this CSA: i) without cause on at least one month's notice to the other after expiration or termination of its obligations under the Agreement; or ii) immediately for cause if the other is in material breach of the Agreement, provided the one who is not complying is given notice and reasonable time to comply. Any terms that by their nature extend beyond the Agreement termination remain in effect until fulfilled, and apply to successors and assignees. Termination of this CSA does not terminate TDs, and provisions of this CSA as they relate to such TDs remain in effect until fulfilled or otherwise terminated in accordance with their terms.
- c. Client may terminate a Cloud Service on one month's notice: (i) at the written recommendation of a government or regulatory agency following a change in either applicable law or the Cloud Services; (ii) if IBM's modification to the computing environment used to provide the Cloud Service causes Client to be noncompliant with applicable laws; or (iii) if IBM notifies Client of a modification that has a material adverse effect on Client's use of the Cloud Service, provided that IBM will have 90 days to work with Client to minimize such effect. In the event of such termination, IBM shall refund a portion of any prepaid

amounts for the applicable Cloud Service for the period after the date of termination. If the Agreement is terminated for any other reason, Client shall pay to IBM, on the date of termination, the total amounts due per the Agreement. Upon termination, IBM may assist Client in transitioning Client's Content to an alternative technology for an additional charge and under separately agreed terms.

8. Governing Laws and Geographic Scope

- a. Each party is responsible for complying with: i) laws and regulations applicable to its business and Content; and ii) import, export and economic sanction laws and regulations, including defense trade control regime of any jurisdiction, including the International Traffic in Arms Regulations and those of the United States that prohibit or restrict the export, re-export, or transfer of products, technology, services or data, directly or indirectly, to or for certain countries, end uses or end users. Client is responsible for its use of IBM and non-IBM products and services.
- b. Both parties agree to the application of the laws of the State of New York, United States, without regard to conflict of law principles. The rights and obligations of each party are valid only in the country of Client's business address. If Client or any user exports or imports Content or use of any portion of the Cloud Service outside the country of Client's business address, IBM will not serve as the exporter or importer. If any provision of the Agreement is invalid or unenforceable, the remaining provisions remain in full force and effect. Nothing in the Agreement affects statutory rights of consumers that cannot be waived or limited by contract. The United Nations Convention on Contracts for the International Sale of Goods does not apply to transactions under the Agreement.

9. General

- a. IBM is an independent contractor, not Client's agent, joint venturer, partner, or fiduciary, and does not undertake to perform any of Client's regulatory obligations, or assume any responsibility for Client's business or operations. Each party is responsible for determining the assignment of its personnel, and all contractors and subprocessors, and for their direction, control, and compensation.
- b. IBM maintains a robust set of business conduct and related guidelines covering conflicts of interest, market abuse, anti-bribery & corruption, and fraud. IBM and its personnel comply with such policies and require contractors and subprocessors to have similar policies.
- c. Account Data is information Client provides to IBM, other than Content, about Client or its users that IBM needs to enable Client's use of a Cloud Service or information concerning such use. IBM, its contractors and subprocessors may process, store and use Account Data wherever they do business to enable product features, administer use, personalize experience, and otherwise support or improve use of the Cloud Service as described in IBM's Online Privacy Statement.
- d. IBM Business Partners who use or make available IBM Cloud Services are independent from IBM and unilaterally determine their prices and terms. IBM is not responsible for their actions, omissions, statements, or offerings.
- e. Neither party may assign the Agreement, in whole or in part, without the prior written consent of the other. Assignment of IBM rights to receive payments or assignment by IBM in conjunction with the sale of the portion of IBM's business that includes a service is not restricted.
- f. This CSA applies to IBM and Client and their respective Enterprise companies who avail themselves of the CSA. The parties shall coordinate the activities of Enterprise companies under the Agreement. Enterprise companies include (i) companies within the same country that Client or IBM control (by owning greater than 50% of the voting shares), and (ii) any other entity that controls, is controlled by or is under common control with Client or IBM and has signed a participation agreement.
- g. All notices under the Agreement must be in writing and sent to the business address specified for the Agreement, unless a party designates in writing a different address. The parties consent to the use of electronic means and facsimile transmissions for communications as a signed writing. Any reproduction of the Agreement made by reliable means is considered an original. The Agreement supersedes any course of dealing, discussions or representations between the parties.
- h. No right or cause of action for any third party is created by the Agreement or any transaction under it. Neither party will bring a legal action arising out of or related to the Agreement more than two years after the cause of action arose. Neither party is responsible for failure to fulfill its non-monetary obligations due to causes beyond its control. Each party will allow the other reasonable opportunity to comply before it claims the other has not met its obligations. Where approval, acceptance, consent, access, cooperation or similar action by either party is required, such action will not be unreasonably delayed or withheld.
- i. IBM may use personnel and resources in locations worldwide, including third party contractors and subprocessors to support the delivery of the Cloud Services. IBM may transfer Content, including personally identifiable information, across country borders. A list of countries where Content may be processed for a Cloud Service is available at www.ibm.com/cloud/datacenters or as described in the Attachment or TD. IBM is responsible for the obligations under the Agreement even if IBM uses a third party contractor or subprocessors unless otherwise set forth in a TD. IBM will require subprocessors with access to Content to maintain technical and organizational security measures that will enable IBM to meet its obligations for a Cloud Service. A current list of subprocessors and their roles will be provided upon request.
- j. IBM may offer additional customization, configuration or other services to support Cloud Services, as detailed in a TD.

Agreed to:

Client Company Name:

Agreed to:

International Business Machines Corporation

By _____ Authorized signature	By _____ Authorized signature
Title: _____	Title: _____
Name (type or print): _____	Name (type or print): _____
Date: _____	Date: _____
Client number: _____	Agreement number: _____
Enterprise number: _____	
Client address: _____	IBM address: _____
_____	_____
_____	_____



STATE OF UTAH COOPERATIVE CONTRACT AMENDMENT

AMENDMENT #: 5

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

Attachment E in the master agreement is hereby amended as follows:

- I. The "Socrata Master Platform Subscription Agreement" attached herein this Amendment 5 is made a part of Attachment E.

Nothing within this amendment is to be construed to amend any term or condition provided outside of Attachment E.

Effective Date of Amendment: 9/15/2017

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect. IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

STATE OF UTAH

September 18, 2017

Contractor's Signature

Date

Kent Beers Director
State of Utah Division of Purchasing

9/18/17

Date

Ellen Lord

Contractor's Name (Print)

Contracts Manager

Title (Print)

Purchasing Agent

Phone #

e-mail

Contract #

Solomon Kingston

801-538-3228

skingston@utah.gov

AR2472



705 5th Ave S, Suite 600
Seattle, WA 98104
P: 206.340.8008

MASTER PLATFORM SUBSCRIPTION AGREEMENT
DATA TYPE USAGE: LOW IMPACT – NON-SENSITIVE DATA ONLY (FIPS-199)
NASPO – Cloud Solutions

This Agreement is incorporated into any order for services and products of Socrata, Inc. ("Socrata") by the customer identified on the quote, whether it be directly from Socrata or through its authorized reseller.

(I) DATA PLATFORM SERVICE.

- a. **Description.** Socrata grants Customer the right to access and use the Socrata web based data platform service and related support on a subscription basis up to the capacity purchased as specified on an order or change order (each an "order") (collectively, the **Platform Service**). For clarification, "capacity" means, for example, number of datasets, user licenses, or goals, package or service hours, or onsite visits described in an order. Additional services or capacity not expressly set forth in an order, will be subject to a pre-authorized written change order mutually agreed to by the parties, and payment of additional fees if set forth therein, if any. Upon delivery by Socrata of a URL which provides Users (defined below) access to the Platform Service, the software components of the Platform Service under the order are deemed fully delivered.
- b. **Customer Owns the Customer Content.** As between Socrata and Customer, Customer owns all the Customer Content.
 - **Customer Content** means any datasets, discussion forums, and other interactive areas, features or services which Customer creates, posts or stores or uploads to the Platform Service (including, without limitation, any content, messages, materials, data, data structures, spreadsheets, entries, information, text, music, sound, photos, video, and graphics), but excludes any Third Party Services (defined below).
- c. **Users.** Customer designated internal users (**Users**) access the Platform Service through its account. Customer must keep its individual login credentials secure and Users may not share them, must use commercially reasonable efforts to prevent unauthorized access to its account, may only use the Platform Service in accordance with its technical documentation and applicable law, and must notify Socrata promptly of any suspected unauthorized access or use.
- d. **Public Users.** Customer designates which Customer Content is shared publicly, and should determine the appropriate terms applicable to such public usage. Once Customer Content has been shared publicly, Socrata has no control over a public users' use or distribution of such Customer Content.
- e. **Platform Services; Support**
 - i. **Set-Up and Configuration.** Socrata will provide one-time support for set-up, configuration, training, and deployment of each instance of the Platform Service upon purchase of a Socrata launch package (or other hourly rate services) as described in an order. The method, manner, and timing in which the Platform Services are provided will be described in a written Joint Execution Plan ("JEP") mutually agreed to by the parties. Customer will have up to five (5) business days to object in writing to Socrata's non-conforming tasks after completion of each phase of the JEP. If notice is provided, the Socrata will cure the non-conformities (at its own expense, if caused by Socrata) to conform to the JEP. If no notice is provided, the Socrata's tasks under the JEP are considered accepted. Final acceptance of the Platform Service occurs on the instance is released to the Users or Public Users.
 - ii. **Technical Help-Desk Support:** If the Customer purchases ongoing technical support or education as part of the Platform Services, it will be provided by Socrata at the program level described in an order, as described at: <https://support.socrata.com/hc/en-us/articles/216962648-Support-Policy>.
- f. **Third Party Services.** As part of the Platform Service, Customer will be provided access and usage of certain third party web based services (example, third party stock photos and third party map location services), which services are provided at no additional charge to Customer (**Third Party Services**). Customer must agree to such Third Party Service terms of service or other online Agreements if it chooses to use those features.
- g. **Updates.** Socrata (and its licensors) are constantly updating its platform, software and related technologies as necessary, in its discretion to (for example): fix non-conformities, apply patches, repair bugs, or introduce new or updated features or functionality ("Updates"). Customers will receive alerts on Updates if it signs up for notifications on support.socrata.com. All such Updates are automatically incorporated into the documentation and specifications to the applicable software and services by reference (including the Platform Services, if applicable) (the "Documentation"). Requests to continue using legacy versions of the Platform Services are out of scope, and will be reviewed by Socrata on a case-by-case basis. If Socrata agrees to host a prior version Platform Services for Customer, it will subject to a written change order mutually agreed upon by the parties, and payment of additional fees, if any.

(II) CUSTOMER CONTENT.

- a. **License to Socrata.** When Customer uploads or provides to Customer Content to the Platform Service, Customer grants to Socrata a non-exclusive, worldwide, royalty-free, sub-licensable, and transferable license to use, reproduce, publicly display, distribute, modify, create derivative works of, and translate the



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- Customer Content as needed in response to User driven actions, instructions, or otherwise use by Public Users.
- Customer is solely responsible for which Customer Content it chooses to make public and what terms apply to any Customer Content which is made public.
- b. **Restrictions.** Customer may not use the Platform Service for any illegal, harmful or offensive purpose, or to transmit, store, display, distribute or otherwise make available Customer Content that is illegal, harmful, or offensive.
- For example, prohibited use of the Platform Service and Customer Content includes anything that: (1) is in violation of any law, (2) is harmful to others, Socrata's operations, including offering or disseminating fraudulent goods, services, schemes, or promotions or engaging in other deceptive practices; (3) infringes or misappropriates the Intellectual property or proprietary rights of others; (4) violates the privacy or publicity rights of anyone; (5) is defamatory, obscene, abusive, invasive of privacy, or otherwise objectionable; (6) may damage, interfere with, surreptitiously intercept, or expropriate any system, program, or data, including viruses, Trojan horses, worms, time bombs, or cancelbots.
- c. **Suspension of Service.** Although Socrata has no obligation to screen, edit or monitor the Client Content or Public User content posted on the Platform Services, if, in Socrata's reasonable judgment, it discovers Customer's use of the Platform Service threatens the security, integrity, stability, or availability of the Platform Service, or is otherwise in violation of this Agreement, Socrata may temporarily suspend the Platform Service (or Users access), however Socrata will use commercially reasonable efforts to provide Customer with notice and an opportunity to remedy such violation or threat prior to such suspension.
- d. **Backups of Customer Content.** The Platform Service is not the system of record for Customer Content. Customer is solely responsible for creating backups of any Customer Content stored within the Platform Service.
- (iii) **PAYMENT.** Unless otherwise expressly set forth in an order under "Special Conditions" in the order, all fees for the Platform Services under an order are due 100% in advance and due 30 days of receipt of a correct Invoice, plus applicable sales taxes, if any. Fees under an order are non-cancelable and non-refundable, except as expressly set forth in "Indemnification" and "Termination for Breach".
- (iv) **PLATFORM SERVICE.**
- a. **Ownership of the Platform Service.** The software, workflow processes, user interface, designs and other technologies provided by Socrata as part of the Platform Service are the proprietary property of Socrata and its licensors, and all right, title and interest in and to such items, including all associated intellectual property rights, remain only with Socrata. Customer may not remove or modify any proprietary marking or restrictive legends in the Platform Service. Socrata reserves all rights unless expressly granted in this Agreement. Customer may not (i) sell, resell, rent or lease the Platform Service or use it in a service provider capacity; (ii) use the Service to store or transmit infringing, unsolicited marketing emails, libelous, or otherwise objectionable, unlawful or tortious material, or to store or transmit material in violation of third-party rights; (iii) interfere with or disrupt the integrity or performance of the Platform Service; (iv) attempt to gain unauthorized access to the Platform Service or its related systems or networks; (v) reverse engineer the Platform Service; or (vi) access the Platform Service to build a competitive service or product, or copy any feature, function or graphic for competitive purposes.
- (v) **MUTUAL CONFIDENTIALITY.**
- a. **Definition of Confidential Information.** Confidential Information means all non-public information disclosed by a party (**Discloser**) to the other party (**Recipient**), whether orally or in writing, that is designated as confidential or that reasonably should be understood to be confidential given the nature of the information and the circumstances of disclosure (**Confidential Information**). Socrata's Confidential Information includes without limitation the non-public portions of the Platform Service and any Customer specific per unit pricing (but Socrata does not consider the annual fee paid by Customer to be a trade secret or confidential information).
 - b. **Protection of Confidential Information.** The Recipient must use the same degree of care that it uses to protect the confidentiality of its own confidential information (but in no event less than reasonable care) not to disclose or use any Confidential Information of the Discloser for any purpose outside the scope of this Agreement. The Recipient must make commercially reasonable efforts to limit access to Confidential Information of Discloser to those of its employees and subcontractors who need such access for purposes consistent with this Agreement and who have signed confidentiality Agreements with Recipient no less restrictive than the confidentiality terms of this Agreement.
 - c. **Exclusions.** Confidential Information excludes information that: (i) is or becomes generally known to the public without breach of any obligation owed to Discloser, (ii) was known to the Recipient prior to its disclosure by the Discloser without breach of any obligation owed to the Discloser, (iii) is received from a third party without breach of any obligation owed to Discloser, or (iv) was independently developed by the Recipient without use or access to the Confidential Information. The Recipient may disclose Confidential



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Information to the extent required by law or court order, but will provide Discloser with advance notice to seek a protective order.

(vi) **WARRANTIES.**

a. **Performance Warranty.**

i. Socrata will use commercially reasonable efforts to maintain a 99.5% online availability of the Platform Service, measured on a monthly basis, excluding downtime for scheduled maintenance, events beyond its reasonable control or Customer or user technology issues (**Exclusions**). Notification of outages are provided to Customers who have opted-in to Socrata's notification system located at: support.socrata.com; and

ii. The Platform Service under an order will be provided with appropriately qualified and trained personnel.

b. **Compliance with Laws Warranty.** Socrata represents and warrants to Customer that it will comply with all applicable federal, state and local laws and regulations that apply to Socrata, the Platform Service and its personnel, based on its performance as a service provider to Customer, including without limitation as applicable, any government license, registration, employment, non-discrimination, anti-harassment, equal opportunity employment, minimum wage requirements, conflict of interest, and anti-bribery (gifts and gratuities laws).

c. **DISCLAIMER.** OTHER THAN THE ABOVE WARRANTIES, THE PLATFORM SERVICE IS PROVIDED WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. SOCRATA DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOCRATA DOES NOT WARRANT THAT THE PERFORMANCE OF THE PLATFORM SERVICE WILL BE ERROR FREE OR WITHOUT INTERRUPTION. WHILE SOCRATA WILL USE INDUSTRY STANDARD ADMINISTRATIVE, TECHNICAL AND PHYSICAL SECURITY SAFEGUARDS TO SECURE THE PLATFORM SERVICE, SOCRATA CANNOT GUARANTEE THAT THE PLATFORM SERVICE CAN NEVER BE COMPROMISED.

(vii) **LIMITATION OF LIABILITY.** NEITHER PARTY IS LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES (INCLUDING WITHOUT LIMITATION, REPLACEMENT COSTS, LOST PROFITS AND LOST DATA, INFORMATION OR CONTENT) ARISING OUT OF OR RELATED TO THIS AGREEMENT, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE AND STRICT LIABILITY). EXCEPT FOR SOCRATA'S INDEMNITY BELOW OR DUE TO THE GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OF SOCRATA SOCRATA'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT IS LIMITED TO THE AMOUNT PAID BY CUSTOMER WITHIN THE 12-MONTH PERIOD PRIOR TO THE EVENT WHICH GAVE RISE TO THE CLAIM. THE PLATFORM SERVICE IS NOT DESIGNED TO (I) PROCESS OR STORE 'SENSITIVE DATA' OR (II) WHERE AN INTERRUPTION OF THE PLATFORM SERVICE COULD CAUSE PERSONAL INJURY (INCLUDING DEATH) OR PROPERTY DAMAGE. ANY USE OF THE SERVICES IN CONNECTION WITH THESE ACTIVITIES IS AT CUSTOMER'S RISK.

(viii) **INDEMNIFICATION.**

a. **Coverage.** Socrata will defend or settle any third party claim against Customer to the extent that such claim alleges that:

- (i) Socrata's personnel caused any bodily injury (including death) or physical damage to tangible property while at Customer's premises;
- (ii) the Platform Service violates a copyright, patent, trademark or other intellectual property right; or
- (iii) withholding taxes, labor or employment taxes were not paid by Socrata with respect to its personnel.

b. **Process.** Customer must promptly notify Socrata of the claim in writing, cooperates with Socrata in the defense, and Socrata to solely control the defense or settlement of the claim, provided that Socrata cannot settle the claim unless it contains a full release and no admission of liability on the part of Customer. Socrata will pay its indemnification claim defense costs incurred as part of its obligations above, and the indemnifying party negotiated settlement amounts, and court awarded damages. As to Section 8(a)(ii) if such a claim appears likely, Socrata may modify the Platform Service, procure the necessary rights, or replace it with the functional equivalent. If Socrata determines that none of these are reasonably available, then Socrata may terminate the Platform Service and refund any prepaid and unused fees.

c. **Exclusions.** Socrata has no obligation for any claim arising from: Socrata's compliance with the Customer's specifications; a combination of the Platform Service with other technology or aspects where the infringement would not occur but for the combination; use of the Customer Content; or technology or aspects not provided by Socrata.

(ix) **Term and Termination.**



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- a. **Term.** This Agreement remains in effect until all orders have expired or are terminated.
- b. **Termination for Breach.** Either party may terminate this Agreement or an order, in the event the other party is in material breach of the order or this Agreement, and such breach has not been cured within 30 days of receipt of notice therefor. Socrata may suspend the Platform Service upon prior written or email notice to Customer due to non-payment of undisputed invoices that are past due. If Customer terminates an order due to an uncured breach by Socrata of its obligations under this Agreement or an order, then Customer will receive as its sole and exclusive remedy a pro-rate refund of the fees paid but unearned as of the effective date of termination.
- c. **Termination for Convenience and Non-Appropriation of Funds.** Customer may terminate this Agreement for convenience with 30 days' prior written notice to Socrata, provided that all of Customer's financial obligations under this Agreement and any orders that are in effect prior to the effective date of termination remain in full force and effect as written. If Customer has not appropriated the necessary funds for a renewal term of an order, then Customer may terminate such order upon written notice to Socrata, as soon as practical but in any event at least 15 days prior to the effective date of the renewal of such order.
- d. **Final Export and Return of Customer Content.** Customer will have 30 days to export Customer Content from the Platform Service upon termination or expiration of the order. After the 30 days, Socrata may delete the Customer Content that is stored within the Platform and turn off the Platform Service.

(x) **MISC.**

- a. **Governing Law.** This Agreement is governed by the laws of the state where Customer is located, irrespective of conflict of law principles.
- b. **Non-Assignment.** Neither party may assign or transfer (by operation of law or otherwise) this Agreement (including any order) or any of its rights or obligations hereunder without the other party's express, prior written consent. Notwithstanding the foregoing, a party may assign this Agreement with all orders without consent of the other party but with notice (i) to a majority owned affiliate or (ii) to a successor in the event of a sale of substantially all the assets of a party or as part of a merger.
- c. **Subcontractors.** Socrata will not subcontract any part of the Platform Services, except for its hosting provider and bandwidth provider. Socrata is responsible for the acts and omissions of its subcontractors and will flow-down as practical, the applicable terms of this Agreement.
- d. **Survival.** Terms and conditions which by their nature survive the termination will survive, including without limitation, payment, indemnification, limitation of liability.
- e. **Federal Government Provisions.** If Customer purchases the Platform Service for ultimate federal government end use, Socrata provides such services solely in accordance with the following: Government technical data and software rights related to the Platform Service include only those rights customarily provided to the public as defined in this Agreement. This customary commercial license is provided in accordance with FAR 12.211 (Technical Data) and FAR 12.212 (Software) and, for Department of Defense transactions, DFAR 252.227-7015 (Technical Data - Commercial Items) and DFAR 227.7202-3 (Rights in Commercial Computer Software or Computer Software Documentation).
- f. **Entire Agreement.** This Agreement and each order, together with the NASPO Master Agreement for Cloud Solutions and any participating addendums thereto as between the Customer and Socrata's authorized reseller submitting the quote, constitutes the entire Agreement between the parties and supersedes any prior or contemporaneous negotiations or Agreements, whether oral or written, related to this subject matter. Neither party is relying on any representation concerning this subject matter, oral or written, not included in this Agreement. No representation, promise or inducement not included in this Agreement is binding. No modification, amendment or waiver of any term of this Agreement is effective until signed by both parties. The parties agree that any term or condition stated in Customer's purchase order or in any other of documentation (excluding Socrata's Order Forms) is void.
- g. **Force Majeure, PO and Feedback.** Except for the payment of monies, neither party is liable for any non-performance as a result of activities beyond its reasonable control, including without limitation force majeure events. Customer agrees that any additional or conflicting terms contained in any Customer form-purchasing document are rejected. By submitting ideas, suggestions or feedback to Socrata regarding improvements to the Platform Service, and Customer hereby grants Socrata a royalty-free and fully-paid license to use such items for any business purpose.



STATE OF UTAH COOPERATIVE CONTRACT AMENDMENT

AMENDMENT #: 4

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

Attachment E in the master agreement is hereby amended as follows:

1. The "Exhibit A Product Passthrough Terms - Google Apps for Work (for Customers)" document is replaced with the "Passthrough Terms - G Suite HIPPA Business Associate Addendum" attached herein this Amendment 4.
2. The "Acquia Subscription and Services Agreement" attached herein this Amendment 4 is made a part of Attachment E.

Nothing within this amendment is to be construed to amend any term or condition provided outside of Attachment E.

Effective Date of Amendment: 6/16/2017

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect.
 IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

06/16/17

Contractor's Signature

Date

Ellen Lord

Contractor's Name (Print)

Contracts Manager

Title (Print):

STATE OF UTAH

6/19/17

Kent Beers Director
 State of Utah Division of Purchasing

Date

Purchasing Agent

Phone #

e-mail

Contract #

Solomon Kingston

801-538-3228

skingston@utah.gov

AR2472

Passthrough Terms – G Suite HIPAA Business Associate Addendum

Customer has entered into a certain written agreement (the "Agreement"), including the applicable Product Passthrough Terms, pursuant to which Customer is entitled to access and use the Product: G Suite. This HIPAA Business Associate Addendum ("HIPAA BAA") is effective as of the date of the Product Passthrough Terms for the purpose of implementing the requirements of HIPAA (defined below) to support the compliance requirements thereunder. Together with the Product Passthrough Terms, this HIPAA BAA will be applicable to Protected Health Information (defined below).

1. **Definitions.** For purposes of this HIPAA BAA, any capitalized terms not otherwise defined herein will have the meaning given to them in the Product Passthrough Terms and under HIPAA.

"HIPAA" means the Health Insurance Portability and Accountability Act of 1996 and the rules and the regulations thereunder, as amended (including with respect to the HITECH Act).

"HIPAA Implementation Guide" means the informational guide that Google makes available describing how Customer can configure and use the Services to support HIPAA compliance. The HIPAA Implementation Guide is available for review at the following URL:

https://static.googleusercontent.com/media/www.google.com/en/us/work/apps/terms/2015/1/hipaa_implementation_guide.pdf (as the content at such URL and the URL itself may be updated or modified from time to time).

"HITECH Act" means the Health Information Technology for Economic and Clinical Health Act enacted in the United States Congress, which is Title XIII of the American Recovery & Reinvestment Act, and the regulations thereunder, as amended.

"Included Functionality" means functionality within the Product as described at the following URL: www.google.com/work/apps/terms/2015/1/hipaa_functionality.html (as the content at that URL, or such other URL as may be provided, may be updated from time to time).

"Product" means only the G Suite Core Services that Provider makes available to Customer under the applicable Product Passthrough Terms as further described at the following URL: http://www.google.com/apps/intl/en-in/terms/user_features.html (as the content at such URL and the URL itself may be updated or modified from time to time).

"Protected Health Information" or "PHI" will have the meaning given to it under HIPAA to if provided as Customer Data in connection with Customer's permitted use of Included Functionality.

"Provider" means the third party provider of the Product.

"Security Rule" means 45 C.F.R., Part 164, Subpart C, under HIPAA.

2. **Applicability.**

- 2.1. **Parties.** This HIPAA BAA applies to the extent Customer is acting as a Covered Entity or Business Associate, to create, receive, maintain or transmit PHI via the Included Functionality and where Provider, as a result, is deemed under HIPAA to be acting as a Business Associate of Customer.

- 2.2. **Services Scope.** This HIPAA BAA is applicable only to the Included Functionality. The scope of Included Functionality may expand. If the scope of Included Functionality expands, then this HIPAA BAA will automatically apply to such additional new functionality and features as of the date the Included Functionality description is updated, or the date Provider has otherwise provided written communication regarding an update to the scope of Included Functionality to Customer's Notification Email Address (whichever date is earlier).

3. **Permitted Use and Disclosure.**

- 3.1. **By Provider.** Provider may use and disclose PHI only as permitted under HIPAA as specified in the Product Passthrough Terms and under this HIPAA BAA. Provider may also use and disclose PHI for the proper management and administration of Provider's business, for provisioning the Product, and to carry out the legal responsibilities of Provider, provided that any disclosure of PHI for such purpose may

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only occur if: (1) required by applicable law; or (2) Provider obtains written reasonable assurances from the person to whom PHI will be disclosed that it will be held in confidence, used only for the purpose for which it was disclosed, and that Provider will be notified of any Breach.

- 3.2. **By Customer.** Customer will not request Provider or the Product to use or disclose PHI in any manner that would not be permissible under HIPAA if done by a Covered Entity itself (unless otherwise expressly permitted under HIPAA for a Business Associate). In connection with Customer's management and administration of the Product to End Users, Customer is responsible for using the available controls within the Product to support its HIPAA compliance requirements, including reviewing the HIPAA Implementation Guide and enforcing appropriate controls to support Customer's HIPAA compliance. Customer will not use the Product to create, receive, maintain or transmit PHI to other products or services outside of the Included Functionality, except where Customer has expressly entered into a separate HIPAA business associate agreement for use of such other products or services. If Customer uses Included Functionality in connection with PHI, Customer will use controls available within the Product to ensure: (i) all other products or services not part of the Product are disabled for all End Users who use Included Functionality in connection with PHI (except those products or services where Customer already has an appropriate HIPAA business associate agreement in place); and (ii) it takes appropriate measures to limit its use of PHI in the Product to the minimum extent necessary for Customer to carry out its authorized use of such PHI. Customer agrees that Provider has no obligation to protect PHI under this HIPAA BAA to the extent Customer creates, receives, maintains, or transmits such PHI outside of the Included Functionality (including Customer's use of its offline or on-premise storage tools or third party applications).
4. **Appropriate Safeguards.** The Product is subject to appropriate safeguards designed to prevent against unauthorized use or disclosure of PHI, consistent with this HIPAA BAA, and as otherwise required under the Security Rule, with respect to the Included Functionality. Customer will use appropriate safeguards designed to prevent against unauthorized use or disclosure of PHI, consistent with this HIPAA BAA, and as otherwise required under the Security Rule, with respect to the Included Functionality.
5. **Reporting.** Customer will be promptly notify following the discovery of a Breach resulting in the unauthorized use or disclosure of PHI in violation of this HIPAA BAA in the most expedient time possible under the circumstances, consistent with the legitimate needs of applicable law enforcement and applicable laws, and after taking any measures necessary to determine the scope of the Breach and to restore the reasonable integrity of the Services system by using commercially reasonable efforts to mitigate any further harmful effects to the extent practicable. Customer will receive any applicable Breach notifications via the Notification Email Address (as such contact is designated in the Product by Customer) or via direct communication with the Customer. For clarity, Customer and not Provider, is responsible for managing whether its End Users are authorized to create, receive, maintain or transmit PHI within the Product and Provider does not have any obligations relating thereto. This Section 5 will be deemed as notice to Customer that Provider periodically receives unsuccessful attempts for unauthorized access, use, disclosure, modification or destruction of information or interference with the general operation of Provider's information systems and the Services and even if such events are defined as a Security Incident under HIPAA, Customer will not receive any further notice regarding such unsuccessful attempts.
6. **Agents and Subcontractors.** As related to the Product, appropriate measures are taken to ensure that any agents and subcontractors used by Provider to perform its obligations related to the provision of the Product that require access to PHI on behalf of Provider are bound by written obligations that provide the same material level of protection for PHI as this HIPAA BAA. To the extent Provider uses agents and subcontractors in its performance of obligations hereunder, Provider will remain responsible for their performance as if performed by Provider itself under the Product Passthrough Terms.
7. **Accounting Rights.** PHI will be made available to Customer via the Product so Customer may fulfill its obligation to give individuals their rights of access, amendment, and accounting in accordance with the requirements under HIPAA. Customer is responsible for managing its use of the Product to appropriately respond to such individual requests.
8. **Access to Records.** To the extent required by law, and subject to applicable attorney client privileges, Provider will make its internal practices, books, and records concerning the use and disclosure of PHI received from Customer, or created or received by Provider on behalf of Customer, available to the Secretary of the U.S. Department of Health and Human Services (the "Secretary") for the purpose of the Secretary determining compliance with this HIPAA BAA.

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9. **Return/Destruction of Information.** Upon termination of the Product Passthrough Terms or the Agreement, all PHI received from Customer, or created or received by Provider on behalf of Customer, which is still maintained in accordance with the section titled "Effects of Termination" (or as otherwise expressly agreed in writing) under the Product Passthrough Terms will be returned or destroyed; provided, however, that if such return or destruction is not feasible, the protections of this HIPAA BAA will extend to the PHI not returned or destroyed and limit further uses and disclosures to those purposes that make the return or destruction of the PHI infeasible. In the event this HIPAA BAA is terminated earlier than the Product Passthrough Terms or Agreement Customer may continue to use the Product in accordance with the Product Passthrough Terms, but must delete any PHI it maintains in the Product and cease to create, receive, maintain or transmit such PHI to Provider or within the Product.
10. **Breach/Cure.** Customer may immediately terminate this HIPAA BAA and the Product Passthrough Terms upon 10 days written notice if Provider has materially breached this HIPAA BAA and such breach is not reasonably capable of being cured.
11. **Term.** This HIPAA BAA will expire upon the earlier of: (i) a permitted termination in accordance with this HIPAA BAA; (ii) the natural expiration or termination of the Product Passthrough Terms; (iii) the natural expiration or termination of the existing Agreement; or (iv) the execution of an updated HIPAA BAA that supersedes this HIPAA BAA.
12. **Interpretation.** It is the parties' intent that any ambiguity under this HIPAA BAA be interpreted consistently with the intent to comply with applicable laws.
13. **Effect of Addendum.** This HIPAA BAA supersedes in its entirety any pre-existing HIPAA BAA executed by the parties covering the same Product. To the extent of any conflict or inconsistency between the terms of this HIPAA BAA and the Product Passthrough Terms or the Agreement, the terms of this HIPAA BAA will govern. Except as expressly modified or amended under this HIPAA BAA, the terms of the Passthrough Terms and the Agreement remain in full force and effect.

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Product Passthrough Terms – G Suite (for Customers)

Customer has entered into a certain written agreement (the "Agreement") pursuant to which Customer has purchased the right to access and use the Product. These Product Passthrough Terms set forth the terms and conditions under which Customer may access and use such Product.

1. Product.

1.1 Facilities and Data Transfer. All facilities used to store and process Customer Data will adhere to reasonable security standards no less protective than the security standards at facilities where Provider stores and processes its own information of a similar type. As part of providing the Product, Provider may transfer, store and process Customer Data in the United States or any other country in which Provider or its agents maintain facilities. By using the Product, Customer consents to this transfer, processing and storage of Customer Data.

1.2 No Ads. Notwithstanding any other term of the Product Passthrough Terms, Provider will not process Customer Data for Advertising purposes or serve Advertising in the Product.

1.3 New Features or Product. Provider may make new applications, features or functionality for the Product available from time to time, the use of which may be contingent upon Customer's Product Passthrough Terms to additional terms.

1.4 Modifications.

(a) Changes to Product. Provider may make commercially reasonable changes to the Product from time to time. If Provider makes a material change to the Product, Provider will inform Customer, by either sending an email to the Notification Email Address or alerting Customer through the Admin Console.

(b) Changes to URL Terms. Provider may make commercially reasonable changes to the URL Terms from time to time. If Provider makes a material change to the URL Terms, Provider will inform Customer by either sending an email to the Notification Email Address or alerting Customer through the Admin Console. If the change has a material adverse impact on Customer and the change is not a result of Provider complying with a court order or applicable law, Customer may notify Provider within thirty days after being informed of the change that Customer does not agree with the change. If Customer notifies Provider as required, then Customer will remain governed by the terms in effect immediately prior to the change until the earlier of: (i) the end of the then-current Term or (ii) 12 months after Provider informs Customer of the change, unless the modification to the URL Terms is in response to a court order or to comply with applicable law. If used of the Product renews, it will do so under the updated URL Terms.

(c) Discontinuance of Product. Subject to Section 1.4(d), Provider can discontinue any Product or any portion or feature for any reason at any time without liability to Customer.

(d) Deprecation Policy. Provider will notify Customer if it intends to make a Significant Deprecation. Provider will use commercially reasonable efforts to continue to provide the Product without a Significant Deprecation for at least one year after that notification, unless (as Provider determines in its reasonable good faith judgment): (i) otherwise required by law or by contract (including if there is a change in applicable law or contract), or (ii) doing so could create a security risk or a substantial economic or technical burden. This policy is the "Deprecation Policy."

1.5 Customer Domain Name Ownership. Prior to providing the Product, Provider may verify that Customer owns or controls the Customer Domain Names. If Customer does not own, or control, the Customer Domain Names, then Provider will have no obligation to provide Customer with the Product.

1.6 Google Vault - Retention. If Customer purchases Google Vault, Provider will have no obligation to retain any archived Customer Data beyond the retention period specified by Customer (other than for any legal holds). If Customer does not renew Google Vault, Provider will have no obligation to retain any archived Customer Data.

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1.7 Federal Information Security Management Act (FISMA). The Provider's Product known as "G Suite Core Services" received a FISMA "Authorization to Operate" for a Moderate impact system. Provider will continue to maintain a System Security Plan (SSP) for the G Suite Core Services, based on NIST 800-53 Rev. 3, or a similarly applicable standard. If Provider does not maintain this SSP as stated, Customer's sole and exclusive remedy, and Provider's entire liability, will be Customer's ability to terminate use of the Product upon thirty days prior written notice.

2. Customer Obligations.

2.1 Compliance. Customer must ensure that all use of the Product by Customer and its End Users complies with this Product Passthrough Terms including the Acceptable Use Policy.

2.2 Additional Products. Provider may make Additional Products available to Customer and its End Users in accordance with the applicable product-specific Additional Product Terms. Additional Products are not subject to or governed by this Product Passthrough Terms. Customer can enable or disable Additional Products and is not required to use Additional Products in order to use the Product.

2.3 Customer Administration of the Product. Customer may specify one or more Administrators through the Admin Console who will have the rights to access Admin Account(s) and to administer the End User Accounts. Customer is responsible for: (a) maintaining the confidentiality of the password and Admin Account(s); (b) designating those individuals who are authorized to access the Admin Account(s); and (c) ensuring that all activities that occur in connection with the Admin Account(s) comply with the Product Passthrough Terms. Customer agrees that Provider's responsibilities do not extend to the internal management or administration of the Product for Customer and that Provider is merely a data-processor.

2.4 Administrator Access; End User Consent.

- (a) Administrator Access. Administrators will have the ability to access all Customer's End User Accounts, including the ability to access, monitor, use, modify, withhold, or disclose any data available to End Users associated with their End User Accounts.
- (b) Reseller as Administrator. If Customer orders Product via Reseller, Reseller may have Administrator access to Customer's Account and Customer's End User Accounts. As between Provider and Customer, Customer is solely responsible for: (i) any access by Reseller to Customer's Account or Customer's End User Accounts; and (ii) defining in the Reseller Product Passthrough Terms any rights or obligations as between Reseller and Customer with respect to the Product.
- (c) End User Consent. Customer will obtain and maintain all required consents from End Users to allow: (i) Administrators to have the access described in these Product Passthrough Terms; and (ii) Provider's provision of the Product to Administrators and End Users.

2.5 Unauthorized Use. Customer will use commercially reasonable efforts to prevent unauthorized use of the Product and to terminate any unauthorized use. Customer will promptly notify Provider of any unauthorized use of, or access to, the Product of which it becomes aware.

2.6 Restrictions on Use. Unless Provider specifically agrees in writing, Customer will not, and will use commercially reasonable efforts to make sure a third party does not: (a) sell, resell, lease, or the functional equivalent, the Product to a third party (unless expressly authorized in this Product Passthrough Terms); (b) attempt to reverse engineer the Product or any component; (c) attempt to create a substitute or similar service through use of, or access to, the Product; (d) use the Product for High Risk Activities; (e) use the Product to store or transfer any Customer Data that is controlled for export under Export Control Laws; or (f) use the Product on behalf of or for the benefit of any entity or person who is prohibited from using the Product by United States laws or regulations. Customer is solely responsible for any applicable compliance with HIPAA.

2.7 Support. Customer will, at its own expense, respond to questions and complaints from End Users or third parties relating to Customer's or End Users' use of the Product. Customer will use commercially reasonable efforts to resolve support issues before escalating them to Provider.

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2.8 Aliases. Customer is solely responsible for monitoring, responding to, and otherwise processing emails sent to the "abuse" and "postmaster" aliases for Customer Domain Names but Provider may monitor emails sent to these aliases for Customer Domain Names to allow Provider to identify Product abuse.

3. Intentionally Omitted.

4. Technical Support Services. Provider will provide TSS to Customer during the Term in accordance with the TSS Guidelines subject to payment of support Fees, if applicable.

5. Suspension.

5.1 Of End User Accounts by Provider. If Provider becomes aware of an End User's violation of the Product Passthrough Terms, then Provider may specifically request that Customer Suspend the applicable End User Account. If Customer fails to comply with Provider's request to Suspend an End User Account, then Provider may do so. The duration of any Suspension by Provider will be until the applicable End User has cured the breach which caused the Suspension.

5.2 Emergency Security Issues. Notwithstanding the foregoing, if there is an Emergency Security Issue, then Provider may automatically Suspend the offending use. Suspension will be to the minimum extent and of the minimum duration required to prevent or terminate the Emergency Security Issue. If Provider Suspends an End User Account for any reason without prior notice to Customer, at Customer's request, Provider will provide Customer the reason for the Suspension as soon as is reasonably possible.

5.3 Suspension for Non-Payment and Delinquent Payment. As of the first date Customer becomes delinquent on Fees owed, Customer's Account may be Suspended until all delinquent Fees have been paid.

5.4 Suspension to Comply with Laws. Provider may at its sole discretion Suspend the provision of any Product at any time if required to comply with any applicable law.

6. Confidential Information.

6.1 Obligations. Subject to Section 6.2 (Disclosure of Confidential Information), the recipient will not disclose the discloser's Confidential Information, *except to employees, Affiliates, agents, or professional advisors ("Delegates")* who need to know it and who have a legal obligation to keep it confidential. The recipient will use the Confidential Information only to exercise rights and fulfill obligations under these Product Passthrough Terms, while using reasonable care. The recipient will ensure that its Delegates are also subject to the same non-disclosure and use obligations.

6.2 Disclosure of Confidential Information.

(a) General. Subject to Section 6.2(b), the recipient may disclose the discloser's Confidential Information (i) in accordance with a Legal Process or (ii) with the discloser's written consent.

(b) Notification. Before the recipient discloses the discloser's Confidential Information in accordance with a Legal Process, the recipient will use commercially reasonable efforts to promptly notify the discloser. Provider will give notice via the Notification Email Address. The recipient does not need to provide notice before disclosure if the recipient is informed that (i) it is legally prohibited from giving notice or (ii) the Legal Process relates to exceptional circumstances involving danger of death or serious physical injury to any person.

(c) Opposition. Recipient will comply with the other party's reasonable requests opposing disclosure of its Confidential Information.

7. Intellectual Property Rights; Brand Features.

7.1 Intellectual Property Rights. Except as expressly set forth herein, these Product Passthrough Terms does not grant either party any rights, implied or otherwise, to the other's content or any of the other's intellectual property. As between the parties, Customer owns all Intellectual Property Rights in Customer Data and Provider owns all Intellectual Property Rights in the Product.

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7.2 **Display of Brand Features.** Provider may display only those Customer Brand Features authorized by Customer (such authorization is provided by Customer uploading its Brand Features into the Product) within designated areas of the Service Pages. Customer may specify the nature of this use using the Admin Console. Provider may also display Provider Brand Features on the Service Pages to indicate that the Product are provided by Provider. Neither party may display or use the other party's Brand Features beyond what is allowed in these Product Passthrough Terms without the other party's prior written consent.

7.3 **Brand Features Limitation.** Any use of a party's Brand Features will inure to the benefit of the party holding Intellectual Property Rights in those Brand Features. A party may revoke the other party's right to use its Brand Features pursuant to these Product Passthrough Terms with written notice to the other and a reasonable period to stop the use.

8. **Publicity.** In connection with Customer's use of the Product, (a) Customer may state publicly that it is a Provider customer and display Provider Brand Features consistent with the Trademark Guidelines and (b) Provider may (i) orally state that Customer is a Provider customer and (ii) include Customer's name or Customer Brand Features in a list of Provider customers in Provider's online or offline promotional materials. Neither party needs approval if it is using the other party's name or Brand Features in a manner that is substantially similar to a previously approved manner. Any use of a party's Brand Features will inure to the benefit of the party holding Intellectual Property Rights to those Brand Features. A party may revoke the other party's right to use its Brand Features under this Section with written notice to the other party and a reasonable period to stop the use.

9. **Representations, Warranties and Disclaimers.**

9.1 **Representations and Warranties.** Each party represents that (a) it has full power and authority to enter into the Product Passthrough Terms; and (b) it will comply with all laws and regulations applicable to its provision, or use, of the Product, as applicable. Provider warrants that it will provide the Product in accordance with the applicable SLA.

9.2 **Disclaimers.** EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS PRODUCT PASSTHROUGH TERMS, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, (A) NEITHER PARTY NOR ITS SUPPLIERS MAKES ANY OTHER WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR USE AND NONINFRINGEMENT; AND (B) NEITHER PROVIDER NOR ITS SUPPLIERS WARRANTS THAT OPERATION OF THE SOFTWARE OR THE PRODUCT WILL BE ERROR-FREE OR UNINTERRUPTED. NEITHER THE SOFTWARE NOR THE PRODUCT ARE DESIGNED, MANUFACTURED, OR INTENDED FOR HIGH RISK ACTIVITIES. EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS PRODUCT PASSTHROUGH TERMS, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, PROVIDER MAKES NO REPRESENTATIONS ABOUT ANY CONTENT OR INFORMATION MADE ACCESSIBLE BY OR THROUGH THE PRODUCT. CUSTOMER ACKNOWLEDGES THAT THE PRODUCT ARE NOT A TELEPHONY SERVICE AND THAT THE PRODUCT ARE NOT CAPABLE OF PLACING OR RECEIVING ANY CALLS, INCLUDING EMERGENCY SERVICES CALLS, OVER PUBLICLY SWITCHED TELEPHONE NETWORKS.

10. **Term.** These Product Passthrough Terms will remain in effect for the Term.

11. **Termination.**

11.1 **Termination for Cause.** Either party may suspend performance or terminate these Product Passthrough Terms if: (i) the other party is in material breach of the Product Passthrough Terms and fails to cure that breach within thirty days after receipt of written notice; (ii) the other party ceases its business operations or becomes subject to insolvency proceedings and the proceedings are not dismissed within ninety days; or (iii) the other party is in material breach of these Product Passthrough Terms more than two times notwithstanding any cure of such breaches.

11.2 **Effects of Termination.** If these Product Passthrough Terms terminates or expires, then: (i) the rights granted by one party to the other will cease immediately (except as set forth in Section 11.2 and Section 14.12 (Survival)); (ii) Customer will not have access to, or the ability to export, the Customer Data after the effective date of termination or expiry of the Product Passthrough Terms; (iii) all Fees owed by Customer to Provider are immediately due upon receipt of the final invoice; (d) Customer will delete the Customer Data in a manner consistent with the functionality of the Product and in accordance with the terms of the Product Passthrough Terms; (e) Provider will delete Customer Data in accordance with the

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terms of the Product Passthrough Terms; and (f) upon request each party will promptly use reasonable efforts to return or destroy any remaining Confidential Information of the other party.

12. Miscellaneous.

- 12.1 Product Development. The Product was developed solely at private expense and is commercial computer software and related documentation within the meaning of the applicable civilian and military federal acquisition regulations and any supplements thereto.
- 12.2 Force Majeure. Neither party will be liable for inadequate performance to the extent caused by a condition (for example, natural disaster, act of war or terrorism, riot, labor condition, governmental action, and Internet disturbance) that was beyond the party's reasonable control.
- 12.3 No Waiver. Failure to enforce any provision of this Product Passthrough Terms will not constitute a waiver.
- 12.4 Severability. If any provision of this Product Passthrough Terms is found unenforceable, the balance of the Product Passthrough Terms will remain in full force and effect.
- 12.5 No Agency. The parties are independent contractors, and this Product Passthrough Terms does not create an agency, partnership or joint venture.
- 12.6 No Third-Party Beneficiaries. There are no third-party beneficiaries to this Product Passthrough Terms.
- 12.7 Survival. The following sections will survive expiration or termination of this Product Passthrough Terms: Section 3 (Payment), 6 (Confidential Information), 7.1 (Intellectual Property Rights), 11.2 (Effects of Termination), 12 (Defense and Indemnity), 13 (Limitation of Liability), 14 (Miscellaneous) and 15 (Definitions).
- 12.8 Entire Product Passthrough Terms. This Product Passthrough Terms, and all documents referenced herein, is the parties' entire Product Passthrough Terms relating to its subject and supersedes any prior or contemporaneous Product Passthrough Terms on that subject. The terms located at a URL and referenced in this Product Passthrough Terms are hereby incorporated by this reference.
- 12.9 Interpretation of Conflicting Terms. If there is a conflict between the documents that make up this Product Passthrough Terms, the documents will control in the following order: the Order Form, the Product Passthrough Terms, and the terms located at any URL.

13. Definitions.

"Acceptable Use Policy" means the acceptable use policy for the Product available at https://suite.Provider.com/terms/use_policy.html or such other URL as may be provided by Provider.

"Account" means Customer's Provider account credentials and correlating access to the Product under this Product Passthrough Terms.

"Account Manager" means the Provider business person working with Customer regarding Customer's purchase of the Product.

"Additional Products" means products, Product and applications that are not part of the Product but that may be accessible, via the Admin Console or otherwise, for use with the Product.

"Admin Account(s)" means the administrative account(s) provided to Customer by Provider for the purpose of administering the Product. The use of the Admin Account(s) requires a password, which Provider will provide to Customer.

"Admin Console" means the online tool provided by Provider to Customer for use in reporting and certain other administration functions.

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"Administrators" mean the Customer-designated technical personnel who administer the Product to End Users on Customer's behalf.

"Advertising" means online advertisements displayed by Provider to End Users, excluding any advertisements Customer expressly chooses to have Provider or any Provider Affiliate display in connection with the Product under a separate Product Passthrough Terms (for example, Provider AdSense advertisements implemented by Customer on a website created by Customer using the "Provider Sites" functionality within the Product).

"Affiliate" means any entity that directly or indirectly controls, is controlled by, or is under common control with a party.

"Annual Charge" means the annual charge for the Product set forth in the Order Form.

"Billing Start Date" means the date upon which Customer will begin paying Provider for the Product.

"Brand Features" means the trade names, trademarks, service marks, logos, domain names, and other distinctive brand features of each party, respectively, as secured by such party from time to time.

"Confidential Information" means information that one party (or Affiliate) discloses to the other party under this Product Passthrough Terms, and that is marked as confidential or would normally be considered confidential information under the circumstances. It does not include information that is independently developed by the recipient, is rightfully given to the recipient by a third party without confidentiality obligations, or becomes public through no fault of the recipient. Subject to the preceding sentence, Customer Data is Customer's Confidential Information.

"Customer Data" means data, including email, provided, generated, transmitted or displayed via the Product by Customer or End Users.

"Customer Domain Names" mean the domain names owned or controlled by Customer, which will be used in connection with the Product and specified in the Order Form.

"Effective Date" means the date this Product Passthrough Terms is countersigned.

"Emergency Security Issue" means either: (a) Customer's or End Users' use of the Product in violation of the Acceptable Use Policy, in a way that disrupts: (i) the Product; (ii) other customers' use of the Product; or (iii) the Provider network or servers used to provide the Product; or (b) to prevent unauthorized third party access to the Product or data within the Product.

"End Users" means the individuals Customer permits to use the Product.

"End User Account" means a Provider-hosted account established by Customer through the Product for an End User.

"Export Control Laws" means all applicable export and reexport control laws and regulations, including trade and economic sanctions maintained by the Treasury Department's Office of Foreign Assets Control, and the International Traffic in Arms Regulations ("ITAR") maintained by the Department of State, but excluding the Export Administration Regulations ("EAR") maintained by the U.S. Department of Commerce.

"Fees" means the amounts invoiced to Customer by Provider, or Reseller, if applicable, for the Product as described in this Product Passthrough Terms.

"G Suite Core Services" means the Product specified in the Order Form which are more fully described here: https://gsuite.Provider.com/terms/user_features.html or other such URL as Provider may provide.

"Help Center" means the Provider help center accessible at <http://www.Provider.com/support/>, or other such URL as Provider may provide.

"High Risk Activities" means uses such as the operation of nuclear facilities, air traffic control, or life support systems, where the use or failure of the Product could lead to death, personal injury, or environmental damage.

"HIPAA" means the Health Insurance Portability and Accountability Act of 1996, as may be amended from time to time, and any regulations issued thereunder.

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"Initial Term" means the term for the applicable Product beginning on the Service Commencement Date and continuing for the "Current Term" set forth in the Order Form from the Billing Start Date.

"Initial Term Charge" means the charge for the Product for the Initial Term (excluding any applicable one time fees), as set forth in the Order Form.

"Intellectual Property Rights" means current and future worldwide rights under patent law, copyright law, trade secret law, trademark law, moral rights law, and other similar rights.

"Legal Process" means a data disclosure request made under law, governmental regulation, court order, subpoena, warrant, governmental regulatory or agency request, or other valid legal authority, legal procedure, or similar process.

"Notification Email Address" means the email address(es) designated by Customer in the Admin Console to receive certain notifications from Provider. It is Customer's responsibility to keep the Notification Email Address(es) valid and current.

"Order Form" means an order form, which is the written document provided to Customer by Provider or by a Reseller specifying the Product Customer will use under the Product Passthrough Terms.

"Product" means, as applicable, the G Suite Core Services set forth in the Order Form.

"Product Passthrough Terms" means the combination of the Order Form and this G Suite Product Passthrough Terms.

"Provider" means the third party provider of the Product.

"Purchase Order" means a Customer issued purchase order.

"Reseller" means, if applicable, the authorized reseller that sells or supplies the Product to Customer.

"Service Commencement Date" is the date upon which Provider makes the Product available to Customer, and will be within one week of Provider's receipt of the applicable Order Form signed by Customer, unless otherwise agreed by the parties.

"Service Pages" mean the web pages displaying the Product to End Users.

"Significant Deprecation" means to discontinue or to make backwards incompatible changes to the Product that results in Provider no longer providing to its enterprise-customer base the ability to: (1) to send and receive e-mail messages; (2) schedule and manage events; (3) create, share, store and sync files; (4) communicate with other end users in real time; or (5) search, archive, and export email messages.

"SLA" means the Service Level Product Passthrough Terms located here for applicable Product: <https://gsuite.Provider.com/terms/sla.html> or such other URL as Provider may provide.

"Suspend" means the immediate disabling of access to the Product, or components of the Product, as applicable, to prevent further use of the Product.

"Term" means the Initial Term and all renewal terms for the applicable Product.

"TSS" means the technical support services provided by Provider to the Administrators under the TSS Guidelines.

"TSS Guidelines" means Provider's technical support services guidelines then in effect for the Product. TSS Guidelines are at the following URL: <https://gsuite.Provider.com/terms/tssg.html> or such other URL as Provider may provide.

"URL Terms" means the Acceptable Use Policy, the SLA, and the TSS Guidelines.

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Pass-through Terms of Service for Google Professional Services

The following Terms of Service govern Google's performance and delivery of certain services and deliverables as described below.

1. Definitions.

"Affiliate" means any entity that directly or indirectly controls, is controlled by, or is under common control with, a party.

"Background IP" means all Intellectual Property owned or licensed by a party (a) before the provision of any Professional Services; or (b) independent of the Professional Services.

"Brand Features" means each party's trade names, trademarks, logos, domain names, and other distinctive brand features.

"Confidential Information" means information that one party (or an Affiliate) discloses to the other party under the Terms of Service, and that is marked as confidential or would normally be considered confidential information under the circumstances. It does not include information that is independently developed by the recipient, is rightfully given to the recipient by a third party without confidentiality obligations, or becomes public through no fault of the recipient.

"Deliverables" means any tangible or intangible work product (including third party materials) specific to the Customer to be provided by Google to Customer in connection with the Professional Services.

"Developed IP" means any Intellectual Property (other than Background IP) created or discovered by or on behalf of either party in connection with the Terms of Service.

"Fees" means the applicable fees for the Professional Services, including any reimbursable expenses (if applicable). The Fees for the Professional Services are stated in the applicable Ordering Document or other Partner document.

"Google Product" means any Google services or products made available to Customer under a separate agreement.

"Including" or "including" means "including but not limited to," and any examples listed are illustrative and not the sole examples of a particular concept.

"Indemnified Liabilities" means any (a) settlement amounts approved by the indemnifying party; and (b) damages and costs in a final judgment awarded against the indemnified part(ies) by a competent court.

"Intellectual Property" or **"IP"** means anything protectable by an Intellectual Property Right.

"Intellectual Property Rights" means all patent rights, copyrights, trademark rights, rights in trade secrets (if any), design rights, database rights, domain name rights, moral rights, and any other intellectual property rights (registered or unregistered) throughout the world.

"Ordering Document" means an order form or statement of work issued by a Partner, referencing the Terms of Service and signed by Customer and Partner (as applicable). An Ordering Document will describe, at a minimum, the following: (a) details of the Google Professional Services being ordered; (b) the Fees; and (c) the applicable form of payment.

"Partner" means a third party entity authorized by Google to resell the Professional Services.

"Personnel" means a party's directors, officers, employees, agents, other staff and subcontractors.

"Product Agreement" means the separate agreement (if any) entered into between Google and Customer with respect to a Google Product, as amended from time to time in accordance with its terms.

"Professional Services" means Google professional services ordered by Customer subject to the Terms of Service, as more fully described in the datasheet associated with the applicable SKU referenced in an applicable Ordering Document.

"Third-Party Legal Proceeding" means any formal legal proceeding filed by an unaffiliated third party before a court or government tribunal (including any civil, administrative, investigative or appellate proceeding).

"Trademark Guidelines" means Google's guidelines for third party use of Google's Brand Features, located at: <http://www.google.com/permissions/guidelines.html>.

2. Professional Services.

2.1 Professional Services. Google will provide Professional Services and Deliverables to Customer in accordance with the Terms of Service, subject to Customer fulfilling its obligations under Section 2.2 (Customer Cooperation). The scope of the Google Professional Services will be detailed in the Ordering Document.

2.2 Customer Cooperation. Time will not be of the essence for performance of the Professional Services or delivery of the Deliverables. Customer will provide reasonable and timely cooperation in connection with Google's performance of the Professional Services and delivery of the Deliverables. Customer will fulfill any responsibility described in the Ordering Document. Customer will also provide any information that Google needs to provide Professional Services or that is necessary for a Deliverable. If necessary, Customer will provide access to customer controlled facilities and locations. All information that Customer provides Google will be accurate in all material respects. If Customer's failure to comply with the foregoing causes any delay in Google's performance of the Professional Services or delivery of the Deliverables, neither Google nor Partner will be liable for such delay. Partner may charge additional reasonable fees or cancel any uncompleted Professional Services or Deliverables by notifying Customer in writing (email permitted).

2.3 Personnel. Google will determine its Personnel assigned to perform the Professional Services. If Customer has a reasonable basis for requesting a change of such Personnel, Google will reasonably consider the request and use reasonable efforts to replace the assigned Personnel with alternative Google Personnel.

3. Payments. If Customer orders Professional Services from a Partner: (a) Customer will pay Partner for the Professional Services; (b) all payment terms are to be decided upon between Customer and Partner; (c) there will not be an Ordering Document between Google and Customer; (d) Google will provide to Partner any refunds or credits that may be due to Customer; and (e) any obligation on the part of Partner to provide any such refunds or credits to Customer will depend on the terms decided upon between Customer and Partner.

4. Intellectual Property.

4.1 Background IP. Except for the license rights under Section 5 (Licenses), neither party will own or acquire any right, title, or interest in or to the other party's Background IP under the Terms of Service.

4.2 Deliverables and Developed IP.

(a) Title to Deliverables. Subject to Sections 4.1 (Background IP) and 4.2(b) (Ownership of Developed IP), title to the Deliverables will transfer to Customer upon delivery.

(b) Ownership of Developed IP. As between the parties, and subject to Section 5.3 (License to Developed IP):

(i) Google owns any Developed IP; and

(ii) to the extent that Customer or any of its Personnel owns any rights in the Developed IP, Customer assigns to Google (or agrees to procure the assignment to Google of) all rights (including Intellectual Property Rights), title, and interest in or to the Developed IP, provided

however that if applicable law prevents future assignments, Customer will assign (or will procure the assignment of) such rights as these are created.

(c) **Moral Rights.** Customer will not assert, and to the extent permitted by applicable law, otherwise waives, any moral rights in the Developed IP. Customer will ensure that its Personnel and other third parties in its control who have moral rights in the Developed IP will also not assert, and to the extent permitted by applicable law, will waive, those moral rights.

5. Licenses.

5.1 **Google IP.** Subject to Customer's payment of applicable Fees, Google grants a limited, non-exclusive, royalty-free, fully-paid, worldwide license (with the right to sublicense to Affiliates only) to Customer to do the following for Customer's internal business purposes:

(a) use the Developed IP solely in connection with the Deliverables; and

(b) use any Google Background IP included in the Deliverables solely in connection with the Deliverables.

5.2 **Customer Background IP.** Customer grants to Google and its Personnel a limited, non-exclusive, non-transferable, royalty-free, fully-paid, worldwide license (with the right to sublicense) to reproduce, maintain, prepare derivative works of, distribute and use Customer Background IP solely in connection with Google's performance of Professional Services and creation and delivery of the Deliverables under the Terms of Service.

5.3 **License to Developed IP.** If applicable law prevents Customer from assigning ownership to Google of any Developed IP, Customer grants Google a perpetual, irrevocable, exclusive, royalty-free, fully-paid, transferable, worldwide license (with the right to sublicense) to:

(a) reproduce, prepare derivative works of, distribute, publicly perform, publicly display and otherwise use such Developed IP; and

(b) make, use, sell, offer for sale, import, export any component of and otherwise dispose of such Developed IP.

6. **Confidentiality.** The recipient will not disclose the Confidential Information, except to its Personnel, Affiliates, or professional advisors ("**Delegates**") who need to know it and who have a legal obligation to keep it confidential. The recipient will use the Confidential Information only to exercise rights and fulfill obligations under the Terms of Service, while using reasonable care. The recipient will ensure that its Delegates are also subject to the same non-disclosure and use obligations. The recipient may disclose Confidential Information when required by law after giving reasonable notice to the discloser, if permitted by law. Except for the limited use rights under the Terms of Service, neither party acquires any right, title, or interest in the other party's Confidential Information.

7. Publicity. Unless Customer agrees to different terms with the Reseller, then in connection with Customer's purchase and receipt of the Professional Services, (a) Customer may state publicly that it is a Google customer and display Google Brand Features consistent with the Trademark Guidelines, and (b) Google may (i) orally state that Customer is a Google customer and (ii) include Customer's name or Customer Brand Features in a list of Google customers (whether in Google's online or offline promotional materials). Any use of a party's Brand Features will inure to the benefit of the party holding Intellectual Property Rights to those Brand Features. A party may revoke the other party's right to use its Brand Features under this Section with written notice to the other party and a reasonable period to stop the use.

8. Warranties and Disclaimers.

8.1 Google Warranties.

(a) Quality. Google will perform the Professional Services in a professional and workmanlike manner, with reasonable skill and care, in accordance with generally-accepted industry standards. All of Google's Personnel performing the Professional Services have the requisite skills, experience, and qualifications.

(b) No Conflicts. There are no actual or potential conflicts of interest concerning the provision of the Services.

(c) Compliance with Customer's Onsite Policies and Procedures. If Google's Personnel perform Professional Services onsite at Customer's facilities, they will comply with Customer's reasonable procedures and policies made known to Google in writing in advance.

8.2 Remedies. Google's entire liability and Customer's sole remedy for failure to provide Professional Services or Deliverables that conform with Section 8.1(a) (Quality) will be for Google to use reasonable efforts to re-perform the applicable Professional Services or to terminate the applicable Ordering Document, and refund any applicable Fees received for the nonconforming Professional Services.

8.3 Disclaimers. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS SECTION 8, GOOGLE DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR USE AND NONINFRINGEMENT. GOOGLE MAKES NO REPRESENTATIONS ABOUT ANY GOOGLE PRODUCTS OR ANY CONTENT OR INFORMATION MADE ACCESSIBLE OR AVAILABLE BY OR THROUGH THE PROFESSIONAL SERVICES.

9. Termination.

9.1 Effects of Termination.

(a) **Effects of Termination on Professional Services and Deliverables.** If there is a termination of the agreement between the Customer and Partner, Google will immediately stop work on any Professional Services and Deliverables that remain incomplete as of the effective date of termination.

(c) **Survival.** Sections 1 (Definitions), 3 (Payment), 4 (Intellectual Property), 5.3 (License to Developed IP), 6 (Confidentiality), 8.2 (Remedies), 8.3 (Disclaimers), 9.1 (Effects of Termination), 10 (Defense and Indemnity), and 11 (General) will survive expiry or termination of the Terms of Service.

10. Defense and Indemnity.

10.1 Google Indemnification Obligations. Subject to Section 10.4 (Conditions), Google will defend and indemnify Customer against Indemnified Liabilities in any Third-Party Legal Proceeding to the extent arising from an allegation that Customer's use in accordance with the Terms of Service of any of the following (collectively, the "**Google Indemnified Materials**") infringes the third party's Intellectual Property Rights: (a) Deliverables including Developed IP and Google Background IP (in each case, excluding any open source software and any Developed IP licensed by Customer to Google); or (b) Google's Brand Features.

10.2 Customer Indemnification Obligations. Subject to Section 10.4 (Conditions), Customer will defend Google, its Personnel, and its Affiliates ("**Google Indemnified Parties**"), and indemnify them against Indemnified Liabilities in any Third-Party Legal Proceeding to the extent arising from an allegation that Google Indemnified Parties' use in accordance with the Terms of Service of any of the following (collectively, the "**Customer Indemnified Materials**") infringes the third party's Intellectual Property Rights: (a) Customer Background IP, any Developed IP licensed to Google by Customer and any other information, materials or technology provided to Google by Customer in connection with the Professional Services (in each case, excluding any open source software); or (b) Customer's Brand Features. If Customer is a U.S. (federal, state, or local) government agency, then Customer's indemnification obligations will apply to the extent permitted by law.

10.3 Exclusions. This Section 10 will not apply to the extent the underlying allegation arises from:

(a) modifications to the Google Indemnified Materials or Customer Indemnified Materials (as applicable) by anyone other than the indemnifying party;

(b) combination of the Google Indemnified Materials or Customer Indemnified Materials (as applicable) with materials not provided by the indemnifying party; or

(c) compliance with the indemnified party's instructions, design or request for customized features.

10.4 Conditions. Obligations under Sections 10.1 (Google Indemnification Obligations) and 10.2 (Customer's Indemnification Obligations) are conditioned on the following:

(a) The indemnified party must have promptly notified the indemnifying party in writing of any allegation(s) that preceded the Third-Party Legal Proceeding and must cooperate reasonably with the indemnifying party to resolve the allegation(s) and Third-Party Legal Proceeding. If breach of this Section 10.4(a) prejudices the defense of the Third-Party Legal Proceeding, the indemnifying party's obligations under Section 10.1 or 10.2 (as applicable) will be reduced in proportion to the prejudice.

(b) The indemnified party must tender sole control of the indemnified portion of the Third-Party Legal Proceeding to the indemnifying party, subject to the following: (i) the indemnified party may appoint its own non-controlling counsel, at its own expense; and (ii) any settlement requiring the indemnified party to admit liability, pay money, or take (or refrain from taking) any action, will require the indemnified party's prior written consent, not to be unreasonably withheld, conditioned, or delayed.

10.5 Infringement Remedies.

(a) If Google reasonably believes the Professional Services or Deliverables (including the Developed IP and Google Background IP) might infringe a third party's Intellectual Property Rights, then Google may, at its sole option and expense: (i) procure the right for Google to provide the Professional Services or for Customer to use the Deliverables including the Developed IP and Google Background IP (as applicable) in accordance with the Terms of Service; (ii) modify the Professional Services or Deliverables to make them non-infringing without materially reducing their functionality; or (iii) replace the Professional Services or Deliverables with a non-infringing, functionally equivalent alternative.

(b) If Google notifies Customer that Google does not consider the remedies in Section 10.5(a) to be commercially reasonable in the circumstances, or if such remedies are not provided within ninety (90) days of an injunction:

(i) either party may terminate the work described in the Ordering Document immediately on written notice; or

(ii) Google may, with prior written notice, suspend or terminate Customer's use of the impacted Deliverables and provide a pro-rated refund of any Fees paid for such Professional Services to Partner for return to Customer.

10.6 Sole Rights and Obligations. Without affecting either party's termination rights, this Section 10 states the parties' only rights and obligations under the Terms of Service for any third party's Intellectual Property Rights allegations and Third-Party Legal Proceedings.

11. Miscellaneous.

- 11.1 **Independent Development.** Nothing in the Terms of Service will be construed to limit or restrict either party from independently developing, providing, or acquiring any materials, services, products, programs or technology that are similar to the subject of the Terms of Service t, provided that the party does not violate its obligations under the Terms of Service.
- 11.2 **Force Majeure.** Neither party will be liable for failure or delay in performance to the extent caused by circumstances beyond its reasonable control.
- 11.3 **Severability.** If any term (or part of a term) in the Terms of Service is invalid, illegal or unenforceable, the rest of the terms will remain in effect.
- 11.4 **No Third-Party Beneficiaries.** The Terms of Service do not confer any benefits on any third party unless it expressly states that it does.
- 11.5 **Interpretation of Conflicting Terms.** Unless stated otherwise in the applicable Ordering Document, if there is a conflict between any term of the Terms of Service and a term of an Ordering Document, the Terms of Service will govern.

ACQUIA™

SUBSCRIPTION AND SERVICES AGREEMENT

This subscription and services agreement (the "Agreement"), the relevant terms of the Guide, and any executed Orders and/or SOWs between the parties, are incorporated herein and shall govern the provision of the Services. Customer and its Affiliates may place orders under this Agreement by submitting separate Order(s) and SOW(s), pursuant to which an Affiliate will be considered the Customer as forth herein. This Agreement shall commence on the Effective Date of Customer's first executed Order or SOW ("Effective Date") and will continue until otherwise terminated in accordance with Section 12 below.

1. DEFINITIONS.

"Affiliate" means any entity that directly or indirectly controls, is controlled by, or is under common control with the subject entity. "Control," for purposes hereof, means direct or indirect ownership or control of more than 50% of the voting interests of the subject entity.

"Authorized Contractors" means independent contractors, licensors or subcontractors that assist Acquia in the delivery of the Services.

"Customer Applications" means all software programs, including Drupal, that Customer uses on the Platform as a Service. Subscription Services do not fall within the meaning of Customer Applications.

"Customer Data" means all data, records, files, images, graphics, audio, video, photographs, reports, forms and other content and material, in any format, that are submitted, stored, posted, displayed, transmitted or otherwise used with the Subscription Services and includes Regulated Data for which the applicable Subscription Services have been subscribed by Customer.

"Data Center Region" refers to the geographic region in which the Platform environment is physically located and the Customer Data is housed.

"Deliverable" means any work product, deliverables, programs, interfaces, modifications, configurations, reports, or documentation developed or delivered in the performance of Professional Services.

"Documentation" means the Guide as updated from time to time.

"Guide" means the documented descriptions of the products and services that are applicable to the Services under Customer's Order and is made accessible via the URL at <https://docs.acquia.com/guide>. The Guide is subject to change at Acquia's discretion to reflect changes in technology, industry practices and patterns of system use; however, Acquia's changes to the Guide will not result in a material reduction in the level of performance or availability of the applicable Services provided to Customer for the duration of the Subscription Term.

"Order Form" or "Order" means each ordering document for Services purchased from Acquia hereunder executed by Acquia and Customer from time to time. Customer Affiliates may purchase Services subject to this Agreement by executing Order Forms hereunder.

"PaaS", "Platform as a Service", or "Platform" means the cloud platform ordered by Customer under an Order Form and made available by Acquia to Customer as a managed service.

"Professional Services" means fee-based migration, implementation, training or consulting services that Acquia performs as described in an Order Form or SOW, but excluding Support Services.

"Regulated Data" means individual personal data to which Acquia is exposed during the provision of Services that is regulated by various acts, legislations and directives relating to privacy and security requirements for its protection and processing, both in the United States and elsewhere in world.

"Services" means the Subscription Services and Professional Services that Customer may purchase under an Order Form or SOW.

"Statement of Work" or "SOW" means a statement of work entered into and executed by the parties describing Professional Services to be provided by Acquia to Customer.

"Subscription Services" means SaaS, PaaS, and associated Support Services, as applicable.

"SaaS" or "Software as a Service" means the software ordered by Customer under an Order Form and made available by Acquia to Customer online via the applicable customer logins.

"Support Services" means the level of support services purchased by Customer pursuant to an Order Form.

"Third Party Marketplace" means any non-Acquia products or services made available as an accommodation on Acquia's website, which are subject to change during the Subscription Term.

2. SUBSCRIPTION SERVICES

2.1. Provision of Subscription Services. Acquia will make the Subscription Services available to Customer pursuant to this Agreement, the Guide and the relevant Order Form during the subscription term as set forth in the Order Form (the "Subscription Term"). Acquia, its Affiliates and its Authorized Contractors may perform certain aspects of the Subscription Services, such as service administration and Support Services, as well as other Services (including Professional Services and disaster recovery), from locations and/or through the use of Authorized Contractors, worldwide. The Order shall also set forth any Regulated Data to be provided by Customer and the relevant Subscription Services. Customer's use of the Subscription Services includes the right to access all functionality available in the purchased Subscription Services during the Subscription Term and any renewals thereto. Subsequent updates, upgrades, enhancements to the Subscription Services made generally available to all subscribing customers will be made available to Customer at no additional charge, but the purchase of Subscription Services is not contingent on the delivery of any future functionality or features. New features, functionality or enhancements to the Subscription Services may be marketed separately by Acquia and may require the payment of additional fees. Acquia will determine, in its sole discretion, whether access to such new features, functionality or enhancements will require an additional fee.

2.2 Trial Services. From time to time Acquia may invite Customer to try, at no charge, Acquia products or services not generally available to Acquia customers ("Trial Services"). Customer may accept or decline any such trial in Customer's sole discretion. Any Trial Services will be clearly designated as trial, beta, pilot, limited release, or by a similar description on the applicable Order. Unless otherwise set forth in an Order, Trial Services are provided for evaluation purposes and not for production use. Acquia may provide Customer with product, support, engineering and/or technical services on an "as needed" basis as determined by Acquia in its sole discretion. Such services may include, for example, but without limitation, reviewing Customer's goals and objectives; assessing the current state of Customer's infrastructure, files, and databases; and planning implementation of the Trial Services. Acquia shall be under no obligation to provide such services, or to make any tests, fixes, workarounds, revisions, or repairs to the Trial Services, to maintain the Trial Services at any Customer-desired level of performance, to keep to keep the Trial Services in operating condition, or to market or license the Trial Services. Trial Services may contain bugs or errors, and may be subject to additional terms. TRIAL SERVICES ARE NOT CONSIDERED "SERVICES" HEREUNDER AND ARE PROVIDED "AS IS" WITH NO EXPRESS OR IMPLIED WARRANTY. Customer shall have sole responsibility and Acquia assumes no liability for any Customer Data or Regulated Data that Customer may choose to upload on the Trial Services. Acquia may, in its sole discretion, discontinue Trial Services at any time.

2.3. Third Party Marketplace. As part of the Subscription Services, Acquia may provide access to the Third Party Marketplace solely as an accommodation to Customer. Customer may choose to use any, all or none of such Third Party Marketplace at its sole discretion. Customer's use of the Third Party Marketplace is subject to such provider's terms and conditions and any such terms and conditions associated with such use are solely between Customer and such third party provider. Acquia does not provide any Support Services for Third Party Marketplace products and services.

3. SECURITY AND DATA PRIVACY

3.1. Security. Acquia shall maintain a security framework of policies, procedures and controls that includes administrative, physical and technical safeguards for the protection of the security and integrity of the Subscription Services, and of the Customer Data contained within the Subscription Services ("Safeguards") using the capabilities of currently available technologies and in accordance with prevailing industry practices and standards, such Safeguards shall be materially consistent with Acquia's implementation of NIST 800-53 which forms the basis of Acquia's current FedRAMP certification. Those safeguards will include, but will not be limited to, measures for preventing access, use, modification or disclosure of Customer Data by Acquia personnel except (a) to provide the Subscription Services and prevent or address service or technical problems, (b) as compelled by law, or (c) as Customer expressly permits in writing.

3.2 Internal Controls. The internal controls of the Subscription Services are subject to periodic testing by independent third party audit organizations with Service Organization Controls 1 (SOC 1), SOC 2 audits and ISO 27001 certification or surveillance audits performed annually. Such audits and certifications may be based on the Statement on Standards for Attestation Engagements (SSAE) No. 16, Reporting on Controls at a Service Organization, the International Standard on Assurance Engagements (ISAE) No. 3402, Assurance Reports on Controls at a Service Organization, the Trust Services Principles, specifically Security and Availability respectively, or ISO/IEC 27001:2013 (ISO 27001). Customer may, upon prior written request, request a copy of the current published audit report available for the Subscription Services. Such audit reports, and the information they contain, are Acquia Confidential Information, and must be handled by Customer accordingly. Such reports may be used solely by Customer to evaluate the design and operating effectiveness of defined controls applicable to Subscription Services and are provided without any warranty.

3.3. Data Privacy. In performing Subscription Services, Acquia will comply with the Acquia Privacy Policy available at <https://www.acquia.com/about-us/legal/privacy-policy> and incorporated herein by reference. The Acquia Privacy Policy is subject to change at Acquia's discretion; however, Acquia policy changes will not result in a material reduction in the level of protection provided for Customer Data during the Subscription Term.

3.4 Data Center Region. Customer may select the Data Center Region in which the PaaS environment will reside and may identify such region in the Order Form. Acquia will not move the selected Data Center Region without Customer's written consent or unless required to comply with the law or requests of a governmental or regulatory body (including subpoenas or court orders). Customer consents to Acquia's collection, use and disclosure of information associated with the Subscription Services to the processing of Customer Data in, and transfer of Customer Data into, the Data Center Region Customer selects.

4. CUSTOMER OBLIGATIONS

4.1. Responsibilities. Customer shall (i) access and use the Services in accordance with this Agreement, applicable laws and government regulations and Acquia's Acceptable Use Policy available at <https://www.acquia.com/about-us/legal/acquia-acceptable-use-policy>; (ii) be responsible for the accuracy, quality and legality of Customer Data and the means by which Customer acquired Customer Data; (iii) not cause, or otherwise request that Acquia create, receive, maintain or transmit Regulated Data for Customer or on Customer's behalf in connection with the Services without first subscribing to the required applicable Subscription

Services; (iv) use commercially reasonable efforts to prevent unauthorized access to or use of the Services, and notify Acquia promptly of any such unauthorized access or use, (v) take commercially reasonable steps necessary to ensure the security and compliance of the Customer Applications; and (vi) be responsible for obtaining and maintaining all telephone, computer hardware, Internet access services and other equipment or services needed to access and use the Services and all costs and fees associated therewith.

4.2. Regulated Data. Customer is responsible for its legal and regulatory compliance in its use of any Subscription Services and shall make Acquia aware of any technical requirements that result from its regulatory obligations prior to contract execution. If available, Customer may order Subscription Services from Acquia designed to address particular data protection requirements applicable for the processing of Regulated Data within the Subscription Services environment. Where Customer's use of the Subscription Services includes the processing of personal data subject to the EU Data Protection Directive 95/46/EC, Acquia will provide Customer with an Acquia data protection agreement with the EU Standard Contractual Clauses, which upon the parties' mutual execution, will form part of this Agreement.

4.3 Restrictions. Customer shall not (a) license, sublicense, sell, resell, rent, lease, transfer, distribute or otherwise similarly exploit the Subscription Services; (b) use or permit others to use any security testing tools in order to probe, scan or attempt to penetrate or ascertain the security of the Subscription Services; (c) copy, create a derivative work of, reverse engineer, reverse assemble, disassemble, or decompile the Subscription Services or any part thereof or otherwise attempt to discover any source code or modify the Subscription Services; or (d) disclose any benchmark or performance tests of the Services.

4.4. Compliance. Acquia monitors the Subscription Services for any unauthorized conduct (including any violation of this Agreement, Acquia's Acceptable Use Policy, any applicable law or third party right) and may suspend access to the Subscription Services and any publicly facing Customer Applications to the extent and for the duration of any such violation if Customer is engaged in, or Acquia in good faith believes Customer is engaged in, such violation. Acquia will attempt to contact Customer prior to or contemporaneously with such suspension; provided, however, that Acquia's exercise of the suspension rights herein shall not be conditioned upon Customer's receipt of any notification. A suspension may take effect for Customer's entire account and Customer understands that such suspension would therefore include Affiliate and/or user sub-accounts. Customer agrees that Acquia will not be liable to Customer or to any Affiliate or user or any other third party if Acquia exercises its suspension rights as permitted by this Section.

5. PROFESSIONAL SERVICES

5.1. Standard Professional Services. A description of Acquia's standard Professional Services offerings, including training, and workshops, may be found in the Guide. Standard Professional Services may be identified in an Order Form without the need for issuance of an SOW.

5.2. Other Professional Services. For any non-standard Professional Services, Acquia will provide Customer with Professional Services as set forth in the applicable SOW. Each SOW will include, at a minimum: (i) a description of the Professional Services and any Deliverable to be delivered to Customer; (ii) the scope of Professional Services; (iii) the schedule for the provision of such Professional Services; and (iv) the applicable fees and payment terms for such Professional Services, if not specified elsewhere.

5.3. Change Orders. Changes to an SOW or Order Form will require, and shall become effective only when, fully documented in a written change order (each a "Change Order") signed by duly authorized representatives of the parties prior to implementation of the changes. Such changes may include, for example, changes to the scope of work and any corresponding changes to the estimated fees and schedule. Change Orders shall be deemed part of, and subject to, this Agreement.

5.4. Staffing, Designated Contact and Cooperation. Acquia shall have sole discretion in staffing the Services and may use Authorized Contractors to assist in the delivery of the Professional Services, provided that Acquia shall remain liable for the actions or omissions of such Authorized Contractors. Each party will designate in each SOW an individual who will be the primary point of contact between the parties for all matters relating to the Professional Services to be performed thereunder. Customer will cooperate with Acquia, will provide Acquia with accurate and complete information, will provide Acquia with such assistance and access as Acquia may reasonably request, and will fulfill its responsibilities as set forth in this Agreement and the applicable SOW. If Acquia personnel are required to be present on a Customer site, Customer will provide adequate workspace and may provide reasonable worksite safety and security rules to which such personnel are to conform.

6. FEES AND PAYMENT

6.1. Fees. Customer shall pay all fees specified in each Order Form and SOW. Except as otherwise specified herein or in an Order Form or SOW, (i) fees are quoted and payable in United States dollars, (ii) fees are based on Services purchased, regardless of usage, (iii) payment obligations are non-cancelable and fees paid are non-refundable, (iv) all Services shall be deemed accepted upon delivery, and (v) the Subscription Services purchased cannot be decreased during the relevant Subscription Term. Customer shall reimburse Acquia for out-of-pocket expenses incurred by Acquia in connection with its performance of Services. Acquia will provide Customer with reasonably detailed invoices for such expenses. All amounts payable under this Agreement will be made without setoff or counterclaim, and without any deduction or withholding.

6.2. Invoicing and Payment. All fees for Subscription Services will be invoiced in advance and, unless otherwise set forth in an SOW, all fees and expenses for Professional Services will be invoiced monthly in arrears on a time and materials basis. Except as otherwise stated in the applicable Order Form or SOW, Customer agrees to pay all invoiced amounts within thirty (30) days of invoice date.

6.3. Overdue Charges. If Acquia does not receive fees by the due date, then, at Acquia's discretion, such fees may accrue late interest at the rate of 1.5% of the outstanding balance per month, or the maximum rate permitted by law, whichever is lower, from the date such payment was due until the date paid.

6.4. Payment Disputes. Acquia agrees that it will not exercise its rights under Section 6.3 (Overdue Charges) if Customer is disputing the applicable charges reasonably and in good faith and is cooperating diligently to resolve the dispute.

6.5. Taxes. Fees for Services exclude all sales, value added and other taxes and duties imposed with respect to the sale, delivery, or use of any product or Services covered hereby. Customer is responsible for payment of all taxes, levies, duties, assessments, including but not limited to value-added, sales, use or withholding taxes, assessed or collected by any governmental body (collectively, "Taxes") arising from Acquia's provision of the Services hereunder, except any taxes assessed on Acquia's net income. If Acquia is required to directly pay or collect Taxes related to Customer's use or receipt of the Services hereunder, Customer agrees to promptly reimburse Acquia for any amounts paid by Acquia.

7. PROPRIETARY RIGHTS

7.1. Subscription Services. Acquia, its licensors and its service providers own all right, title and interest in and to the Subscription Services, including all related intellectual property rights. Acquia reserves all rights in and to the Subscription Services not expressly granted to Customer under this Agreement. Customer will not delete or in any manner alter the copyright, trademark, and other proprietary notices of Acquia.

7.2. Customer Data and Customer Applications. To enable Acquia to provide Customer with the Subscription Services, Customer hereby grants Acquia, its Affiliates and sublicensees (including Authorized Contractors

whose technologies and services interface with the Subscription Services that include the Customer Data and Customer Applications) a worldwide, royalty-free, non-exclusive, limited term license to use, process, store, display and transmit Customer Data and Customer Applications solely as necessary for Acquia to provide the Services in accordance with this Agreement. Subject to the limited licenses granted herein, Acquia acquires no right, title or interest from Customer or Customer licensors hereunder in or to Customer Data and Customer Applications, including any intellectual property rights therein.

7.3. Deliverables. Excluding any property that constitutes Outside Property, any Deliverables shall be the sole property of Customer upon Customer's payment in full of all associated Professional Services fees. Acquia shall execute and, at Customer's written request, require its personnel to execute any document that may be necessary or desirable to establish or perfect Customer's rights to the ownership of such Deliverables. For purposes of this Agreement, "Outside Property" means any and all technology and information, methodologies, data, designs, ideas, concepts, know-how, techniques, user-interfaces, templates, documentation, software, hardware, modules, development tools and other tangible or intangible technical material or information that Acquia possesses or owns prior to the commencement of Professional Services or which it develops independent of any activities governed by this Agreement, and any derivatives, modifications or enhancements made to any such property. Outside Property shall also include any enhancements, modifications or derivatives made by Acquia to the Outside Property while performing Professional Services hereunder, and any software, modules, routines or algorithms which are developed by Acquia during the term in providing the Professional Services to Customer, provided such software, modules, routines or algorithms have general application to work performed by Acquia for its other customers and do not include any content that is specific to Customer or which, directly or indirectly, incorporate or disclose Customer's Confidential Information.

7.4 Outside Property License. To the extent that Acquia incorporates any Outside Property into any Deliverables, then Acquia hereby grants Customer a limited, royalty-free, non-exclusive, non-transferable (subject to Section 14.11) license to use such Outside Property delivered to Customer solely as necessary for and in conjunction with Customer's use of the Deliverables.

8. CONFIDENTIALITY

8.1. Definition of Confidential Information. "Confidential Information" means all confidential or proprietary information of a party ("Disclosing Party") disclosed to the other party ("Receiving Party"), whether orally or in writing, that is designated as confidential or reasonably should be understood to be confidential given the nature of information and the circumstances of disclosure. Without limiting the coverage of these confidentiality obligations, the parties acknowledge and agree that Confidential Information of each party shall include the terms and conditions of this Agreement (including pricing and other terms set forth in all Order Forms and/or SOWs hereunder), related benchmark or similar test results, other technology and technical information, security information, security audit reports, and business and marketing plans, except that Acquia may reference and use Customer's name, logos and the nature of the Services provided hereunder in Acquia's business development and marketing efforts.

8.2. Exceptions. Confidential Information shall not include information that (i) is or becomes publicly available without a breach of any obligation owed to the Disclosing Party, (ii) is already known to the Receiving Party at the time of its disclosure by the Disclosing Party, without a breach of any obligation owed to the Disclosing Party, (iii) following its disclosure to the Receiving Party, is received by the Receiving Party from a third party without breach of any obligation owed to Disclosing Party, or (iv) is independently developed by Receiving Party without reference to or use of the Disclosing Party's Confidential Information.

8.3. Protection of Confidential Information. The Receiving Party shall use the same degree of care used to protect the confidentiality of its own

Confidential Information of like kind (but in no event less than reasonable care), and, except with Disclosing Party's written consent, shall (i) not use any Confidential Information of Disclosing Party for any purpose outside the scope of this Agreement and (ii) limit access to Confidential Information of Disclosing Party to those of its and its Affiliates' employees, contractors and agents who need such access for purposes consistent with this Agreement and who have a duty or obligation of confidentiality no less stringent than that set forth herein.

8.4. Compelled Disclosure. The Receiving Party may disclose Confidential Information of the Disclosing Party to the extent required by applicable law, regulation or legal process, provided that the Receiving Party (i) provides prompt written notice to the extent legally permitted, (ii) provides reasonable assistance, at Disclosing Party's cost, in the event the Disclosing Party wishes to oppose the disclosure, and (iii) limits disclosure to that required by law, regulation or legal process.

9. REPRESENTATIONS, WARRANTIES AND DISCLAIMERS

9.1. Acquia Representations & Warranties. Acquia represents and warrants that (i) Acquia has the legal authority to enter into this Agreement, (ii) the Subscription Services will materially conform with the relevant Documentation, (iii) the functionality and security of the Subscription Services will not be materially decreased during a Subscription Term, and (iv) Professional Services will be performed in a competent and workmanlike manner consistent with generally accepted industry standards.

9.2. Remedies. For any failure of any Subscription Services or Professional Services, as applicable, to conform to their respective warranties, Acquia's liability and Customer's sole and exclusive remedy shall be for Acquia, in the case of a breach of the warranty set forth in Section 9.1 (ii), (iii), and/or (iv), to use commercially reasonable efforts to correct such failure; or, in the case of a breach of the warranty set forth in Section 9.1 (iv) to re-perform the affected Professional Services. If the foregoing remedies are not commercially practicable, Acquia may, in its sole discretion, terminate the applicable Order Form or SOW upon providing Customer with written notice thereof, and, as Customer's sole and exclusive remedy, refund to Customer: (a) in the case of breach of the warranty set forth in Section 9.1(ii), any Subscription Services fees paid by Customer with respect to the unexpired portion of the current Subscription Term for the non-conforming Subscription Services; or (b) in the case of breach of the warranty set forth in Section 9.1(iv), any fees paid by Customer for the portion of Professional Services giving rise to the breach.

9.3. Customer Representations & Warranties. Customer represents and warrants that (i) it has the legal authority to enter into this Agreement, and (ii) it will use the Services in accordance with the terms and conditions set forth in this Agreement and in compliance with all applicable laws, rules and regulations.

9.4. Disclaimer. EXCEPT AS EXPRESSLY PROVIDED HEREIN, ACQUIA MAKES NO WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, AND ACQUIA HEREBY DISCLAIMS ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, OR ANY WARRANTY WITH RESPECT TO THE QUALITY, PERFORMANCE, ACCURACY OR FUNCTIONALITY OF THE SERVICES OR THAT THE SERVICES ARE OR WILL BE ERROR FREE OR WILL ACCOMPLISH ANY PARTICULAR RESULT.

10. MUTUAL INDEMNIFICATION

10.1. Indemnification by Acquia. Acquia shall indemnify, defend and hold Customer harmless from and against any judgments, settlements, costs and fees reasonably incurred (including reasonable attorney's fees) resulting from any claim, demand, suit, or proceeding made or brought against Customer by a third party alleging that the use of the Subscription Services hereunder infringes or misappropriates the valid intellectual property rights of a third party (a "Claim Against Customer"); provided that Customer (a) promptly gives Acquia written notice of the Claim Against Customer;

(b) gives Acquia sole control of the defense and settlement of the Claim Against Customer (provided that Acquia may not settle any Claim Against Customer unless the settlement unconditionally releases Customer of all liability); and (c) provides to Acquia all reasonable assistance, at Acquia's expense. In the event of a Claim Against Customer, or if Acquia reasonably believes the Subscription Services may infringe or misappropriate, Acquia may in Acquia's sole discretion and at no cost to Customer (i) modify the Subscription Services so that they no longer infringe or misappropriate, without breaching Acquia's warranties hereunder, (ii) obtain a license for Customer's continued use of Subscription Services in accordance with this Agreement, or (iii) terminate Customer's subscriptions for such Subscription Services and refund to Customer any prepaid fees covering the remainder of the term of such subscriptions after the effective date of termination. Notwithstanding the foregoing, Acquia shall have no obligation to indemnify, defend, or hold Customer harmless from any Claim Against Customer to the extent it arises from Customer Data or Customer Applications, use by Customer after notice by Acquia to discontinue use of all or a portion of the Subscription Services or Customer's breach of this Agreement.

10.2. Indemnification by Customer. Customer shall indemnify, defend and hold Acquia harmless from and against any judgments, settlements, costs and fees reasonably incurred (including reasonable attorney's fees) resulting from any claim, demand, suit or proceeding made or brought against Acquia by a third party alleging that Customer Data or Customer Applications infringes or misappropriates the intellectual property rights of a third party, violates applicable law or causes tortious harm to a third party (a "Claim Against Acquia"); provided that Acquia (a) promptly gives Customer written notice of the Claim Against Acquia; (b) gives Customer sole control of the defense and settlement of the Claim Against Acquia (provided that Customer may not settle any Claim Against Acquia unless the settlement unconditionally releases Acquia of all liability); and (c) provides to Customer all reasonable assistance, at Customer's expense.

10.3. Exclusive Remedy. This Section 10 states the indemnifying party's sole liability to, and the indemnified party's exclusive remedy against, the other party for any type of claim described in this Section.

11. LIMITATION OF LIABILITY

11.1. Limitation of Liability. OTHER THAN EACH PARTY'S OBLIGATIONS SET FORTH IN SECTION 10 (MUTUAL INDEMNIFICATION), NEITHER PARTY'S TOTAL AGGREGATE LIABILITY RELATING TO THIS AGREEMENT (WHETHER IN CONTRACT OR TORT OR UNDER ANY OTHER THEORY OF LIABILITY) SHALL EXCEED THE AMOUNT PAID OR PAYABLE BY CUSTOMER HEREUNDER IN THE 12 MONTHS PRECEDING THE APPLICABLE INCIDENT.

11.2. Exclusion of Consequential and Related Damages. NEITHER PARTY SHALL HAVE ANY LIABILITY TO THE OTHER PARTY FOR ANY LOST PROFITS OR REVENUES OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, COVER OR PUNITIVE DAMAGES HOWEVER CAUSED, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, AND WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING DISCLAIMER WILL NOT APPLY TO THE EXTENT PROHIBITED BY LAW.

12. TERM AND TERMINATION

12.1. Term of Agreement. This Agreement commences on the Effective Date and continues until otherwise terminated, by written agreement of the parties, in accordance with Section 12.3 or upon the expiration of the last Subscription Term or renewal thereof.

12.2. Term of Subscription Services. Subscription Services purchased by Customer commence on the start date specified in the applicable Order Form and continue for the subscription term specified therein (each, a "Subscription Term"). Except as otherwise specified in such Order Form, the Subscription Services shall automatically renew for successive one-year periods, unless and until terminated by either party in accordance herewith or either party provides written notice of non-renewal to the other party at

least 30 days prior to the end of the then-current Subscription Term. Acquia may adjust the pricing applicable to any renewal of any then-current Subscription Term, by providing Customer with written notice thereof at least 30 days prior to the end of such term.

12.3. Termination for Cause. A party may terminate this Agreement (or, at such party's option, the individual Order Forms or SOWs affected by the applicable breach), for cause (i) upon 30 days written notice to the other party of a material breach if such breach remains uncured at the expiration of such same 30 day period, or (ii) automatically if the other party becomes the subject of a petition in bankruptcy or other proceeding relating to insolvency, receivership, liquidation or assignment for the benefit of creditors.

12.4. Refund upon Termination. Upon termination for cause by Customer and upon Customer's written request, Acquia shall refund to Customer the prepaid fees covering the remainder of the applicable Subscription Term after the effective date of termination. Upon termination for cause by Acquia, Customer shall pay the unpaid fees covering the remainder of the Subscription Term of the Order Forms after the effective date of termination. In no event shall any termination relieve Customer of the obligation to pay all fees payable to Acquia for the period prior to the effective date of termination.

12.5. Data Portability and Deletion. Upon written request made by Customer within 30 days of termination or expiration of the Subscription Services, Acquia will make Customer Data and Customer Applications available to Customer for export or download as provided in the Documentation. At the end of such 30 day period, Acquia will delete or otherwise render inaccessible any Customer Data and Customer Applications, unless legally prohibited. Acquia has no obligation to retain the Customer Data for Customer purposes after this 30 day post termination period.

12.6. Survival. Section 7 (Proprietary Rights), 8 (Confidentiality), 9.4 (Disclaimer), 10 (Mutual Indemnification), 11 (Limitation of Liability), 12.4 (Refund upon Termination), 13 (Notices, Governing Law and Jurisdiction) and 14 (General Provisions) and any other rights and obligations of the parties hereunder that by their nature are reasonably intended to survive termination or expiration, shall survive any termination or expiration of this Agreement.

13. NOTICES, GOVERNING LAW AND JURISDICTION

13.1. Manner of Giving Notice. Except as otherwise specified in this Agreement, all notices, permissions and approvals hereunder shall be in writing and shall be deemed to have been given upon (i) personal delivery, (ii) the fifth business day after being sent by certified mail return receipt requested, or (iii) the first business day after sending by a generally recognized international guaranteed overnight delivery service. Each party shall send all notices, demands, requests or other communications which may be or are required to be given hereunder to the other party at the address set forth in the applicable Order Form or SOW, as such party may update such information from time to time, with, in the case of notices sent by Customer, a copy sent to the Acquia Legal Department at the address first set forth above.

13.2. Governing Law and Jurisdiction. If Customer is entering into this Agreement from a European Union member country, then this Agreement is governed by the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales. If Customer is entering into this Agreement from Australia, then this Agreement is governed by the laws of New South Wales and subject to the exclusive jurisdiction of the courts of Sydney. Otherwise, this Agreement shall be governed and construed in accordance with the laws of the Commonwealth of Massachusetts, excluding its conflicts of law rules. Any civil action or legal proceeding arising out of or relating to this Agreement shall be brought in the courts of record of the Commonwealth of Massachusetts in Suffolk County or the United States District Court, Eastern District of Massachusetts. Each party consents to the jurisdiction of such court in any such civil action or legal proceeding

and waives any objection to the laying of venue of any such civil action or legal proceeding in such court. Notwithstanding the foregoing, the parties acknowledge that any unauthorized disclosure of Confidential Information or any actual or alleged infringement of such party's or third party's intellectual property rights might cause the other party to suffer irreparable harm for which damages would be an inadequate remedy and that, in such event, the aggrieved party may seek, in addition to any other available remedies, injunctive and other equitable relief in any state, federal, or national court of competent jurisdiction, without bond and without the necessity of showing actual monetary damages. The United Nations Convention on Contracts for the International Sale of Goods and the Uniform Computer Information Transactions Act do not apply to the Agreement.

13.3. Waiver of Jury Trial. Each party hereby waives any right to jury trial in connection with any action or litigation in any way arising out of or related to this Agreement.

14. GENERAL PROVISIONS

14.1. Import and Export Compliance. Each party shall comply with all applicable import, re-import, export and re-export control laws, treaties, agreements, and regulations. Export controls may include, but are not limited to, those of the Export Administration Regulations of the U.S. Department of Commerce (EAR), the Department of State International Traffic in Arms Regulations (ITAR), and country-specific economic sanctions programs implemented by the Office of Foreign Assets Control (OFAC), which may restrict or require licenses for the export of items from the United States and their re-export from other countries. Each party represents that it is not named on any U.S. government denied-party list. Customer shall not permit users to access or use Services in a U.S.-embargoed country or in violation of any U.S. export law or regulation.

14.2. Anti-Corruption. Neither party has received or been offered any illegal or improper bribe, kickback, payment, gift, or thing of value from any of the other party's employees or agents in connection with this Agreement. If a party learns of any violation of the above restriction, such party will use reasonable efforts to promptly notify the other party.

14.3. Federal Government End Use Provisions. If the Services are being or have been acquired with U.S. Federal Government funds, or Customer is an agency, department, or other entity of the United States Government ("Government"), the use, duplication, reproduction, release, modification, disclosure or transfer of the Services, or any related documentation of any kind, including technical data, manuals or Acquia Property is a "commercial item," as that term is defined in 48 C.F.R. 2.101 (Oct. 1995), consisting of "commercial computer software" and "commercial computer software documentation," as such terms are used in 48 C.F.R. 12.212 (Sept. 1995), as applicable. Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202-1 through 227.7202-4 (June 1995), all U.S. Government End Users acquire the software and Services with only those rights set forth in this Agreement and any amendment hereto.

14.4. Subscription Service Analyses. Acquia may (i) compile statistical and other information related to the performance, operation and use of the Subscription Services, and (ii) use, and share data from the Subscription Services environment in aggregated form for security and operations management, to create statistical analyses, and for research and development purposes (clauses i and ii are collectively referred to as "Subscription Service Analyses"). Subscription Service Analyses will not incorporate any information in a form that could serve to identify Customer or an Individual. Acquia retains all intellectual property rights in Subscription Service Analyses.

14.5. Relationship of the Parties. The parties are independent contractors. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary or employment relationship between the parties.

14.6. Non-Solicitation. Customer agrees that during the term of each Order Form and/or SOW and for twelve (12) months thereafter, it will not recruit or otherwise solicit for employment any person employed by Acquia who

participated in the performance of Services under the applicable Order Form and/or SOW. Nothing in this clause shall be construed to prohibit individual Acquia employees from responding to public employment advertisements, postings or job fairs of Customer, provided such response is not prompted by Customer intentionally circumventing the restrictions of this Section.

14.7. No Third-Party Beneficiaries. There are no third-party beneficiaries to this Agreement.

14.8. Waiver. No failure or delay by either party in exercising any right under this Agreement shall constitute a waiver of that right.

14.9. Force Majeure. Neither party shall be liable under this Agreement for delays, failures to perform, damages, losses or destruction, or malfunction of any equipment, or any consequence thereof, caused or occasioned by, or due to fire, earthquake, flood, water, the elements, labor disputes or shortages, utility curtailments, power failures, explosions, civil disturbances, governmental actions, shortages of equipment or supplies, unavailability of transportation, acts or omissions of third parties, or any other cause beyond its reasonable control. This Section does not excuse either party's obligation to take reasonable steps to follow its normal disaster recovery procedures or Customer's obligation to pay for the Services. If the force majeure event continues for more than thirty (30) calendar days, then either party may terminate the Agreement upon written notice to the other party.

14.10. Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be contrary to law, the provision shall be modified by the court and interpreted so as best to accomplish the objectives of the

original provision to the fullest extent permitted by law, and the remaining provisions of this Agreement shall remain in effect.

14.11. Assignment. Neither party may assign its rights and obligations hereunder, either in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other party. Notwithstanding the foregoing, either party may assign this Agreement in its entirety (including all Order Forms and SOWs), without consent of the other party, to its Affiliate or in connection with a merger, acquisition, corporate reorganization, or sale of all or substantially all of its assets not involving a direct competitor of the other party. Subject to the foregoing, this Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns.

14.12. Entire Agreement. This Agreement constitutes the entire agreement between the parties as it relates to the subject matter and supersedes all prior and contemporaneous agreements, proposals or representations, written or oral, concerning relating to the same. No modification, amendment, or waiver of any provision of this Agreement shall be effective unless in writing and signed by both parties with the exception that Acquia may, from time to time, modify the terms of the Guide in its sole discretion. To the extent of any conflict or inconsistency between the provisions of this Agreement, the Guide, any Order Form or SOW, the terms of such Order Form or SOW shall prevail. Notwithstanding any language to the contrary therein, no terms or conditions stated in a Customer purchase order or other order documentation (excluding Order Forms and/or SOWs) shall be incorporated into or form any part of this Agreement, and all such terms or conditions shall be null and void.



AMENDMENT #: 3

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

Attachment E is hereby amended to include the attached Case Commons Subscription Agreement. Nothing within this amendment is to be construed to amend any term or condition provided outside of Attachment E.

Effective Date of Amendment: 3/17/2017

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect.

IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

STATE OF UTAH

03/21/2016

3/22/17

Contractor's Signature

Date

Kent Beers Director
State of Utah Division of Purchasing

Date

Ellen Lord

Contractor's Name (Print)

Contract Manager

Title (Print)

<i>Purchasing Agent</i>	<i>Phone #</i>	<i>e-mail</i>	<i>Contract #</i>
Solomon Kingston	801-538-3228	skingston@utah.gov	AR2472

**CASE COMMONS
SUBSCRIPTION AGREEMENT**

THIS SUBSCRIPTION AGREEMENT (THE "AGREEMENT"), MADE AND ENTERED INTO BETWEEN CASE COMMONS, INC. AND THE ENTITY IDENTIFIED BELOW IN THE SIGNATURE BLOCK ("YOU") AS OF THE EFFECTIVE DATE (AS DEFINED BELOW), GOVERNS THE SOFTWARE-AS-A-SERVICE OFFERINGS MADE AVAILABLE BY CASE COMMONS, INC. AND ITS AFFILIATES ("CASE COMMONS") AND IDENTIFIED IN YOUR ORDER CONFIRMATION (AS DEFINED BELOW), INCLUDING ANY SUCH FREE CASE COMMONS SOFTWARE-AS-A-SERVICE OFFERINGS ("FREE SERVICES") AND ANY SUCH CASE COMMONS SOFTWARE-AS-A-SERVICE OFFERINGS PURCHASED THROUGH CASE COMMONS OR OTHER CHANNELS ("PURCHASED SERVICES") (COLLECTIVELY, THE "SERVICES"). CONFIRMATION OF YOUR SERVICE ORDERS ISSUED BY CASE COMMONS (EACH, AN "ORDER CONFIRMATION"), ATTACHMENTS A AND B TO THIS AGREEMENT, AND ANY ADDITIONAL TERMS AND CONDITIONS MADE AVAILABLE BY CASE COMMONS THROUGH OR IN CONNECTION WITH THE SERVICES, WILL BE DEEMED INCORPORATED INTO AND MADE PART OF THIS AGREEMENT.

YOU ARE REQUIRED TO INDICATE YOUR AGREEMENT TO THESE TERMS AND CONDITIONS IN ORDER TO ACCESS AND USE THE SERVICES. BY SIGNING THIS AGREEMENT, YOU ARE CONSENTING TO BE BOUND BY THIS AGREEMENT. IF YOU AGREE TO THIS AGREEMENT ON BEHALF OF ANY CORPORATION, PARTNERSHIP OR OTHER ENTITY WITH WHICH YOU ARE ASSOCIATED, OR A GOVERNMENT AGENCY, DEPARTMENT OR INSTRUMENTALITY, YOU REPRESENT AND WARRANT THAT YOU HAVE THE LEGAL AUTHORITY TO BIND THAT ENTITY TO THIS AGREEMENT, AND YOUR AGREEMENT HERETO WILL BE TREATED AS THE AGREEMENT OF SUCH ENTITY. IN THAT EVENT, "YOU" AND "YOUR" REFER HEREIN TO SUCH ENTITY.

1. DEFINITIONS.

1.1 "Affiliate" shall mean, with respect to any person or entity, any other person or entity that directly or indirectly Controls, is Controlled by, or is under common Control with such person or entity, from time to time, but only for so long as such Control exists.

1.2 "Control" and its grammatical variants means (a) a general partnership interest in a partnership, or (b) the beneficial ownership of a majority of the outstanding equity entitled to vote for directors.

1.3 "Effective Date" shall mean the date that You accept the terms and conditions of this Agreement via signature.

1.4 "Major Update" means a material change to the core functionality of the Purchased Services, as such core functionality is described in the most current Case Commons specifications applicable to the Purchased Services, such that either (a) new core functionality is added, or (b) existing core functionality is discontinued, resulting in (in either case (a) or (b)) a material impact on Your use of the Purchased Services under this Agreement.

2. LICENSE, TERM, AND TERMINATION.

2.1 **Term.** Unless earlier terminated, this Agreement will be in effect for the subscription term identified in the applicable Order Confirmation (the "Initial Term"). You may renew a subscription for subsequent renewal subscription terms upon at least thirty (30) days' written notice to Case Commons prior to the end of the then-current subscription term, unless Case Commons has provided You with notice of non-renewal at least sixty (60) days prior to the end of the then-current subscription term; provided, however, that (i) additional or different provisions may apply to a renewal subscription, as mutually agreed by You and Case Commons, and (ii) if the [insert Master Contract name] between You and Case Commons (the "Master Contract") provides for a different approach for renewing Your subscription, You may renew Your subscription as set forth in the Master Contract (any such renewal subscription, a "Renewal Term"). "Term" means the Initial Term and all Renewal Terms, collectively.

2.2 **Free Services.** Notwithstanding the foregoing, if the applicable Order Confirmation is limited to Free Services, then the Term will be limited to the free trial period specified in the Order Confirmation. Subject to the terms and conditions of this Agreement, Case Commons grants to You a nonexclusive, nontransferable, revocable, limited, worldwide right to access and use the Free Services for the duration of the free trial period only, and only

for Your internal business purposes (which shall include access and use by Your Users (as defined in Section 2.3 below)). This Agreement and any rights granted hereunder will automatically terminate with respect to Free Services at the end of the free trial period, and there will be no Renewal Terms for any Free Services. Any user names and passwords provided in connection with Free Services will automatically expire at the end of the free trial period and may cause the Services to become non-operational at the end of the free trial period. Notwithstanding anything to the contrary in this Agreement, provisions in this Agreement regarding Subscription Fees, Support, Service Levels, Indemnity by Case Commons (under Section 4.4(a)) and Performance Warranty (under Section 4.1) will not apply to Free Services.

2.3 Right to Access and Use. Subject to the terms and conditions of this Agreement, including Your payment of the subscription fees set forth in each Order Confirmation (the "Subscription Fees"), Case Commons grants to You a nonexclusive, nontransferable, revocable, limited, worldwide right to access and use the Services during the Term only, and only for Your internal business purposes (which shall include access and use by Your employees, consultants, accountants, auditors and attorneys performing services for You and approved by You to access and use the Services on Your behalf (each, a "User")).

2.4 Users. The Services are subject to usage limits as set forth in the applicable Order Confirmation, and may not be accessed or used by more than the number of Users identified in the applicable Order Confirmation. You are responsible for identifying and authenticating all Users, approving access by Users to the Services, and for maintaining the confidentiality of all user names, passwords and account information. You will use commercially reasonable efforts to prevent unauthorized access to or use of the Services and You shall promptly notify Case Commons of any unauthorized access to or use of the Services or any unauthorized use of any user name or password. You are responsible for the compliance of all Users with this Agreement, and any act or omission of any User that would be a breach of this Agreement if made by You will be deemed to be a breach of this Agreement by You.

2.5 Restrictions. You agree not to (a) access or use the Services except as expressly authorized in this Agreement and Your Order Confirmation; (b) copy the Services or any part thereof (except as required for You to access and use the Services in accordance with this Agreement); (c) modify, adapt, or create derivative works of the Services or any part thereof; (d) rent, lease, loan, resell, transfer, sublicense the Services (including but not limited to offering any of the functionality of the Services on a service provider, hosted or time sharing basis) or otherwise make the Services available to any third party; (e) decompile, disassemble or reverse-engineer the Services or otherwise attempt to derive any source code from the Services; (f) disclose to any third party the results of any benchmark tests or other evaluation of the Services; (g) use the Services to store or transmit fraudulent, libelous, or otherwise tortious or unlawful material, or material that infringes, misappropriates or violates third-party intellectual property or other proprietary rights (including rights of privacy and publicity); (h) use the Services to store or transmit any virus or other malicious code; or (i) permit or encourage any Users or third parties to do any of the above.

2.6 Ownership. Case Commons and/or its licensors own all worldwide right, title and interest in and to the Services and the software accessed and used in connection with the Services, and, except as expressly provided in Section 2 of Attachment B hereto with respect to Customer-Owned Work Product (as defined in Attachment B), any and all updates, upgrades, and modifications thereto and derivative works thereof, including all worldwide patent rights (including issued patents, patent applications and disclosures); copyright rights (including copyrights and copyright registrations, and including copyrights with respect to computer software, software design, software code, software architecture, firmware, programming tools, graphic user interfaces, reports, dashboard, business rules, use cases, screens, alerts, notifications, drawings, specifications, databases and specifications); moral rights; trade secrets and other rights with respect to confidential or proprietary information; know-how; other rights with respect to inventions, discoveries, ideas, improvements, techniques, formulae, algorithms, processes, schematics, testing procedures, technical information and other technology; and any other intellectual and industrial property rights, whether or not subject to registration or protection; and all rights under any license or other arrangement with respect to the foregoing (collectively, "Intellectual Property Rights"). The Services are copyrighted and protected by the laws of the United States and other countries, and international treaty provisions. You may not remove or obscure any copyright, trademark, and/or proprietary rights notices from the Services. Subject to the limited rights granted herein. You acquire no right, title or interest from Case Commons or its licensors under this Agreement, with respect to the Services, the software accessed and used in connection with the Services, or otherwise.

2.7 Your Data; Feedback. You authorize Case Commons to host, copy, transmit and display all information, data and other materials submitted by You or Your Users to the Services, or collected or processed by or for You using the Services (collectively, "Your Data"), to the extent necessary for Case Commons to provide the Services to You during the Term and in accordance with this Agreement. Without limiting the foregoing, Case Commons may access, use, execute, reproduce, distribute, transmit, display, perform and make derivative works of, and otherwise modify, Your Data for analytic, statistical, security, quality control and similar purposes, provided that any such use of Your Data remains subject to the confidentiality obligations in Section 5 below, and provided further that Case Commons will not use any such Data in a manner in which You, Your Users, or any natural person, may be reasonably identifiable. Subject to the foregoing, Case Commons acquires no right, title or interest from You with respect to Your Data. In addition, if You or Your Users provide to Case Commons any ideas, proposals, suggestions or other materials ("Feedback"), whether related to the Services or otherwise, You authorize Case Commons to use such Feedback (including to incorporate such Feedback into the Services) during and after the Term. You acknowledge and agree that any such Feedback does not constitute Your Confidential Information or Your Data, that your provision of such Feedback is gratuitous, unsolicited and without restriction, and does not place Case Commons under any fiduciary or other obligation (including any obligation to use such Feedback).

2.8 Termination.

(a) You may terminate this Agreement as provided in the Master Contract. To the extent permitted by applicable law, if You are not a U.S. Government agency, department, or instrumentality, upon thirty (30) days' written notice, Case Commons may terminate this Agreement (and Your rights of access and use hereunder) in the event that You breach any provision of this Agreement and have not cured the breach during such thirty (30) day period. If You are a U.S. Government agency, department, or instrumentality, termination terms and conditions shall be governed by 48 C.F.R. 52.212-4 (l) and (m).

(b) Upon any expiration or termination of this Agreement (i) Your right to access and use the Services and all other rights granted to You hereunder will automatically terminate, and You agree to immediately cease accessing and using the Services; (ii) You will promptly return or destroy all copies of any documentation relating to the Services and any other Case Commons Confidential Information in Your possession or control; and (iii) You will pay all outstanding fees due under this Agreement in accordance with the Master Contract and applicable Order Confirmation. Case Commons will make Your Data available to You for download through the Services for thirty (30) days following expiration or termination of this Agreement; after such period, Case Commons will have no obligation to maintain or provide You with access to Your Data, and will, unless otherwise required by applicable law, delete all copies of Your Data in its systems or otherwise in its possession or control. In the event of any expiration or termination of this Agreement, and except as otherwise expressly provided in this Agreement, Case Commons will have no obligation to refund any Subscription Fees, Support Fees, or other fees received from You during the Term. All provisions of this Agreement related to disclaimers of warranties, limitation of liability, remedies, damages, confidentiality and Case Commons' proprietary rights shall survive termination.

3. FEES, UPDATES, SERVICE LEVELS AND PROFESSIONAL SERVICES SUPPORT.

3.1 Subscription Fees. In order to access and use the Purchased Services, You are required to pay to Case Commons the Subscription Fees in accordance with Your Order Confirmation. The Subscription Fees will be due and payable in accordance with the terms set forth in the Master Contract and Your Order Confirmation. All Subscription Fees are non-refundable once paid. Subscription Fees and payment terms for Renewal Terms will be identified on Your Order Confirmation.

3.2 Updates. Case Commons may make changes to the specifications applicable to the Services from time-to-time in Case Commons' sole discretion, provided that Case Commons will provide You with notice of any such change that results in a Major Update to the Purchased Services not less than thirty (30) days prior to implementing any such Major Update (which notice may be provided by e-mail or other electronic means).

3.3 Service Levels. Subject to the terms and conditions of this Agreement (including Your payment of the Subscription Fees), Case Commons will use commercially reasonable efforts to make the Purchased Services available in accordance with the service level agreement set forth in Attachment A (the "SLA").

3.4 Support. If You have elected to purchase professional support services from Case Commons as indicated in Your Order Confirmation (as further described in Attachment B hereto, "Support"), and subject to Your payment of the applicable professional support services fees set forth in Your Order Confirmation (the "Support Fees"), Case Commons will provide the level of Support for the Purchased Services identified in Your Order

Confirmation in accordance with the Support description and terms and conditions set forth in Attachment B. Case Commons is not obligated to provide Support in connection with the Free Services.

4. WARRANTY AND LIABILITY.

4.1 Performance Warranty. Subject to the terms and conditions of this Agreement, Case Commons warrants that the Purchased Services shall conform substantially to the then-current applicable Services specifications for ninety (90) days from the date of execution of this Agreement (the "Warranty Period"). If any Purchased Services (or any portion thereof) do not so conform, and You so notify Case Commons promptly within the Warranty Period, at Case Commons' option, Case Commons shall correct or provide a workaround for or replace the defective Services or refund the Subscription Fees paid for such Services. This Section 4.1 states Case Commons's sole obligation, and, with the exception of Your termination rights, Your sole and exclusive remedy, for any breach of the foregoing warranty. Case Commons makes no warranty that its Services shall work in combination with Your Data or any hardware or software products of third parties, that the operation of the Services shall be uninterrupted or error-free, or that all defects in the Services shall be corrected.

4.2 Warranty Disclaimer. EXCEPT AS SET FORTH IN SECTION 4.1(A) ABOVE, CASE COMMONS DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, IN CONNECTION WITH THIS AGREEMENT AND THE SERVICES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, QUIET ENJOYMENT AND WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE. YOU ACKNOWLEDGE THAT CASE COMMONS DOES NOT CONTROL THE TRANSFER OF DATA OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET, AND THAT THE SERVICES MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF SUCH COMMUNICATIONS FACILITIES. CASE COMMONS IS NOT RESPONSIBLE FOR ANY DELAYS, ERRORS, OR OTHER DAMAGES RESULTING FROM SUCH PROBLEMS. YOU AGREE THAT, AS BETWEEN YOU AND CASE COMMONS, YOU ARE RESPONSIBLE FOR THE ACCURACY AND QUALITY OF YOUR DATA INPUT INTO THE SERVICES, AND CASE COMMONS IS NOT RESPONSIBLE FOR ANY ISSUES RELATED TO THE PERFORMANCE, OPERATION OR SECURITY OF THE SERVICES THAT ARISE FROM YOUR DATA. FURTHERMORE, THE WARRANTIES SET FORTH ABOVE SHALL NOT APPLY TO: (A) ANY THIRD PARTY SERVICES, SOFTWARE OR HARDWARE, WHETHER OR NOT SUCH THIRD PARTY SERVICES, SOFTWARE OR HARDWARE IS PROVIDED BY CASE COMMONS; (B) ANY SERVICES THAT HAVE BEEN MODIFIED, REPAIRED OR ALTERED, EXCEPT BY CASE COMMONS; (C) ANY SERVICES WHICH HAVE NOT BEEN ACCESSED AND USED IN ACCORDANCE WITH ANY INSTRUCTIONS SUPPLIED BY CASE COMMONS; OR (D) ANY SERVICES THAT HAVE BEEN SUBJECTED TO MISUSE, ABUSE, NEGLIGENCE OR ACCIDENTS. CASE COMMONS SHALL NOT BE RESPONSIBLE FOR ANY OF YOUR DATA PURSUANT TO ANY WARRANTY UNDER THIS AGREEMENT OR OTHERWISE.

4.3 Limitation of Liability. TO THE EXTENT PERMITTED BY APPLICABLE LAW, CASE COMMONS' TOTAL CUMULATIVE LIABILITY TO YOU IN CONNECTION WITH THIS AGREEMENT AND THE SERVICES, FROM ALL CAUSES OF ACTION AND ALL THEORIES OF LIABILITY, WILL BE LIMITED TO AND WILL NOT EXCEED TWELVE (12) TIMES THE AVERAGE MONTHLY AMOUNTS PAID BY YOU TO CASE COMMONS UNDER THIS AGREEMENT. IN NO EVENT SHALL CASE COMMONS BE LIABLE FOR ANY UNAUTHORIZED ACCESS TO OR ALTERATION, THEFT OR DESTRUCTION OF YOUR DATA IN CONNECTION WITH YOUR ACCESS TO OR USE OF THE SERVICES, EXCEPT TO THE EXTENT RESULTING DIRECTLY FROM CASE COMMONS' MATERIAL FAILURE TO COMPLY WITH THIS AGREEMENT OR TO IMPLEMENT AND MAINTAIN INDUSTRY-STANDARD SECURITY MEASURES THROUGHOUT THE TERM OF THIS AGREEMENT. IN NO EVENT WILL CASE COMMONS BE LIABLE TO YOU FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING LOSS OF USE, DATA, OR PROFITS, BUSINESS INTERRUPTION, OR COSTS OF PROCURING SUBSTITUTE SOFTWARE OR SERVICES) ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE USE OR PERFORMANCE OF THE SERVICES, WHETHER SUCH LIABILITY ARISES FROM CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT CASE COMMONS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE. THE PARTIES HAVE AGREED THAT THESE LIMITATIONS WILL SURVIVE AND APPLY EVEN IF ANY REMEDY IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. WITHOUT LIMITING THE FOREGOING, CASE

COMMONS WILL HAVE NO LIABILITY OR RESPONSIBILITY FOR ANY BUSINESS INTERRUPTION OR LOSS OF DATA ARISING FROM THE SUSPENSION OR TERMINATION OF THE RIGHTS GRANTED HEREIN AND ANY ASSOCIATED CESSATION OF YOUR ACCESS TO AND USE OF THE SERVICES, OR FOR ANY HARM OR DAMAGES CAUSED BY ANY THIRD-PARTY HOSTING PROVIDER USED BY CASE COMMONS IN CONNECTION WITH THE SERVICES. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATION OR EXCLUSION OF CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. The foregoing exclusion/limitation of liability shall not apply to (a) personal injury or death resulting from Case Commons' gross negligence; (b) Case Commons' fraud; (c) any other matter for which liability cannot be excluded by law; or (d) as applicable, express remedies provided under any FAR, GSAR or Schedule 70 solicitation clauses incorporated into the GSA Schedule 70 contract.

4.4 Indemnity.

(a) Case Commons will defend, indemnify and hold You harmless from and against any loss, damage, liability or cost (including reasonable attorneys' fees) resulting from any third party claim that Your use of the Purchased Services, as made available to You by Case Commons under this Agreement and as used by You in accordance with this Agreement, misappropriates or infringes any third-party trade secret or United States copyright. The foregoing indemnity obligation shall not extend to any claims of misappropriation or infringement arising out of or related to: (a) modification of the Services by anyone other than Case Commons; (b) combination of the Services (including any access to or use thereof) with any third party software, hardware or materials where such combination is the cause of such misappropriation or infringement; (c) use of the Services other than in accordance with this Agreement; or (d) Your Data. THIS SECTION 4.4 SETS FORTH CASE COMMONS' SOLE AND EXCLUSIVE LIABILITY AND YOUR SOLE AND EXCLUSIVE REMEDIES FOR ANY CLAIM THAT THE SERVICES, OR YOUR ACCESS TO OR USE THEREOF, INFRINGES OR MISAPPROPRIATES ANY THIRD PARTY INTELLECTUAL PROPERTY RIGHTS OF ANY KIND. In the event of any claim which Case Commons is obligated to indemnify You from hereunder, Case Commons shall have control of the defense and all related settlement negotiations to the extent permitted by applicable law, and You shall reasonably cooperate with Case Commons in the defense and/or settlement thereof at Case Commons' expense to the extent permitted by applicable law; provided that You may participate in such defense using Your own counsel, at Your own expense.

(b) You will defend, indemnify and hold Case Commons harmless from and against any loss, damage, liability or cost (including reasonable attorneys' fees) resulting from any third party claim in connection with Your use of the Services, including (i) any third party claim that Your Data or Your use of the Services other than in accordance with this Agreement, misappropriates or infringes any third-party intellectual property or other proprietary right (including any rights of publicity or privacy), and (ii) any violation of law by You in connection with Your use of the Services; provided that the indemnity under this Section 4.4(b) shall not apply to any third-party claim which Case Commons is obligated to indemnify You from under Section 4.4(a); and provided further that this Section 4.4(b) shall not apply to the extent that applicable law prohibits You from indemnifying Case Commons as provided in this Section 4.4(b). In the event of any claim which You are obligated to indemnify Case Commons from hereunder, You shall have control of the defense and all related settlement negotiations to the extent permitted by applicable law, and Case Commons shall reasonably cooperate with You in the defense and/or settlement thereof at Your expense to the extent permitted by applicable law; provided that Case Commons may participate in such defense using Case Commons' own counsel, at Case Commons' own expense.

5. CONFIDENTIALITY.

5.1 Confidential Information. "Confidential Information" means (a) with respect to Case Commons, the Services and any Case Commons: (i) information that is marked in writing by Case Commons as "confidential" or "proprietary" at the time of disclosure, (ii) information that, if disclosed orally or in other intangible form, is identified as confidential at the time of such disclosure, and (iii) information that, due to its nature or under the circumstances of its disclosure, You know or have reason to know should be treated as confidential or proprietary; and (b) with respect to You: (i) Your Data; and (ii) information that is marked in writing by You or Your Users as "confidential" or "proprietary" at the time of disclosure.

5.2 Exclusions. Confidential Information does not include information that: (a) is or becomes generally known to the public through no fault or breach of this Agreement by the receiving party or any of its Representatives (as defined below); (b) is rightfully known by the receiving party or its Representatives at the time of disclosure without an obligation of confidentiality, as evidenced by the receiving party's contemporaneous written records; (c)

is independently developed or acquired by the receiving party or its Representatives without use of the disclosing party's Confidential Information; (d) is rightfully received by the receiving party or its Representatives from a third party without restriction on use or disclosure; or (e) is disclosed with the prior written approval of the disclosing party.

5.3 Use and Disclosure Restrictions. Neither party will use the other party's Confidential Information except as necessary for the performance or enforcement of this Agreement, and neither party will disclose such Confidential Information except to those of its and its affiliates' employees, consultants, accountants, auditors, attorneys, contractors, subcontractors and service providers providing services to such party (collectively, the "Representatives") who have a bona fide need to know such Confidential Information for the performance or enforcement of this Agreement; provided that each such Representative is bound by confidentiality obligations consistent with the terms set forth in this Section. Each party will employ all reasonable steps to protect the other party's Confidential Information from unauthorized use or disclosure, including, but not limited to, all steps that it takes to protect its own information of like importance. The foregoing obligations will not restrict either party from disclosing the other party's Confidential Information: (a) pursuant to the order or requirement of a court, administrative agency, or other governmental body or law, provided that the party required to make such a disclosure, to the extent permissible under the circumstances, (i) gives reasonable notice to the other party to contest such order or requirement, and (ii) only furnishes that portion of the Confidential Information that it reasonably determines, in consultation with its counsel, is legally required to be disclosed, and to exercise all commercially reasonable efforts to obtain assurance that confidential treatment will be accorded to the Confidential Information it discloses; (b) to its legal or financial advisors; (c) as required under applicable securities regulations; and (d) subject to customary restrictions, to present or future providers of venture capital and/or potential private investors in or acquirers of such party. Notwithstanding anything to the contrary herein, nothing in this Section 5 permits any Representative that is not a User to access or use the Services. The receiving party is responsible for the compliance of its Representatives with this Agreement, and any act or omission of any Representative that would be a breach of this Agreement if made by the receiving party will be deemed to be a breach of this Agreement by the receiving party.

6. GENERAL.

6.1 Notices. All notices under this Agreement shall be in writing and shall be given by letter or facsimile with hard copy confirmation to the parties' respective addresses given below, and will be effective when received. For purposes of this Agreement, an electronic mail message does not constitute a signed writing.

If to Case Commons:
[INSERT ADDRESS]
ATTN: [●]
Fax: [●]

If to You:
[INSERT ADDRESS]
ATTN: [●]
Fax: [●]

With copies of legal notices to:
[INSERT ADDRESS]
ATTN: [●]
Fax: [●]

6.2 Force Majeure. Neither party will be responsible for any failure or delay in its performance under this Agreement (except for the payment of money) due to causes beyond its reasonable control, including, but not limited to, any electrical, internet, or telecommunication outage that is not caused by the obligated party; any failure or delay caused by a third-party hosting provider; Internet service provider failure or delay; denial of service attacks; labor disputes, strikes, or lockouts; acts of war or terror; riots; acts of God; and governmental actions (each, a "Force Majeure Event").

6.3 Severability. All rights and remedies, whether conferred hereunder or by any other instrument or law, will be cumulative and may be exercised singularly or concurrently to the extent permitted by law. Failure or a delay by either Case Commons or You to enforce any term will not be deemed a waiver of future enforcement of that or any other term. The terms and conditions stated herein are declared to be severable. Should any term(s) or condition(s) of this Agreement be held to be invalid or unenforceable the validity, construction and enforceability of

the remaining terms and conditions of this Agreement shall not be affected, and if necessary, the valid and enforceable provisions(s) shall be negotiated and substituted therefor to accomplish the intent of the severed provisions(s) as nearly as practicable.

6.4 Export. You agree to comply fully with all relevant export laws and regulations of the United States ("Export Laws") to ensure that the Services are not (a) exported or re-exported directly or indirectly in violation of Export Laws; or (b) used or intended to be used for any purposes prohibited by the Export Laws, including but not limited to nuclear, chemical, or biological weapons proliferation.

6.5 Government End User Rights. You acknowledge that no part of the Services were first produced in the performance of a U.S. Government contract. You agree that all Services are "commercial items" as defined in 48 C.F.R. § 2.101, and if You are a U.S. Government agency, department or instrumentality or if You are providing all or any part of the Services to the U.S. Government (or any agency, department or instrumentality of the U.S. Government), such use, duplication, reproduction, release, modification, disclosure or transfer of this commercial product and data, is restricted in accordance with 48 C.F.R. § 12.211, 48 C.F.R. § 12.212, 48 C.F.R. § 227.7102-2, and 48 C.F.R. § 227.7202, as applicable. Consistent with 48 C.F.R. § 12.211, 48 C.F.R. § 12.212, 48 C.F.R. § 227.7102-1 through 48 C.F.R. § 227.7102-3, and 48 C.F.R. §§ 227.7202-1 through 227.7202-4, as applicable, the Services are made available to U.S. Government end users (a) only as Commercial Items, and (b) with only those rights as are granted to all other users pursuant to this Agreement and any related agreement(s), as applicable. Accordingly, You will have no rights in the Services except as expressly agreed to in writing by You and Case Commons.

6.6 Choice of Law and Disputes. If the U.S. Government (or any agency, department or instrumentality of the U.S. Government) is not a party to this Agreement, this Agreement shall be governed by and construed in accordance with the laws of the State of New York, U.S.A., without giving effect to its principles of conflict of law, and regardless of Your location, and You agree to exclusive jurisdiction of the federal and state courts located in the County of New York, State of New York, U.S.A., and waive any jurisdictional, venue or inconvenient forum objections to such courts. If the U.S. Government (or any agency, department or instrumentality of the U.S. Government) is a party to this Agreement, this Agreement shall be governed by and interpreted in accordance with the Contract Disputes Act of 1978, as amended (41 U.S.C. 7101-7109), and failure of the parties to reach agreement on any request for equitable adjustment, claim, appeal, or action arising under or relating to this Agreement shall be a dispute to be resolved in accordance with the clause at 48 C.F.R. § 52.233-1, which is incorporated in this Agreement by reference.

6.7 Miscellaneous. If any portion of this Agreement is found to be void or unenforceable, the remaining provisions of this Agreement shall remain in full force and effect. Neither party may assign this Agreement, in whole or in part, without the other party's prior written consent, except that Case Commons may assign this Agreement, in whole or in part, (a) in connection with an internal reorganization or a sale of all or substantially all of Case Commons' business with which this Agreement is associated (whether by acquisition, merger, reorganization, consolidation or similar transaction) without Your prior written consent, and (b) in any manner in accordance with applicable law (such as in accordance with 48 C.F.R. § 42.12 or the Assignment of Claims Act (31 U.S.C. § 3727)). Any attempt to assign this Agreement other than as permitted above will be null and void. This Agreement is intended for the sole and exclusive benefit of the parties and is not intended to benefit any third party. Only the parties to this Agreement may enforce it. This Agreement (including the Attachments hereto and any Order Confirmations), together with the Master Contract (if applicable) and, if You are a U.S. Government agency, department, or instrumentality, the underlying GSA Schedule Contract, the Schedule Price List and any applicable GSA Customer Purchase Orders, constitute the complete and exclusive understanding and agreement between the parties regarding their subject matter and supersede all prior or contemporaneous agreements or understandings, written or oral, relating to their subject matter. Any waiver, modification or amendment of any provision of this Agreement will be effective only if in writing and signed by duly authorized representatives of both parties.

THE PARTIES BELOW HAVE ENTERED INTO THIS AGREEMENT AS OF THE EFFECTIVE DATE.

Case Commons, Inc.	[Customer legal name]
Name:	Name:
Title:	Title:
Signature:	Signature:
Date:	Date:

ATTACHMENT A
SERVICE LEVEL AGREEMENT

I. DEFINITIONS

1.1. "Availability" means the ability of the Services in a production environment to be ready for Users to access. Availability will be 99%, excluding unavailability of the Services during Scheduled Maintenance or Emergency Maintenance Downtime, or resulting from a User-Generated Error or Force Majeure Event.

1.2. "Business Day" means each of Monday, Tuesday, Wednesday, Thursday, and Friday, but not including (a) weekend days of Saturday and Sunday, (b) U.S. Federal holidays, and (c) state holidays recognized by Case Commons or by You.

1.3. "Business Hour" means 8am to 6pm U.S. Eastern Time during a Business Day.

1.4. "Defect" means a problem within the Case Commons applications in a production environment and accessed through the Services, and/or a problem within those portions of software integrations in a production environment within Case Commons' control, that causes incorrect or unexpected results, where (in each case) such problem is a result of Case Commons' failure to perform its obligations under the Agreement, but (in each case) excluding any unavailability of the Services during Downtime, Scheduled Maintenance or Emergency Maintenance Downtime, or resulting from a User-Generated Error or Force Majeure Event. There are two (2) types of Defects: Major Defects and Minor Defects, each as defined below.

1.5. "Downtime" means unanticipated unavailability of the Services as a whole in a production environment for any period of time greater than five (5) continuous minutes when 5% or more of Users on Supported Browsers cannot access the Services as a whole in a production environment due to a technical error, outage or other problem, where such problem is a result of Case Commons' failure to perform its obligations under the Agreement, but excluding unavailability of the Services during Scheduled Maintenance or Emergency Maintenance Downtime, or resulting from a User-Generated Error or Force Majeure Event.

1.6. "Emergency Maintenance Downtime" is unscheduled downtime where Case Commons can address identified issues such as emergency fixes or security risks. Case Commons will, to the extent practicable given the nature and severity of the issue (as determined by Case Commons in its discretion), use commercially reasonable efforts to give reasonable prior notice (including via email) of Emergency Maintenance Downtime to Your technical contacts.

1.7. "Help Desk" means Your designated help desk for the Services, which will be operated by, and consist of, Your designated staff.

1.8. "Incident" means a Severity Level A, B, or C Incident, each as further described in Table 1 below.

1.9. "Incident Report" means a request to the Help Desk for resolution of an Incident or other issue.

1.10. "Incident Resolution" means a code fix, patch, or other modification or addition that resolves an Incident. Incident Resolution occurs once a code fix, patch, or other modification or addition that resolves an Incident has been created and tested as acceptable by Case Commons and is ready to be deployed or otherwise implemented.

1.11. "Major Defect" means a Defect which results in Users on Supported Browsers not being able to use the Services in one or more material respects to (a) do their day-to-day work requiring use of the Services, (b) generate Your legally-mandated State and Federal compliance reports, and/or (c) submit information to the federal government as required by applicable law or regulation.

1.12. "Minor Defect" means any Defect that does not constitute a Major Defect (such as, e.g., a design or other cosmetic, content or formatting problem).

1.13. "Scheduled Maintenance" means occasional maintenance to add resources, upgrade software, install security patches and perform other maintenance activities. Scheduled Maintenance should occur at a standard mutually agreed upon time.

1.14. "Service Levels" means those service levels set forth in Table 1 below.

1.15. "Supported Browsers" means those browser type and versions that are compatible with the Services, as identified by Case Commons from time-to-time (including via email, in the documentation and/or on Case Commons' website).

1.16. "User-Generated Error" means (a) modifications to the Services not made by Case Commons or a party expressly authorized by Case Commons to make such modifications; (b) use of the Services other than as authorized in the Agreement or as provided in Case Commons' documentation for the Services; or (c) any unavailability of the Services, or any part thereof, resulting from Your or Your affiliated entities' or any User's acts or omissions.

2. LEVEL 1 AND LEVEL 2 SUPPORT

2.1. You shall create, staff, and operate both the Level 1 and Level 2 Help Desks (each as defined below), and follow the procedures herein before raising any Incident or other issue to the Level 3 Help Desk (as defined below). The "Level 1 Help Desk" will be responsible for initial assessment of each Incident Report, including password resets, training, connectivity issues, hardware and/or software issues, and functionality developed by Your technical staff. In all circumstances, Incident Reports will initially come in to the Level 1 Help Desk. The "Level 2 Help Desk" will be responsible for assessment of all tickets raised to the Level 2 Help Desk by the Level 1 Help Desk, and for all hardware, software, and network connectivity required to support the Services and all modules, interfaces, middleware, and data owned by You or otherwise not supplied by Case Commons.

2.2. The Level 1 and Level 2 Help Desks will (a) use a ticketing system to log the number, type and resolution status of each Incident and other issue identified in an Incident Report, (b) attempt to resolve each such Incident and other issue prior to raising any Incident or other issue to the Level 2 or Level 3 Help Desks (as applicable and as further described below), and (c) record within the ticketing system a description of any actions taken to reproduce and/or remedy each such Incident or other issue.

2.3. Only if Your technical staff reasonably determines that an Incident or other issue cannot be remedied by either the Level 1 or the Level 2 Help Desk, the Level 1 or Level 2 Help Desk (as applicable) has verified that the Incident or other issue can be replicated, and You have otherwise complied with the ticketing requirements set forth in Section 3.2(a) below, the Level 1 or Level 2 Help Desk (as applicable) will open a trouble ticket using Case Commons' web-based ticketing system (each, a "Trouble Ticket") to escalate the Incident or other issue to the Case Commons Level 3 Help Desk (the "Level 3 Help Desk").

3. LEVEL 3 SUPPORT

3.1. **Technical Contacts.** Case Commons is responsible for assessment of all Incidents and other issues appropriately raised to Case Commons by the Level 1 and Level 2 Help Desks in accordance with the procedures described in Section 2 above. You shall promptly log all such Incidents and other issues via Case Commons' web-based ticketing system as described in Section 3.2(a) below. You will be able to reach a Case Commons technical contact 24/7/365 in case of Downtime. You will designate a sufficient number of technical contacts, as mutually agreed upon between the parties, who are authorized to propose a severity level on behalf of You on a 24/7/365 basis and who will be able to escalate to Your management as needed (as further described in Section 3.2(b) below). Your technical contacts will be available (a) on a 24x7x365 basis to answer Case Commons' questions and provide additional detail regarding Severity Level A Incidents (as defined below); and (b) on a 10x5 basis (8am to 6pm U.S. Eastern Time, Business Days) to answer Case Commons' questions and provide additional detail regarding all other Incidents and issues.

3.2. Incident Management.

(a) *Trouble Ticketing.* Prior to opening a Trouble Ticket in Case Commons' web-based ticketing system, You will make best efforts to have:

- (i) a detailed description of the Incident Report;
- (ii) a detailed description of any actions taken to produce and/or remedy each Incident or other issue identified in the Incident Report; and
- (iii) a proposed severity level classification based upon the severity level definitions set forth herein.

(b) *Severity Level Classification.* You may propose a severity level in your Trouble Ticket based on the definitions set forth herein. Upon receipt of a Trouble Ticket, Case Commons may review and reclassify the severity level of each Incident or other issue identified therein in accordance with the definitions set forth herein. If Your technical contact and Case Commons' technical contact disagree on the severity level, all parties will treat the Incident or other issue as if it were the higher severity level until You and Case Commons' leadership make a joint final determination.

(c) *Temporary Remedies / Workarounds.* If Case Commons implements an agreed-upon temporary remedy or workaround, then the severity level of the incident will be reduced accordingly.

Table 1

Severity Level	Description	Service Level	Remedy
A	Critical Incident: Downtime is experienced.	Case Commons will respond to Trouble Tickets within 15 minutes (during Business Hours) and one hour (during non-Business Hours). Case Commons will achieve Incident Resolution for Severity Level A Incidents within four hours from Case Commons' initial response. Within one hour of Case Commons' initial response, Case Commons will contact Your technical contact to discuss the status of the efforts, progress and anticipated resolution that will allow the effected Services to be restored to an active and functioning state. If not resolved within four hours of Case Commons' initial response, the Remedy will be invoked.	See paragraph immediately below this table

Severity Level	Description	Service Level*	Remedy
B	High Impact Incident: A Major Defect occurs.	Case Commons will respond to Trouble Tickets within two hours from receipt during Business Hours. Case Commons will target Incident Resolution for Severity Level B Incidents within eight Business Hours from receipt of a Trouble Ticket. Case Commons will keep Your technical contacts informed of actual efforts taken and progress made upon resolution or at the end of the eight Business Hours. If not resolved within the foregoing timeframe, the Remedy will be invoked.	See paragraph immediately below this table
C	Non-Critical Issues: A Minor Defect occurs.	Case Commons will respond to Trouble Tickets within one Business Day from receipt. Case Commons will resolve such issues in a manner determined by Case Commons, with input from You. Case Commons will endeavor to address these issues in a commercially reasonable timeframe.	See paragraph immediately below this table

* The response and resolution times set forth in Table 1 above shall be tolled in the event of Scheduled Maintenance or Emergency Maintenance Downtime, such that the applicable Trouble Ticket shall be deemed received in the first Business Hour following the end of any such Scheduled Maintenance or Emergency Maintenance Downtime period.

(d) *Service Level Failure Remedy.* If Case Commons fails to meet the resolution times set forth above four (4) or more times in any given calendar month, You shall be entitled to a credit against future invoices under this Agreement in the amount of [\$(To Be Negotiated)] per failure in that calendar month (each such credit, a "Service Level Credit"). To the extent any Service Level Credits have been incurred in a given calendar month as provided herein, Case Commons shall deduct the applicable amounts from the Subscription Fees owed to Case Commons under the Agreement, or, in the alternative and at Case Commons' discretion, issue a refund to You in the amount of any such Service Level Credits. Notwithstanding the foregoing or anything to the contrary herein, in no event shall the total amount of Service Level Credits credited to You with respect to all Service Level failures occurring in a single calendar month exceed, in total, five percent (5%) of the monthly invoice amount for Subscription Fees for such calendar month. This paragraph states Case Common's sole obligation, and, with the exception of Your termination rights, Your sole and exclusive remedy, for any failure by Case Commons to comply with its obligations under this SLA.

(e) Notwithstanding the foregoing or anything else to the contrary in the Agreement, Case Commons shall be excused from any failure to comply with its obligations under this SLA, and any such failure shall be disregarded for purposes of calculating Service Level Credits, if such failure is caused by any of the following:

- (i) Your breach of the Agreement;
- (ii) a User-Generated Error;
- (iii) a Force Majeure Event;
- (iv) Scheduled Maintenance; or
- (v) Emergency Maintenance Downtime.

3.3. Key SLA Features

- (a) 24x7 support for Severity Level A Incidents;
- (b) 10x5 support for all other Incidents (8am to 6pm U.S. Eastern Time, Business Days) (remotely by phone or email);
- (c) Scheduled Maintenance will occur outside of 10x5 support hours on a regular schedule to be jointly agreed upon; and
- (d) Emergency Maintenance can occur outside of the agreed-to Scheduled Maintenance windows.

Notwithstanding the foregoing or anything else to the contrary in the Agreement, Case Commons will have no obligation of any kind to provide Incident Resolution or other support for any Incidents or other issues regarding the Services caused by a User-Generated Error. If Case Commons determines that it is necessary to provide Incident Resolution or other support for an Incident or other issue caused by a User-Generated Error, Case Commons will notify You thereof as soon as Case Commons is aware of such User-Generated Error and Case Commons will have the right to invoice You at Case Commons' then-current time and materials rates for any such Incident Resolution or other support provided by Case Commons.

End of Attachment A

ATTACHMENT B
PROFESSIONAL SUPPORT SERVICES TERMS AND CONDITIONS

1. GENERAL

1.1 Support. You may elect to purchase additional Support for the Purchased Services by selecting a Service Tier (as defined below) in Your Order Confirmation and, subject to Your payment of the applicable Support Fees, Case Commons will provide the level of Support identified in Your Order Confirmation in accordance with the Support descriptions set forth in this Attachment B. Support includes software development and other technical support services that are outside of the scope of the SLA support included in Your Subscription Fees. Notwithstanding the foregoing or anything in the Agreement to the contrary, any Support that would require a material change to, or that would be incompatible with, a core component, core module or core feature of the Services (as determined by Case Commons in its reasonable discretion), shall only be performed by Case Commons upon mutual written agreement of the parties and may be subject to additional fees.

1.2 Support Fees. Support Fees will be due and payable to Case Commons in accordance with the Master Contract and Your Order Confirmation. Support Fees will be non-refundable once paid.

1.3 Service Tiers. Support is available pursuant to one of the following service tiers (each, a "Service Tier")

- (a) **Bronze Annual Support Package:** This package includes 800 hours of Support per month at a cost of [§] per year, or [§] per month.
- (b) **Silver Annual Support Package:** This package includes 1600 hours of Support per month at a cost of [§] per year, or [§] per month.
- (c) **Gold Annual Support Package:** This package includes 2,000 hours of Support per month at a cost of [§] per year, or [§] per month.
- (d) **Platinum Annual Support Package:** This package includes 2,750 hours of Support per month at a cost of [§] per year, or [§] per month.

1.4 Termination; Changes. You may terminate Support under a Service Tier as provided in the Master Contract. Subject to the remainder of this Section 1.4, You may increase or decrease the level of Service Tier selected in Your Order Confirmation upon ninety (90) days' prior written notice to Case Commons, email notice being sufficient, and effective on the first day of the applicable calendar month following such ninety (90) day notice period. You may increase or decrease the level of Service Tier by up to one (1) Service Tier at a time (e.g., You may decrease from the platinum level to the gold level, but not from the platinum level to the silver level), provided that You may not increase or decrease the level of Service Tier more than two (2) times in any calendar year.

1.5 Support Management. You are responsible for defining, prioritizing and verifying performance and acceptability of Support performed under a Service Tier, for ensuring that there is enough authorized work recorded in the Tracking Tool (as defined below) for Case Commons to work on throughout the month, based on the number of monthly hours associated with the Service Tier that is in effect at the time. Case Commons is responsible for allocating Service Tier hours among appropriately qualified Case Commons personnel. Provided that You included a sufficient amount of authorized and well-defined Support work in the Tracking Tool in a given calendar month during the Term, Service Tier hours that have not been used at the end of that month as a result of Case Commons' failure to make available sufficient Support personnel will roll over to the following month during the Term (if any). Except as provided in the immediately preceding sentence, Service Tier hours that have not been used at the end of a calendar month will expire and will not roll over to the following month.

1.6 Project Management Software Tracking Tool. The parties shall utilize a project management software tracking tool to be designated by Case Commons (the "Tracking Tool") with respect to all Support performed by Case Commons for You under a Service Tier. This allows the parties to track the progress of Support performed by Case Commons under the applicable Service Tier. Case Commons shall use commercially reasonable efforts to complete specific Support projects requested by You under a Service Tier in a commercially reasonable timeframe. Notwithstanding the foregoing or anything to the contrary herein, Case Commons does not guarantee

completion of any particular Support project within a particular number of hours, range of hours, or other timeframe, unless agreed upon *in writing between the parties*.

2. WORK PRODUCT

2.1 If, during the course of providing Support under a Service Tier, Case Commons develops for You any modifications to the Case Commons software accessed and used in connection with the Services, and subject to the terms and conditions of the Agreement (including Section 2.6 of the Agreement), You own all right, title, and interest in and to the software code developed by Case Commons for any such modifications (such software code, the "**Customer-Owned Work Product**"). Subject to the terms and conditions of this Agreement (including Your payment of the Support Fees), Case Commons hereby assigns to You all of Case Commons' right, title and interest in and to such Customer-Owned Work Product, together with all of Case Commons' copyright and patent rights therein and thereto.

2.2 You hereby grant to Case Commons a perpetual, irrevocable, non-exclusive, fully paid-up, royalty free, transferable, sublicensable (through multiple tiers), worldwide right and license to access, use, execute, reproduce, distribute, transmit, display, perform (whether publicly or otherwise), prepare derivative works of, and otherwise modify, make, have made, import, sell, offer to sell, and otherwise use and exploit all or any portion of the Customer-Owned Work Product (in any form or media now known or later developed, including object code form and source code form) in connection with the use and other exploitation of the Services and otherwise in connection with Case Commons' business, including the granting of sublicenses to such Customer-Owned Work Product to other customers.

2.3 For clarity, with the exception of Customer-Owned Work Product, Case Commons and/or its licensors own all right, title, and interest in and to all designs, software, technology, data, documents, materials and information created or otherwise provided by or on behalf of Case Commons to You in connection with Support (collectively, "**Work Product**"), together with all intellectual property rights therein and thereto. Subject to Your payment of the Support Fees, Case Commons hereby grants to You a limited, non-exclusive right and license to access and use the Work Product solely in connection with your authorized use of the Services during the Term, with the right to sublicense to Your Users.

End of Attachment B



AMENDMENT #: 2

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

Attachment E is hereby amended to include the attached Virtustream Master Service Agreement Terms and Conditions. Nothing within this amendment is to be construed to amend any term or condition provided outside of Attachment E.

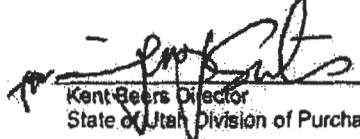
Effective Date of Amendment: 3/1/2017

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect. IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

STATE OF UTAH

 03/02/2017
Contractor's Signature Date

 3.2.2017
Kent Beers Director Date
State of Utah Division of Purchasing

Ellen Lord
Contractor's Name (Print)

Contracts Manager
Title (Print)

Purchasing Agent	Phone #	e-mail	Contract #
Solomon Kingston	801-538-3228	skingston@utah.gov	AR2472

VIRTUSTREAM MASTER SERVICES AGREEMENT

TERMS AND CONDITIONS

By signing this Master Services Agreement ("Agreement"), Virtustream, Inc. ("Virtustream") and the party set forth on the cover page ("Customer"), agree to the terms and conditions of this Agreement.

1. SERVICES

Subject to the terms and conditions herein and the terms and conditions of the GSA Schedule Contract, Virtustream will provide Customer, and Customer will procure from Virtustream, the Services for the fees set forth and specified in the applicable Order Form(s) or Statement of Work ("SOW") executed by Customer and Virtustream ("Services") and/or Service Description.

2. ORDER OF PRECEDENCE

Any conflict or inconsistency between any provisions of the applicable documents shall be resolved in accordance with the order of precedence set forth in General Services Administration Acquisition Regulation (GSAR) 552.212-4(s).

3. PAYMENT

In consideration for the performance of Services hereunder, Customer shall remit to the GSA Schedule Contractor and the GSA Schedule Contract shall remit to Virtustream the fees set forth in the applicable Order Form or SOW. Payments shall be made in accordance with the terms and conditions of the GSA Schedule Contract, the Prompt Payment Act (31 USC 3903) and the prompt payment regulations at 5 CFR 1315. Modification of payment terms shall be made only by written, bilateral agreement of the parties. Unless otherwise specified in the delivery order, the sale of goods pursuant to a GSA Schedule Contract is delivered F.O.B. Destination and title and risk of loss passes to Customer upon delivery to the Customer at the destination specified in the applicable Order Form(s).

4. CUSTOMER OBLIGATIONS

4.1 All use of Virtustream's infrastructure and Services by Customer and its End Users will comply with Virtustream's Acceptable Use Policy as attached to this Agreement. Virtustream may make reasonable changes to the AUP at any time. For purposes of this Agreement, "End Users" shall mean Customer's members, employees, contractors, agents, end-users, customers or any other third parties who utilize or access the Services or the Virtustream network or infrastructure via the Services provided hereunder.

4.2 Customer agrees that it will not use, and will not authorize any third party (other than Virtustream, if applicable) to use any open source software in connection with the Services in any manner that requires, pursuant to the license applicable to such open source software, that any Virtustream Confidential Information or Services be (i) disclosed or distributed in source code form, (ii) made available free of charge to recipients, or (iii) modifiable without restriction by recipients.

4.3 Customer warrants and undertakes that it (i) owns or has the right to use all data and content which are processed by, stored on or used in relation to the Services, and (ii) has all necessary licenses and permissions for usage of any third party software to be supplied/provided by Customer. Customer hereby grants to Virtustream the right to use such data, content and third party software solely for the purposes of this Agreement.

4.4 Customer acknowledges and agrees that Virtustream and/or its licensors own all intellectual property rights in the Services. Except as expressly stated herein, this Agreement does not grant Customer any rights to, or in, any intellectual property or any other rights or licenses in respect of the Services.

5. TERM AND TERMINATION

This initial term of this Agreement shall be one (1) year from the Effective Date hereof. Notwithstanding any notice of non-renewal, this Agreement shall remain in effect with respect to any Order Forms or SOWs for which the Services have not been completed on, as to which this Agreement will terminate upon completion thereof. Each Order Form or SOW, as applicable, shall set forth the initial term for the Services set forth therein ("Initial Services Term"). The term of any renewal hereunder is referred to as the "Renewal Term," and the Initial Services Term, together with the Renewal Term, if any, may also be referred to as the "Services Term." Customer may terminate this Agreement and any Order Form or SOW in accordance with the terms and conditions of the GSA Schedule Contract and the Contract Disputes Act. Virtustream may suspend Service or terminate this Agreement, any Order Form or SOW in accordance with the terms and conditions of the GSA Schedule Contract and the Contract Disputes Act. Unless otherwise expressly set forth herein or otherwise agreed in writing, Virtustream will not maintain Customer's data or provide any transition services following termination of this Agreement.

6. DISCLAIMER OF WARRANTIES

OTHER THAN AS EXPRESSLY SET FORTH HEREIN, THE SERVICES AND ANY RELATED EQUIPMENT, SOFTWARE AND OTHER MATERIALS PROVIDED BY VIRTUSTREAM IN CONNECTION WITH THE SERVICES ARE PROVIDED WITHOUT ANY WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY OR IMPLIED, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, COMPLETENESS OR ANY RESULTS TO BE ACHIEVED HEREFROM. VIRTUSTREAM MAKES NO WARRANTIES OR REPRESENTATIONS CONCERNING THE COMPATIBILITY OF SOFTWARE OR EQUIPMENT OR ANY RESULTS TO BE ACHIEVED THEREFROM, OR THAT ANY SERVICE WILL BE FREE FROM LOSS OR LIABILITY ARISING

OUT OF ANY THIRD PARTY TECHNOLOGY, ANY THIRD PARTY ACTION SUCH AS HACKING, OR ANY ACT OR OMISSION OF THE CUSTOMER, INCLUDING FAILURE TO ENCRYPT, AND VIRTUSTREAM SHALL HAVE NO RESPONSIBILITY THEREFOR. VIRTUSTREAM EXPRESSLY DISCLAIMS ANY WARRANTY OR LIABILITY WITH RESPECT TO COMPLIANCE WITH LAWS, REGULATIONS, OR OTHER OFFICIAL GOVERNMENT RELEASES APPLICABLE TO CUSTOMER, WHICH SHALL BE THE SOLE RESPONSIBILITY OF CUSTOMER.

7. LIMITATION OF LIABILITY

7.1 SUBJECT TO SECTION 7.2 AND 7.3, IN NO EVENT WILL EITHER PARTY BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST DATA, LOST PROFITS, LOST REVENUE OR COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY, INCLUDING BUT NOT LIMITED TO CONTRACT OR TORT (INCLUDING PRODUCTS LIABILITY, STRICT LIABILITY AND NEGLIGENCE), AND WHETHER OR NOT SUCH PARTY WAS OR SHOULD HAVE BEEN AWARE OR ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY STATED HEREIN.

7.2 THE TOTAL AGGREGATE LIABILITY OF EITHER PARTY ARISING FROM OR RELATED TO THIS AGREEMENT SHALL BE LIMITED TO THE TOTAL NET PAYMENTS PAID BY CUSTOMER TO VIRTUSTREAM FOR THE AFFECTED SERVICE WHICH GIVES RISE TO SUCH LIABILITY IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE DATE IN WHICH THE CLAIM ARISES PROVIDED THAT THE FOREGOING SHALL NOT LIMIT CUSTOMER'S OBLIGATION TO PAY FOR SERVICES RENDERED AND FEES INCURRED.

7.3 NOTHING IN THIS AGREEMENT SHALL EXCLUDE OR LIMIT EITHER PARTY'S LIABILITY FOR BREACHES OF ANY CONFIDENTIALITY OBLIGATIONS CONTAINED IN SECTION 8.1 OF THIS AGREEMENT.

7.4 NO ACTION ARISING OUT OF THIS AGREEMENT, REGARDLESS OF THE FORM OF ACTION, MAY BE BROUGHT BY CUSTOMER MORE THAN ONE YEAR AFTER THE ACTION ACCRUED, OR, IN THE EVENT A MANDATORY STATUTORY LIMITATION PERIOD IN EXCESS OF ONE YEAR APPLIES IN A PARTICULAR JURISDICTION, THE MINIMUM PERIOD ALLOWED BY LAW IN THAT JURISDICTION.

8. CONFIDENTIALITY AND PUBLICITY

8.1 *Neither party shall, without the prior written consent of the other party, use or disclose the Confidential Information of the other party during the Term of this Agreement and for three (3) years following the expiration or termination hereof. Each party will take all reasonable precautions to protect the other party's Confidential Information, using at least the same standard of care as it uses to maintain the confidentiality of its own Confidential Information but in no event less than reasonable care. Notwithstanding the foregoing, a party may disclose Confidential Information: (i) to any consultants, contractors, and counsel who have a need to know in connection with this Agreement and have executed a reasonably protective non-disclosure agreement with the disclosing party, or (ii) pursuant to legal process; provided that, the disclosing party shall, unless legally prohibited, provide the non-disclosing party with reasonable prior written notice sufficient to permit it an opportunity to contest such disclosure. For purposes of this Agreement, "Confidential Information" shall mean any non-public information of the parties hereto relating to its business activities, financial affairs, technology, marketing or sales plans that is disclosed to, and received by, the other party pursuant to this Agreement. Confidential Information shall not include information which the recipient can prove: (i) is or becomes public knowledge through no breach of this Agreement by the receiving party, (ii) is received by recipient from a third party not under a duty of confidence, or (iii) is already known or is independently developed by the receiving party without use of the Confidential Information.*

8.2 Customer authorizes Virtustream, with prior written consent, to use the Customer's trade name, trademarks and logos ("Customer Marks") solely for the purpose of referencing Customer as a customer of Virtustream. Such usage shall be limited to use on Virtustream's website and in its marketing collateral, case studies and other marketing materials. Virtustream must use the Customer Marks only in the form in which Customer makes them available to Virtustream and not in any manner that disparages Customer, its affiliates or its licensors, or that otherwise dilutes any of the Customer Marks. Other than Virtustream's limited right to use Customer's Marks as provided in this Agreement, Customer retains all right, title, and interest in and to the Customer Marks. Virtustream agrees that it will not at any time now or in the future challenge or assist others to challenge the validity of the Customer Marks, or attempt to register confusingly similar trademarks, trade names, service marks or logos. Virtustream agrees to follow Customer's trademark guidelines as those guidelines may change from time to time. Virtustream must immediately discontinue use of any Customer Mark as specified by Customer at any time in writing. Customer authorizes Virtustream, with prior written consent, to issue a press release indicating that Customer has become a customer of Virtustream as well as a general description of the services and products to be provided by Virtustream to Customer; provided that Virtustream will in no event disclose any Confidential Information of Customer in connection with the foregoing usage, without the prior, written consent of Customer.

9. MISCELLANEOUS

9.1 *Notices* All legal notices required to be given hereunder shall be in writing and deemed given if sent to the addressee as set forth on the cover page either (a) by prepaid registered or certified U.S. mail, return receipt requested, three days after such mailing; or (b) by national overnight courier service, the next business day. All other notices (e.g., notice reminder of non-payment) may be sent via facsimile or email and will be deemed given on the day such notice is delivered.

9.2 Assignment This Agreement is intended solely for Virtustream and Customer and does not provide any third party (including End Users) with any right or benefit. Assignment of this Agreement by Customer and Virtustream is governed by the terms and conditions of the GSA Schedule Contract and FAR 42.12.

9.3 Governing Law The Federal laws of the United States shall govern this Agreement. The parties specifically exclude from application to this Agreement the United Nations Convention on Contracts for the International Sale of Goods and the Uniform Computer Information Transactions Act.

9.5 Entire Agreement This Agreement, the terms and conditions of the GSA Schedule Contract, and any related Service Description, SOW and/or Order Form hereunder constitute the entire agreement between the parties with respect to the subject matter hereof, and supersede any and all prior or contemporaneous written or oral communications between the parties; provided, however, that any agreement whose principal purpose is to provide for confidentiality of information that has been entered into between the parties prior to the date hereof shall survive to the extent that it is not inconsistent with the terms and conditions of this Agreement. Variance from or additions to the terms and conditions of this Agreement in any purchase order or other written notification or documentation, from Customer or otherwise, will be of no effect. Except as expressly set forth herein, no other prior or contemporaneous covenants, promises, representations or warranties of any kind, whether written or oral, have been made or can be relied on by either party as an inducement to enter into this Agreement, whether relating to the tools, resources, practices or otherwise of any party hereto. Customer agrees and acknowledges that it will not rely on any reports, studies, specifications or similar documents ("External Documents") which are not expressly made a part of this Agreement for any purpose including in connection with any warranty claim or to otherwise impose any obligation on Virtustream not expressly contained within this Agreement. Each party acknowledges that it does not rely on, and neither party shall have any right or remedy in respect of, any statement or representation other than as expressly set out in this Agreement.

9.6 Amendments Any amendments or modifications to this Agreement must (i) be in writing; (ii) refer to this Agreement; and (iii) be executed by an authorized representative of each party.

9.7 No Waiver The failure to require performance of any provision shall not affect a party's right to require performance at any time thereafter; nor shall waiver of a breach of any provision constitute a waiver of the provision itself.

9.8 Severability If any provision is adjudged by a court of competent jurisdiction to be unenforceable, invalid or otherwise contrary to law, such provision shall be interpreted so as to best accomplish its intended objectives and the remaining provisions shall remain in full force and effect.

9.9 Survival The following sections of this Agreement will survive any expiration or termination of this Agreement: 2, 3, 5, 6, 7, 8, and 9.

9.10 Independent Contractors The parties hereto are and shall remain independent contractors and nothing herein shall be deemed to create any agency, partnership, or joint venture relationship between the parties. Neither party shall be deemed to be an employee or legal representative of the other nor shall either party have any right or authority to create any obligation on behalf of the other party.

9.11 No Third Party Beneficiaries This Agreement is not intended to benefit, nor shall it be deemed to give rise to, any rights in any third party.

9.12 Force Majeure Neither party shall be liable for failing or delaying performance of its obligations (except for the payment of money) resulting from any condition beyond its reasonable control, including but not limited to, governmental action, acts of terrorism, earthquake, fire, flood or other acts of God, power failures, and internet disturbances; provided that such excusal from performance shall last only so long as such condition exists or so long as the excused party has had a reasonable opportunity to mitigate and/or eliminate the effect of such condition, whichever period is shorter.

9.13 Successors; Counterparts This Agreement (a) shall be binding on and inure to the benefit of each of the parties and their respective permitted successors and assigns; (b) may be executed in counterparts, including facsimile counterparts, each of which will be deemed an original and all of which when taken together will constitute one and the same instrument; and (c) shall be construed as if both parties jointly wrote it.

9.14 Section Headings The various section headings are inserted for convenience only and shall not affect the meaning or interpretation of this Agreement or any section thereof.

IN WITNESS WHEREOF, each party has caused this Agreement to be signed below in its name and on its behalf by its authorized representative.

Virtustream, Inc.

Customer:

By:

By:

**Name:
Title:**

**Name:
Title:**

MSA v.08.04.15 - US

Date:

Date:

Search



Acceptable Use Policy



Generally

Virtustream, Inc. ("Virtustream") has developed this Acceptable Use Policy ("AUP") with the goal of fostering the responsible use of Virtustream's infrastructure, networks, cloud-based offerings, systems, services, web sites, facilities and products (collectively, the "Virtustream Infrastructure and Services") by our customers and other users of the Virtustream Infrastructure and Services (collectively, "Users"), and to enable us to provide Users with secure and reliable services. By using the Virtustream Infrastructure and Services, Users consent to be bound by the terms of this AUP. Virtustream reserves the right to modify this AUP in its discretion at any time.

www.virtustream.com is a site operated by Virtustream Inc, a company incorporated in Delaware and whose principal office is located at 4800 Montgomery Lane, Suite 1100, Bethesda, MD 20814 USA.

Suspension, Termination

If Virtustream determines that any User has violated any element of this AUP, Virtustream may initiate a claim in accordance with the terms and conditions of the GSA Schedule Contract and the Contract Disputes Act (see FAR 52.233-1 and 41 USC 7101). Nothing in this AUP shall exclude or limit Virtustream's liability for

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death or personal injury caused by its negligence or any other liability that cannot be excluded or limited by law.

Prohibited Conduct

In General

The Virtustream Infrastructure and Services must be used in a manner that is consistent with the intended purpose of the Virtustream Infrastructure and Services and may be used only for lawful purposes. Users shall not use the Virtustream Infrastructure and Services in order to transmit, distribute or store content: (a) in violation of any applicable law or regulation, including export or encryption laws or regulations; (b) that may adversely affect the Virtustream Infrastructure and Services or other Virtustream customers; or (c) that may expose Virtustream to criminal or civil liability.

Inappropriate Content

Users shall not use the Virtustream Infrastructure and Services to transmit, distribute or store material that is inappropriate, as reasonably determined by Virtustream, or material that is obscene (including child pornography), defamatory, libelous, threatening, abusive, hateful, or excessively violent. Notwithstanding the foregoing or anything else to the contrary, no pornographic content of any kind may be stored (either permanently or temporarily), processed by or transmitted through any of Virtustream's cloud based services or any of Virtustream's cloud based infrastructure, including, without limitation, Virtustream's xStream platform.

Intellectual Property

Material accessible through or contained within the Virtustream Infrastructure and Services may be subject to protection under privacy, data protection or confidentiality laws and may contain intellectual property rights owned by Virtustream or third parties, including but not limited to, copyright, patents, trademarks, trade names, trade secrets or other proprietary information. Users shall not use the Virtustream Infrastructure and Services in any manner that would infringe, dilute, misappropriate, breach or otherwise violate any such rights or laws. Users are responsible for ensuring that all applications, software, programs, and content which are hosted through the Virtustream Infrastructure and Services are properly licensed from the applicable third parties to the extent required in the context of the applicable deployment.

Harmful Content

Users shall not use the Virtustream Infrastructure and Services to transmit, distribute or store material that may be harmful to or interfere with the Virtustream Infrastructure and Services or any third party's networks, systems, services, or web sites. Such prohibited harmful content includes, but is not limited to, viruses, worms, and Trojan horses.

Fraudulent/Misleading Content

Users shall not use the Virtustream Infrastructure and Services to transmit or distribute material containing fraudulent offers for goods or services, or any advertising or promotional materials that contain false, deceptive, or misleading statements, claims, or representations or which does not comply with any applicable advertising laws or codes of practice.

Collecting Information

Users shall not use the Virtustream Infrastructure and Services to store or collect, or attempt to store or collect, personal data (including data as defined in the Data Protection Directive (Directive 95/46/EC)) relating to any third parties without their prior knowledge and consent and Users must comply at all times with the Data Protection Directive and all other applicable data protection legislation.

Email and Unsolicited Messages

Users shall not use the Virtustream Infrastructure and Services to transmit unsolicited e-mail messages, including, without limitation, unsolicited bulk email ("spam"). Further, Users are prohibited from using the service of another provider to send spam to promote a website hosted on or connected to the Virtustream Infrastructure and Services. In

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addition, Users shall not use the Virtustream Infrastructure and Services in order to send e-mail messages which are excessive and/or intended to harass or annoy others.

Other Improper Actions

Users shall not use the Virtustream Infrastructure and Services to conduct activities that may be harmful to or interfere with the Virtustream Infrastructure and Services or any third party's networks, systems, services, or Web sites, including, but not limited to, flooding, mail bombing, or denial of service attacks. Users are prohibited from violating or attempting to violate the security of the Virtustream Infrastructure and Services or the computers, accounts, or networks of another party. Users are also prohibited from any activity considered a precursor to attempted security violations, including, but not limited to, any form of scanning, probing, or other testing or information gathering activity. Inappropriate activity may result in civil or criminal liability. Virtustream may investigate such activity, and may involve and cooperate with law enforcement authorities in prosecuting Users involved in such activity.

Responsibility for Content

Virtustream takes no responsibility for any content created or accessible on or through the Virtustream Infrastructure and Services. Virtustream is not obligated to monitor such content. Virtustream will not exercise any editorial control over such content. Virtustream further reserves the right to cooperate with legal authorities and third parties in any investigation of alleged wrongdoing.

Responsibility for End Users

Where agreed in Customer's contract with Virtustream, Customers may extend access to the Virtustream Infrastructure and Services to their end users. Where this is done, it is the Customer's responsibility to ensure that all of its end users comply with this AUP.

Reporting Violations

Virtustream requests that any person who becomes aware of a violation of this AUP reports this information to Virtustream by email to legal@virtustream.com. Virtustream may take any appropriate action as it reasonably deems fit in its sole discretion in respect of such violations.

Locations

U.S. Offices
Bethesda, MD
San Francisco, CA
Atlanta, GA

Europe Offices
London, UK
Kaunas, Lithuania
Walldorf, Germany

Data Centers
Washington DC
Las Vegas, NV
San Francisco, CA
London, UK
Amsterdam, The Netherlands

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South Asia Offices
Pune, India

VIRTUSTREAM INC. SOFTWARE LICENSE AGREEMENT

This Software License Agreement ("Agreement") is made effective as of this ___ day of _____ ("Effective Date") by and between _____, a _____ corporation with offices located at _____ ("Licensee") and VIRTUSTREAM, Inc., a Delaware corporation, with offices located at 4800 Montgomery Lane, Suite 1100, Bethesda, Maryland 20814 ("Virtustream").

1. Definitions

For the purpose of this Agreement the following terms shall have the corresponding definitions:

"**µVM**" means a computing processing unit consisting of CPU, memory and associated LAN network bandwidth. The components of one (1) µVM are: 200MHz of CPU, 768MB of RAM, 2Mbs of network bandwidth, and 40 IOPs of storage bandwidth in the network fabric.

"**Affiliate**" means an entity that Controls, is Controlled by or is under common Control with a party;

"**Annual Maintenance Fee**" means the annual fee for Maintenance, as initially set forth in an applicable Order Form or the applicable Maintenance Schedule to the Agreement (attached below and marked as Maintenance Schedule 1 to the Agreement).

"**Control**" means the ownership of more than fifty percent (50%) of an entity's stock or other voting interest;

"**Enhancements**" means the updates, upgrades, modifications and corrective programming to the Software that may be made available to Licensee as part of Maintenance.

"**License Fee**" means the license fee set forth in the Order Form.

"**License Key**" means the code provided to Licensee and/or User (as applicable) by Virtustream that enables the Software and/or Products to operate on the licensed server (if applicable) in the licensed configuration (if applicable).

"**Managed Device**" means a computer, mobile device or other physical hardware or virtual machine that will: (a) directly or indirectly access or interact with the Software; (b) be monitored by the Software for security and/or compliance purposes; (c) access systems that are monitored for security and/or compliance purposes by the Software.

"**Maintenance**" means the services and support made generally available for the Software as set forth in this Agreement as "Maintenance" or as defined in the Maintenance Schedule, which services may be made available in increments of twelve (12) months, renewing annually ("Annual Maintenance Periods"), as set out in an Order Form, and shall generally include (i) Enhancements made generally available to other licensees of the Software current on Maintenance; and (ii) support as specified in Exhibit 2 attached hereto. Provided Licensee remains current with respect to any and all required Maintenance Fees, Maintenance will be made available to Licensee for so long as such services are made generally available to other similarly situated licensees in the Territory.

"**Maintenance Schedule**" means the support guidelines for Maintenance set out in Exhibit 2, which guidelines may be updated by Virtustream from time to time.

"**Order**" or "**Order Form**" means the applicable order form, including the Order set out in Exhibit 1, hereto, executed by the parties in connection with the Software, and detailing the specific Software licensed for use pursuant to this Agreement. This Agreement may have multiple Order Forms.

"**Service Customer**" means a third party for whom Licensee performs certain services.

"**Software**" or "**Products**", means the Virtustream software, in object code, licensed to Licensee as specified in an Order Form, including any Enhancements.

"**Territory**" means the United States or the Territory set out in an Order Form.

"**User Materials**" means the documentation provided by Virtustream with the Software as such documentation may be modified to incorporate Enhancements.

"Use" means to install, access, display, run, copy (to the extent permitted in an Order Form), or otherwise interact with the Software in any way. Except as may be provided in an Order Form, Use shall be limited to Licensee's internal business purposes/operations, the number or quantity of μ VMs or Managed Devices and/or modules specified in applicable Order Forms, and any additional limitations set out in an Order Form.

"Users" means Licensee's employees and contractors, as permitted herein, who are authorized to access or use the Software for Licensee's internal business operations or as otherwise set out in an Order Form.

"User – Managed Service Provider" means in the context of the ViewTrust Software, Users that use the ViewTrust Software to provide services for a fee, or otherwise, to Service Customers, as authorized in an Order Form.

"Warranty Period" means the ninety (90) day period following initial delivery of the Software.

2. License.

(a) **Term.** For the applicable term set forth in an Order Form, and subject to the terms and conditions of this Agreement and the Order Form, Virtustream hereby grants to Licensee, and Licensee hereby accepts, a non-exclusive, non-assignable, non-transferable license to Use the Software in the Territory.

(b) **Use.** Unless otherwise indicated in this Agreement or an Order Form, the Software is licensed for Use by Users for Licensee's internal use, operations and management of Licensee's own internal business operations. Subject to an Order, Licensee shall only Use the Software for up to, as applicable, the number of Managed Devices or μ VM's to manage systems and devices as licensed and described in the Order Form, in a manner consistent with the limits set forth in such Order, and as may be further limited by the number/type of modules the applicable licensed configuration permits. If applicable, please see Use Restrictions for Managed Service Provider and/or OEM Partner License and Distribution Agreement in Order Forms to the Agreement.

(c) **Evaluation License.** For any Evaluation License or Trial License (as indicated in an Order Form and/or if the applicable License Key indicates that Licensee is licensing the Software for an initial evaluation period), the license shall only be valid for a period of thirty (30) days (or other period of time set out in an Order) from the date of initial delivery of the Software or License Key, and all Use of the Software shall be limited to evaluation/testing in a non-productive environment or sandbox. Any installations or configurations of the Software must be destroyed at the conclusion or termination of the trial period. Following such Evaluation License or Trial License, any additional Use of the Software shall require a new/separate license key, and Virtustream may require a new Order. All Software licensed on a trial or evaluation basis is licensed "AS IS" and "WHERE IS", without warranty or indemnity of any kind. Licensee's sole remedy in connection with Software licensed on a trial or evaluation basis shall be to cease all use of the Software.

(b) **Copies.** Except as provided herein and in an Order Form, Licensee shall not copy or reproduce the Software or User Materials. Subject to the license restrictions set forth in this Agreement and an Order Form, Virtustream grants to Licensee a license to Use copies of the object code of the Software, and to make one (1) copy of the Software in machine-readable form as reasonably required for backup purposes. Licensee shall reproduce all proprietary notices on any copies of the Software and User Materials.

(d) **License Restrictions.** Licensee shall only allow Licensee's employees and contractors who are performing work for Licensee's benefit to Use the Software pursuant to this Agreement and an Order (any other Use of the Software by Licensee is deemed and agreed by Licensee to be unlicensed Use). Prior to permitting any contractor to Use the Software, Licensee shall require such contractor to agree in writing to confidentiality obligations at least as protective of confidential information as the provisions set out herein and to only use the Software on behalf of Licensee in accordance with the Agreement and an Order. Except as permitted in an Order, the Software shall not be Used on behalf of a Service Customer nor shall the Software be Used by or on behalf of, accessed by or for the benefit of, re-sold to, rented to, licensed to, sub-licensed to, or distributed to, or otherwise provided, transferred or disclosed to, any other party. In addition, Licensee shall (i) remove/uninstall all components of the Software from any computer or other hardware that Licensee sells or of which Licensee divests itself; (ii) not use the Software, except as permitted in this Agreement or an Order Form; (iii) not modify; create any derivative works; reverse engineer, reverse translate, reverse compile; or disassemble the Software or any part or copy thereof, or, otherwise attempt to derive the source code or structure of the code; (iv) not disclose the Software in either object code form or source code form to any third party; (v) not merge all or any part of the Software with another program; (vi) not store the Software or any part thereof on any computer, network or server that can be accessed by anyone other than Users who use the Software in the performance of their duties on behalf of Licensee. Licensee shall be responsible for any breach of this Agreement by any Users.

(e) **High Risk Activities.** The Software is not intended for Use in connection with any high risk, mission critical or strict liability activity (including, without limitation, air or space travel, power plant operation, life support or medical operations) and Virtustream makes no warranty and shall have no liability in connection with any Use of the Software in such situations to the maximum extent allowed by law.

(f) **Modification.** Virtustream shall at all times be and remain the owner of all Software and associated intellectual property, as well as the owner of any and all modifications, extensions, and versions of the Software, without regard to whether such modifications, extensions, and versions of the Software were developed by or for Licensee. Licensee covenants, on behalf of itself and its successors and assigns, not to assert against Virtustream, or its resellers, distributors, suppliers, commercial partners and/or customers, any rights in any modifications in or to the Software developed by or on behalf of Licensee, whether developed with or without Virtustream's participation, and whether or not developed with or without reference to any Virtustream Confidential Information.

3. Maintenance

(a) **General.** Virtustream shall provide Licensee with Maintenance for the initial Annual Maintenance Period set out in an Order. Maintenance shall be provided only for the then current release of the Software and for the immediate preceding release of the Software for up to twelve (12) months after the commercial release of the current release of the Software. To the extent that Maintenance Services for the Software are generally made available to other similarly situated licensees in the Territory, Licensee may renew Maintenance. Virtustream may increase the Annual Maintenance Fee applicable to the Software annually upon thirty (30) days written notice prior to the renewal of the Annual Maintenance Period. The parties may enter a separate agreement for the provision by Virtustream of Maintenance or additional support services.

(b) **Termination.** Either party may terminate Maintenance for the Software at the end of an Annual Maintenance Period by written notice to the other party at least thirty (30) days before expiration of the Annual Maintenance Period. Virtustream may pursue an alleged breach of Agreement terms and conditions by submitting a claim in accordance with the Contract Disputes Clause, 41 USC 7101 et seq. and FAR 52.233-1. Virtustream is obligated to continue performance during the pendency of the claim.

4. Fees and Payments

(a) **Fees.** In the event of a GSA Schedule Contract Order (Reseller), the Government Customer (Licensee) will pay the applicable fees, in accordance with the Prompt Payment Act, to the Schedule Contractor who will then pay Virtustream. In the absence of a Reseller, the Licensee (Government Customer) shall pay to Virtustream, the License Fees and the initial Annual Maintenance Fee set forth in an Order Form and in accordance with the Prompt Payment Act.

(b) **Taxes.** In accordance with FAR 52.229-1 and 52.229-3, any taxes and surcharges must be submitted to the Government Contracting Officer for a determination of applicability prior to invoicing, unless specifically agreed to otherwise in the Government contract.

(c) **Payments.** The payment of fees shall be in accordance with the Prompt Payment Act.

5. Third Party Software.

The Software may include software or data which has been licensed or provided to Virtustream by third parties ("Third Party Software"), and that the licensor of any Third Party Software embedded in or provided with the Software has a proprietary interest in such software or data. Licensee's right to use any Third Party Software provided with the Software shall be limited to the use necessary to operate the Software as permitted by this Agreement or as provided in such separate third party license agreement.

6. Protection of Proprietary Rights.

(a) **General.** Licensee has no rights in or to the Software except the Use rights provided in this Agreement and an Order. All right, title and interest, including trade secrets, trade-marks, service marks, patent rights, copyright interests, and other forms of intellectual property, to the Software (including Third Party Software) along with any and all modifications or Enhancements in or to the Software and User Materials, including any copies thereof are the exclusive property of Virtustream and will at all times remain the exclusive property of Virtustream (and/or Virtustream's licensors).

(b) *Obligation.* Licensee acknowledges that the Software and other information provided to Licensee by Virtustream is the proprietary and confidential material of Virtustream ("Confidential Information") and Licensee agrees not to disclose, provide or otherwise make available, the Confidential Information of Virtustream, in whole or part, to any third party. Licensee will take reasonable steps to protect Virtustream's Confidential Information from any use/Use, reproduction, publication or disclosure not specifically authorized by this Agreement (collectively, "Unauthorized Use or Disclosure"). If Licensee does not have in force policies to prevent Unauthorized Use or Disclosure and copying of the Confidential Information, then Licensee agrees to instruct all Licensee employees or contractors, and any other authorized third party who receive access to the Confidential Information, that the Proprietary and Confidential information is the property of Virtustream (or its licensors) and all Unauthorized Use or Disclosure of the Confidential Information as prohibited in the Agreement is prohibited. Licensee shall be responsible for any breach of the terms of this Agreement by any party who gained access to Virtustream Confidential Information by or through Licensee. Licensee shall also be responsible for any breach of this Agreement originating with any third party to whom Licensee disclosed the Confidential Information.

7. Limited Warranty.

(a) *Warranty Period.* Virtustream warrants that during the Warranty Period the Software will substantially conform to the functional description(s) set forth in the User Materials. Licensee sole remedy for a breach of this warranty during the Warranty Period shall be that Virtustream will, at its option, (i) repair or replace the nonconforming Software within a reasonable period of time following notice of the claim making the Software substantially conform with the functional description(s) for the Software set forth in the User Materials, or (ii) refund the applicable portion of the license fees paid by Licensee for the applicable Software; provided, that, (a) the Software has been properly installed and used at all times in accordance with the Instructions for Use and in accordance with the User Materials; (b) no modification, alteration or addition has been made to the Software; and (c) Virtustream receives written notice of the non-conformity during the Warranty Period.

(b) *Exclusions.* EXCEPT FOR THE PRECEDING EXPRESS LIMITED WARRANTY, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VIRTUSTREAM AND ITS LICENSORS PROVIDE THE SOFTWARE WITHOUT ANY WARRANTIES OF ANY KIND, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, AND VIRTUSTREAM AND ITS LICENSORS SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. THE ENTIRE RISK OF THE USE OF THE SOFTWARE, USER MATERIALS AND DOCUMENTATION SHALL BE BORNE BY LICENSEE. Virtustream does not promise or warrant that the Software is appropriate for Licensee's planned use or that the Software will operate without interruption or be error free.

(c) *General.* THE DISCLAIMER OF REPRESENTATIONS, WARRANTIES AND CONDITIONS AND LIMITATION OF LIABILITY CONSTITUTE AN ESSENTIAL PART OF THIS AGREEMENT. LICENSEE ACKNOWLEDGES THAT BUT FOR THE DISCLAIMER OF REPRESENTATIONS, WARRANTIES AND CONDITIONS AND LIMITATION OF LIABILITY, NEITHER VIRTUSTREAM NOR ANY OF ITS LICENSORS OR SUPPLIERS WOULD GRANT THE RIGHTS GRANTED IN THIS AGREEMENT.

8. Limitation of Liability.

EXCEPT FOR CLAIMS ARISING FROM THE UNAUTHORIZED USE OR DISCLOSURE OF A PARTY'S PROPRIETARY OR CONFIDENTIAL INFORMATION (WHICH POTENTIAL CLAIMS EXPRESSLY INCLUDE VIRTUSTREAM'S RIGHT TO COLLECT DAMAGES FOR UNAUTHORIZED USE OR DISCLOSURE OF SOFTWARE OR OTHER VIRTUSTREAM PROPRIETARY OR CONFIDENTIAL INFORMATION), AND VIRTUSTREAM'S RIGHT TO COLLECT FEES, AND LICENSEE'S DUTIES ARISING UNDER THIS AGREEMENT, THE TOTAL AGGREGATE LIABILITY OF EITHER PARTY UNDER OR RELATED TO THIS AGREEMENT SHALL BE LIMITED TO THE LICENSE FEES (IF ANY) PAID BY LICENSEE FOR THE SOFTWARE SPECIFICALLY GIVING RISE TO THE CLAIM. IN NO EVENT WILL VIRTUSTREAM OR ITS LICENSORS, OR LICENSEE, BE LIABLE FOR ANY LOST PROFITS OR BUSINESS OPPORTUNITIES, LOSS OF USE, BUSINESS INTERRUPTION, LOSS OF DATA, OR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES UNDER ANY THEORY OF LIABILITY (WHETHER BASED IN CONTRACT, TORT, NEGLIGENCE, PRODUCT LIABILITY, OR OTHERWISE). THE FOREGOING LIMITATIONS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, REGARDLESS OF WHETHER A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF WHETHER ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

9. Audit Rights.

Licensee will maintain accurate records concerning Use of the Software (and Licensee shall report actual consumption on a quarterly basis, unless otherwise agreed to by the parties) for the duration of the Agreement's term, or for the duration of any license grant arising under or as a result of the parties' agreement to terms reflected in an Order Form. Virtustream, or persons designated by Virtustream, will, at any reasonable time and upon reasonable notice and in accordance with the Government's security measures, be entitled to inspect such records concerning Use and to otherwise inspect or audit Use of the Software in order to verify compliance with the Agreement and any Order Form or Schedule to the Agreement. In the event any audit or inspection reveals any unauthorized Use of the Software, Licensee and Virtustream will enter into an additional Order Form for the licensing of Software under the Agreement pursuant to which Licensee shall be assessed additional License Fees (according to Virtustream's then current official prices list in effect) as reasonably required to bring Licensee's use into compliance with the Agreement, as well as applicable Maintenance fees associated with the period of unauthorized Use. If any such audit reveals unlicensed Use/use by Licensee of five percent (5%) or more in excess of the actual licensed amounts of Software as set forth in an Order Form, Virtustream may file a claim in accordance with the Contract Disputes Act and FAR 52.233-1.

10. Termination; Survival.

(a) **Termination.** Virtustream may request the termination of this Agreement in accordance with the Contract Disputes Act and FAR 52.233-1. In the event of any such termination by Virtustream, Licensee shall destroy or return immediately all Software and all Virtustream Proprietary or Confidential Information in its possession, including all copies thereof.

(b) **Survival.** Sections 2(c), 2(d), 2(e), 5, 6, 7(b), 7(c), 8, 9, 10 and 13 shall survive any such termination. In the event of any termination hereunder, Licensee shall not be entitled to any refund of any payments made by Licensee.

11. Authorized Distributors and Resellers.

Virtustream authorized distributors and resellers do not have any right to make modifications to this Agreement or to make any additional representations, commitments, or warranties. Any such purported modifications shall be null and void and shall not be enforceable against Virtustream and may result in termination of any agreement with any customer of any reseller or authorized distributor. This statement must remain in each and every license agreement entered into with any customer of any reseller or authorized distributor.

12. Infringement Indemnification.

Subject to the limit of liability set forth above, Virtustream shall defend, or at its option, settle and pay any claim, suit, or proceeding brought against Licensee based on an allegation that the Software (excluding Third Party Software or Trial Software, if any) infringe or misappropriate any copyright or trade secret or any United States patent or trademark ("Infringement Claim"), provided Licensee promptly notify Virtustream in writing of Licensee's notification or discovery of an Infringement Claim such that Virtustream is not prejudiced by any delay in such notification. Virtustream may participate in the defense or settlement of any Infringement Claim and Licensee will provide reasonable assistance in the defense of same. Following notice of an Infringement Claim or if Virtustream believes such a claim is likely, Virtustream may at its sole expense and option: (i) procure for Licensee the right to continue to Use/use the allegedly infringing Software; (ii) replace or modify the allegedly infringing Software to make it non-infringing; or (iii) if neither of the foregoing is commercially reasonable, accept return of the allegedly infringing Software and provide Licensee with a pro-rata refund of the applicable License Fees paid to Virtustream for the allegedly infringing Software based on a term of sixty (60) months following execution of the applicable Order for the Software. Virtustream assumes no liability for any Infringement Claims or allegations of infringement or misappropriation based on: (i) Licensee's continued Use/use of allegedly infringing Software after notice from Virtustream that Licensee should cease Use/use of same due to an allegation of infringement or misappropriation; (ii) any modification of the Software by Licensee or at Licensee's direction or Virtustream's compliance with instructions or directives of Licensee; or (iii) Licensee's combination of the Software with other programs, data, hardware, or other materials, if such Infringement Claim would have been avoided by the use of the Software without such combination; or (iv) Infringement Claim is alleged in any way to result from the Use/use of the Software in combination with equipment or third party software not approved by Virtustream; or (v) any Unlicensed Use/use of the Software. THE FOREGOING STATES LICENSEE'S ENTIRE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY INFRINGEMENT CLAIM AND DOES NOT COVER OPEN SOURCE SOFTWARE

13. General

(a) **Entire Agreement.** This Agreement, the GSA Order, the GSA Schedule Contract terms and conditions, and any Order Form(s) are a complete statement of the agreement between Licensee and Virtustream with respect to the Software, and there are no other prior or contemporaneous understandings, promises, representations, or descriptions with respect to the Software. This Agreement and any Order Form sets forth Virtustream's entire liability and Licensee's exclusive remedy with respect to the Software and supersedes the terms of any purchase orders and any other communications or advertising with respect to the Software. Purchase Orders, if any, issued in conjunction with this Agreement or any payment obligation arising hereunder, are for the administrative convenience of the parties and shall not be alleged or argued to amend, revise, supersede, or in any way effect the terms of this Agreement or any associated Order Form or Schedule to the Agreement.

(b) **Headings.** Headings under this Agreement are intended only for convenience and shall not affect the interpretation of this Agreement.

(c) **Waiver.** No failure of either party to exercise or enforce any of its rights under this Agreement will act as a waiver of those rights. To be effective, any waiver under this Agreement must be in writing and signed by both parties.

(d) **Severability.** If any provision of this Agreement is found illegal or unenforceable, it will be enforced to the maximum extent permissible, and the legality and enforceability of the other provisions of this Agreement will not be affected.

(e) **Governing Law.** This Agreement will be governed by the Federal laws of the United States. The United Nations Convention for the International Sale of Goods shall not apply.

(f) **Government Restricted Rights.** This provision applies to Software acquired/licensed directly or indirectly by or on behalf of the United States government. The Software, and any accompanying documentation are deemed to be "commercial computer software" and "commercial computer software documentation," respectively, pursuant to DFAR Section 227.7202 and FAR Section 12.212(b), as applicable, and are commercial products, licensed on the open market at market prices, and were developed entirely at private expense and without the use of any United States government funds. Any use modification, reproduction, release, performance, display, or disclosure of the Software by any government shall be governed solely by the terms of this Agreement and shall be prohibited except to the extent expressly permitted by the terms of this Agreement. No license to the Software is granted to any government requiring different terms. Except as permitted in an Order, Licensee shall not use, nor permit the use of, the Software to provide services to any public sector or government end user.

(g) **Export.** The Software is only licensed for Use in the Territory. If Licensee is authorized under an Order to export the Software outside the United States, Licensee shall not export or re-export the Software outside the Territory, except in compliance with the United States Export Administration Act and the related rules and regulations and similar non-U.S. government restrictions, if applicable.

The U.S. Department of Commerce prohibits export or diversion of certain products and technology to certain countries. Any and all of Licensee's obligations with respect to the Software shall be subject in all respects to such United States laws and regulations as shall from time to time govern the license and delivery of technology and products abroad by persons subject to the jurisdiction of the United States, including the Export Administration Act of 1979, as amended, any successor legislation, and the Export Administration Regulations ("EAR") issued by the Department of Commerce, International Trade Administration, and Bureau of Export Administration. Licensee warrants that Licensee and/or User (as applicable) will comply in all respects with the export and re-export restrictions applicable to the Software and will otherwise comply with the EAR or other United States laws and regulations in effect from time to time.

(h) **Denied Persons List.** Licensee warrants and agrees that Licensee is not, and if Licensee is a Managed Service Provider, that its Service Customers are not and will not be on the U.S. Treasury Department list of Specially Designated Nationals, or the U.S. Commerce Department's Table of Deny Orders list, or on any other applicable government list designating/defining a category or group of individuals/entities/persons/business entities with whom which it would be unlawful to do/transact business. The Software will at all times be limited to Use that is in compliance with applicable law.

(i) **Trademarks.** Virtustream, xStream and ViewTrust, and any other marks of Virtustream, Inc. disclosed to Licensee are trademarks and/or registered trademarks of Virtustream, Inc. in the United States and/or various jurisdictions.

(j) **Title.** Title and risk of loss pass to Licensee FOB Origin if shipped, or upon delivery by Virtustream to Licensee of the download link and/or a License Key, as applicable.

(j) **FCPA.** Each party shall: (i) comply with all applicable country laws relating to anti-corruption or anti-bribery, including but not limited to the requirements of the Foreign Corrupt Practices Act, as amended, (FCPA) (15 U.S.C. §§78dd-1, et. seq.), the UK Bribery Act (UKBA) and any legislation implementing the Organization for Economic Co-operation and Development "Convention on Combating Bribery of Foreign Public Officials in International Business Transactions" (the "OECD Convention") or other anti-corruption/anti-bribery convention; (ii) neither directly nor indirectly, pay, offer, give, or promise to pay or give, any portion of monies or anything of value received from the other party to a non-U.S. public official or any person in violation of the FCPA, UKBA and/or in violation of any applicable country laws relating to anti-corruption or anti-bribery. Neither party will (i) give, offer, promise or give a national of the U.K., U.S. or elsewhere, with the intention of inducing or rewarding a person to perform certain functions improperly, where there is an expectation that those functions are to be performed in good faith, impartially, or in a position of trust; or (ii) request, agree to receive, or accept a financial or other advantage from another person whether a national of the U.K., U.S. or elsewhere, intending that, in consequence, a relevant function or activity (as explained above) should be performed improperly or as a reward for the improper performance of a relevant function.

(k) **Successors and Assigns.** Virtustream may request assignment of the Agreement in accordance with FAR 42.12 Novation and Change-of-Name Agreements.

(l) **Order of Precedence.** In the interpretation of this Agreement and the relationship of the parties as it relates to the Use/use of and/or licensing of Licensed Software, the order of precedence or hierarchy shall be as stated in GSA Schedule Contract terms and conditions and General Services Administration Acquisition Regulation 552.212-4 (s).

(m) **Force Majeure.** Except for the payment of fees due and payable hereunder, any delay in performance or failure to perform a term, condition, or covenant reflected herein, to the extent caused by factors or conditions beyond the reasonable control of a party the non-performing party shall not constitute a breach of this Agreement, and the time for performance shall be deemed to be extended for a period equal to the duration of the factors or conditions delaying or preventing performance.

IN WITNESS WHEREOF, Virtustream and Licensee have each caused this Agreement to be signed and delivered by its duly authorized officer, all as of the Effective Date.

VIRTUSTREAM INC.

LICENSEE

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

EXHIBIT 1

Order # QTS - 001

to
 Software License Agreement (the "Agreement") dated December ____, 2015
 between
 Virtustream, Inc.
 and
 ("Licensee")

This Order #QTS-001 (the "Order") is made and entered into this __ day of ____, 201_ pursuant to the Agreement. In the event of a conflict between this Order Form and the Agreement, the terms of this Order Form shall prevail.

1. SOFTWARE

Material or SKU No.	Product Name	License Term	Quantity

2. FEES

In consideration of the rights granted herein to the Software and the initial twelve (12) months of Maintenance, Licensee shall pay the following fees, plus applicable taxes, in accordance with the Agreement:

LICENSE FEE	
ANNUAL MAINTENANCE FEE	
TOTAL	

3. DELIVERY

Virtustream shall make available to Licensee a License Key to download the Software or facilitate such other delivery as is consistent with Virtustream's then-current delivery process; delivery is deemed and agreed to be at the following address:

4. SCOPE OF LICENSE

5. ANNUAL MAINTENANCE TERM

Maintenance for the Software shall commence upon the Effective Date and continue for twelve (12) months. Thereafter, Maintenance may be renewed annually in accordance with the Agreement or Virtustream's then current applicable Maintenance Schedule. The initial Annual Maintenance Fee is set out above.

IN WITNESS WHEREOF, Virtustream and Licensee have each caused this Order Form to be signed and delivered by its duly authorized officer, all as of the Effective Date.

VIRTUSTREAM, INC.

LICENSEE

By: _____
 Name: _____
 Title: _____
 Date: _____

By: _____
 Name: _____
 Title: _____
 Date: _____

EXHIBIT 2

MAINTENANCE SERVICE SUPPORT SCHEDULE

1. DEFINITIONS

"Designated Representative" means a representative(s) designated by Licensee in writing who is authorized to contact Virtustream for Maintenance. A Designated Representative shall be trained in the operation of the Software or have sufficient technical knowledge and experience to interact with Virtustream's technical personnel providing Maintenance. Maintenance shall only be provided by Virtustream to such Designated Representative.

"Software" means Virtustream's xStream and/or ViewTrust software as set out in an Order.

"Ticket Response Time" means the amount of time it will take Virtustream to initially respond to a request for technical support for the Software.

2. MAINTENANCE SUPPORT SERVICES.

This Schedule 2 sets out the service support schedule for the Software. Virtustream may alter or revise the terms of this service support schedule by providing Licensee at least thirty (30) days prior written notice of such change, provided such changes are applicable to all other similarly situated Licensee's in the Territory. Subject to the foregoing, Virtustream will provide to Licensee (through Licensee's Designated Representative(s)) the following technical support services for the Software during the term of Maintenance:

- (a) Telephone support.
- (b) Access to the Virtustream support group monitored by Virtustream technical support staff; and
- (c) An online update containing then-current generally available technical notes and bulletins.

3. EXCLUSIONS FROM MAINTENANCE SUPPORT SERVICES

- (a) Maintenance does not include:
 - (i) training in the use of the Software;
 - (ii) developing new enhancements for Licensee pursuant to a Licensee request;
 - (iii) assistance with third party software, hardware and communication networks required to operate and to access the Software;
 - (iv) direct assistance and support to any person that is not identified by Licensee as a Designated Representative (as hereinafter defined);
 - (v) maintenance services for any third party hardware;
 - (vi) any new release of the Software which is not described in the definition of "Maintenance" in the Agreement; and
 - (vii) any other services that are not specifically stated herein.
- (b) Virtustream will have no obligations to provide technical support for the Software with respect to the following:
 - (i) any Software or other computer system failures caused by:
 - (1) operator error or hardware failure; or
 - (2) failure to follow the procedures outlined in the User Materials ;
 - (ii) modifications made to the Software by Licensee or under Licensee's direction;
 - (iii) failure by Licensee to maintain hardware and any third party software application in accordance with the guidelines provided by Virtustream or such third party; or
 - (iv) Maintenance shall be provided only for the then current release of the Software and for the immediate preceding release of the Software for up to twelve (12) months after the commercial release of the current release of the Software.
- (c) Virtustream reserves the right to charge Licensee Virtustream's then-current fee for support requests logged via its support ticketing system that are outside the parameters of included services of this Maintenance Services Support Schedule.

4. DESIGNATED REPRESENTATIVE.

Licensee may have up to __ Designated Representatives obtain Maintenance Support Services.

5. OPENING A SERVICE LEVEL REQUEST.

If Licensee requires technical support for the Software during an applicable term of Maintenance, Licensee shall contact Virtustream and a ticket will be submitted as set out herein. Upon submission of a ticket, Licensee shall provide Virtustream with sufficient information to enable Virtustream to reproduce the error. If Virtustream is unable to replicate the error, Virtustream will notify Licensee that the ticket will be closed. Licensee may submit additional information to enable Virtustream to replicate the error. Licensee must provide appropriate and timely assistance to Virtustream while a ticket is open.

	xStream Software	ViewTrust Software
<i>Help Desk Access</i>	877 303-9524 Email:	877 303-9524 Email:
<i>Critical Support Hours</i>	24 hours x 7 days x 52 weeks	
<i>Business Hours</i>	Monday – Friday: 8:00 am – 8:00 pm EST	Monday – Friday: 8:00 am – 8:00 pm EST

6. SEVERITY LEVEL/TICKET RESPONSE TIME

The following sets out Virtustream's service levels based on the severity level of a reported error and subject to Virtustream being able to re-create the problem and determining that the problem is due to the Software (and not due to :

<i>Severity Level Description</i>	<i>Description</i>	<i>Ticket Response Time/Action</i>
<i>Severity Level 1 - Production Emergency</i>	The Software does not produce usable output or new installation of Software is unsuccessful. No workaround available. Updates hourly thereafter	Initial response by Virtustream via phone or email is expected within 15-minutes during Critical Support Hours. Immediate and continued support until the problem is resolved with a fix or workaround. The fix (or workaround) will be distributed to all affected licensees.
<i>Severity Level 2 - Serious</i>	Results show that a feature of the Software does not function as documented. However, a workaround is available and the Software can continue to be used.	Initial response by Virtustream via phone or email is expected within 1 hour during Critical Support Hours. Updates will be provided every four (4) Business Hours. Immediate resolution is not guaranteed, but the ticket is prioritized and Licensee is notified within three (3) business days of the intended action. The fix (or workaround) will be distributed to all affected licensees.
<i>Severity Level 3 - Moderate/Low</i>	Non-critical problem; workaround is available.	Initial response by Virtustream via phone or email is expected within 4 Business Hours. Immediate resolution is not guaranteed, but the workaround (if one is found) is made available to all affected licensees.
<i>Severity Level 4 - Cosmetic</i>	Error in, or information missing from, the Documentation.	Initial response by Virtustream via phone or email is expected within 8 Business Hours. Action is dependent on the severity of the problem - high impact problems are distributed via the support site or email; other problems are fixed and distributed with the next general release of Software or Documentation.



STATE OF UTAH COOPERATIVE CONTRACT AMENDMENT

AMENDMENT #: 1

CONTRACT #: AR2472

Starting Date: Unchanged

Expiration Date: Unchanged

TO BE ATTACHED AND MADE PART OF the specified contract by and between the State of Utah Division of Purchasing and Carahsoft Technology Corporation (Referred to as CONTRACTOR).

BOTH PARTIES AGREE TO AMEND THE CONTRACT AS FOLLOWS:

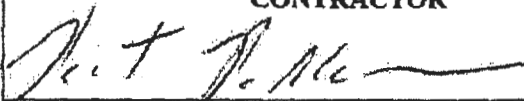
The terms and conditions on Attachment A1 were inadvertently left out of the Master Agreement. The terms and conditions on Attachment A1 are hereby incorporated into the Master Agreement. All existing terms and conditions in the Master Agreement remain in full force and effect.

Effective Date of Amendment: 10/14/2016

All other terms and conditions of the contract, including those previously modified, shall remain in full force and effect. IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR

STATE OF UTAH


 Contractor's Signature 11/3/16
Date


 Kent Beers Director 11/4/16
Date
 State of Utah Division of Purchasing

Robert Moore
 Contractor's Name (Print)

Vice President
 Title (Print)

Purchasing Agent	Phone #	e-mail	Contract #
Spencer Hall	801-538-3307	spencerh@utah.gov	AR2472



Attachment A1: NASPO ValuePoint Master Agreement Terms and Conditions

3. Term of the Master Agreement: The initial term of this Master Agreement is for ten (10) years with no renewal options.

4. Amendments: The terms of this Master Agreement shall not be waived, altered, modified, supplemented or amended in any manner whatsoever without prior written approval of the Lead State and Contractor.

5. Assignment/Subcontracts: Contractor shall not assign, sell, transfer, or sublet rights, or delegate responsibilities under this Master Agreement, in whole or in part, without the prior written approval of the Lead State.

The Lead State reserves the right to assign any rights or duties, including written assignment of contract administration duties to the NASPO Cooperative Purchasing Organization LLC, doing business as NASPO ValuePoint.

7. Termination: Unless otherwise stated, this Master Agreement may be terminated by either party upon 60 days written notice prior to the effective date of the termination. Further, any Participating Entity may terminate its participation upon 30 days written notice, unless otherwise limited or stated in the Participating Addendum. Termination may be in whole or in part. Any termination under this provision shall *not affect* the rights and obligations attending orders outstanding at the time of termination, including any right of any Purchasing Entity to indemnification by the Contractor, rights of payment for Services delivered and accepted, data ownership, Contractor obligations regarding Purchasing Entity Data, rights attending default in performance an applicable Service Level of Agreement in association with any Order, Contractor obligations under Termination and Suspension of Service, and any responsibilities arising out of a Security Incident or Data Breach. Termination of the Master Agreement due to Contractor default may be immediate.

10. Defaults and Remedies

a. The occurrence of any of the following events shall be an event of default under this Master Agreement:

- (1) Nonperformance of contractual requirements; or
- (2) A material breach of any term or condition of this Master Agreement; or
- (3) Any certification, representation or warranty by Contractor in response to the

solicitation or in this Master Agreement that proves to be untrue or materially misleading; or

(4) Institution of proceedings under any bankruptcy, insolvency, reorganization or similar law, by or against Contractor, or the appointment of a receiver or similar officer for Contractor or any of its property, which is not vacated or fully stayed within thirty (30) calendar days after the institution or occurrence thereof; or

(5) Any default specified in another section of this Master Agreement.

b. Upon the occurrence of an event of default, Lead State shall issue a written notice of default, identifying the nature of the default, and providing a period of 30 calendar days in which Contractor shall have an opportunity to cure the default. The Lead State shall not be required to provide advance written notice or a cure period and may immediately terminate this Master Agreement in whole or in part if the Lead State, in its sole discretion, determines that it is reasonably necessary to preserve public safety or prevent immediate public crisis. Time allowed for cure shall not diminish or eliminate Contractor's liability for damages.

c. If Contractor is afforded an opportunity to cure and fails to cure the default within the period specified in the written notice of default, Contractor shall be in breach of its obligations under this Master Agreement and Lead State shall have the right to exercise any or all of the following remedies:

(1) Exercise any remedy provided by law; and

(2) Terminate this Master Agreement and any related Contracts or portions thereof; and

(3) Suspend Contractor from being able to respond to future bid solicitations; and

(4) Suspend Contractor's performance; and

(5) Withhold payment until the default is remedied.

d. Unless otherwise specified in the Participating Addendum, in the event of a default under a Participating Addendum, a Participating Entity shall provide a written notice of default as described in this section and have all of the rights and remedies under this paragraph regarding its participation in the Master Agreement, in addition to those set forth in its Participating Addendum. Nothing in these Master Agreement Terms and Conditions shall be construed to limit the rights and remedies available to a Purchasing Entity under the applicable commercial code.

12. Force Majeure: Neither party shall be in default by reason of any failure in performance of this Contract in accordance with reasonable control and without fault or negligence on their part. Such causes may include, but are not restricted to, acts of nature or the public enemy, acts of the government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes and unusually severe weather, but in every case the failure to perform such must be beyond the reasonable control and without the fault or negligence of the party.

13. Indemnification and Limitation of Liability

a. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers, agents, and employees as well as any person or entity for which they may be liable, from and against claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, bodily injury, or damage to real or tangible property arising directly or indirectly from the negligent or wrongful act(s), error(s), or omission(s) of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to the performance under the Master Agreement.

b. Indemnification – Intellectual Property. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers, agents, and employees as well as any person or entity for which they may be liable ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use, infringes Intellectual Property rights ("Intellectual Property Claim") of another person or entity.

(1) The Contractor's obligations under this section shall not extend to:

a. Any use of the Services provided hereunder not contemplated in the product documentation.

b. Any use of the Services provided hereunder in combination with other products not contemplated hereunder or in the documentation, any use of modification of the Services provided hereunder except as permitted by this Agreement.

(2) The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor and then only to the extent of the prejudice or expenses. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of it. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible. The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of it and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim. Unless otherwise agreed in writing, this section is not

subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

c. Except as otherwise set forth in the Indemnification Paragraphs above, the limit of liability shall be as follows:

(1) Contractor's liability for any claim, loss or liability arising out of, or connected with the Services provided, and whether based upon default, or other liability such as breach of contract, warranty, negligence, misrepresentation or otherwise, shall in no case exceed direct damages in:

(i) an amount equal to two (2) times the charges specified in the Purchase Order for the Services, or parts thereof forming the basis of the Purchasing Entity's claim, (said amount not to exceed a total of twelve (12) months charges payable under the applicable Purchase Order) or

(ii) two million dollars (\$2,000,000), whichever is greater.

(2) The Purchasing Entity may retain such monies from any amount due Contractor as may be necessary to satisfy any claim for damages, costs and the like asserted against the Purchasing Entity unless Contractor at the time of the presentation of claim shall demonstrate to the Purchasing Entity's satisfaction that sufficient monies are set aside by the Contractor in the form of a bond or through insurance coverage to cover associated damages and other costs.

(3) Notwithstanding the above, neither the Contractor nor the Purchasing Entity shall be liable for any consequential, indirect or special damages of any kind which may result directly or indirectly from such performance, including, without limitation, damages resulting from loss of use or loss of profit by the Purchasing Entity, the Contractor, or by others.

d. The limitations of liability in Section 13(c) do not apply to claims for bodily injury or death as set forth in Section 13(a) or Intellectual Property Claims as set forth in Section 13(b).

14. Independent Contractor: The Contractor shall be an independent contractor. Contractor shall have no authorization, express or implied, to bind the Lead State, Participating States, other Participating Entities, or Purchasing Entities to any agreements, settlements, liability or understanding whatsoever, and agrees not to hold itself out as agent except as expressly set forth herein or as expressly agreed in any Participating Addendum.

15. Individual Customers: Except to the extent modified by a Participating Addendum, each Purchasing Entity shall follow the terms and conditions of the Master Agreement and applicable Participating Addendum and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement,

including but not limited to, any indemnity or right to recover any costs as such right is defined in the Master Agreement and applicable *Participating Addendum* for their purchases. Each Purchasing Entity will be responsible for its own charges, fees, and liabilities. The Contractor will apply the charges and invoice each Purchasing Entity individually.

18. No Waiver of Sovereign Immunity: In no event shall this Master Agreement, any *Participating Addendum* or any contract or any Purchase Order issued thereunder, or any act of a *Lead State*, a *Participating Entity*, or a *Purchasing Entity* be a waiver of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court.

This section applies to a claim brought against the *Participating State* only to the extent Congress has appropriately abrogated the *Participating State's* sovereign immunity and is not consent by the *Participating State* to be sued in federal court. This section is also not a waiver by the *Participating State* of any form of immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

19. Ordering

a. Master Agreement order and purchase order numbers shall be clearly shown on all acknowledgments, shipping labels, packing slips, invoices, and on all correspondence.

b. This Master Agreement permits Purchasing Entities to define project-specific requirements and informally compete the requirement among other firms having a Master Agreement on an "as needed" basis. This procedure may also be used when requirements are aggregated or other firm commitments may be made to achieve reductions in pricing. This procedure may be modified in *Participating Addenda* and adapted to Purchasing Entity rules and policies. The Purchasing Entity may in its sole discretion determine which firms should be solicited for a quote. The Purchasing Entity may select the quote that it considers most advantageous, cost and other factors considered.

c. Each Purchasing Entity will identify and utilize its own appropriate purchasing procedure and documentation. Contractor is expected to become familiar with the Purchasing Entities' rules, policies, and procedures regarding the ordering of supplies and/or services contemplated by this Master Agreement.

d. Contractor shall not begin providing Services without a valid Service Level Agreement or other appropriate commitment document compliant with the law of the Purchasing Entity.

e. Orders may be placed consistent with the terms of this Master Agreement during the term of the Master Agreement.

f. All Orders pursuant to this Master Agreement, at a minimum, shall include:

- (1) The services or supplies being delivered;
- (2) The place and requested time of delivery;
- (3) A billing address;
- (4) The name, phone number, and address of the Purchasing Entity representative;
- (5) The price per unit or other pricing elements consistent with this Master Agreement and the contractor's proposal;
- (6) A ceiling amount of the order for services being ordered; and
- (7) The Master Agreement identifier and the Participating State contract identifier.

g. All communications concerning administration of Orders placed shall be furnished solely to the authorized purchasing agent within the Purchasing Entity's purchasing office, or to such other individual identified in writing in the Order.

h. Orders must be placed pursuant to this Master Agreement prior to the termination date of this Master Agreement. Contractor is reminded that financial obligations of Purchasing Entities payable after the current applicable fiscal year are contingent upon agency funds for that purpose being appropriated, budgeted, and otherwise made available.

i. Notwithstanding the expiration or termination of this Master Agreement, Contractor agrees to perform in accordance with the terms of any Orders then outstanding at the time of such expiration or termination. Contractor shall not honor any Orders placed after the expiration or termination of this Master Agreement. Orders from any separate indefinite quantity, task orders, or other form of indefinite delivery order arrangement priced against this Master Agreement may not be placed after the expiration or termination of this Master Agreement, notwithstanding the term of any such indefinite delivery order agreement.

21. Payment: Unless otherwise stipulated in the Participating Addendum, Payment is normally made within 30 days following the date of a correct invoice is received. Purchasing Entities reserve the right to withhold payment of a portion (including all if applicable) of disputed amount of an invoice. After 45 days the Contractor may assess overdue account charges up to a maximum rate of one percent per month on the outstanding balance. Payments will be remitted by mail. Payments may be made via a State or political subdivision "Purchasing Card" with no additional charge.

25. Purchasing Entity Data: Purchasing Entity retains full right and title to Data provided by it and any Data derived therefrom, including metadata. Contractor shall not collect, access, or use user-specific Purchasing Entity Data except as strictly necessary to provide Service to the Purchasing Entity. No information regarding Purchasing Entity's use of the Service may be disclosed, provided, rented or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. The obligation shall extend beyond the term of this Master Agreement in perpetuity.

Contractor shall not use any information collected in connection with this Master Agreement, including Purchasing Entity Data, for any purpose other than fulfilling its obligations under this Master Agreement.

33. Waiver of Breach: Failure of the Lead State, Participating Entity, or Purchasing Entity to declare a default or enforce any rights and remedies shall not operate as a waiver under this Master Agreement or Participating Addendum. Any waiver by the Lead State, Participating Entity, or Purchasing Entity must be in writing. Waiver by the Lead State or Participating Entity of any default, right or remedy under this Master Agreement or Participating Addendum, or by Purchasing Entity with respect to any Purchase Order, or breach of any terms or requirements of this Master Agreement, a Participating Addendum, or Purchase Order shall not be construed or operate as a waiver of any subsequent default or breach of such term or requirement, or of any other term or requirement under this Master Agreement, Participating Addendum, or Purchase Order.

34. Assignment of Antitrust Rights: Contractor irrevocably assigns to a Participating Entity who is a state any claim for relief or cause of action which the Contractor now has or which may accrue to the Contractor in the future by reason of any violation of state or federal antitrust laws (15 U.S.C. § 1-15 or a Participating Entity's state antitrust provisions), as now in effect and as may be amended from time to time, in connection with any goods or services provided to the Contractor for the purpose of carrying out the Contractor's obligations under this Master Agreement or Participating Addendum, including, at a Participating Entity's option, the right to control any such litigation on such claim for relief or cause of action.

36. Performance and Payment Time Frames that Exceed Contract Duration: All maintenance or other agreements for services entered into during the duration of an SLA and whose performance and payment time frames extend beyond the duration of this Master Agreement shall remain in effect for performance and payment purposes (limited to the time frame and services established per each written agreement). No new leases, maintenance or other agreements for services may be executed after the Master Agreement has expired. For the purposes of this section, renewals of maintenance, subscriptions, SaaS subscriptions and agreements, and other service agreements, shall not be considered as "new."

38. No Guarantee of Service Volumes: The Contractor acknowledges and agrees that the Lead State and NASPO ValuePoint makes no representation, warranty or condition as to the nature, timing, quality, quantity or volume of business for the Services or any other products and services that the Contractor may realize from this Master Agreement, or the compensation that may be earned by the Contractor by offering the Services. The Contractor acknowledges and agrees that it has conducted its own due diligence prior to entering into this Master Agreement as to all the foregoing matters.

39. NASPO ValuePoint eMarket Center: In July 2011, NASPO ValuePoint entered into a multi-year agreement with SciQuest, Inc. whereby SciQuest will provide certain electronic catalog hosting and management services to enable eligible NASPO

ValuePoint's customers to access a central online website to view and/or shop the goods and services available from existing NASPO ValuePoint Cooperative Contracts. The central online website is referred to as the NASPO ValuePoint eMarket Center.

The Contractor will have visibility in the eMarket Center through Ordering Instructions. These Ordering Instructions are available at no cost to the Contractor and provided customers information regarding the Contractors website and ordering information.

At a minimum, the Contractor agrees to the following timeline: NASPO ValuePoint eMarket Center Site Admin shall provide a written request to the Contractor to begin Ordering Instruction process. The Contractor shall have thirty (30) days from receipt of written request to work with NASPO ValuePoint to provide any unique information and ordering instructions that the Contractor would like the customer to have.

41. Government Support: No support, facility space, materials, special access, personnel or other obligations on behalf of the states or other Participating Entities, other than payment, are required under the Master Agreement.



Contract # AR2472

STATE OF UTAH COOPERATIVE CONTRACT

1. **CONTRACTING PARTIES:** This contract is between the Division of Purchasing and the following Contractor:

Carahsoft Technology Corporation
 Name
1860 Michael Faraday Drive, Suite 100
 Address
Reston VA 20190
 City State Zip

LEGAL STATUS OF CONTRACTOR
 Sole Proprietor
 Non-Profit Corporation
 For-Profit Corporation
 Partnership
 Government Agency

Contact Person Bethany Blackwell Phone #703-230-7435 Email NASPO@carahsoft.com
 Vendor #VC0000116540 Commodity Code #920-05

- 2. **GENERAL PURPOSE OF CONTRACT:** Contractor is permitted to provide the Cloud Solutions identified in Attachment B to Participating States once a Participating Addendum has been signed
- 3. **PROCUREMENT PROCESS:** This contract is entered into as a result of the procurement process on Bid#CH16012.
- 4. **CONTRACT PERIOD:** Effective Date: 10/14/2016 Termination Date: 09/15/2026 unless terminated early or extended in accordance with the terms and conditions of this contract. Note: Pursuant to Solicitation #CH16012, Contract must re-certify its qualifications each year.
- 5. **Administrative Fee, as described in the Solicitation and Attachment A:** The Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than 60 days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee shall be submitted quarterly and is based on sales of the Services.
- 6. **ATTACHMENT A:** NASPO ValuePoint Master Terms and Conditions, including the attached Exhibits
ATTACHMENT B: Scope of Services Awarded to Contractor
ATTACHMENT C: Pricing Discounts and Pricing Schedule
ATTACHMENT D: Contractor's Response to Solicitation #CH16012
ATTACHMENT E: Service Offering EULAs

Any conflicts between Attachment A and the other Attachments will be resolved in favor of Attachment A.
- 8. **DOCUMENTS INCORPORATED INTO THIS CONTRACT BY REFERENCE BUT NOT ATTACHED:**
 - a. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this contract.
 - b. Utah State Procurement Code and the Procurement Rules.
- 9. Each signatory below represents that he or she has the requisite authority to enter into this contract.

IN WITNESS WHEREOF, the parties sign and cause this contract to be executed.

CONTRACTOR
[Signature]
 Contractor's signature Date 10/11/16

STATE
[Signature]
 Director, Division of Purchasing Date 10.13.16

Robert Moore, Vice President
 Type or Print Name and Title

<u>Christopher Hughes</u>	<u>801-538-3254</u>	<u>christopherhughes@utah.gov</u>
Division of Purchasing Contact Person	Telephone Number	Fax Number Email

This document includes salient or non-standard provisions extracted from NASPO/ValuePoint Model Contract for Cloud Services.

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Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions

1. Master Agreement Order of Precedence

a. Any Order placed under this Master Agreement shall consist of the following documents:

- (1) A Participating Entity's Participating Addendum¹ ("PA");
- (2) NASPO ValuePoint Master Agreement Terms & Conditions, including the applicable Exhibits² to the Master Agreement;
- (3) The Solicitation;
- (4) Contractor's response to the Solicitation, as revised (if permitted) and accepted by the Lead State; and
- (5) A Service Level Agreement issued against the Participating Addendum.

b. These documents shall be read to be consistent and complementary. Any conflict among these documents shall be resolved by giving priority to these documents in the order listed above. Contractor terms and conditions that apply to this Master Agreement are only those that are expressly accepted by the Lead State and must be in writing and attached to this Master Agreement as an Exhibit or Attachment.

2. Definitions - Unless otherwise provided in this Master Agreement, capitalized terms will have the meanings given to those terms in this Section.

Confidential Information means any and all information of any form that is marked as confidential or would by its nature be deemed confidential obtained by Contractor or its employees or agents in the performance of this Master Agreement, including, but not necessarily limited to (1) any Purchasing Entity's records, (2) personnel records, and (3) information concerning individuals, is confidential information of Purchasing Entity.

Contractor means the person or entity providing solutions under the terms and conditions set forth in this Master Agreement. Contractor also includes its employees, subcontractors, agents and affiliates who are providing the services agreed to under the

¹ A Sample Participating Addendum will be published after the contracts have been awarded.

² The Exhibits comprise the terms and conditions for the service models: PaaS, IaaS, and SaaS.

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Master Agreement.

Data means all information, whether in oral or written (including electronic) form, created by or in any way originating with a Participating Entity or Purchasing Entity, and all information that is the output of any computer processing, or other electronic manipulation, of any information that was created by or in any way originating with a Participating Entity or Purchasing Entity, in the course of using and configuring the Services provided under this Agreement.

Data Breach means any actual or reasonably suspected non-authorized access to or acquisition of computerized Non-Public Data or Personal Data that compromises the security, confidentiality, or integrity of the Non-Public Data or Personal Data, or the ability of Purchasing Entity to access the Non-Public Data or Personal Data.

Data Categorization means the process of risk assessment of Data. See also "High Risk Data", "Moderate Risk Data" and "Low Risk Data".

Disabling Code means computer instructions or programs, subroutines, code, instructions, data or functions, (including but not limited to viruses, worms, date bombs or time bombs), including but not limited to other programs, data storage, computer libraries and programs that self-replicate without manual intervention, instructions programmed to activate at a predetermined time or upon a specified event, and/or programs purporting to do a meaningful function but designed for a different function, that alter, destroy, inhibit, damage, interrupt, interfere with or hinder the operation of the Purchasing Entity's software, applications and/or its end users processing environment, the system in which it resides, or any other software or data on such system or any other system with which it is capable of communicating.

Fulfillment Partner means a third-party contractor qualified and authorized by Contractor, and approved by the Participating State under a Participating Addendum, who may, to the extent authorized by Contractor, fulfill any of the requirements of this Master Agreement including but not limited to providing Services under this Master Agreement and billing Customers directly for such Services. Contractor may, upon written notice to the Participating State, add or delete authorized Fulfillment Partners as necessary at any time during the contract term. Fulfillment Partner has no authority to amend this Master Agreement or to bind Contractor to any additional terms and conditions.

High Risk Data is as defined in FIPS PUB 199, Standards for Security Categorization of Federal Information and Information Systems ("High Impact Data").

Infrastructure as a Service (IaaS) as used in this Master Agreement is defined the capability provided to the consumer to provision processing, storage, networks, and other fundamental computing resources where the consumer is able to deploy and run

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arbitrary software, which can include operating systems and applications. The consumer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, deployed applications; and possibly limited control of select networking components (e.g., host firewalls).

Intellectual Property means any and all patents, copyrights, service marks, trademarks, trade secrets, trade names, patentable inventions, or other similar proprietary rights, in tangible or intangible form, and all rights, title, and interest therein.

Lead State means the State centrally administering the solicitation and any resulting Master Agreement(s).

Low Risk Data is as defined in FIPS PUB 199, Standards for Security Categorization of Federal Information and Information Systems ("Low Impact Data").

Master Agreement means this agreement executed by and between the Lead State, acting on behalf of NASPO ValuePoint, and the Contractor, as now or hereafter amended.

Moderate Risk Data is as defined in FIPS PUB 199, Standards for Security Categorization of Federal Information and Information Systems ("Moderate Impact Data").

NASPO ValuePoint is the NASPO ValuePoint Cooperative Purchasing Program, facilitated by the NASPO Cooperative Purchasing Organization LLC, a 501(c)(3) limited liability company (doing business as NASPO ValuePoint) is a subsidiary organization the National Association of State Procurement Officials (NASPO), the sole member of NASPO ValuePoint. The NASPO ValuePoint Cooperative Purchasing Organization facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states and the District of Columbia. The NASPO ValuePoint Cooperative Development Team is identified in the Master Agreement as the recipient of reports and may be performing contract administration functions as assigned by the Lead State.

Non-Public Data means High Risk Data and Moderate Risk Data that is not subject to distribution to the public as public information. It is deemed to be sensitive and confidential by the Purchasing Entity because it contains information that is exempt by statute, ordinance or administrative rule from access by the general public as public information.

Participating Addendum means a bilateral agreement executed by a Contractor and a Participating Entity incorporating this Master Agreement and any other additional Participating Entity specific language or other requirements, e.g. ordering procedures

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specific to the Participating Entity, other terms and conditions.

Participating Entity means a state, or other legal entity, properly authorized to enter into a Participating Addendum.

Participating State means a state, the District of Columbia, or one of the territories of the United States that is listed in the Request for Proposal as intending to participate. Upon execution of the Participating Addendum, a Participating State becomes a Participating Entity.

Personal Data means data alone or in combination that includes information relating to an individual that identifies the individual by name, identifying number, mark or description can be readily associated with a particular individual and which is not a public record. Personal Information may include the following personally identifiable information (PII): government-issued identification numbers (e.g., Social Security, driver's license, passport); financial account information, including account number, credit or debit card numbers; or Protected Health Information (PHI) relating to a person.

Platform as a Service (PaaS) as used in this Master Agreement is defined as the capability provided to the consumer to deploy onto the cloud infrastructure consumer-created or -acquired applications created using programming languages and tools supported by the provider. This capability does not necessarily preclude the use of compatible programming languages, libraries, services, and tools from other sources. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly application hosting environment configurations.

Product means any deliverable under this Master Agreement, including Services, software, and any incidental tangible goods.

Protected Health Information (PHI) means individually identifiable health information transmitted by electronic media, maintained in electronic media, or transmitted or maintained in any other form or medium. PHI excludes education records covered by the Family Educational Rights and Privacy Act (FERPA), as amended, 20 U.S.C. 1232g, records described at 20 U.S.C. 1232g(a)(4)(B)(iv) and employment records held by a covered entity in its role as employer. PHI may also include information that is a subset of health information, including demographic information collected from an individual, and (1) is created or received by a health care provider, health plan, employer or health care clearinghouse; and (2) relates to the past, present or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present or future payment for the provision of health care to an individual; and (a) that identifies the individual; or (b) with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

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Purchasing Entity means a state, city, county, district, other political subdivision of a State, and a nonprofit organization under the laws of some states if authorized by a Participating Addendum, who issues a Purchase Order against the Master Agreement and becomes financially committed to the purchase.

Services mean any of the specifications described in the Scope of Services that are supplied or created by the Contractor pursuant to this Master Agreement.

Security Incident means the possible or actual unauthorized access to a Purchasing Entity's Non-Public Data and Personal Data the Contractor believes could reasonably result in the use, disclosure or theft of a Purchasing Entity's Non-Public Data within the possession or control of the Contractor. A Security Incident also includes a major security breach to the Contractor's system, regardless if Contractor is aware of unauthorized access to a Purchasing Entity's Non-Public Data. A Security Incident may or may not turn into a Data Breach.

Service Level Agreement (SLA) means a written agreement between both the Purchasing Entity and the Contractor that is subject to the terms and conditions in this Master Agreement and relevant Participating Addendum unless otherwise expressly agreed in writing between the Purchasing Entity and the Contractor. SLAs should include: (1) the technical service level performance promises, (i.e. metrics for performance and intervals for measure), (2) description of service quality, (3) identification of roles and responsibilities, (4) remedies, such as credits, and (5) an explanation of how remedies or credits are calculated and issued.

Software as a Service (SaaS) as used in this Master Agreement is defined as the capability provided to the consumer to use the Contractor's applications running on a Contractor's infrastructure (commonly referred to as 'cloud infrastructure'). The applications are accessible from various client devices through a thin client interface such as a Web browser (e.g., Web-based email), or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.

Solicitation means the documents used by the State of Utah, as the Lead State, to obtain Contractor's Proposal.

Statement of Work means a written statement in a solicitation document or contract that describes the Purchasing Entity's service needs and expectations.

6. Discount Guarantee Period: All discounts must be guaranteed for the entire term of the Master Agreement. Participating Entities and Purchasing Entities shall receive the immediate benefit of price or rate reduction of the services provided under this Master Agreement. A price or rate reduction will apply automatically to the Master Agreement

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and an amendment is not necessary.

8. Confidentiality, Non-Disclosure, and Injunctive Relief

a. Confidentiality. Contractor acknowledges that it and its employees or agents may, in the course of providing a Product under this Master Agreement, be exposed to or acquire information that is confidential to Purchasing Entity's or Purchasing Entity's clients. Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated in the same manner as the Confidential Information. Confidential Information does not include information that (1) is or becomes (other than by disclosure by Contractor) publicly known; (2) is furnished by Purchasing Entity to others without restrictions similar to those imposed by this Master Agreement; (3) is rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Master Agreement; (4) is obtained from a source other than Purchasing Entity without the obligation of confidentiality, (5) is disclosed with the written consent of Purchasing Entity or; (6) is independently developed by employees, agents or subcontractors of Contractor who can be shown to have had no access to the Confidential Information.

b. Non-Disclosure. Contractor shall hold Confidential Information in confidence, using at least the industry standard of confidentiality, and shall not copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than what is necessary to the performance of Orders placed under this Master Agreement. Contractor shall advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use commercially reasonable efforts to assist Purchasing Entity in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limiting the generality of the foregoing, Contractor shall advise Purchasing Entity, applicable Participating Entity, and the Lead State immediately if Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Master Agreement, and Contractor shall at its expense cooperate with Purchasing Entity in seeking injunctive or other equitable relief in the name of Purchasing Entity or Contractor against any such person. Except as directed by Purchasing Entity, Contractor will not at any time during or after the term of this Master Agreement disclose, directly or indirectly, any Confidential Information to any person, except in accordance with this Master Agreement, and that upon termination of this Master Agreement or at Purchasing Entity's request, Contractor shall turn over to Purchasing Entity all documents, papers, and other matter in Contractor's possession that embody Confidential Information. Notwithstanding the foregoing, Contractor may keep one copy of such Confidential Information necessary for quality assurance, audits and evidence of the performance of this Master Agreement.

c. Injunctive Relief. Contractor acknowledges that breach of this section, including disclosure of any Confidential Information, will cause irreparable injury to Purchasing

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Entity that is inadequately compensable in damages. Accordingly, Purchasing Entity may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of Purchasing Entity and are reasonable in scope and content.

d. Purchasing Entity Law. These provisions shall be applicable only to extent they are not in conflict with the applicable public disclosure laws of any Purchasing Entity.

9. Right to Publish: Throughout the duration of this Master Agreement, Contractor must secure prior approval from the Lead State or Participating Entity for the release of any information that pertains to the potential work or activities covered by the Master Agreement, including but not limited to reference to or use of the Lead State or a Participating Entity's name, Great Seal of the State, Coat of Arms, any Agency or other subunits of the State government, or any State official or employee, for commercial promotion which is strictly prohibited. News releases or release of broadcast e-mails pertaining to this Master Agreement or Participating Addendum shall not be made without prior written approval of the Lead State or a Participating Entity.

The Contractor shall not make any representations of NASPO ValuePoint's opinion or position as to the quality or effectiveness of the services that are the subject of this Master Agreement without prior written consent. Failure to adhere to this requirement may result in termination of the Master Agreement for cause.

11. Changes in Contractor Representation: The Contractor must notify the Lead State of changes in the Contractor's key administrative personnel, in writing within 10 calendar days of the change. The Lead State reserves the right to approve changes in key personnel, as identified in the Contractor's proposal. The Contractor agrees to propose replacement key personnel having substantially equal or better education, training, and experience as was possessed by the key person proposed and evaluated in the Contractor's proposal.

13. Indemnification and Limitation of Liability

a. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers, agents, and employees as well as any person or entity for which they may be liable, from and against claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, bodily injury, or damage to real or tangible property arising directly or indirectly from the negligent or wrongful act(s), error(s), or omission(s) of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to the performance under the Master Agreement.

b. Indemnification – Intellectual Property. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers, agents, and employees as well as any

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person or entity for which they may be liable ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use, infringes Intellectual Property rights ("Intellectual Property Claim") of another person or entity.

- (1) The Contractor's obligations under this section shall not extend to:
 - a. Any use of the Services provided hereunder not contemplated in the product documentation.
 - b. Any use of the Services provided hereunder in combination with other products not contemplated hereunder or in the documentation, any use of modification of the Services provided hereunder except as permitted by this Agreement.

(2) The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor and then only to the extent of the prejudice or expenses. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of it. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible. The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of it and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim. Unless otherwise agreed in writing, this section is not subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

- b. Except as otherwise set forth in the Indemnification Paragraphs above, the limit of liability shall be as follows:
 - i. Contractor's liability for any claim, loss or liability arising out of, or connected with the Services provided, and whether based upon default, or other liability such as breach of contract, warranty, negligence, misrepresentation or otherwise, shall in no case exceed direct damages in: (i) an amount equal to two (2) times the charges specified in the Purchase Order for the Services, or parts thereof forming the basis of the Purchasing Entity's claim, (said amount not to exceed a total of twelve (12) months charges payable under the applicable

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- Purchase Order) or (ii) two million dollars (\$2,000,000), whichever is greater.
- ii. The Purchasing Entity may retain such monies from any amount due Contractor as may be necessary to satisfy any claim for damages, costs and the like asserted against the Purchasing Entity unless Contractor at the time of the presentation of claim shall demonstrate to the Purchasing Entity's satisfaction that sufficient monies are set aside by the Contractor in the form of a bond or through insurance coverage to cover associated damages and other costs.
- iii. Notwithstanding the above, neither the Contractor nor the Purchasing Entity shall be liable for any consequential, indirect or special damages of any kind which may result directly or indirectly from such performance, including, without limitation, damages resulting from loss of use or loss of profit by the Purchasing Entity, the Contractor, or by others.
- iv. The limitations of liability in Section 43 will not apply to claims for bodily injury or death as set forth in Section 13, and Section 30 when made applicable under a specific purchase order.

16. Insurance

a. Unless otherwise agreed in a Participating Addendum, Contractor shall, during the term of this Master Agreement, maintain in full force and effect, the insurance described in this section. Contractor shall acquire such insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state and having a rating of A-, Class VII or better, in the most recently published edition of Best's Reports. Failure to buy and maintain the required insurance may result in this Master Agreement's termination or, at a Participating Entity's option, result in termination of its Participating Addendum.

b. Coverage shall be written on an occurrence basis. The minimum acceptable limits shall be as indicated below, with no deductible for each of the following categories:

(1) Commercial General Liability covering premises operations, independent contractors, products and completed operations, blanket contractual liability, personal injury (including death), advertising liability, and property damage, with a limit of not less than \$1 million per occurrence/\$3 million general aggregate;

(2) CLOUD MINIMUM INSURANCE COVERAGE:

Level of Risk	Data Breach and Privacy/Cyber Liability including Technology Errors and Omissions Minimum Insurance Coverage	Crime Insurance Minimum Insurance Coverage
Low	\$2,000,000	\$2,000,000

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Moderate	\$5,000,000	\$5,000,000
High	\$10,000,000	\$10,000,000

(3) Contractor must comply with any applicable State Workers Compensation or Employers Liability Insurance requirements.

(4) Professional Liability. As applicable, Professional Liability Insurance Policy in the minimum amount of \$1,000,000 per occurrence and \$1,000,000 in the aggregate, written on an occurrence form that provides coverage for its work undertaken pursuant to each Participating Addendum.

c. Contractor shall pay premiums on all insurance policies. Such policies shall also reference this Master Agreement and shall have a condition that they not be revoked by the insurer until thirty (30) calendar days after notice of intended revocation thereof shall have been given to Purchasing Entity and Participating Entity by the Contractor.

d. Prior to commencement of performance, Contractor shall provide to the Lead State a written endorsement to the Contractor's general liability insurance policy or other documentary evidence acceptable to the Lead State that (1) names the Participating States identified in the Request for Proposal as additional insureds, (2) provides that no material alteration, cancellation, non-renewal, or expiration of the coverage contained in such policy shall have effect unless the named Participating State has been given at least thirty (30) days prior written notice, and (3) provides that the Contractor's liability insurance policy shall be primary, with any liability insurance of any Participating State as secondary and noncontributory. Unless otherwise agreed in any Participating Addendum, the Participating Entity's rights and Contractor's obligations are the same as those specified in the first sentence of this subsection. Before performance of any Purchase Order issued after execution of a Participating Addendum authorizing it, the Contractor shall provide to a Purchasing Entity or Participating Entity who requests it the same information described in this subsection.

e. Contractor shall furnish to the Lead State, Participating Entity, and, on request, the Purchasing Entity copies of certificates of all required insurance within thirty (30) calendar days of the execution of this Master Agreement, the execution of a Participating Addendum, or the Purchase Order's effective date and prior to performing any work. The insurance certificate shall provide the following information: the name and address of the insured; name, address, telephone number and signature of the authorized agent; name of the insurance company (authorized to operate in all states); a description of coverage in detailed standard terminology (including policy period, policy number, limits of liability, exclusions and endorsements); and an acknowledgment of the requirement for notice of cancellation. Copies of renewal certificates of all required insurance shall be furnished within thirty (30) days after any renewal date. These certificates of insurance must expressly indicate compliance with each and every insurance requirement specified in this section. Failure to provide evidence of coverage

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may, at sole option of the Lead State, or any Participating Entity, result in this Master Agreement's termination or the termination of any Participating Addendum.

f. Coverage and limits shall not limit Contractor's liability and obligations under this Master Agreement, any Participating Addendum, or any Purchase Order.

17. Laws and Regulations: Any and all Services offered and furnished shall comply fully with all applicable Federal and State laws and regulations.

The federal and state laws, regulations, policies, standards, and guidelines that Contractors doing business with the Participating Entities must be aware of, include, but not limited to: Criminal Justice Information Services (CJIS) Security Policy; Federal Educational Rights and Privacy Act (FERPA); Federal Information Security Management Act (FISMA); National Institute of Technology Standards; Gramm-Leach-Bliley Act (GLB) Act; Health Insurance Portability and Accountability Act (HIPAA); Health Information Technology for Economic and Clinical Health Act (HITECH); IRS Publication 1075; Payment Card Industry Data Security Standard (PCI DSS); Sarbanes-Oxley Act (SOX); Electronic Communications Privacy Act, Stored Communications Act and the PATRIOT Act. The list is intentionally United States-centric, and is not intended to be all-inclusive. Further, since laws, regulations, requirements and industry guidelines change, consulting definitive sources to assure a clear understanding of compliance requirements is critical. Many State Entities have additional program compliance requirements that must be considered in addressing compliance. (e.g., DMV Privacy Act, Public Service Law, etc.).

20. Participants and Scope

a. Contractor may not deliver Services under this Master Agreement until a Participating Addendum acceptable to the Participating Entity and Contractor is executed. The NASPO ValuePoint Master Agreement Terms and Conditions are applicable to any Order by a Participating Entity (and other Purchasing Entities covered by their Participating Addendum), except to the extent altered, modified, supplemented or amended by a Participating Addendum. By way of illustration and not limitation, this authority may apply to unique delivery and invoicing requirements, confidentiality requirements, defaults on Orders, governing law and venue relating to Orders by a Participating Entity, indemnification, and insurance requirements. Statutory or constitutional requirements relating to availability of funds may require specific language in some Participating Addenda in order to comply with applicable law. The expectation is that these alterations, modifications, supplements, or amendments will be addressed in the Participating Addendum or, with the consent of the Purchasing Entity and Contractor, may be included in the ordering document (e.g. purchase order or contract) used by the Purchasing Entity to place the Order.

b. Subject to subsection 20c and a Participating Entity's Participating Addendum, the use of specific NASPO ValuePoint cooperative Master Agreements by state agencies, political subdivisions and other Participating Entities (including cooperatives) authorized

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by individual state's statutes to use state contracts is subject to the approval of the respective State Chief Procurement Official.

c. Unless otherwise stipulated in a Participating Entity's Participating Addendum, specific services accessed through the NASPO ValuePoint cooperative Master Agreements for Cloud Services by state executive branch agencies, as required by a Participating Entity's statutes, are subject to the authority and approval of the Participating Entity's Chief Information Officer's Office³.

d. Obligations under this Master Agreement are limited to those Participating Entities who have signed a Participating Addendum and Purchasing Entities within the scope of those Participating Addenda. Financial obligations of Participating States are limited to the orders placed by the departments or other state agencies and institutions having available funds. Participating States incur no financial obligations on behalf of political subdivisions.

e. NASPO ValuePoint is not a party to the Master Agreement. It is a nonprofit cooperative purchasing organization assisting states in administering the NASPO ValuePoint cooperative purchasing program for state government departments, institutions, agencies and political subdivisions (e.g., colleges, school districts, counties, cities, etc.) for all 50 states, the District of Columbia and the territories of the United States.

f. Participating Addenda shall not be construed to amend the terms of this Master Agreement between the Lead State and Contractor.

g. Participating Entities who are not states may under some circumstances sign their own Participating Addendum, subject to the approval of participation by the Chief Procurement Official of the state where the Participating Entity is located. Coordinate requests for such participation through NASPO ValuePoint. Any permission to participate through execution of a Participating Addendum is not a determination that procurement authority exists in the Participating Entity; they must ensure that they have the requisite procurement authority to execute a Participating Addendum.

h. Resale. Subject to any explicit permission in a Participating Addendum, Purchasing Entities may not resell goods, software, or Services obtained under this Master Agreement. This limitation does not prohibit: payments by employees of a Purchasing Entity as explicitly permitted under this agreement; sales of goods to the general public as surplus property; and fees associated with inventory transactions with other governmental or nonprofit entities under cooperative agreements and consistent with a Purchasing Entity's laws and regulations. Any sale or transfer permitted by this

³ Chief Information Officer means the individual designated by the Governor with Executive Branch, enterprise-wide responsibility for the leadership and management of information technology resources of a state.

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subsection must be consistent with license rights granted for use of intellectual property.

22. Data Access Controls: Contractor will provide access to Purchasing Entity's Data only to those Contractor employees, contractors and subcontractors ("Contractor Staff") who need to access the Data to fulfill Contractor's obligations under this Agreement. Contractor shall not access a Purchasing Entity's user accounts or Data, except on the course of data center operations, response to service or technical issues, as required by the express terms of this Master Agreement, or at a Purchasing Entity's written request.

Contractor may not share a Purchasing Entity's Data with its parent corporation, other affiliates, or any other third party without the Purchasing Entity's express written consent.

Contractor will ensure that, prior to being granted access to the Data, Contractor Staff who perform work under this Agreement have successfully completed annual instruction of a nature sufficient to enable them to effectively comply with all Data protection provisions of this Agreement; and possess all qualifications appropriate to the nature of the employees' duties and the sensitivity of the Data they will be handling.

23. Operations Management: Contractor shall maintain the administrative, physical, technical, and procedural infrastructure associated with the provision of the Product in a manner that is, at all times during the term of this Master Agreement, at a level equal to or more stringent than those specified in the Solicitation. Contractor must maintain any certifications required under the Solicitation.

24. Public Information: This Master Agreement and all related documents are subject to disclosure pursuant to the Purchasing Entity's public information laws.

26. Records Administration and Audit.

a. The Contractor shall maintain books, records, documents, and other evidence pertaining to this Master Agreement and orders placed by Purchasing Entities under it to the extent and in such detail as shall adequately reflect performance and administration of payments and fees. Contractor shall permit the Lead State, a Participating Entity, a Purchasing Entity, the federal government (including its grant awarding entities and the U.S. Comptroller General), and any other duly authorized agent of a governmental agency, to audit, inspect, examine, copy and/or transcribe Contractor's books, documents, papers and records directly pertinent to this Master Agreement or orders placed by a Purchasing Entity under it for the purpose of making audits, examinations, excerpts, and transcriptions. This right shall survive for a period of six (6) years following termination of this Agreement or final payment for any order placed by a Purchasing Entity against this Agreement, whichever is later, to assure compliance with the terms hereof or to evaluate performance hereunder.

b. Without limiting any other remedy available to any governmental entity, the

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Contractor shall reimburse the applicable Lead State, Participating Entity, or Purchasing Entity for any overpayments inconsistent with the terms of the Master Agreement or orders or underpayment of fees found as a result of the examination of the Contractor's records.

c. The rights and obligations herein exist in addition to any quality assurance obligation in the Master Agreement requiring the Contractor to self-audit contract obligations and that permits the Lead State to review compliance with those obligations.

d. The Contractor shall allow the Purchasing Entity to audit conformance to the Master Agreement and applicable Participating Addendum terms. The purchasing entity may perform this audit or contract with a third party at its discretion and at the purchasing entity's expense.

27. Administrative Fees: The Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than 60 days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee shall be submitted quarterly and is based on sales of the Services. The NASPO ValuePoint Administrative Fee is not negotiable. This fee is to be included as part of the pricing submitted with proposal.

Additionally, some states may require an additional administrative fee be paid directly to the state on purchases made by Purchasing Entities within that state. For all such requests, the fee level, payment method and schedule for such reports and payments will be incorporated into the Participating Addendum that is made a part of the Master Agreement. The Contractor may adjust the Master Agreement pricing accordingly for purchases made by Purchasing Entities within the jurisdiction of the state. All such agreements shall not affect the NASPO ValuePoint Administrative Fee percentage or the prices paid by the Purchasing Entities outside the jurisdiction of the state requesting the additional fee. The NASPO ValuePoint Administrative Fee shall be based on the gross amount of all sales at the adjusted prices (if any) in Participating Addenda.

28. System Failure or Damage: In the event of system failure or damage caused by Contractor or its Services, the Contractor agrees to use its best efforts to restore or assist in restoring the system to operational capacity.

29. Title to Product: If access to the Product requires an application program interface (API), Contractor shall convey to Purchasing Entity an irrevocable and perpetual license to use the API.

30. Data Privacy: When required by a specific purchase order issued under this Agreement or a Participating Addendum and accepted by the Contractor, the Contractor must comply with all applicable laws related to data privacy and security, including IRS Pub 1075. Prior to entering into a SLA with a Purchasing Entity, the Contractor and

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Purchasing Entity must cooperate and hold a meeting to determine the Data Categorization to determine whether the Contractor will hold, store, or process High Risk Data, Moderate Risk Data and Low Risk Data. The Contractor must document the Data Categorization in the SLA or Statement of Work.

31. Warranty: At a minimum the Contractor must warrant the following:

- a. Contractor has acquired any and all rights, grants, assignments, conveyances, licenses, permissions, and authorization for the Contractor to provide the Services described in this Master Agreement.
- b. Contractor will perform materially as described in this Master Agreement, SLA, Statement of Work, including any performance representations contained in the Contractor's response to the Solicitation by the Lead State.
- c. Contractor represents and warrants that the representations contained in its response to the Solicitation by the Lead State.
- d. The Contractor will not interfere with a Purchasing Entity's access to and use of the Services it acquires from this Master Agreement.
- e. The Services provided by the Contractor are compatible with and will operate successfully with any environment (including web browser and operating system) specified by the Contractor in its response to the Solicitation by the Lead State.
- f. The Contractor warrants that the Products it provides under this Master Agreement are free of malware. The Contractor must use industry-leading technology to detect and remove worms, Trojans, rootkits, rogues, dialers, spyware, etc.

32. Transition Assistance:

- a. The Contractor shall reasonably cooperate with other parties in connection with all Services to be delivered under this Master Agreement, including without limitation any successor service provider to whom a Purchasing Entity's Data is transferred in connection with the termination or expiration of this Master Agreement. The Contractor shall assist a Purchasing Entity in exporting and extracting a Purchasing Entity's Data, in a format usable without the use of the Services and as agreed by a Purchasing Entity, at no additional cost to the Purchasing Entity. Any transition services requested by a Purchasing Entity involving additional knowledge transfer and support may be subject to a separate transition Statement of Work.
- b. A Purchasing Entity and the Contractor shall, when reasonable, create a Transition Plan Document identifying the transition services to be provided and including a Statement of Work if applicable.

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c. The Contractor must maintain the confidentiality and security of a Purchasing Entity's Data during the transition services and thereafter as required by the Purchasing Entity.

35. Debarment : The Contractor certifies, to the best of its knowledge, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (contract) by any governmental department or agency. This certification represents a recurring certification made at the time any Order is placed under this Master Agreement. If the Contractor cannot certify this statement, attach a written explanation for review by the Lead State.

37. Governing Law and Venue

a. The procurement, evaluation, and award of the Master Agreement shall be governed by and construed in accordance with the laws of the Lead State sponsoring and administering the procurement. The construction and effect of the Master Agreement after award shall be governed by the law of the state serving as Lead State (in most cases also the Lead State). The construction and effect of any Participating Addendum or Order against the Master Agreement shall be governed by and construed in accordance with the laws of the Participating Entity's or Purchasing Entity's State.

b. Unless otherwise specified in the RFP, the venue for any protest, claim, dispute or action relating to the procurement, evaluation, and award is in the Lead State. Venue for any claim, dispute or action concerning the terms of the Master Agreement shall be in the state serving as Lead State. Venue for any claim, dispute, or action concerning any Order placed against the Master Agreement or the effect of a Participating Addendum shall be in the Purchasing Entity's State.

c. If a claim is brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United States District Court for (in decreasing order of priority): the Lead State for claims relating to the procurement, evaluation, award, or contract performance or administration if the Lead State is a party; the Participating State if a named party; the Participating Entity state if a named party; or the Purchasing Entity state if a named party.

d. This section is also not a waiver by the Participating State of any form of immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

40. Contract Provisions for Orders Utilizing Federal Funds: Pursuant to Appendix II to 2 Code of Federal Regulations (CFR) Part 200, Contract Provisions for Non-Federal Entity Contracts Under Federal Awards, Orders funded with federal funds may have

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additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. These federal requirements may be proposed by Participating Entities in Participating Addenda and Purchasing Entities for incorporation in Orders placed under this master agreement.

42. NASPO ValuePoint Summary and Detailed Usage Reports: In addition to other reports that may be required by this solicitation, the Contractor shall provide the following NASPO ValuePoint reports.

a. **Summary Sales Data.** The Contractor shall submit quarterly sales reports directly to NASPO ValuePoint using the NASPO ValuePoint Quarterly Sales/Administrative Fee Reporting Tool found at <http://www.naspo.org/WNCPO/Calculator.aspx>. Any/all sales made under the contract shall be reported as cumulative totals by state. Even if Contractor experiences zero sales during a calendar quarter, a report is still required. Reports shall be due no later than 30 day following the end of the calendar quarter (as specified in the reporting tool).

b. **Detailed Sales Data.** Contractor shall also report detailed sales data by: (1) state; (2) entity/customer type, e.g. local government, higher education, K12, non-profit; (3) Purchasing Entity name; (4) Purchasing Entity bill-to and ship-to locations; (4) Purchasing Entity and Contractor Purchase Order identifier/number(s); (5) Purchase Order Type (e.g. sales order, credit, return, upgrade, determined by industry practices); (6) Purchase Order date; (7) Ship Date; (8) and line item description, including product number if used. The report shall be submitted in any form required by the solicitation. Reports are due on a quarterly basis and must be received by the Lead State and NASPO ValuePoint Cooperative Development Team no later than thirty (30) days after the end of the reporting period. Reports shall be delivered to the Lead State and to the NASPO ValuePoint Cooperative Development Team electronically through a designated portal, email, CD-Rom, flash drive or other method as determined by the Lead State and NASPO ValuePoint. Detailed sales data reports shall include sales information for all sales under Participating Addenda executed under this Master Agreement. The format for the detailed sales data report is in shown in Attachment F.

c. Reportable sales for the summary sales data report and detailed sales data report includes sales to employees for personal use where authorized by the solicitation and the Participating Addendum. Report data for employees should be limited to ONLY the state and entity they are participating under the authority of (state and agency, city, county, school district, etc.) and the amount of sales. No personal identification numbers, e.g. names, addresses, social security numbers or any other numerical identifier, may be submitted with any report.

d. Contractor shall provide the NASPO ValuePoint Cooperative Development Coordinator with an executive summary each quarter that includes, at a minimum, a list

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of states with an active Participating Addendum, states that Contractor is in negotiations with and any PA roll out or implementation activities and issues. NASPO ValuePoint Cooperative Development Coordinator and Contractor will determine the format and content of the executive summary. The executive summary is due 30 days after the conclusion of each calendar quarter.

e. Timely submission of these reports is a material requirement of the Master Agreement. The recipient of the reports shall have exclusive ownership of the media containing the reports. The Lead State and NASPO ValuePoint shall have a perpetual, irrevocable, non-exclusive, royalty free, transferable right to display, modify, copy, and otherwise use reports, data and information provided under this section.

f. If requested by a Participating Entity, the Contractor must provide detailed sales data within the Participating State.

43. Entire Agreement: This Master Agreement, along with any attachment, contains the entire understanding of the parties hereto with respect to the Master Agreement unless a term is modified in a Participating Addendum with a Participating Entity. No click-through, or other end user terms and conditions or agreements required by the Contractor ("Additional Terms") provided with any Services hereunder shall be binding on Participating Entities or Purchasing Entities, even if use of such Services requires an affirmative "acceptance" of those Additional Terms before access is permitted.

Exhibit 1 to the Master Agreement: Software-as-a-Service

- 1. Data Ownership:** The Purchasing Entity will own all right, title and interest in its data that is related to the Services provided by this Master Agreement. The Contractor shall not access Purchasing Entity user accounts or Purchasing Entity data, except (1) in the course of data center operations, (2) in response to service or technical issues, (3) as required by the express terms of this Master Agreement, Participating Addendum, SLA, and/or other contract documents, or (4) at the Purchasing Entity's written request.

Contractor shall not collect, access, or use user-specific Purchasing Entity Data except as strictly necessary to provide Service to the Purchasing Entity. No information regarding a Purchasing Entity's use of the Service may be disclosed, provided, rented or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. This obligation shall survive and extend beyond the term of this Master Agreement.

- 2. Data Protection:** Protection of personal privacy and data shall be an integral part of the business activities of the Contractor to ensure there is no inappropriate or unauthorized use of Purchasing Entity information at any time. To this end, the Contractor shall safeguard the confidentiality, integrity and availability of Purchasing Entity information and comply with the following conditions:
 - a. The Contractor shall implement and maintain appropriate administrative, technical and organizational security measures to safeguard against unauthorized access, disclosure or theft of Personal Data and Non-Public Data. Such security measures shall be in accordance with recognized industry practice and not less stringent than the measures the Contractor applies to its own Personal Data and Non-Public Data of similar kind.
 - b. All data obtained by the Contractor in the performance of the Master Agreement shall become and remain the property of the Purchasing Entity.
 - c. All Personal Data shall be encrypted at rest and in transit with controlled access. Unless otherwise stipulated, the Contractor is responsible for encryption of the Personal Data. Any stipulation of responsibilities will identify specific roles and responsibilities and shall be included in the service level agreement (SLA), or otherwise made a part of the Master Agreement.
 - d. Unless otherwise stipulated, the Contractor shall encrypt all Non-Public Data at rest and in transit. The Purchasing Entity shall identify data it deems as Non-Public Data to the Contractor. The level of protection and encryption for all Non-Public Data shall be identified in the SLA.
 - e. At no time shall any data or processes — that either belong to or are intended for the use of a Purchasing Entity or its officers, agents or employees — be copied, disclosed or retained by the Contractor or any party related to the Contractor for subsequent use in any transaction that does not include the Purchasing Entity.


- f. The Contractor shall not use any information collected in connection with the Services issued from this Master Agreement for any purpose other than fulfilling the Services.
3. **Data Location:** The Contractor shall provide its services to the Purchasing Entity and its end users solely from data centers in the U.S. Storage of Purchasing Entity data at rest shall be located solely in data centers in the U.S. The Contractor shall not allow its personnel or contractors to store Purchasing Entity data on portable devices, including personal computers, except for devices that are used and kept only at its U.S. data centers. The Contractor shall permit its personnel and contractors to access Purchasing Entity data remotely only as required to provide technical support. The Contractor may provide technical user support on a 24/7 basis using a Follow the Sun model, unless otherwise prohibited in a Participating Addendum.
4. **Security Incident or Data Breach Notification:**

a. **Incident Response:** Contractor may need to communicate with outside parties regarding a security incident, which may include contacting law enforcement, fielding media inquiries and seeking external expertise as mutually agreed upon, defined by law or contained in the contract. Discussing security incidents with the Purchasing Entity should be handled on an urgent as needed basis, as part of Contractor's communication and mitigation processes as mutually agreed upon, defined by law or contained in the Master Agreement.

b. **Security Incident Reporting Requirements:** The Contractor shall report a security incident to the Purchasing Entity identified contact immediately as soon as possible or promptly without out reasonable delay, or as defined in the SLA.

c. **Breach Reporting Requirements:** If the Contractor has actual knowledge of a confirmed data breach that affects the security of any purchasing entity's content that is subject to applicable data breach notification law, the Contractor shall (1) as soon as possible or promptly without out reasonable delay notify the Purchasing Entity, unless shorter time is required by applicable law, and (2) take commercially reasonable measures to address the data breach in a timely manner.

5. **Personal Data Breach Responsibilities:** This section only applies when a Data Breach occurs with respect to Personal Data within the possession or control of the Contractor.

 The Contractor, unless stipulated otherwise, shall immediately notify the appropriate Purchasing Entity identified contact by telephone in accordance with the agreed upon security plan or security procedures if it reasonably believes there has been a security incident.

b. The Contractor, unless stipulated otherwise, shall promptly notify the appropriate Purchasing Entity identified contact within 48 hours or sooner by telephone, unless shorter time is required by applicable law, if it has confirmed that there is, or reasonably believes that there has been a Data Breach. The Contractor shall (1) cooperate with the Purchasing Entity as reasonably requested by the Purchasing Entity to investigate and resolve the Data Breach, (2) promptly implement necessary remedial measures, if necessary, and (3)

document responsive actions taken related to the Data Breach, including any post-incident review of events and actions taken to make changes in business practices in providing the services, if necessary.

- 6. Notification of Legal Requests:** If legally permissible, the Contractor shall contact the Purchasing Entity upon receipt of any electronic discovery, litigation holds, discovery searches and expert testimonies related to the Purchasing Entity's data under the Master Agreement, or which in any way might reasonably require access to the data of the Purchasing Entity. The Contractor shall not respond to subpoenas, service of process and other legal requests related to the Purchasing Entity without first notifying and obtaining the approval of the Purchasing Entity, unless prohibited by law. .
- 7. Termination and Suspension of Service:**
- a. In the event of a termination of the Master Agreement or applicable Participating Addendum, the Contractor shall implement an orderly return of purchasing entity's data in a CSV or another mutually agreeable format at a time agreed to by the parties or allow the Purchasing Entity to extract it's data and the subsequent secure disposal of purchasing entity's data.
 - b. During any period of service suspension, the Contractor shall not take any action to intentionally erase or otherwise dispose of any of the Purchasing Entity's data.
 - c. In the event of termination of any services or agreement in entirety, the Contractor shall not take any action to intentionally erase purchasing entity's data for a period of:
 - 10 days after the effective date of termination, if the termination is in accordance with the contract period
 - 30 days after the effective date of termination, if the termination is for convenience
 - 60 days after the effective date of termination, if the termination is for cause
- After such period, the Contractor shall have no obligation to maintain or provide any purchasing entity's data and shall thereafter, unless legally prohibited, delete all purchasing entity's data in its systems or otherwise in its possession or under its control.
- d. The purchasing entity shall be entitled to any post termination assistance generally made available with respect to the services, unless a unique data retrieval arrangement has been established as part of an SLA.
 - e. Upon termination of the Services or the Agreement in its entirety, Contractor shall securely dispose of all Purchasing Entity's data in all of its forms, such as disk, CD/ DVD,

backup tape and paper, unless stipulated otherwise by the Purchasing Entity. Data shall be permanently deleted and shall not be recoverable, according to National Institute of Standards and Technology (NIST)-approved methods. Certificates of destruction shall be provided to the Purchasing Entity.

- 8. Background Checks:** Upon the request of the Purchasing Entity, the Contractor shall conduct criminal background checks and not utilize any staff, including subcontractors, to fulfill the obligations of the Master Agreement who have been convicted of any crime of dishonesty, including but not limited to criminal fraud, or otherwise convicted of any felony or misdemeanor offense for which incarceration for up to 1 year is an authorized penalty. The Contractor shall promote and maintain an awareness of the importance of securing the Purchasing Entity's information among the Contractor's employees and agents. If any of the stated personnel providing services under a Participating Addendum is not acceptable to the Purchasing Entity in its sole opinion as a result of the background or criminal history investigation, the Purchasing Entity, in its' sole option shall have the right to either (1) request immediate replacement of the person, or (2) immediately terminate the Participating Addendum and any related service agreement.
- 9. Access to Security Logs and Reports:** The Contractor shall provide reports on a schedule specified in the SLA to the Purchasing Entity in a format as specified in the SLA agreed to by both the Contractor and the Purchasing Entity. Reports shall include latency statistics, user access, user access IP address, user access history and security logs for all public jurisdiction files related to this Master Agreement and applicable Participating Addendum.
- 10. Contract Audit:** The Contractor shall allow the Purchasing Entity to audit conformance to the Master Agreement terms. The Purchasing Entity may perform this audit or contract with a third party at its discretion and at the Purchasing Entity's expense.
- 11. Data Center Audit:** The Contractor shall perform an independent audit of its data centers at least annually at its expense, and provide an unredacted version of the audit report upon request to a Purchasing Entity. The Contractor may remove its proprietary information from the unredacted version. A Service Organization Control (SOC) 2 audit report or approved equivalent sets the minimum level of a third-party audit.
- 12. Change Control and Advance Notice:** The Contractor shall give a minimum forty eight (48) hour advance notice (or as determined by a Purchasing Entity and included in the SLA) to the Purchasing Entity of any upgrades (e.g., major upgrades, minor upgrades, system changes) that may impact service availability and performance. A major upgrade is a replacement of hardware, software or firmware with a newer or better version in order to bring the system up to date or to improve its characteristics. It usually includes a new version number. Contractor will make updates and upgrades available to Purchasing Entity at no additional costs when Contractor makes such updates and upgrades generally available to its users.

No update, upgrade or other charge to the Service may decrease the Service's functionality, adversely affect Purchasing Entity's use of or access to the Service, or increase the cost of the Service to the Purchasing Entity.

Contractor will notify the Purchasing Entity at least sixty (60) days in advance prior to any major update or upgrade.

- 13. Security:** As requested by a Purchasing Entity, the Contractor shall disclose its non-proprietary system security plans (SSP) or security processes and technical limitations to the Purchasing Entity such that adequate protection and flexibility can be attained between the Purchasing Entity and the Contractor. For example: virus checking and port sniffing — the Purchasing Entity and the Contractor shall understand each other's roles and responsibilities.
- 14. Non-disclosure and Separation of Duties:** The Contractor shall enforce separation of job duties, require commercially reasonable non-disclosure agreements, and limit staff knowledge of Purchasing Entity data to that which is absolutely necessary to perform job duties.
- 15. Import and Export of Data:** The Purchasing Entity shall have the ability to import or export data in piecemeal or in entirety at its discretion without interference from the Contractor at any time during the term of Contractor's contract with the Purchasing Entity. This includes the ability for the Purchasing Entity to import or export data to/from other Contractors. Contractor shall specify if Purchasing Entity is required to provide its' own tools for this purpose, including the optional purchase of Contractors tools if Contractors applications are not able to provide this functionality directly.
- 16. Responsibilities and Uptime Guarantee:** The Contractor shall be responsible for the acquisition and operation of all hardware, software and network support related to the services being provided. The technical and professional activities required for establishing, managing and maintaining the environments are the responsibilities of the Contractor. The system shall be available 24/7/365 (with agreed-upon maintenance downtime), and provide service to customers as defined in the SLA.
- 17. Subcontractor Disclosure:** Contractor shall identify all of its strategic business partners related to services provided under this Master Agreement, including but not limited to all subcontractors or other entities or individuals who may be a party to a joint venture or similar agreement with the Contractor, and who shall be involved in any application development and/or operations.
- 18. Right to Remove Individuals:** The Purchasing Entity shall have the right at any time to require that the Contractor remove from interaction with Purchasing Entity any Contractor representative who the Purchasing Entity believes is detrimental to its working relationship with the Contractor. The Purchasing Entity shall provide the Contractor with notice of its determination, and the reasons it requests the removal. If the Purchasing Entity signifies that a potential security violation exists with respect to the request, the Contractor shall immediately

remove such individual. The Contractor shall not assign the person to any aspect of the Master Agreement or future work orders without the Purchasing Entity's consent.

- 19. Business Continuity and Disaster Recovery:** The Contractor shall provide a business continuity and disaster recovery plan upon request and ensure that the Purchasing Entity's recovery time objective (RTO) of XXX hours/days is met. (XXX hour/days shall be provided to Contractor by the Purchasing Entity.) Contractor must work with the Purchasing Entity to perform an annual Disaster Recovery test and take action to correct any issues detected during the test in a time frame mutually agreed between the Contractor and the Purchasing Entity.
- 20. Compliance with Accessibility Standards:** The Contractor shall comply with and adhere to Accessibility Standards of Section 508 Amendment to the Rehabilitation Act of 1973, or any other state laws or administrative regulations identified by the Participating Entity.
- 21. Web Services:** The Contractor shall use Web services exclusively to interface with the Purchasing Entity's data in near real time.
- 22. Encryption of Data at Rest:** The Contractor shall ensure hard drive encryption consistent with validated cryptography standards as referenced in FIPS 140-2, Security Requirements for Cryptographic Modules for all Personal Data, unless the Purchasing Entity approves in writing for the storage of Personal Data on a Contractor portable device in order to accomplish work as defined in the statement of work.
- 23. Subscription Terms:** Contractor grants to a Purchasing Entity a license to: (i) access and use the Service for its business purposes; (ii) for SaaS, use underlying software as embodied or used in the Service; and (iii) view, copy, upload and download (where applicable), and use Contractor's documentation.

No Contractor terms, including standard click through license or website terms or use of privacy policy, shall apply to Purchasing Entities unless such terms are included in this Master Agreement.

Exhibit 2 to the Master Agreement: Platform-as-a-Service

- 1. Data Ownership:** The Purchasing Entity will own all right, title and interest in its data that is related to the Services provided by this Master Agreement. The Contractor shall not access Purchasing Entity user accounts or Purchasing Entity data, except (1) in the course of data center operations, (2) in response to service or technical issues, (3) as required by the express terms of this Master Agreement, Participating Addendum, SLA, and/or other contract documents, or (4) at the Purchasing Entity's written request.

Contractor shall not collect, access, or use user-specific Purchasing Entity Data except as strictly necessary to provide Service to the Purchasing Entity. No information regarding a Purchasing Entity's use of the Service may be disclosed, provided, rented or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. This obligation shall survive and extend beyond the term of this Master Agreement.

- 2. Data Protection:** Protection of personal privacy and data shall be an integral part of the business activities of the Contractor to ensure there is no inappropriate or unauthorized use of Purchasing Entity information at any time. To this end, the Contractor shall safeguard the confidentiality, integrity and availability of Purchasing Entity information and comply with the following conditions:
 - a. The Contractor shall implement and maintain appropriate administrative, technical and organizational security measures to safeguard against unauthorized access, disclosure or theft of Personal Data and Non-Public Data. Such security measures shall be in accordance with recognized industry practice and not less stringent than the measures the Contractor applies to its own Personal Data and Non-Public Data of similar kind.
 - b. All data obtained by the Contractor in the performance of the Master Agreement shall become and remain the property of the Purchasing Entity.
 - c. All Personal Data shall be encrypted at rest and in transit with controlled access. Unless otherwise stipulated, the Contractor is responsible for encryption of the Personal Data. Any stipulation of responsibilities will identify specific roles and responsibilities and shall be included in the service level agreement (SLA), or otherwise made a part of the Master Agreement.
 - d. Unless otherwise stipulated, the Contractor shall encrypt all Non-Public Data at rest and in transit. The Purchasing Entity shall identify data it deems as Non-Public Data to the Contractor. The level of protection and encryption for all Non-Public Data shall be identified in the SLA.
 - e. At no time shall any data or processes — that either belong to or are intended for the use of a Purchasing Entity or its officers, agents or employees — be copied, disclosed or retained by the Contractor or any party related to the Contractor for subsequent use in any transaction that does not include the Purchasing Entity.

- f. The Contractor shall not use any information collected in connection with the Services issued from this Master Agreement for any purpose other than fulfilling the Services.
3. **Data Location:** The Contractor shall provide its services to the Purchasing Entity and its end users solely from data centers in the U.S. Storage of Purchasing Entity data at rest shall be located solely in data centers in the U.S. The Contractor shall not allow its personnel or contractors to store Purchasing Entity data on portable devices, including personal computers, except for devices that are used and kept only at its U.S. data centers. The Contractor shall permit its personnel and contractors to access Purchasing Entity data remotely only as required to provide technical support. The Contractor may provide technical user support on a 24/7 basis using a Follow the Sun model, unless otherwise prohibited in a Participating Addendum.
4. **Security Incident or Data Breach Notification:** The Contractor shall inform the Purchasing Entity of any security incident or data breach within the possession and control of the Contractor and related to the service provided under the Master Agreement, Participating Addendum, or SLA. Such notice shall include, to the best of Contractor's knowledge at that time, the persons affected, their identities, and the Confidential Information and Data disclosed, or shall include if this information is unknown.
- a. **Incident Response:** The Contractor may need to communicate with outside parties regarding a security incident, which may include contacting law enforcement, fielding media inquiries and seeking external expertise as mutually agreed upon, defined by law or contained in the Master Agreement, Participating Addendum, or SLA. Discussing security incidents with the Purchasing Entity should be handled on an urgent as-needed basis, as part of Contractor's communication and mitigation processes as mutually agreed, defined by law or contained in the Master Agreement, Participating Addendum, or SLA.
- b. **Security Incident Reporting Requirements:** Unless otherwise stipulated, the Contractor shall immediately report a security incident related to its service under the Master Agreement, Participating Addendum, or SLA to the appropriate Purchasing Entity.
- c. **Breach Reporting Requirements:** If the Contractor has actual knowledge of a confirmed data breach that affects the security of any Purchasing Entity data that is subject to applicable data breach notification law, the Contractor shall (1) promptly notify the appropriate Purchasing Entity within 48 hours or sooner, unless shorter time is required by applicable law, and (2) take commercially reasonable measures to address the data breach in a timely manner
5. **Breach Responsibilities:** This section only applies when a Data Breach occurs with respect to Personal Data within the possession or control of the Contractor.
- a. The Contractor, unless stipulated otherwise, shall immediately notify the appropriate Purchasing Entity identified contact by telephone in accordance with the agreed upon security plan or security procedures if it reasonably believes there has been a security incident.

b. The Contractor, unless stipulated otherwise, shall promptly notify the appropriate Purchasing Entity identified contact within 24 hours or sooner by telephone, unless shorter time is required by applicable law, if it has confirmed that there is, or reasonably believes that there has been a data breach. The Contractor shall (1) cooperate with the Purchasing Entity as reasonably requested by the Purchasing Entity to investigate and resolve the data breach, (2) promptly implement necessary remedial measures, if necessary, and (3) document responsive actions taken related to the data breach, including any post-incident review of events and actions taken to make changes in business practices in providing the services, if necessary.

6. Notification of Legal Requests: If legally permissible, the Contractor shall contact the Purchasing Entity upon receipt of any electronic discovery, litigation holds, discovery searches and expert testimonies related to the Purchasing Entity's data under the Master Agreement, or which in any way might reasonably require access to the data of the Purchasing Entity. The Contractor shall not respond to subpoenas, service of process and other legal requests related to the Purchasing Entity without first notifying and obtaining the approval of the Purchasing Entity, unless prohibited by law.

7. Termination and Suspension of Service:

- a. In the event of an early termination of the Master Agreement, Participating or SLA, Contractor shall allow for the Purchasing Entity to retrieve its digital content and provide for the subsequent secure disposal of the Purchasing Entity's digital content.
- b. During any period of service suspension, the Contractor shall not take any action to intentionally erase or otherwise dispose of any of the Purchasing Entity's data.
- c. In the event of early termination of any Services or agreement in entirety, the Contractor shall not take any action to intentionally erase any Purchasing Entity's data for a period of 1) 45 days after the effective date of termination, if the termination is for convenience; or 2) 60 days after the effective date of termination, if the termination is for cause. After such day period, the Contractor shall have no obligation to maintain or provide any Purchasing Entity data and shall thereafter, unless legally prohibited, delete all Purchasing Entity data in its systems or otherwise in its possession or under its control. In the event of either termination for cause, the Contractor will impose no fees for access and retrieval of digital content to the Purchasing Entity.
- d. The Purchasing Entity shall be entitled to any post termination assistance generally made available with respect to the services, unless a unique data retrieval arrangement has been established as part of an SLA.
- e. Upon termination of the Services or the Agreement in its entirety, Contractor shall securely dispose of all Purchasing Entity's data in all of its forms, such as disk, CD/ DVD, backup tape and paper, unless stipulated otherwise by the Purchasing Entity. Data shall be permanently deleted and shall not be recoverable, according to National Institute of

Standards and Technology (NIST)-approved methods. Certificates of destruction shall be provided to the Purchasing Entity.

8. Background Checks:

- a. *Upon the request of the Purchasing Entity, the Contractor shall conduct criminal background checks and not utilize any staff, including subcontractors, to fulfill the obligations of the Master Agreement who have been convicted of any crime of dishonesty, including but not limited to criminal fraud, or otherwise convicted of any felony or misdemeanor offense for which incarceration for up to 1 year is an authorized penalty. The Contractor shall promote and maintain an awareness of the importance of securing the Purchasing Entity's information among the Contractor's employees and agents.*
- b. *The Contractor and the Purchasing Entity recognize that security responsibilities are shared. The Contractor is responsible for providing a secure infrastructure. The Purchasing Entity is responsible for its secure guest operating system, firewalls and other logs captured within the guest operating system. Specific shared responsibilities are identified within the SLA.*
- c. *If any of the stated personnel providing services under a Participating Addendum is not acceptable to the Purchasing Entity in its sole opinion as a result of the background or criminal history investigation, the Purchasing Entity, in its' sole option shall have the right to either (1) request immediate replacement of the person, or (2) immediately terminate the Participating Addendum and any related service agreement.*

9. Access to Security Logs and Reports:

- a. *The Contractor shall provide reports on a schedule specified in the SLA to the Purchasing Entity in a format as specified in the SLA and agreed to by both the Contractor and the Purchasing Entity. Reports will include latency statistics, user access, user access IP address, user access history and security logs for all Purchasing Entity files related to the Master Agreement, Participating Addendum, or SLA.*
 - b. *The Contractor and the Purchasing Entity recognize that security responsibilities are shared. The Contractor is responsible for providing a secure infrastructure. The Purchasing Entity is responsible for its secure guest operating system, firewalls and other logs captured within the guest operating system. Specific shared responsibilities are identified within the SLA.*
- 10. Contract Audit:** *The Contractor shall allow the Purchasing Entity to audit conformance to the Master Agreement terms. The Purchasing Entity may perform this audit or contract with a third party at its discretion and at the Purchasing Entity's expense.*
- 11. Data Center Audit:** *The Contractor shall perform an independent audit of its data centers at least annually at its expense, and provide an unredacted version of the audit report upon*

request to a Purchasing Entity. The Contractor may remove its proprietary information from the unredacted version. A Service Organization Control (SOC) 2 audit report or approved equivalent sets the minimum level of a third-party audit.

- 12. Change Control and Advance Notice:** The Contractor shall give a minimum forty eight (48) hour advance notice (or as determined by a Purchasing Entity and included in the SLA) to the Purchasing Entity of any upgrades (e.g., major upgrades, minor upgrades, system changes) that may impact service availability and performance. A major upgrade is a replacement of hardware, software or firmware with a newer or better version in order to bring the system up to date or to improve its characteristics. It usually includes a new version number.

Contractor will make updates and upgrades available to Purchasing Entity at no additional costs when Contractor makes such updates and upgrades generally available to its users.

No update, upgrade or other charge to the Service may decrease the Service's functionality, adversely affect Purchasing Entity's use of or access to the Service, or increase the cost of the Service to the Purchasing Entity.

Contractor will notify the Purchasing Entity at least sixty (60) days in advance prior to any major update or upgrade.

- 13. Security:** As requested by a Purchasing Entity, the Contractor shall disclose its non-proprietary system security plans (SSP) or security processes and technical limitations to the Purchasing Entity such that adequate protection and flexibility can be attained between the Purchasing Entity and the Contractor. For example: virus checking and port sniffing — the Purchasing Entity and the Contractor shall understand each other's roles and responsibilities.
- 14. Non-disclosure and Separation of Duties:** The Contractor shall enforce separation of job duties, require commercially reasonable non-disclosure agreements, and limit staff knowledge of Purchasing Entity data to that which is absolutely necessary to perform job duties.
- 15. Import and Export of Data:** The Purchasing Entity shall have the ability to import or export data in piecemeal or in entirety at its discretion without interference from the Contractor at any time during the term of Contractor's contract with the Purchasing Entity. This includes the ability for the Purchasing Entity to import or export data to/from other Contractors. Contractor shall specify if Purchasing Entity is required to provide its' own tools for this purpose, including the optional purchase of Contractors tools if Contractors applications are not able to provide this functionality directly.
- 16. Responsibilities and Uptime Guarantee:** The Contractor shall be responsible for the acquisition and operation of all hardware, software and network support related to the services being provided. The technical and professional activities required for establishing, managing and maintaining the environments are the responsibilities of the Contractor. The system shall be available 24/7/365 (with agreed-upon maintenance downtime), and provide service to customers as defined in the SLA.

- 17. Subcontractor Disclosure:** Contractor shall identify all of its strategic business partners related to services provided under this Master Agreement, including but not limited to all subcontractors or other entities or individuals who may be a party to a joint venture or similar agreement with the Contractor, and who shall be involved in any application development and/or operations.
- 18. Business Continuity and Disaster Recovery:** The Contractor shall provide a business continuity and disaster recovery plan upon request and ensure that the Purchasing Entity's recovery time objective (RTO) of XXX hours/days is met. (XXX hour/days shall be provided to Contractor by the Purchasing Entity.) Contractor must work with the Purchasing Entity to perform an annual Disaster Recovery test and take action to correct any issues detected during the test in a time frame mutually agreed between the Contractor and the Purchasing Entity.
- 19. Compliance with Accessibility Standards:** The Contractor shall comply with and adhere to Accessibility Standards of Section 508 Amendment to the Rehabilitation Act of 1973 or any other state laws or administrative regulations identified by the Participating Entity..
- 20. Web Services:** The Contractor shall use Web services exclusively to interface with the Purchasing Entity's data in near real time.
- 21. Encryption of Data at Rest:** The Contractor shall ensure hard drive encryption consistent with validated cryptography standards as referenced in FIPS 140-2, Security Requirements for Cryptographic Modules for all Personal Data as identified in the SLA, unless the Contractor presents a justifiable position that is approved by the Purchasing Entity that Personal Data, is required to be stored on a Contractor portable device in order to accomplish work as defined in the scope of work.
- 22. Subscription Terms:** Contractor grants to a Purchasing Entity a license to: (i) access and use the Service for its business purposes; (ii) for PaaS, use underlying software as embodied or used in the Service; and (iii) view, copy, upload and download (where applicable), and use Contractor's documentation.

No Contractor terms, including standard click through license or website terms or use of privacy policy, shall apply to Purchasing Entities unless such terms are included in this Master Agreement.

Exhibit 3 to the Master Agreement: Infrastructure-as-a-Service

- 1. Data Ownership:** The Purchasing Entity will own all right, title and interest in its data that is related to the Services provided by this Master Agreement. The Contractor shall not access Purchasing Entity user accounts or Purchasing Entity data, except (1) in the course of data center operations, (2) in response to service or technical issues, (3) as required by the express terms of this Master Agreement, Participating Addendum, SLA, and/or other contract documents, or (4) at the Purchasing Entity's written request.

Contractor shall not collect, access, or use user-specific Purchasing Entity Data except as strictly necessary to provide Service to the Purchasing Entity. No information regarding a Purchasing Entity's use of the Service may be disclosed, provided, rented or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. This obligation shall survive and extend beyond the term of this Master Agreement.

- 2. Data Protection:** Protection of personal privacy and data shall be an integral part of the business activities of the Contractor to ensure there is no inappropriate or unauthorized use of Purchasing Entity information at any time. To this end, the Contractor shall safeguard the confidentiality, integrity and availability of Purchasing Entity information and comply with the following conditions:
 - a. The Contractor shall implement and maintain appropriate administrative, technical and organizational security measures to safeguard against unauthorized access, disclosure or theft of Personal Data and Non-Public Data. Such security measures shall be in accordance with recognized industry practice and not less stringent than the measures the Contractor applies to its own Personal Data and Non-Public Data of similar kind.
 - b. All data obtained by the Contractor in the performance of the Master Agreement shall become and remain the property of the Purchasing Entity.
 - c. All Personal Data shall be encrypted at rest and in transit with controlled access. Unless otherwise stipulated, the Contractor is responsible for encryption of the Personal Data. Any stipulation of responsibilities will identify specific roles and responsibilities and shall be included in the service level agreement (SLA), or otherwise made a part of the Master Agreement.
 - d. Unless otherwise stipulated, the Contractor shall encrypt all Non-Public Data at rest and in transit. The Purchasing Entity shall identify data it deems as Non-Public Data to the Contractor. The level of protection and encryption for all Non-Public Data shall be identified in the SLA.
 - e. At no time shall any data or processes — that either belong to or are intended for the use of a Purchasing Entity or its officers, agents or employees — be copied, disclosed or retained by the Contractor or any party related to the Contractor for subsequent use in any transaction that does not include the Purchasing Entity.

- f. The Contractor shall not use any information collected in connection with the Services issued from this Master Agreement for any purpose other than fulfilling the Services.
3. **Data Location:** The Contractor shall provide its services to the Purchasing Entity and its end users solely from data centers in the U.S. Storage of Purchasing Entity data at rest shall be located solely in data centers in the U.S. The Contractor shall not allow its personnel or contractors to store Purchasing Entity data on portable devices, including personal computers, except for devices that are used and kept only at its U.S. data centers. The Contractor shall permit its personnel and contractors to access Purchasing Entity data remotely only as required to provide technical support. The Contractor may provide technical user support on a 24/7 basis using a Follow the Sun model, unless otherwise prohibited in a Participating Addendum.
4. **Security Incident or Data Breach Notification:** The Contractor shall inform the Purchasing Entity of any security incident or data breach related to Purchasing Entity's Data within the possession or control of the Contractor and related to the service provided under the Master Agreement, Participating Addendum, or SLA. Such notice shall include, to the best of Contractor's knowledge at that time, the persons affected, their identities, and the Confidential Information and Data disclosed, or shall include if this information is unknown.
- a. **Security Incident Reporting Requirements:** The Contractor shall report a security incident to the Purchasing Entity identified contact immediately as soon as possible or promptly without out reasonable delay, or as defined in the SLA.
- b. **Breach Reporting Requirements:** If the Contractor has actual knowledge of a confirmed data breach that affects the security of any purchasing entity's content that is subject to applicable data breach notification law, the Contractor shall (1) as soon as possible or promptly without out reasonable delay notify the Purchasing Entity, unless shorter time is required by applicable law, and (2) take commercially reasonable measures to address the data breach in a timely manner.
5. **Breach Responsibilities:** This section only applies when a Data Breach occurs with respect to Personal Data within the possession or control of the Contractor and related to the service provided under the Master Agreement, Participating Addendum, or SLA.
- a. The Contractor, unless stipulated otherwise, shall immediately notify the appropriate Purchasing Entity identified contact by telephone in accordance with the agreed upon security plan or security procedures if it reasonably believes there has been a security incident.
- b. The Contractor, unless stipulated otherwise, shall promptly notify the appropriate Purchasing Entity identified contact within 48 hours or sooner by telephone, unless shorter time is required by applicable law, if it has confirmed that there is, or reasonably believes that there has been a data breach. The Contractor shall (1) cooperate with the Purchasing Entity as reasonably requested by the Purchasing Entity to investigate and resolve the Data Breach, (2) promptly implement necessary remedial measures, if necessary, and (3) document responsive actions taken related to the Data Breach, including any post-incident

review of events and actions taken to make changes in business practices in providing the services, if necessary.

- 6. Notification of Legal Requests:** If legally permissible, the Contractor shall contact the Purchasing Entity upon receipt of any electronic discovery, litigation holds, discovery searches and expert testimonies related to the Purchasing Entity's data under the Master Agreement, or which in any way might reasonably require access to the data of the Purchasing Entity. The Contractor shall not respond to subpoenas, service of process and other legal requests related to the Purchasing Entity without first notifying and obtaining the approval of the Purchasing Entity, unless prohibited by law.
- 7. Termination and Suspension of Service:**
 - a. In the event of an early termination of the Master Agreement, Participating or SLA, Contractor shall allow for the Purchasing Entity to retrieve its digital content and provide for the subsequent secure disposal of the Purchasing Entity's digital content.
 - b. During any period of service suspension, the Contractor shall not take any action to intentionally erase or otherwise dispose of any of the Purchasing Entity's data.
 - c. In the event of early termination of any Services or agreement in entirety, the Contractor shall not take any action to intentionally erase any Purchasing Entity's data for a period of 1) 45 days after the effective date of termination, if the termination is for convenience; or 2) 60 days after the effective date of termination, if the termination is for cause. After such day period, the Contractor shall have no obligation to maintain or provide any Purchasing Entity data and shall thereafter, unless legally prohibited, delete all Purchasing Entity data in its systems or otherwise in its possession or under its control. In the event of either termination for cause, the Contractor will impose no fees for access and retrieval of digital content to the Purchasing Entity.
 - d. The Purchasing Entity shall be entitled to any post termination assistance generally made available with respect to the services, unless a unique data retrieval arrangement has been established as part of an SLA.
 - e. Upon termination of the Services or the Agreement in its entirety, Contractor shall securely dispose of all Purchasing Entity's data in all of its forms, such as disk, CD/ DVD, backup tape and paper, unless stipulated otherwise by the Purchasing Entity. Data shall be permanently deleted and shall not be recoverable, according to National Institute of Standards and Technology (NIST)-approved methods. Certificates of destruction shall be provided to the Purchasing Entity.
- 8. Background Checks:**
 - a. Upon the request of the Purchasing Entity, the Contractor shall conduct criminal background checks and not utilize any staff, including subcontractors, to fulfill the obligations of the Master Agreement who have been convicted of any crime of dishonesty,

including but not limited to criminal fraud, or otherwise convicted of any felony or misdemeanor offense for which incarceration for up to 1 year is an authorized penalty. The Contractor shall promote and maintain an awareness of the importance of securing the Purchasing Entity's information among the Contractor's employees and agents.

b. The Contractor and the Purchasing Entity recognize that security responsibilities are shared. The Contractor is responsible for providing a secure infrastructure. The Purchasing Entity is responsible for its secure guest operating system, firewalls and other logs captured within the guest operating system. Specific shared responsibilities are identified within the SLA.

c. *If any of the stated personnel providing services under a Participating Addendum is not acceptable to the Purchasing Entity in its sole opinion as a result of the background or criminal history investigation, the Purchasing Entity, in its' sole option shall have the right to either (1) request immediate replacement of the person, or (2) immediately terminate the Participating Addendum and any related service agreement.*

9. Access to Security Logs and Reports:

a. The Contractor shall provide reports on a schedule specified in the SLA to the Contractor directly related to the infrastructure that the Contractor controls upon which the Purchasing Entity's account resides. Unless otherwise agreed to in the SLA, the Contractor shall provide the public jurisdiction a history or all API calls for the Purchasing Entity account that includes the identity of the API caller, the time of the API call, the source IP address of the API caller, the request parameters and the response elements returned by the Contractor. The report will be sufficient to enable the Purchasing Entity to perform security analysis, resource change tracking and compliance auditing

b. The Contractor and the Purchasing Entity recognize that security responsibilities are shared. The Contractor is responsible for providing a secure infrastructure. The Purchasing Entity is responsible for its secure guest operating system, firewalls and other logs captured within the guest operating system. Specific shared responsibilities are identified within the SLA.

10. Contract Audit: The Contractor shall allow the Purchasing Entity to audit conformance to the Master Agreement terms. The Purchasing Entity may perform this audit or contract with a third party at its discretion and at the Purchasing Entity's expense.

11. Data Center Audit: The Contractor shall perform an independent audit of its data centers at least annually and at its own expense, and provide an unredacted version of the audit report upon request. The Contractor may remove its proprietary information from the unredacted version. For example, a Service Organization Control (SOC) 2 audit report would be sufficient.

12. Change Control and Advance Notice: The Contractor shall give a minimum forty eight (48) hour advance notice (or as determined by a Purchasing Entity and included in the SLA) to the Purchasing Entity of any upgrades (e.g., major upgrades, minor upgrades, system changes) that

may impact service availability and performance. A major upgrade is a replacement of hardware, software or firmware with a newer or better version in order to bring the system up to date or to improve its characteristics. It usually includes a new version number.

Contractor will make updates and upgrades available to Purchasing Entity at no additional costs when Contractor makes such updates and upgrades generally available to its users.

No update, upgrade or other charge to the Service may decrease the Service's functionality, adversely affect Purchasing Entity's use of or access to the Service, or increase the cost of the Service to the Purchasing Entity.

Contractor will notify the Purchasing Entity at least sixty (60) days in advance prior to any major update or upgrade.

- 13. Security:** As requested by a Purchasing Entity, the Contractor shall disclose its non-proprietary system security plans (SSP) or security processes and technical limitations to the Purchasing Entity such that adequate protection and flexibility can be attained between the Purchasing Entity and the Contractor. For example: virus checking and port sniffing — the Purchasing Entity and the Contractor shall understand each other's roles and responsibilities.
- 14. Non-disclosure and Separation of Duties:** The Contractor shall enforce separation of job duties, require commercially reasonable non-disclosure agreements, and limit staff knowledge of Purchasing Entity data to that which is absolutely necessary to perform job duties.
- 15. Import and Export of Data:** The Purchasing Entity shall have the ability to import or export data in piecemeal or in entirety at its discretion without interference from the Contractor at any time during the term of Contractor's contract with the Purchasing Entity. This includes the ability for the Purchasing Entity to import or export data to/from other Contractors. Contractor shall specify if Purchasing Entity is required to provide its' own tools for this purpose, including the optional purchase of Contractors tools if Contractors applications are not able to provide this functionality directly.
- 16. Responsibilities and Uptime Guarantee:** The Contractor shall be responsible for the acquisition and operation of all hardware, software and network support related to the services being provided. The technical and professional activities required for establishing, managing and maintaining the environments are the responsibilities of the Contractor. The system shall be available 24/7/365 (with agreed-upon maintenance downtime), and provide service to customers as defined in the SLA.
- 17. Subcontractor Disclosure:** Contractor shall identify all of its strategic business partners related to services provided under this Master Agreement, including but not limited to all subcontractors or other entities or individuals who may be a party to a joint venture or similar agreement with the Contractor, and who shall be involved in any application development and/or operations.

18. Business Continuity and Disaster Recovery: The Contractor shall provide a business continuity and disaster recovery plan upon request and ensure that the Purchasing Entity's recovery time objective (RTO) of XXX hours/days is met. (XXX hour/days shall be provided to Contractor by the Purchasing Entity.) Contractor must work with the Purchasing Entity to perform an annual Disaster Recovery test and take action to correct any issues detected during the test in a time frame mutually agreed between the Contractor and the Purchasing Entity.

19. Subscription Terms: Contractor grants to a Purchasing Entity a license to: (i) access and use the Service for its business purposes; (ii) for IaaS, use underlying software as embodied or used in the Service; and (iii) view, copy, upload and download (where applicable), and use Contractor's documentation.

No Contractor terms, including standard click through license or website terms or use of privacy policy, shall apply to Purchasing Entities unless such terms are included in this Master Agreement via amendment.

Attachment B – Identification of Service Models Matrix

Offerors must complete the following form to identify the service models your firm offers under this RFP. You may provide a list of the different SaaS, IaaS, and/or PaaS services that you offer, including the Categorization of Risk that you have the ability to store and secure. This document is to provide purchasing entities and eligible users a quick snap shot of the cloud solutions your firm provides.

Service Model:	Low Risk Data	Moderate Risk Data	High Risk Data	Deployment Models Offered:
SaaS	Varies by Manufacturer Offer	Varies by Manufacturer Offer	Varies by Manufacturer Offer	AODocs, CA Technologies, DocuSign, FireEye, Google, QTS, Salesforce, SAP, ServiceNow, Virtru, VMware
IaaS	Varies by Manufacturer Offer	Varies by Manufacturer Offer	Varies by Manufacturer Offer	FireEye, Google, QTS, Virtustream, VMware
PaaS	Varies by Manufacturer Offer	Varies by Manufacturer Offer	Varies by Manufacturer Offer	Google, QTS, Salesforce, SAP, ServiceNow, Virtustream

Carahsoft's solution providers each have different forms and procedures for providing solutions and services with varying levels of data management for each solution. Please see Carahsoft's Technical Response for additional information regarding risk data management of low, moderate, and high risk data.

Attachment C – Cost Schedule

Solicitation Number CH16012 NASPO ValuePoint Cloud Solutions RFP

Cloud Solutions By Category. Specify *Discount Percent %* Offered for products in each category. Highest discount will apply for products referenced in detail listings for multiple categories. Provide a detailed product offering for each category.

Software as a Service	Discount % <u>0-21.60</u>
Infrastructure as a Service	Discount % <u>0-10</u>
Platform as a Services	Discount % <u>0-11</u>
Value Added Services	Discount % <u>0-13</u>

Additional Value Added Services:

Maintenance Services

Onsite Hourly Rate \$ 250
Remote Hourly Rate \$ 175

Professional Services

- Deployment Services
Onsite Hourly Rate \$ 350
Remote Hourly Rate \$ 275
- Consulting/Advisory Services
Onsite Hourly Rate \$ 300
Remote Hourly Rate \$ 225
- Architectural Design Services
Onsite Hourly Rate \$ 300
Remote Hourly Rate \$ 225
- Statement of Work Services
Onsite Hourly Rate \$ 250
Remote Hourly Rate \$ 175

Partner Services

Onsite Hourly Rate \$ 250
Remote Hourly Rate \$ 175

Training Deployment Services

Onsite Hourly Rate \$ 250
Online Hourly Rate \$ 175

Manufacturer	Description	Vendor Part No	List Price	GSA Price
AODocs	AODOCS-TEAM-FOLDERS-12MO	AODocs Team Folders: 12 mo	\$ 36.00	\$ 35.19
AODocs	AODOCS-DOCUMENT-MANAGEMENT-12MO	AODocs Document Manager	\$ 72.00	\$ 70.38
AODocs	AODOCS-TEAM-FOLDERS-1MO	AODocs Team Folders: 1 mo	\$ 3.00	\$ 2.93
AODocs	AODOCS-DOCUMENT-MANAGEMENT-1MO	AODocs Document Manager	\$ 6.00	\$ 5.87
AODocs	AODOCS-RETENTION-12MO	AODocs Retention Manager	\$ 30.00	\$ 29.33
AODocs	AODOCS-EMAIL-CONNECTOR-12MO	AODocs Email Connector 12	\$ 30.00	\$ 29.33
AODocs	AODOCS-MIGRATION-TOOL-12MO	AODocs Migration Tool 12 m	\$ 20,000.00	\$ 19,550.00
CA Technologies	CA Agile Central Enterprise Edition	ENTP-1YR-STD	\$ 420.00	\$ 403.20
CA Technologies	CA Flowdock Enterprise Add-on	FDE-SUB-OD-ADD	\$ 108.00	\$ 103.68
CA Technologies	CA Flowdock Enterprise Standalone	FDEP-SUB-OD	\$ 108.00	\$ 103.68
CA Technologies	CA Agile Central HP Integration	INT-SUB-OD-HP	\$ 60.00	\$ 57.60
CA Technologies	CA Agile Central IBM Integration	INT-SUB-OD-IBM	\$ 60.00	\$ 57.60
CA Technologies	CA Agile Central Quality Manager Module	QUAL-1YR-STD	\$ 120.00	\$ 115.20
CA Technologies	CA Agile Central Advanced Security and Administration	RAS-SUB-OD	\$ 60.00	\$ 57.60
CA Technologies	CA Idea Manager Fee	RIM-SUB-FEE	\$ 1,000.00	\$ 960.00
CA Technologies	CA Idea Manager	RIM-SUB-OD	\$ 5,000.00	\$ 4,800.00
CA Technologies	CA Portfolio Manager	RPM2-SUB-OD	\$ 120.00	\$ 115.20
CA Technologies	CA Quality Manager Product	RQMP-1YR-STD	\$ 420.00	\$ 403.20
CA Technologies	CA Time Tracker Module	RTT-1YR-STD	\$ 120.00	\$ 115.20
CA Technologies	CA Agile Central Unlimited Edition	UE-1YR-STD	\$ 588.00	\$ 564.48
CA Technologies	CA API Management SaaS Portal -Partner	APIMPR990	\$ 30,000.00	\$ 23,520.00
CA Technologies	CA API Management SaaS Gateway add-on -Partner	APIMSA990	\$ 21,600.00	\$ 16,934.40
CA Technologies	CA API Management SaaS Partner	APIMSP990	\$ 78,000.00	\$ 61,152.00
CA Technologies	CA App Synthetic Monitor 5 Minute Adv 10GB 10 Pack	APCA10990	\$ 4,200.00	\$ 4,200.00
CA Technologies	CA App Synthetic Monitor 5 Minute Adv 20GB 10 Pack	APCA20990	\$ 6,360.00	\$ 6,360.00
CA Technologies	CA App Synthetic Monitor 5 Minute Adv 40GB 10 Pack	APCA40990	\$ 10,800.00	\$ 10,800.00
CA Technologies	CA App Synthetic Monitor 1 Minute Basic 10 Pack	APCB10990	\$ 7,560.00	\$ 7,560.00
CA Technologies	CA App Synthetic Monitor 5 Minute Basic 50 Pack	APCB50990	\$ 5,520.00	\$ 5,520.00
CA Technologies	CA App Synthetic Monitor 10 Min RBM 20GB 1Pk	APCR20990	\$ 4,080.00	\$ 4,080.00
CA Technologies	CA App Synthetic Monitor 5 Min RBM 40GB 1Pk	APCR40990	\$ 6,360.00	\$ 6,360.00
CA Technologies	CA App Synthetic Monitor 15 Minute Adv 5GB 10 Pack	APMCA5990	\$ 4,200.00	\$ 4,200.00
CA Technologies	CA App Synthetic Monitor Adv Option	APMCA990	\$ 67,200.00	\$ 67,200.00
CA Technologies	CA App Synthetic Monitor Intermediate Option	APMCM1990	\$ 42,000.00	\$ 42,000.00
CA Technologies	CA App Synthetic Monitor Intermediate Option	APMCM1990	\$ 42,000.00	\$ 42,000.00
CA Technologies	CA App Synthetic Monitor 5 Minute Basic Monitor 10 pack	NCUBMF990	\$ 1,740.00	\$ 1,740.00
CA Technologies	CA App Synthetic Monitor 5 Minute Basic Monitor 3 pack	NCUBMT990	\$ 540.00	\$ 540.00
CA Technologies	CA App Synthetic Monitor 5 Minute Advanced Monitor (10 GB) 1	NCUEAF990	\$ 708.00	\$ 708.00
CA Technologies	CA App Synthetic Monitor 1 Minute Basic Monitor 1	NCUEBM990	\$ 1,080.00	\$ 1,080.00
CA Technologies	CA App Synthetic Monitor 5 Minute Basic Monitor 25 pack	NCUEBP990	\$ 3,900.00	\$ 3,900.00
CA Technologies	CA App Synthetic Monitor 15 Minute Advanced Monitor (5 GB) 1	NCUEMA990	\$ 348.00	\$ 348.00
CA Technologies	CA App Synthetic Monitor 5 Minute Basic Monitor 1	NCUEMM990	\$ 216.00	\$ 216.00
CA Technologies	CA App Synthetic Monitor 10 Minute Basic Monitor 10 pack	NCUEMP990	\$ 936.00	\$ 936.00
CA Technologies	CA App Synthetic Monitor 10 Minute Basic Monitor 1	NCUETB990	\$ 108.00	\$ 108.00
CA Technologies	CA App Synthetic Monitor 10 Minute Basic Monitor 3 pack	NCUETP990	\$ 288.00	\$ 288.00
CA Technologies	CA App Synthetic Monitor 5 Minute Advanced Monitor (10 GB) 10 pack	NCUMAM990	\$ 6,000.00	\$ 6,000.00
CA Technologies	CA App Synthetic Monitor Corporate Bundle	NCUMCB990	\$ 5,940.00	\$ 5,940.00
CA Technologies	CA App Synthetic Monitor Enterprise Bundle	NCUMEB990	\$ 18,000.00	\$ 18,000.00

CA Technologies	CA App Synthetic Monitor 5 Minute Advanced Monitor (40 GB) 1	NCUMFA990	\$ 1,800.00	\$ 1,800.00
CA Technologies	CA App Synthetic Monitor 5 Minute Advanced Monitor (20 GB) 1	NCUMMA990	\$ 1,080.00	\$ 1,080.00
CA Technologies	CA App Synthetic Monitor Multi-Site Bundle	NCUMSB990	\$ 1,188.00	\$ 1,188.00
CA Technologies	CA Mobile App Analytics for Business Users SAAS	MBAABS565	\$ 13.20	\$ 11.22
CA Technologies	CA Mobile App Analytics for Consumer Users SAAS	MBAACCS565	\$ 0.48	\$ 0.41
CA Technologies	*CA PPM SAAS Full Function User	CODSFF991	\$ 720.00	\$ 564.48
CA Technologies	*CA PPM SAAS Restricted User	CODSRU991	\$ 360.00	\$ 282.24
CA Technologies	*CA PPM SAAS VIEW ONLY USER (1000 User pack)	CODSVU991	\$ 5,000.00	\$ 3,920.03
CA Technologies	*CA PPM SAAS Sandbox Small Environment	CODSBX991	\$ 30,000.00	\$ 23,520.00
CA Technologies	*CA PPM SAAS Sandbox Near Production Environment	CODSBZ991	\$ 48,000.00	\$ 37,632.00
DocuSign	3rd Party Solutions - Conga composer/Per Transaction - ADD ON	DS-3PS-CCT	\$ 2.00	\$ 1.95
DocuSign	3rd Party Solutions - Conga composer/Seat Per Year - ADD ON	DS-3PS-CCY	\$ 180.00	\$ 175.92
DocuSign	3rd Party Solutions - Dynamic Documents - ADD ON	DS-3PS-DD	\$ 180.00	\$ 175.92
DocuSign	3rd Party Solutions - eOriginal/Managed Transaction - ADD ON	DS-3PS-EMT	\$ 1.00	\$ 0.98
DocuSign	3rd Party Solutions - eOriginal/Transferred Transaction - ADD ON	DS-3PS-ETT	\$ 5.00	\$ 4.89
DocuSign	Additional - Fax Services - ADD ON	DS-AFS	\$ 0.10	\$ 0.10
DocuSign	DocuSign Authentication Option - ID Check - ADD ON	DS-AOID	\$ 2.50	\$ 2.44
DocuSign	DocuSign Authentication Option - Phone - ADD ON	DS-AOPhone	\$ 0.75	\$ 0.73
DocuSign	DocuSign Authentication Option - SMS - ADD ON	DS-AOSMS	\$ 0.20	\$ 0.20
DocuSign	Additional - Retrieve - ADD ON	DS-AR	\$ 5,000.00	\$ 4,886.65
DocuSign	Customer Success Architects - Full time - SERVICE	DS-CSAF	\$ 28,000.00	\$ 27,365.24
DocuSign	Customer Success Architects - Half time - SERVICE	DS-CSAH	\$ 18,000.00	\$ 17,591.94
DocuSign	Customer Success Architects - Quarter time - SERVICE	DS-CSAQ	\$ 10,000.00	\$ 9,773.30
DocuSign	DocuSign Digital Signatures - Express - ADD ON	DS-DSE	\$ 1.50	\$ 1.47
DocuSign	DocuSign Digital Signatures - OpenTrust/Seat Per Year - ADD ON	DS-DSOTS	\$ 144.00	\$ 140.74
DocuSign	DocuSign Digital Signatures - OpenTrust/Per Transaction - ADD ON	DS-DSOTT	\$ 1.75	\$ 1.71
DocuSign	DocuSign Digital Signatures - SAFE Bio-Pharma - ADD ON	DS-DSSBP	\$ 1.50	\$ 1.47
DocuSign	Follow Up - TRAINING	DS-FUP	\$ 295.00	\$ 288.31
DocuSign	Microsoft Office 365 Quickstart Onboarding - TRAINING	DS-MO3QO	\$ 295.00	\$ 288.31
DocuSign	DocuSign for Office 365 Edition	DS-O3E	\$ 120.00	\$ 117.28
DocuSign	Powerforms - TRAINING	DS-PF	\$ 295.00	\$ 288.31
DocuSign	Professional Services - API Certification - SERVICE	DS-PS-APIC	\$ 1,000.00	\$ 977.33
DocuSign	Professional Services - Consulting - SERVICE	DS-PS-C	\$ 295.00	\$ 288.31
DocuSign	Professional Services - Department Strategic Assessment - SERVICE	DS-PS-DSA	\$ 17,000.00	\$ 16,614.61
DocuSign	Professional Services - Fast start API - SERVICE	DS-PS-FS	\$ 18,000.00	\$ 17,591.94
DocuSign	Professional Services - Full service API - SERVICE	DS-PS-FSAPI	\$ 45,000.00	\$ 43,979.85
DocuSign	Professional Services - Full service web console - SERVICE	DS-PS-FSERVWC	\$ 30,000.00	\$ 29,319.90
DocuSign	Professional Services - Full service Salesforce.com - SERVICE	DS-PS-FSSF	\$ 35,000.00	\$ 34,206.55
DocuSign	Professional Services - ProServ /Single Sign On - SERVICE	DS-PS-PSS	\$ 2,500.00	\$ 2,443.32
DocuSign	Professional Services - Q&A Bundle - SERVICE	DS-PS-QAB	\$ 2,500.00	\$ 2,443.32
DocuSign	Retrieve Training - TRAINING	DS-RT	\$ 295.00	\$ 288.31
DocuSign	Salesforce Admin - TRAINING	DS-SA	\$ 295.00	\$ 288.31
DocuSign	DocuSign System Automated Premium Edition	DS-SAPE	\$ 5.00	\$ 4.89
DocuSign	DocuSign for Salesforce Enterprise Edition	DS-SEE	\$ 550.00	\$ 537.53
DocuSign	Salesforce Installation & Configuration - TRAINING	DS-SIC	\$ 295.00	\$ 288.31
DocuSign	Web Console Admin - TRAINING	DS-WCA	\$ 295.00	\$ 288.31
DocuSign	Web Console Overview - TRAINING	DS-WCO	\$ 295.00	\$ 288.31
DocuSign	Web Console Template Setup - TRAINING	DS-WCTS	\$ 295.00	\$ 288.31
DocuSign	DocuSign Enterprise Edition Enterprise Premier (Support)	DS-EE-EP	\$ 121.00	\$ 118.26

DocuSign	DocuSign for Salesforce Enterprise Edition Enterprise Premier (Support)- Seats- USD- Annual	12000121S-EP	\$ 121.00	\$ 118.26
DocuSign	DocuSign for Salesforce Enterprise Edition Enterprise Premier (Support)	DS-SEE-EP	\$ 121.00	\$ 118.26
DocuSign	DocuSign Enterprise Edition Enterprise Premier (Support)- Seats-USD- Annual	12000111S-EP	\$ 105.60	\$ 103.21
DocuSign	DocuSign for Salesforce Enterprise Edition Premier (Support)- Seats- USD- Annual	12000121S-P	\$ 82.50	\$ 80.63
DocuSign	DocuSign for Salesforce Enterprise Edition Premier (Support)	DS-SEE-P	\$ 82.50	\$ 80.63
DocuSign	DocuSign for Salesforce Business Edition Enterprise Premier (Support)	12000321S-EP	\$ 79.20	\$ 77.40
DocuSign	DocuSign Enterprise Edition Premier (Support)- Seats-USD- Annual	12000111S-P	\$ 72.00	\$ 70.37
DocuSign	DocuSign for Salesforce Business Edition Premier (Support)	12000321S-P	\$ 54.00	\$ 52.78
DocuSign	DocuSign Enterprise Edition Premier (Support)	DS-EE-P	\$ 54.00	\$ 52.78
DocuSign	DocuSign for Salesforce Dynamic Documents Enterprise Premier (Support)- Seats- USD- Annual	12000232S-EP	\$ 39.60	\$ 38.70
DocuSign	DocuSign for Salesforce Dynamic Documents Premier (Support)- Seats- USD- Annual	12000232S-P	\$ 27.00	\$ 26.39
DocuSign	DocuSign for Office 365 Edition Enterprise Premier (Support)- Seat per Year	DS-O3E-EP	\$ 26.40	\$ 25.80
DocuSign	DocuSign for Office 365 Edition Premier (Support)- Seat per Year	DS-O3E-P	\$ 18.00	\$ 17.59
DocuSign	DocuSign Business Edition - SMS	200013	\$ 2.00	\$ 1.96
DocuSign	DocuSign for Salesforce Enterprise Edition Enterprise Premier (Support)- Envelopes- USD- Annual	12000121E-EP	\$ 1.54	\$ 1.52
DocuSign	DocuSign Business Edition (\$/seat annually) 5+ seats	DS-BE	\$ 360.00	\$ 351.84
DocuSign	DocuSign for Salesforce Business Package (\$/seat annually) 5+ seats	DS-SBP	\$ 360.00	\$ 351.84
DocuSign	DocuSign for Salesforce Enterprise Package (\$/seat annually) 5+ seats	DS-SEP	\$ 540.00	\$ 527.76
DocuSign	DocuSign System Automated Standard Edition (\$/envelope) 500 envelope allowance minimum	DS-SASE	\$ 3.00	\$ 2.93
DocuSign	DocuSign Enterprise Developer (\$/app/year) \$299/app/month	DS-ED	\$ 3,588.00	\$ 3,506.66
DocuSign	DocuSign Individual Developer (\$/app/year) \$9/app/month	DS-ID	\$ 108.00	\$ 105.55
DocuSign	DocuSign - Additional-Security Appliance - 40% uplift to annual Edition pricing - Minimum 240000/year (requires product management approval)	DS-ASA	\$ 240,000.00	\$ 234,559.19
DocuSign	DocuSign - Additional-Connectors (\$/user/year)	DS-AC	\$ 144.00	\$ 140.74
DocuSign	DocuSign - Professional Services -20 hr bundle Flat fee	DS-PSB	\$ 5,000.00	\$ 4,886.65
DocuSign	DocuSign - Strategic Value Assessments -SVA Corporate Flat fee	DS-SVA-C	\$ 3,500.00	\$ 3,420.65
DocuSign	DocuSign - Strategic Value Assessments -SVA Enterprise Flat fee	DS-SVA-E	\$ 10,000.00	\$ 9,773.30
DocuSign	DocuSign - Training-DS Transaction Rooms Broker Edition - Agent/User Training \$/person	DS-TRBE-AUT	\$ 295.00	\$ 288.31
DocuSign	DocuSign - Training-DS Transaction Rooms Broker Edition - Admin/Account Setup \$/person	DS-TRBE-AAU	\$ 295.00	\$ 288.31
DocuSign	DocuSign Enterprise Edition	DS-EE	\$ 540.00	\$ 527.76
DocuSign	Professional Services - Fast start Salesforce.com - SERVICE	DS-PS-FSS	\$ 14,525.00	\$ 14,195.72
DocuSign	Professional Services - Fast start web console - SERVICE	DS-PS-FSWC	\$ 9,975.00	\$ 9,748.87
DocuSign	DocuSign Enterprise Edition Enterprise Premier (Support)- Envelopes-USD- Annual	12000111E-EP	\$ 1.32	\$ 1.30
DocuSign	DocuSign System Automated Premium Edition Enterprise Premier (Support)	DS-SAPE-EP	\$ 1.10	\$ 1.09
DocuSign	DocuSign for Salesforce Enterprise Edition Premier (Support)- Envelopes- USD- Annual	12000121E-P	\$ 1.05	\$ 1.04
DocuSign	DocuSign Enterprise Edition Premier (Support)- Envelopes-USD- Annual	12000111E-P	\$ 0.90	\$ 0.89
DocuSign	DocuSign System Automated Premium Edition Premier (Support)	DS-SAPE-P	\$ 0.75	\$ 0.74
DocuSign	DocuSign Business Edition Enterprise Premier (Support)- SMS	200013-EP	\$ 0.44	\$ 0.44
DocuSign	DocuSign for Salesforce Dynamic Documents Enterprise Premier (Support)- Envelopes- USD- Annual	12000232E-EP	\$ 0.44	\$ 0.44
DocuSign	DocuSign Business Edition Premier (Support)- SMS	200013-P	\$ 0.30	\$ 0.30
DocuSign	DocuSign for Salesforce Dynamic Documents Premier (Support)- Envelopes- USD- Annual	12000232E-P	\$ 0.30	\$ 0.30
FireEye	Email Threat Prevention, Platinum Support 1 Year 1-249	ETP-000249-PTM1Y	\$ 58.32	\$ 50.74
FireEye	Email Threat Prevention, Platinum Support 2 Year 1-249	ETP-000249-PTM2Y	\$ 116.64	\$ 101.48
FireEye	Email Threat Prevention, Platinum Support 3 Year 1-249	ETP-000249-PTM3Y	\$ 157.46	\$ 136.99
FireEye	Email Threat Prevention, Platinum Support 4 Year 1-249	ETP-000249-PTM4Y	\$ 209.95	\$ 182.66
FireEye	Email Threat Prevention, Platinum Support 5 Year 1-249	ETP-000249-PTM5Y	\$ 262.44	\$ 228.32
FireEye	Email Threat Prevention, Government US 1 Year 1-249	ETP-000249-USG1Y	\$ 58.32	\$ 50.74
FireEye	Email Threat Prevention, Government US 2 Year 1-249	ETP-000249-USG2Y	\$ 116.64	\$ 101.48
FireEye	Email Threat Prevention, Government US 3 Year 1-249	ETP-000249-USG3Y	\$ 157.46	\$ 136.99
FireEye	Email Threat Prevention, Government US 4 Year 1-249	ETP-000249-USG4Y	\$ 209.95	\$ 182.66

FireEye	Email Threat Prevention, Government US 5 Year 1-249	ETP-000249-USG5Y	\$ 262.44	\$ 228.32
FireEye	Email Threat Prevention, Platinum Support 1 Year 250-499	ETP-000499-PTM1Y	\$ 48.15	\$ 41.89
FireEye	Email Threat Prevention, Platinum Support 2 Year 250-499	ETP-000499-PTM2Y	\$ 96.30	\$ 83.78
FireEye	Email Threat Prevention, Platinum Support 3 Year 250-499	ETP-000499-PTM3Y	\$ 130.01	\$ 113.11
FireEye	Email Threat Prevention, Platinum Support 4 Year 250-499	ETP-000499-PTM4Y	\$ 173.34	\$ 150.81
FireEye	Email Threat Prevention, Platinum Support 5 Year 250-499	ETP-000499-PTM5Y	\$ 216.68	\$ 188.51
FireEye	Email Threat Prevention, Government US 1 Year 250-499	ETP-000499-USG1Y	\$ 48.15	\$ 41.89
FireEye	Email Threat Prevention, Government US 2 Year 250-499	ETP-000499-USG2Y	\$ 96.30	\$ 83.78
FireEye	Email Threat Prevention, Government US 3 Year 250-499	ETP-000499-USG3Y	\$ 130.01	\$ 113.11
FireEye	Email Threat Prevention, Government US 4 Year 250-499	ETP-000499-USG4Y	\$ 173.34	\$ 150.81
FireEye	Email Threat Prevention, Government US 5 Year 250-499	ETP-000499-USG5Y	\$ 216.68	\$ 188.51
FireEye	Email Threat Prevention, Platinum Support 1 Year 500-749	ETP-000749-PTM1Y	\$ 41.30	\$ 35.93
FireEye	Email Threat Prevention, Platinum Support 2 Year 500-749	ETP-000749-PTM2Y	\$ 82.60	\$ 71.86
FireEye	Email Threat Prevention, Platinum Support 3 Year 500-749	ETP-000749-PTM3Y	\$ 111.51	\$ 97.01
FireEye	Email Threat Prevention, Platinum Support 4 Year 500-749	ETP-000749-PTM4Y	\$ 148.68	\$ 129.35
FireEye	Email Threat Prevention, Platinum Support 5 Year 500-749	ETP-000749-PTM5Y	\$ 185.85	\$ 161.69
FireEye	Email Threat Prevention, Government US 1 Year 500-749	ETP-000749-USG1Y	\$ 41.30	\$ 35.93
FireEye	Email Threat Prevention, Government US 2 Year 500-749	ETP-000749-USG2Y	\$ 82.60	\$ 71.86
FireEye	Email Threat Prevention, Government US 3 Year 500-749	ETP-000749-USG3Y	\$ 111.51	\$ 97.01
FireEye	Email Threat Prevention, Government US 4 Year 500-749	ETP-000749-USG4Y	\$ 148.68	\$ 129.35
FireEye	Email Threat Prevention, Government US 5 Year 500-749	ETP-000749-USG5Y	\$ 185.85	\$ 161.69
FireEye	Email Threat Prevention, Platinum Support 1 Year 750-999	ETP-000999-PTM1Y	\$ 34.69	\$ 30.18
FireEye	Email Threat Prevention, Platinum Support 2 Year 750-999	ETP-000999-PTM2Y	\$ 69.38	\$ 60.36
FireEye	Email Threat Prevention, Platinum Support 3 Year 750-999	ETP-000999-PTM3Y	\$ 93.66	\$ 81.48
FireEye	Email Threat Prevention, Platinum Support 4 Year 750-999	ETP-000999-PTM4Y	\$ 124.88	\$ 108.65
FireEye	Email Threat Prevention, Platinum Support 5 Year 750-999	ETP-000999-PTM5Y	\$ 156.11	\$ 135.82
FireEye	Email Threat Prevention, Government US 1 Year 750-999	ETP-000999-USG1Y	\$ 34.69	\$ 30.18
FireEye	Email Threat Prevention, Government US 2 Year 750-999	ETP-000999-USG2Y	\$ 69.38	\$ 60.36
FireEye	Email Threat Prevention, Government US 3 Year 750-999	ETP-000999-USG3Y	\$ 93.66	\$ 81.48
FireEye	Email Threat Prevention, Government US 4 Year 750-999	ETP-000999-USG4Y	\$ 124.88	\$ 108.65
FireEye	Email Threat Prevention, Government US 5 Year 750-999	ETP-000999-USG5Y	\$ 156.11	\$ 135.82
FireEye	Email Threat Prevention, Platinum Support 1 Year 1,000-1999	ETP-001999-PTM1Y	\$ 31.46	\$ 27.37
FireEye	Email Threat Prevention, Platinum Support 2 Year 1,000-1999	ETP-001999-PTM2Y	\$ 62.92	\$ 54.74
FireEye	Email Threat Prevention, Platinum Support 3 Year 1,000-1999	ETP-001999-PTM3Y	\$ 84.94	\$ 73.90
FireEye	Email Threat Prevention, Platinum Support 4 Year 1,000-1999	ETP-001999-PTM4Y	\$ 113.26	\$ 98.54
FireEye	Email Threat Prevention, Platinum Support 5 Year 1,000-1999	ETP-001999-PTM5Y	\$ 141.57	\$ 123.17
FireEye	Email Threat Prevention, Government US 1 Year 1,000-1999	ETP-001999-USG1Y	\$ 31.46	\$ 27.37
FireEye	Email Threat Prevention, Government US 2 Year 1,000-1999	ETP-001999-USG2Y	\$ 62.92	\$ 54.74
FireEye	Email Threat Prevention, Government US 3 Year 1,000-1999	ETP-001999-USG3Y	\$ 84.94	\$ 73.90
FireEye	Email Threat Prevention, Government US 4 Year 1,000-1999	ETP-001999-USG4Y	\$ 113.26	\$ 98.54
FireEye	Email Threat Prevention, Government US 5 Year 1,000-1999	ETP-001999-USG5Y	\$ 141.57	\$ 123.17
FireEye	Email Threat Prevention, Platinum Support 1 Year 2,000-4999	ETP-004999-PTM1Y	\$ 28.64	\$ 24.92
FireEye	Email Threat Prevention, Platinum Support 2 Year 2,000-4999	ETP-004999-PTM2Y	\$ 57.28	\$ 49.83
FireEye	Email Threat Prevention, Platinum Support 3 Year 2,000-4999	ETP-004999-PTM3Y	\$ 77.33	\$ 67.28
FireEye	Email Threat Prevention, Platinum Support 4 Year 2,000-4999	ETP-004999-PTM4Y	\$ 103.10	\$ 89.70
FireEye	Email Threat Prevention, Platinum Support 5 Year 2,000-4999	ETP-004999-PTM5Y	\$ 128.88	\$ 112.13
FireEye	Email Threat Prevention, Government US 1 Year 2,000-4999	ETP-004999-USG1Y	\$ 28.64	\$ 24.92
FireEye	Email Threat Prevention, Government US 2 Year 2,000-4999	ETP-004999-USG2Y	\$ 57.28	\$ 49.83
FireEye	Email Threat Prevention, Government US 3 Year 2,000-4999	ETP-004999-USG3Y	\$ 77.33	\$ 67.28

FireEye	Email Threat Prevention, Government US 4 Year 2,000-4999	ETP-004999-USG4Y	\$ 103.10	\$ 89.70
FireEye	Email Threat Prevention, Government US 5 Year 2,000-4999	ETP-004999-USG5Y	\$ 128.88	\$ 112.13
FireEye	Email Threat Prevention, Platinum Support 1 Year 5,000-9999	ETP-009999-PTM1Y	\$ 25.51	\$ 22.19
FireEye	Email Threat Prevention, Platinum Support 2 Year 5,000-9999	ETP-009999-PTM2Y	\$ 51.02	\$ 44.39
FireEye	Email Threat Prevention, Platinum Support 3 Year 5,000-9999	ETP-009999-PTM3Y	\$ 68.88	\$ 59.93
FireEye	Email Threat Prevention, Platinum Support 4 Year 5,000-9999	ETP-009999-PTM4Y	\$ 91.84	\$ 79.90
FireEye	Email Threat Prevention, Platinum Support 5 Year 5,000-9999	ETP-009999-PTM5Y	\$ 114.80	\$ 99.88
FireEye	Email Threat Prevention, Government US 1 Year 5,000-9999	ETP-009999-USG1Y	\$ 25.51	\$ 22.19
FireEye	Email Threat Prevention, Government US 2 Year 5,000-9999	ETP-009999-USG2Y	\$ 51.02	\$ 44.39
FireEye	Email Threat Prevention, Government US 3 Year 5,000-9999	ETP-009999-USG3Y	\$ 68.88	\$ 59.93
FireEye	Email Threat Prevention, Government US 4 Year 5,000-9999	ETP-009999-USG4Y	\$ 91.84	\$ 79.90
FireEye	Email Threat Prevention, Government US 5 Year 5,000-9999	ETP-009999-USG5Y	\$ 114.80	\$ 99.88
FireEye	Email Threat Prevention, Platinum Support 1 Year 10,000-19999	ETP-019999-PTM1Y	\$ 22.02	\$ 19.16
FireEye	Email Threat Prevention, Platinum Support 2 Year 10,000-19999	ETP-019999-PTM2Y	\$ 44.04	\$ 38.31
FireEye	Email Threat Prevention, Platinum Support 3 Year 10,000-19999	ETP-019999-PTM3Y	\$ 59.45	\$ 51.72
FireEye	Email Threat Prevention, Platinum Support 4 Year 10,000-19999	ETP-019999-PTM4Y	\$ 79.27	\$ 68.96
FireEye	Email Threat Prevention, Platinum Support 5 Year 10,000-19999	ETP-019999-PTM5Y	\$ 99.09	\$ 86.21
FireEye	Email Threat Prevention, Government US 1 Year 10,000-19999	ETP-019999-USG1Y	\$ 22.02	\$ 19.16
FireEye	Email Threat Prevention, Government US 2 Year 10,000-19999	ETP-019999-USG2Y	\$ 44.04	\$ 38.31
FireEye	Email Threat Prevention, Government US 3 Year 10,000-19999	ETP-019999-USG3Y	\$ 59.45	\$ 51.72
FireEye	Email Threat Prevention, Government US 4 Year 10,000-19999	ETP-019999-USG4Y	\$ 79.27	\$ 68.96
FireEye	Email Threat Prevention, Government US 5 Year 10,000-19999	ETP-019999-USG5Y	\$ 99.09	\$ 86.21
FireEye	Email Threat Prevention, Platinum Support 1 Year 20,000-49999	ETP-049999-PTM1Y	\$ 20.76	\$ 18.06
FireEye	Email Threat Prevention, Platinum Support 2 Year 20,000-49999	ETP-049999-PTM2Y	\$ 41.52	\$ 36.12
FireEye	Email Threat Prevention, Platinum Support 3 Year 20,000-49999	ETP-049999-PTM3Y	\$ 56.05	\$ 48.76
FireEye	Email Threat Prevention, Platinum Support 4 Year 20,000-49999	ETP-049999-PTM4Y	\$ 74.74	\$ 65.02
FireEye	Email Threat Prevention, Platinum Support 5 Year 20,000-49999	ETP-049999-PTM5Y	\$ 93.42	\$ 81.28
FireEye	Email Threat Prevention, Government US 1 Year 20,000-49999	ETP-049999-USG1Y	\$ 20.76	\$ 18.06
FireEye	Email Threat Prevention, Government US 2 Year 20,000-49999	ETP-049999-USG2Y	\$ 41.52	\$ 36.12
FireEye	Email Threat Prevention, Government US 3 Year 20,000-49999	ETP-049999-USG3Y	\$ 56.05	\$ 48.76
FireEye	Email Threat Prevention, Government US 4 Year 20,000-49999	ETP-049999-USG4Y	\$ 74.74	\$ 65.02
FireEye	Email Threat Prevention, Government US 5 Year 20,000-49999	ETP-049999-USG5Y	\$ 93.42	\$ 81.28
FireEye	Email Threat Prevention, Platinum Support 1 Year 50,000-74999	ETP-074999-PTM1Y	\$ 18.75	\$ 16.31
FireEye	Email Threat Prevention, Platinum Support 2 Year 50,000-74999	ETP-074999-PTM2Y	\$ 37.50	\$ 32.63
FireEye	Email Threat Prevention, Platinum Support 3 Year 50,000-74999	ETP-074999-PTM3Y	\$ 50.63	\$ 44.05
FireEye	Email Threat Prevention, Platinum Support 4 Year 50,000-74999	ETP-074999-PTM4Y	\$ 67.50	\$ 58.73
FireEye	Email Threat Prevention, Platinum Support 5 Year 50,000-74999	ETP-074999-PTM5Y	\$ 84.38	\$ 73.41
FireEye	Email Threat Prevention, Government US 1 Year 50,000-74999	ETP-074999-USG1Y	\$ 18.75	\$ 16.31
FireEye	Email Threat Prevention, Government US 2 Year 50,000-74999	ETP-074999-USG2Y	\$ 37.50	\$ 32.63
FireEye	Email Threat Prevention, Government US 3 Year 50,000-74999	ETP-074999-USG3Y	\$ 50.63	\$ 44.05
FireEye	Email Threat Prevention, Government US 4 Year 50,000-74999	ETP-074999-USG4Y	\$ 67.50	\$ 58.73
FireEye	Email Threat Prevention, Government US 5 Year 50,000-74999	ETP-074999-USG5Y	\$ 84.38	\$ 73.41
FireEye	Email Threat Prevention, Platinum Support 1 Year 75,000-99999	ETP-099999-PTM1Y	\$ 16.22	\$ 14.11
FireEye	Email Threat Prevention, Platinum Support 2 Year 75,000-99999	ETP-099999-PTM2Y	\$ 32.44	\$ 28.22
FireEye	Email Threat Prevention, Platinum Support 3 Year 75,000-99999	ETP-099999-PTM3Y	\$ 43.79	\$ 38.10
FireEye	Email Threat Prevention, Platinum Support 4 Year 75,000-99999	ETP-099999-PTM4Y	\$ 58.39	\$ 50.80
FireEye	Email Threat Prevention, Platinum Support 5 Year 75,000-99999	ETP-099999-PTM5Y	\$ 72.99	\$ 63.50
FireEye	Email Threat Prevention, Government US 1 Year 75,000-99999	ETP-099999-USG1Y	\$ 16.22	\$ 14.11
FireEye	Email Threat Prevention, Government US 2 Year 75,000-99999	ETP-099999-USG2Y	\$ 32.44	\$ 28.22

FireEye	Email Threat Prevention, Government US 3 Year 75,000-99999	ETP-099999-USG3Y	\$ 43.79	\$ 38.10
FireEye	Email Threat Prevention, Government US 4 Year 75,000-99999	ETP-099999-USG4Y	\$ 58.39	\$ 50.80
FireEye	Email Threat Prevention, Government US 5 Year 75,000-99999	ETP-099999-USG5Y	\$ 72.99	\$ 63.50
FireEye	Email Threat Prevention, Platinum Support 1 Year 100,000-199999	ETP-199999-PTM1Y	\$ 14.26	\$ 12.41
FireEye	Email Threat Prevention, Platinum Support 2 Year 100,000-199999	ETP-199999-PTM2Y	\$ 28.52	\$ 24.81
FireEye	Email Threat Prevention, Platinum Support 3 Year 100,000-199999	ETP-199999-PTM3Y	\$ 38.50	\$ 33.50
FireEye	Email Threat Prevention, Platinum Support 4 Year 100,000-199999	ETP-199999-PTM4Y	\$ 51.34	\$ 44.67
FireEye	Email Threat Prevention, Platinum Support 5 Year 100,000-199999	ETP-199999-PTM5Y	\$ 64.17	\$ 55.83
FireEye	Email Threat Prevention, Government US 1 Year 100,000-199999	ETP-199999-USG1Y	\$ 14.26	\$ 12.41
FireEye	Email Threat Prevention, Government US 2 Year 100,000-199999	ETP-199999-USG2Y	\$ 28.52	\$ 24.81
FireEye	Email Threat Prevention, Government US 3 Year 100,000-199999	ETP-199999-USG3Y	\$ 38.50	\$ 33.50
FireEye	Email Threat Prevention, Government US 4 Year 100,000-199999	ETP-199999-USG4Y	\$ 51.34	\$ 44.67
FireEye	Email Threat Prevention, Government US 5 Year 100,000-199999	ETP-199999-USG5Y	\$ 64.17	\$ 55.83
FireEye	Email Threat Prevention, Platinum Support 1 Year 200,000+	ETP-200000+PTM1Y	\$ 13.46	\$ 11.71
FireEye	Email Threat Prevention, Platinum Support 2 Year 200,000+	ETP-200000+PTM2Y	\$ 26.92	\$ 23.42
FireEye	Email Threat Prevention, Platinum Support 3 Year 200,000+	ETP-200000+PTM3Y	\$ 36.34	\$ 31.62
FireEye	Email Threat Prevention, Platinum Support 4 Year 200,000+	ETP-200000+PTM4Y	\$ 48.46	\$ 42.16
FireEye	Email Threat Prevention, Platinum Support 5 Year 200,000+	ETP-200000+PTM5Y	\$ 60.57	\$ 52.70
FireEye	Email Threat Prevention, Government US 1 Year 200,000+	ETP-200000+USG1Y	\$ 13.46	\$ 11.71
FireEye	Email Threat Prevention, Government US 2 Year 200,000+	ETP-200000+USG2Y	\$ 26.92	\$ 23.42
FireEye	Email Threat Prevention, Government US 3 Year 200,000+	ETP-200000+USG3Y	\$ 36.34	\$ 31.62
FireEye	Email Threat Prevention, Government US 4 Year 200,000+	ETP-200000+USG4Y	\$ 48.46	\$ 42.16
FireEye	Email Threat Prevention, Government US 5 Year 200,000+	ETP-200000+USG5Y	\$ 60.57	\$ 52.70
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 1-249	ETP-A-000249-CAG1Y	\$ 71.95	\$ 62.60
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 1-249	ETP-A-000249-CAG2Y	\$ 134.55	\$ 117.06
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 1-249	ETP-A-000249-CAG3Y	\$ 194.27	\$ 169.01
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 1-249	ETP-A-000249-CAG4Y	\$ 259.02	\$ 225.35
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 1-249	ETP-A-000249-CAG5Y	\$ 323.78	\$ 281.69
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 1-249	ETP-A-000249-CAP1Y	\$ 75.00	\$ 65.25
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 1-249	ETP-A-000249-CAP2Y	\$ 140.25	\$ 122.02
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 1-249	ETP-A-000249-CAP3Y	\$ 202.50	\$ 176.18
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 1-249	ETP-A-000249-CAP4Y	\$ 270.00	\$ 234.90
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 1-249	ETP-A-000249-CAP5Y	\$ 337.50	\$ 293.63
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 1-249	ETP-A-000249-PPL1Y	\$ 13.62	\$ 11.85
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 1-249	ETP-A-000249-PPL2Y	\$ 140.25	\$ 122.02
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 1-249	ETP-A-000249-PPL3Y	\$ 202.50	\$ 176.18
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 1-249	ETP-A-000249-PPL4Y	\$ 270.00	\$ 234.90
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 1-249	ETP-A-000249-PPL5Y	\$ 337.50	\$ 293.63
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 1-249	ETP-A-000249-PTM1Y	\$ 26.24	\$ 22.83
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 1-249	ETP-A-000249-PTM2Y	\$ 134.55	\$ 117.06
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 1-249	ETP-A-000249-PTM3Y	\$ 194.27	\$ 169.01
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 1-249	ETP-A-000249-PTM4Y	\$ 259.02	\$ 225.35
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 1-249	ETP-A-000249-PTM5Y	\$ 323.78	\$ 281.69
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 1-249	ETP-A-000249-USG1Y	\$ 71.95	\$ 62.60
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 1-249	ETP-A-000249-USG2Y	\$ 134.55	\$ 117.06
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 1-249	ETP-A-000249-USG3Y	\$ 194.27	\$ 169.01
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 1-249	ETP-A-000249-USG4Y	\$ 259.02	\$ 225.35
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 1-249	ETP-A-000249-USG5Y	\$ 323.78	\$ 281.69
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 1-249	ETP-A-000249-USP1Y	\$ 75.00	\$ 65.25

FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 1-249	ETP-A-000249-USP2Y	\$ 140.25	\$ 122.02
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 1-249	ETP-A-000249-USP3Y	\$ 202.50	\$ 176.18
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 1-249	ETP-A-000249-USP4Y	\$ 270.00	\$ 234.90
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 1-249	ETP-A-000249-USP5Y	\$ 337.50	\$ 293.63
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 250-499	ETP-A-000499-CAG1Y	\$ 35.96	\$ 31.29
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 250-499	ETP-A-000499-CAG2Y	\$ 67.24	\$ 58.50
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 250-499	ETP-A-000499-CAG3Y	\$ 97.09	\$ 84.47
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 250-499	ETP-A-000499-CAG4Y	\$ 129.46	\$ 112.63
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 250-499	ETP-A-000499-CAG5Y	\$ 161.82	\$ 140.78
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 250-499	ETP-A-000499-CAP1Y	\$ 37.48	\$ 32.61
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 250-499	ETP-A-000499-CAP2Y	\$ 70.09	\$ 60.98
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 250-499	ETP-A-000499-CAP3Y	\$ 101.20	\$ 88.04
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 250-499	ETP-A-000499-CAP4Y	\$ 134.93	\$ 117.39
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 250-499	ETP-A-000499-CAP5Y	\$ 168.66	\$ 146.73
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 250-499	ETP-A-000499-PPL1Y	\$ 11.26	\$ 9.80
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 250-499	ETP-A-000499-PPL2Y	\$ 70.09	\$ 60.98
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 250-499	ETP-A-000499-PPL3Y	\$ 101.20	\$ 88.04
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 250-499	ETP-A-000499-PPL4Y	\$ 134.93	\$ 117.39
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 250-499	ETP-A-000499-PPL5Y	\$ 168.66	\$ 146.73
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 250-499	ETP-A-000499-PTM1Y	\$ 21.67	\$ 18.85
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 250-499	ETP-A-000499-PTM2Y	\$ 67.24	\$ 58.50
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 250-499	ETP-A-000499-PTM3Y	\$ 97.09	\$ 84.47
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 250-499	ETP-A-000499-PTM4Y	\$ 129.46	\$ 112.63
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 250-499	ETP-A-000499-PTM5Y	\$ 161.82	\$ 140.78
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 250-499	ETP-A-000499-USG1Y	\$ 35.96	\$ 31.29
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 250-499	ETP-A-000499-USG2Y	\$ 67.24	\$ 58.50
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 250-499	ETP-A-000499-USG3Y	\$ 97.09	\$ 84.47
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 250-499	ETP-A-000499-USG4Y	\$ 129.46	\$ 112.63
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 250-499	ETP-A-000499-USG5Y	\$ 161.82	\$ 140.78
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 250-499	ETP-A-000499-USP1Y	\$ 37.48	\$ 32.61
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 250-499	ETP-A-000499-USP2Y	\$ 70.09	\$ 60.98
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 250-499	ETP-A-000499-USP3Y	\$ 101.20	\$ 88.04
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 250-499	ETP-A-000499-USP4Y	\$ 134.93	\$ 117.39
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 250-499	ETP-A-000499-USP5Y	\$ 168.66	\$ 146.73
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 500-749	ETP-A-000749-CAG1Y	\$ 29.76	\$ 25.89
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 500-749	ETP-A-000749-CAG2Y	\$ 55.65	\$ 48.42
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 500-749	ETP-A-000749-CAG3Y	\$ 80.35	\$ 69.90
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 500-749	ETP-A-000749-CAG4Y	\$ 107.14	\$ 93.21
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 500-749	ETP-A-000749-CAG5Y	\$ 133.92	\$ 116.51
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 500-749	ETP-A-000749-CAP1Y	\$ 31.02	\$ 26.99
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 500-749	ETP-A-000749-CAP2Y	\$ 58.00	\$ 50.46
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 500-749	ETP-A-000749-CAP3Y	\$ 83.75	\$ 72.86
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 500-749	ETP-A-000749-CAP4Y	\$ 111.67	\$ 97.15
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 500-749	ETP-A-000749-CAP5Y	\$ 139.59	\$ 121.44
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 500-749	ETP-A-000749-PPL1Y	\$ 9.66	\$ 8.40
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 500-749	ETP-A-000749-PPL2Y	\$ 58.00	\$ 50.46
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 500-749	ETP-A-000749-PPL3Y	\$ 83.75	\$ 72.86
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 500-749	ETP-A-000749-PPL4Y	\$ 111.67	\$ 97.15
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 500-749	ETP-A-000749-PPL5Y	\$ 139.59	\$ 121.44

FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 500-749	ETP-A-000749-PTM1Y	\$ 18.59	\$ 16.17
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 500-749	ETP-A-000749-PTM2Y	\$ 55.65	\$ 48.42
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 500-749	ETP-A-000749-PTM3Y	\$ 80.35	\$ 69.90
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 500-749	ETP-A-000749-PTM4Y	\$ 107.14	\$ 93.21
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 500-749	ETP-A-000749-PTM5Y	\$ 133.92	\$ 116.51
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 500-749	ETP-A-000749-USG1Y	\$ 29.76	\$ 25.89
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 500-749	ETP-A-000749-USG2Y	\$ 55.65	\$ 48.42
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 500-749	ETP-A-000749-USG3Y	\$ 80.35	\$ 69.90
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 500-749	ETP-A-000749-USG4Y	\$ 107.14	\$ 93.21
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 500-749	ETP-A-000749-USG5Y	\$ 133.92	\$ 116.51
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 500-749	ETP-A-000749-USP1Y	\$ 31.02	\$ 26.99
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 500-749	ETP-A-000749-USP2Y	\$ 58.00	\$ 50.46
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 500-749	ETP-A-000749-USP3Y	\$ 83.75	\$ 72.86
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 500-749	ETP-A-000749-USP4Y	\$ 111.67	\$ 97.15
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 500-749	ETP-A-000749-USP5Y	\$ 139.59	\$ 121.44
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 750-999	ETP-A-000999-CAG1Y	\$ 29.03	\$ 25.26
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 750-999	ETP-A-000999-CAG2Y	\$ 54.28	\$ 47.22
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 750-999	ETP-A-000999-CAG3Y	\$ 78.38	\$ 68.19
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 750-999	ETP-A-000999-CAG4Y	\$ 104.51	\$ 90.92
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 750-999	ETP-A-000999-CAG5Y	\$ 130.64	\$ 113.66
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 750-999	ETP-A-000999-CAP1Y	\$ 30.26	\$ 26.33
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 750-999	ETP-A-000999-CAP2Y	\$ 56.58	\$ 49.22
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 750-999	ETP-A-000999-CAP3Y	\$ 81.70	\$ 71.08
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 750-999	ETP-A-000999-CAP4Y	\$ 108.94	\$ 94.78
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 750-999	ETP-A-000999-CAP5Y	\$ 136.17	\$ 118.47
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 750-999	ETP-A-000999-PPL1Y	\$ 8.11	\$ 7.06
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 750-999	ETP-A-000999-PPL2Y	\$ 56.58	\$ 49.22
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 750-999	ETP-A-000999-PPL3Y	\$ 81.70	\$ 71.08
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 750-999	ETP-A-000999-PPL4Y	\$ 108.94	\$ 94.78
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 750-999	ETP-A-000999-PPL5Y	\$ 136.17	\$ 118.47
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 750-999	ETP-A-000999-PTM1Y	\$ 15.61	\$ 13.58
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 750-999	ETP-A-000999-PTM2Y	\$ 54.28	\$ 47.22
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 750-999	ETP-A-000999-PTM3Y	\$ 78.38	\$ 68.19
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 750-999	ETP-A-000999-PTM4Y	\$ 104.51	\$ 90.92
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 750-999	ETP-A-000999-PTM5Y	\$ 130.64	\$ 113.66
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 750-999	ETP-A-000999-USG1Y	\$ 29.03	\$ 25.26
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 750-999	ETP-A-000999-USG2Y	\$ 54.28	\$ 47.22
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 750-999	ETP-A-000999-USG3Y	\$ 78.38	\$ 68.19
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 750-999	ETP-A-000999-USG4Y	\$ 104.51	\$ 90.92
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 750-999	ETP-A-000999-USG5Y	\$ 130.64	\$ 113.66
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 750-999	ETP-A-000999-USP1Y	\$ 30.26	\$ 26.33
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 750-999	ETP-A-000999-USP2Y	\$ 56.58	\$ 49.22
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 750-999	ETP-A-000999-USP3Y	\$ 81.70	\$ 71.08
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 750-999	ETP-A-000999-USP4Y	\$ 108.94	\$ 94.78
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 750-999	ETP-A-000999-USP5Y	\$ 136.17	\$ 118.47
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 1,000-1999	ETP-A-001999-CAG1Y	\$ 22.35	\$ 19.44
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 1,000-1999	ETP-A-001999-CAG2Y	\$ 41.79	\$ 36.36
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 1,000-1999	ETP-A-001999-CAG3Y	\$ 60.35	\$ 52.50
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 1,000-1999	ETP-A-001999-CAG4Y	\$ 80.46	\$ 70.00

FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 1,000-1999	ETP-A-001999-CAG5Y	\$ 100.58	\$ 87.50
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 1,000-1999	ETP-A-001999-CAP1Y	\$ 23.29	\$ 20.26
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 1,000-1999	ETP-A-001999-CAP2Y	\$ 43.56	\$ 37.90
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 1,000-1999	ETP-A-001999-CAP3Y	\$ 62.88	\$ 54.71
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 1,000-1999	ETP-A-001999-CAP4Y	\$ 83.84	\$ 72.94
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 1,000-1999	ETP-A-001999-CAP5Y	\$ 104.81	\$ 91.18
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 1,000-1999	ETP-A-001999-PPL1Y	\$ 7.35	\$ 6.39
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 1,000-1999	ETP-A-001999-PPL2Y	\$ 43.56	\$ 37.90
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 1,000-1999	ETP-A-001999-PPL3Y	\$ 62.88	\$ 54.71
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 1,000-1999	ETP-A-001999-PPL4Y	\$ 83.84	\$ 72.94
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 1,000-1999	ETP-A-001999-PPL5Y	\$ 104.81	\$ 91.18
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 1,000-1999	ETP-A-001999-PTM1Y	\$ 14.16	\$ 12.32
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 1,000-1999	ETP-A-001999-PTM2Y	\$ 41.79	\$ 36.36
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 1,000-1999	ETP-A-001999-PTM3Y	\$ 60.35	\$ 52.50
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 1,000-1999	ETP-A-001999-PTM4Y	\$ 80.46	\$ 70.00
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 1,000-1999	ETP-A-001999-PTM5Y	\$ 100.58	\$ 87.50
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 1,000-1999	ETP-A-001999-USG1Y	\$ 22.35	\$ 19.44
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 1,000-1999	ETP-A-001999-USG2Y	\$ 41.79	\$ 36.36
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 1,000-1999	ETP-A-001999-USG3Y	\$ 60.35	\$ 52.50
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 1,000-1999	ETP-A-001999-USG4Y	\$ 80.46	\$ 70.00
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 1,000-1999	ETP-A-001999-USG5Y	\$ 100.58	\$ 87.50
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 1,000-1999	ETP-A-001999-USP1Y	\$ 23.29	\$ 20.26
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 1,000-1999	ETP-A-001999-USP2Y	\$ 43.56	\$ 37.90
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 1,000-1999	ETP-A-001999-USP3Y	\$ 62.88	\$ 54.71
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 1,000-1999	ETP-A-001999-USP4Y	\$ 83.84	\$ 72.94
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 1,000-1999	ETP-A-001999-USP5Y	\$ 104.81	\$ 91.18
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 2,000-4999	ETP-A-004999-CAG1Y	\$ 16.67	\$ 14.50
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 2,000-4999	ETP-A-004999-CAG2Y	\$ 31.17	\$ 27.12
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 2,000-4999	ETP-A-004999-CAG3Y	\$ 45.01	\$ 39.16
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 2,000-4999	ETP-A-004999-CAG4Y	\$ 60.01	\$ 52.21
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 2,000-4999	ETP-A-004999-CAG5Y	\$ 75.02	\$ 65.27
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 2,000-4999	ETP-A-004999-CAP1Y	\$ 17.38	\$ 15.12
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 2,000-4999	ETP-A-004999-CAP2Y	\$ 32.49	\$ 28.27
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 2,000-4999	ETP-A-004999-CAP3Y	\$ 46.93	\$ 40.83
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 2,000-4999	ETP-A-004999-CAP4Y	\$ 62.57	\$ 54.44
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 2,000-4999	ETP-A-004999-CAP5Y	\$ 78.21	\$ 68.04
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 2,000-4999	ETP-A-004999-PPL1Y	\$ 6.70	\$ 5.83
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 2,000-4999	ETP-A-004999-PPL2Y	\$ 32.49	\$ 28.27
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 2,000-4999	ETP-A-004999-PPL3Y	\$ 46.93	\$ 40.83
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 2,000-4999	ETP-A-004999-PPL4Y	\$ 62.57	\$ 54.44
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 2,000-4999	ETP-A-004999-PPL5Y	\$ 78.21	\$ 68.04
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 2,000-4999	ETP-A-004999-PTM1Y	\$ 12.89	\$ 11.21
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 2,000-4999	ETP-A-004999-PTM2Y	\$ 31.17	\$ 27.12
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 2,000-4999	ETP-A-004999-PTM3Y	\$ 45.01	\$ 39.16
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 2,000-4999	ETP-A-004999-PTM4Y	\$ 60.01	\$ 52.21
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 2,000-4999	ETP-A-004999-PTM5Y	\$ 75.02	\$ 65.27
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 2,000-4999	ETP-A-004999-USG1Y	\$ 16.67	\$ 14.50
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 2,000-4999	ETP-A-004999-USG2Y	\$ 31.17	\$ 27.12
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 2,000-4999	ETP-A-004999-USG3Y	\$ 45.01	\$ 39.16

FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 2,000-4999	ETP-A-004999-USG4Y	\$ 60.01	\$ 52.21
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 2,000-4999	ETP-A-004999-USG5Y	\$ 75.02	\$ 65.27
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 2,000-4999	ETP-A-004999-USP1Y	\$ 17.38	\$ 15.12
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 2,000-4999	ETP-A-004999-USP2Y	\$ 32.49	\$ 28.27
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 2,000-4999	ETP-A-004999-USP3Y	\$ 46.93	\$ 40.83
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 2,000-4999	ETP-A-004999-USP4Y	\$ 62.57	\$ 54.44
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 2,000-4999	ETP-A-004999-USP5Y	\$ 78.21	\$ 68.04
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 5,000-9999	ETP-A-009999-CAG1Y	\$ 14.75	\$ 12.83
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 5,000-9999	ETP-A-009999-CAG2Y	\$ 27.57	\$ 23.99
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 5,000-9999	ETP-A-009999-CAG3Y	\$ 39.83	\$ 34.65
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 5,000-9999	ETP-A-009999-CAG4Y	\$ 53.10	\$ 46.20
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 5,000-9999	ETP-A-009999-CAG5Y	\$ 66.38	\$ 57.75
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 5,000-9999	ETP-A-009999-CAP1Y	\$ 15.37	\$ 13.37
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 5,000-9999	ETP-A-009999-CAP2Y	\$ 28.74	\$ 25.00
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 5,000-9999	ETP-A-009999-CAP3Y	\$ 41.50	\$ 36.11
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 5,000-9999	ETP-A-009999-CAP4Y	\$ 55.33	\$ 48.14
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 5,000-9999	ETP-A-009999-CAP5Y	\$ 69.17	\$ 60.18
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 5,000-9999	ETP-A-009999-PPL1Y	\$ 8.29	\$ 7.21
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 5,000-9999	ETP-A-009999-PPL2Y	\$ 28.74	\$ 25.00
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 5,000-9999	ETP-A-009999-PPL3Y	\$ 41.50	\$ 36.11
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 5,000-9999	ETP-A-009999-PPL4Y	\$ 55.33	\$ 48.14
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 5,000-9999	ETP-A-009999-PPL5Y	\$ 69.17	\$ 60.18
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 5,000-9999	ETP-A-009999-PTM1Y	\$ 13.71	\$ 11.93
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 5,000-9999	ETP-A-009999-PTM2Y	\$ 27.57	\$ 23.99
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 5,000-9999	ETP-A-009999-PTM3Y	\$ 39.83	\$ 34.65
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 5,000-9999	ETP-A-009999-PTM4Y	\$ 53.10	\$ 46.20
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 5,000-9999	ETP-A-009999-PTM5Y	\$ 66.38	\$ 57.75
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 5,000-9999	ETP-A-009999-USG1Y	\$ 14.75	\$ 12.83
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 5,000-9999	ETP-A-009999-USG2Y	\$ 27.57	\$ 23.99
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 5,000-9999	ETP-A-009999-USG3Y	\$ 39.83	\$ 34.65
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 5,000-9999	ETP-A-009999-USG4Y	\$ 53.10	\$ 46.20
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 5,000-9999	ETP-A-009999-USG5Y	\$ 66.38	\$ 57.75
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 5,000-9999	ETP-A-009999-USP1Y	\$ 15.37	\$ 13.37
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 5,000-9999	ETP-A-009999-USP2Y	\$ 28.74	\$ 25.00
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 5,000-9999	ETP-A-009999-USP3Y	\$ 41.50	\$ 36.11
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 5,000-9999	ETP-A-009999-USP4Y	\$ 55.33	\$ 48.14
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 5,000-9999	ETP-A-009999-USP5Y	\$ 69.17	\$ 60.18
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 10,000-19999	ETP-A-019999-CAG1Y	\$ 12.89	\$ 11.21
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 10,000-19999	ETP-A-019999-CAG2Y	\$ 24.11	\$ 20.98
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 10,000-19999	ETP-A-019999-CAG3Y	\$ 34.80	\$ 30.28
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 10,000-19999	ETP-A-019999-CAG4Y	\$ 46.40	\$ 40.37
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 10,000-19999	ETP-A-019999-CAG5Y	\$ 58.01	\$ 50.47
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 10,000-19999	ETP-A-019999-CAP1Y	\$ 13.44	\$ 11.69
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 10,000-19999	ETP-A-019999-CAP2Y	\$ 25.13	\$ 21.86
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 10,000-19999	ETP-A-019999-CAP3Y	\$ 36.29	\$ 31.57
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 10,000-19999	ETP-A-019999-CAP4Y	\$ 48.38	\$ 42.09
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 10,000-19999	ETP-A-019999-CAP5Y	\$ 60.48	\$ 52.62
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 10,000-19999	ETP-A-019999-PPL1Y	\$ 6.07	\$ 5.28
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 10,000-19999	ETP-A-019999-PPL2Y	\$ 25.13	\$ 21.86

FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 10,000-19999	ETP-A-019999-PPL3Y	\$ 36.29	\$ 31.57
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 10,000-19999	ETP-A-019999-PPL4Y	\$ 48.38	\$ 42.09
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 10,000-19999	ETP-A-019999-PPL5Y	\$ 60.48	\$ 52.62
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 10,000-19999	ETP-A-019999-PTM1Y	\$ 10.79	\$ 9.39
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 10,000-19999	ETP-A-019999-PTM2Y	\$ 24.11	\$ 20.98
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 10,000-19999	ETP-A-019999-PTM3Y	\$ 34.80	\$ 30.28
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 10,000-19999	ETP-A-019999-PTM4Y	\$ 46.40	\$ 40.37
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 10,000-19999	ETP-A-019999-PTM5Y	\$ 58.01	\$ 50.47
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 10,000-19999	ETP-A-019999-USG1Y	\$ 12.89	\$ 11.21
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 10,000-19999	ETP-A-019999-USG2Y	\$ 24.11	\$ 20.98
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 10,000-19999	ETP-A-019999-USG3Y	\$ 34.80	\$ 30.28
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 10,000-19999	ETP-A-019999-USG4Y	\$ 46.40	\$ 40.37
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 10,000-19999	ETP-A-019999-USG5Y	\$ 58.01	\$ 50.47
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 10,000-19999	ETP-A-019999-USP1Y	\$ 13.44	\$ 11.69
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 10,000-19999	ETP-A-019999-USP2Y	\$ 25.13	\$ 21.86
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 10,000-19999	ETP-A-019999-USP3Y	\$ 36.29	\$ 31.57
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 10,000-19999	ETP-A-019999-USP4Y	\$ 48.38	\$ 42.09
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 10,000-19999	ETP-A-019999-USP5Y	\$ 60.48	\$ 52.62
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 20,000-49999	ETP-A-049999-CAG1Y	\$ 11.55	\$ 10.05
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 20,000-49999	ETP-A-049999-CAG2Y	\$ 21.67	\$ 18.85
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 20,000-49999	ETP-A-049999-CAG3Y	\$ 31.19	\$ 27.14
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 20,000-49999	ETP-A-049999-CAG4Y	\$ 41.58	\$ 36.17
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 20,000-49999	ETP-A-049999-CAG5Y	\$ 51.98	\$ 45.22
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 20,000-49999	ETP-A-049999-CAP1Y	\$ 12.04	\$ 10.47
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 20,000-49999	ETP-A-049999-CAP2Y	\$ 22.59	\$ 19.65
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 20,000-49999	ETP-A-049999-CAP3Y	\$ 32.51	\$ 28.28
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 20,000-49999	ETP-A-049999-CAP4Y	\$ 43.34	\$ 37.71
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 20,000-49999	ETP-A-049999-CAP5Y	\$ 54.18	\$ 47.14
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 20,000-49999	ETP-A-049999-PPL1Y	\$ 4.85	\$ 4.22
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 20,000-49999	ETP-A-049999-PPL2Y	\$ 22.50	\$ 19.58
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 20,000-49999	ETP-A-049999-PPL3Y	\$ 32.51	\$ 28.28
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 20,000-49999	ETP-A-049999-PPL4Y	\$ 43.34	\$ 37.71
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 20,000-49999	ETP-A-049999-PPL5Y	\$ 54.18	\$ 47.14
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 20,000-49999	ETP-A-049999-PTM1Y	\$ 9.34	\$ 8.13
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 20,000-49999	ETP-A-049999-PTM2Y	\$ 21.59	\$ 18.78
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 20,000-49999	ETP-A-049999-PTM3Y	\$ 31.19	\$ 27.14
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 20,000-49999	ETP-A-049999-PTM4Y	\$ 41.58	\$ 36.17
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 20,000-49999	ETP-A-049999-PTM5Y	\$ 51.98	\$ 45.22
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 20,000-49999	ETP-A-049999-USG1Y	\$ 11.55	\$ 10.05
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 20,000-49999	ETP-A-049999-USG2Y	\$ 21.67	\$ 18.85
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 20,000-49999	ETP-A-049999-USG3Y	\$ 31.19	\$ 27.14
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 20,000-49999	ETP-A-049999-USG4Y	\$ 41.58	\$ 36.17
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 20,000-49999	ETP-A-049999-USG5Y	\$ 51.98	\$ 45.22
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 20,000-49999	ETP-A-049999-USP1Y	\$ 12.04	\$ 10.47
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 20,000-49999	ETP-A-049999-USP2Y	\$ 22.59	\$ 19.65
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 20,000-49999	ETP-A-049999-USP3Y	\$ 32.51	\$ 28.28
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 20,000-49999	ETP-A-049999-USP4Y	\$ 43.34	\$ 37.71
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 20,000-49999	ETP-A-049999-USP5Y	\$ 54.18	\$ 47.14
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 50,000-74999	ETP-A-074999-CAG1Y	\$ 11.84	\$ 10.30

FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 50,000-74999	ETP-A-074999-CAG2Y	\$ 22.18	\$ 19.30
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 50,000-74999	ETP-A-074999-CAG3Y	\$ 31.97	\$ 27.81
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 50,000-74999	ETP-A-074999-CAG4Y	\$ 42.62	\$ 37.08
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 50,000-74999	ETP-A-074999-CAG5Y	\$ 53.28	\$ 46.35
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 50,000-74999	ETP-A-074999-CAP1Y	\$ 12.34	\$ 10.74
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 50,000-74999	ETP-A-074999-CAP2Y	\$ 23.13	\$ 20.12
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 50,000-74999	ETP-A-074999-CAP3Y	\$ 33.32	\$ 28.99
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 50,000-74999	ETP-A-074999-CAP4Y	\$ 44.42	\$ 38.65
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 50,000-74999	ETP-A-074999-CAP5Y	\$ 55.53	\$ 48.31
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 50,000-74999	ETP-A-074999-PPL1Y	\$ 4.76	\$ 4.14
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 50,000-74999	ETP-A-074999-PPL2Y	\$ 23.06	\$ 20.06
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 50,000-74999	ETP-A-074999-PPL3Y	\$ 33.32	\$ 28.99
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 50,000-74999	ETP-A-074999-PPL4Y	\$ 44.42	\$ 38.65
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 50,000-74999	ETP-A-074999-PPL5Y	\$ 55.53	\$ 48.31
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 50,000-74999	ETP-A-074999-PTM1Y	\$ 8.80	\$ 7.66
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 50,000-74999	ETP-A-074999-PTM2Y	\$ 22.14	\$ 19.26
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 50,000-74999	ETP-A-074999-PTM3Y	\$ 31.97	\$ 27.81
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 50,000-74999	ETP-A-074999-PTM4Y	\$ 42.62	\$ 37.08
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 50,000-74999	ETP-A-074999-PTM5Y	\$ 53.28	\$ 46.35
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 50,000-74999	ETP-A-074999-USG1Y	\$ 11.84	\$ 10.30
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 50,000-74999	ETP-A-074999-USG2Y	\$ 22.18	\$ 19.30
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 50,000-74999	ETP-A-074999-USG3Y	\$ 31.97	\$ 27.81
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 50,000-74999	ETP-A-074999-USG4Y	\$ 42.62	\$ 37.08
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 50,000-74999	ETP-A-074999-USG5Y	\$ 53.28	\$ 46.35
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 50,000-74999	ETP-A-074999-USP1Y	\$ 12.34	\$ 10.74
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 50,000-74999	ETP-A-074999-USP2Y	\$ 23.13	\$ 20.12
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 50,000-74999	ETP-A-074999-USP3Y	\$ 33.32	\$ 28.99
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 50,000-74999	ETP-A-074999-USP4Y	\$ 44.42	\$ 38.65
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 50,000-74999	ETP-A-074999-USP5Y	\$ 55.53	\$ 48.31
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 75,000-99999	ETP-A-099999-CAG1Y	\$ 12.39	\$ 10.78
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 75,000-99999	ETP-A-099999-CAG2Y	\$ 23.16	\$ 20.15
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 75,000-99999	ETP-A-099999-CAG3Y	\$ 33.45	\$ 29.10
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 75,000-99999	ETP-A-099999-CAG4Y	\$ 44.60	\$ 38.80
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 75,000-99999	ETP-A-099999-CAG5Y	\$ 55.76	\$ 48.51
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 75,000-99999	ETP-A-099999-CAP1Y	\$ 12.91	\$ 11.23
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 75,000-99999	ETP-A-099999-CAP2Y	\$ 24.14	\$ 21.00
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 75,000-99999	ETP-A-099999-CAP3Y	\$ 34.86	\$ 30.33
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 75,000-99999	ETP-A-099999-CAP4Y	\$ 46.48	\$ 40.44
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 75,000-99999	ETP-A-099999-CAP5Y	\$ 58.10	\$ 50.55
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 75,000-99999	ETP-A-099999-PPL1Y	\$ 4.76	\$ 4.14
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 75,000-99999	ETP-A-099999-PPL2Y	\$ 24.14	\$ 21.00
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 75,000-99999	ETP-A-099999-PPL3Y	\$ 34.86	\$ 30.33
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 75,000-99999	ETP-A-099999-PPL4Y	\$ 46.48	\$ 40.44
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 75,000-99999	ETP-A-099999-PPL5Y	\$ 58.10	\$ 50.55
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 75,000-99999	ETP-A-099999-PTM1Y	\$ 8.22	\$ 7.15
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 75,000-99999	ETP-A-099999-PTM2Y	\$ 23.16	\$ 20.15
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 75,000-99999	ETP-A-099999-PTM3Y	\$ 33.45	\$ 29.10
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 75,000-99999	ETP-A-099999-PTM4Y	\$ 44.60	\$ 38.80
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 75,000-99999	ETP-A-099999-PTM5Y	\$ 55.76	\$ 48.51

FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 75,000-99999	ETP-A-099999-USG1Y	\$ 12.39	\$ 10.78
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 75,000-99999	ETP-A-099999-USG2Y	\$ 23.16	\$ 20.15
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 75,000-99999	ETP-A-099999-USG3Y	\$ 33.45	\$ 29.10
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 75,000-99999	ETP-A-099999-USG4Y	\$ 44.60	\$ 38.80
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 75,000-99999	ETP-A-099999-USG5Y	\$ 55.76	\$ 48.51
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 75,000-99999	ETP-A-099999-USP1Y	\$ 12.91	\$ 11.23
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 75,000-99999	ETP-A-099999-USP2Y	\$ 24.14	\$ 21.00
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 75,000-99999	ETP-A-099999-USP3Y	\$ 34.86	\$ 30.33
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 75,000-99999	ETP-A-099999-USP4Y	\$ 46.48	\$ 40.44
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 75,000-99999	ETP-A-099999-USP5Y	\$ 58.10	\$ 50.55
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 100,000-199999	ETP-A-199999-CAG1Y	\$ 10.78	\$ 9.38
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 100,000-199999	ETP-A-199999-CAG2Y	\$ 20.15	\$ 17.53
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 100,000-199999	ETP-A-199999-CAG3Y	\$ 29.11	\$ 25.33
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 100,000-199999	ETP-A-199999-CAG4Y	\$ 38.81	\$ 33.76
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 100,000-199999	ETP-A-199999-CAG5Y	\$ 48.51	\$ 42.20
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 100,000-199999	ETP-A-199999-CAP1Y	\$ 11.23	\$ 9.77
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 100,000-199999	ETP-A-199999-CAP2Y	\$ 21.01	\$ 18.28
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 100,000-199999	ETP-A-199999-CAP3Y	\$ 30.32	\$ 26.38
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 100,000-199999	ETP-A-199999-CAP4Y	\$ 40.43	\$ 35.17
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 100,000-199999	ETP-A-199999-CAP5Y	\$ 50.54	\$ 43.97
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 100,000-199999	ETP-A-199999-PPL1Y	\$ 3.50	\$ 3.05
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 100,000-199999	ETP-A-199999-PPL2Y	\$ 21.09	\$ 18.35
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 100,000-199999	ETP-A-199999-PPL3Y	\$ 30.48	\$ 26.52
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 100,000-199999	ETP-A-199999-PPL4Y	\$ 40.64	\$ 35.36
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 100,000-199999	ETP-A-199999-PPL5Y	\$ 50.81	\$ 44.20
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 100,000-199999	ETP-A-199999-PTM1Y	\$ 6.58	\$ 5.72
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 100,000-199999	ETP-A-199999-PTM2Y	\$ 20.25	\$ 17.62
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 100,000-199999	ETP-A-199999-PTM3Y	\$ 29.24	\$ 25.44
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 100,000-199999	ETP-A-199999-PTM4Y	\$ 38.99	\$ 33.92
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 100,000-199999	ETP-A-199999-PTM5Y	\$ 48.74	\$ 42.40
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 100,000-199999	ETP-A-199999-USG1Y	\$ 10.78	\$ 9.38
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 100,000-199999	ETP-A-199999-USG2Y	\$ 20.15	\$ 17.53
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 100,000-199999	ETP-A-199999-USG3Y	\$ 29.11	\$ 25.33
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 100,000-199999	ETP-A-199999-USG4Y	\$ 38.81	\$ 33.76
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 100,000-199999	ETP-A-199999-USG5Y	\$ 48.51	\$ 42.20
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 100,000-199999	ETP-A-199999-USP1Y	\$ 11.23	\$ 9.77
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 100,000-199999	ETP-A-199999-USP2Y	\$ 21.01	\$ 18.28
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 100,000-199999	ETP-A-199999-USP3Y	\$ 30.32	\$ 26.38
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 100,000-199999	ETP-A-199999-USP4Y	\$ 40.43	\$ 35.17
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 100,000-199999	ETP-A-199999-USP5Y	\$ 50.54	\$ 43.97
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 1 Year 200,000+	ETP-A-200000+CAG1Y	\$ 10.42	\$ 9.07
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 2 Year 200,000+	ETP-A-200000+CAG2Y	\$ 19.49	\$ 16.96
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 3 Year 200,000+	ETP-A-200000+CAG3Y	\$ 28.13	\$ 24.47
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 4 Year 200,000+	ETP-A-200000+CAG4Y	\$ 37.51	\$ 32.63
FireEye	AV/AS Add-on for ETP Cloud & Gov CA 5 Year 200,000+	ETP-A-200000+CAG5Y	\$ 46.89	\$ 40.79
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 200,000+	ETP-A-200000+CAP1Y	\$ 10.86	\$ 9.45
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 200,000+	ETP-A-200000+CAP2Y	\$ 20.30	\$ 17.66
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 200,000+	ETP-A-200000+CAP3Y	\$ 29.32	\$ 25.51
FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 200,000+	ETP-A-200000+CAP4Y	\$ 39.10	\$ 34.02

FireEye	AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 200,000+	ETP-A-200000+CAPSY	\$ 48.87	\$ 42.52
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 200,000+	ETP-A-200000+PPL1Y	\$ 3.13	\$ 2.72
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 200,000+	ETP-A-200000+PPL2Y	\$ 20.32	\$ 17.68
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 200,000+	ETP-A-200000+PPL3Y	\$ 29.38	\$ 25.56
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 200,000+	ETP-A-200000+PPL4Y	\$ 39.17	\$ 34.08
FireEye	AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 200,000+	ETP-A-200000+PPL5Y	\$ 48.96	\$ 42.60
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 200,000+	ETP-A-200000+PTM1Y	\$ 6.04	\$ 5.25
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 200,000+	ETP-A-200000+PTM2Y	\$ 19.51	\$ 16.97
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 200,000+	ETP-A-200000+PTM3Y	\$ 28.16	\$ 24.50
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 200,000+	ETP-A-200000+PTM4Y	\$ 37.55	\$ 32.67
FireEye	AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 200,000+	ETP-A-200000+PTM5Y	\$ 46.94	\$ 40.84
FireEye	AV/AS Add-on for ETP Cloud & Gov US 1 Year 200,000+	ETP-A-200000+USG1Y	\$ 10.42	\$ 9.07
FireEye	AV/AS Add-on for ETP Cloud & Gov US 2 Year 200,000+	ETP-A-200000+USG2Y	\$ 19.49	\$ 16.96
FireEye	AV/AS Add-on for ETP Cloud & Gov US 3 Year 200,000+	ETP-A-200000+USG3Y	\$ 28.13	\$ 24.47
FireEye	AV/AS Add-on for ETP Cloud & Gov US 4 Year 200,000+	ETP-A-200000+USG4Y	\$ 37.51	\$ 32.63
FireEye	AV/AS Add-on for ETP Cloud & Gov US 5 Year 200,000+	ETP-A-200000+USG5Y	\$ 46.89	\$ 40.79
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 200,000+	ETP-A-200000+USP1Y	\$ 10.86	\$ 9.45
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 200,000+	ETP-A-200000+USP2Y	\$ 20.30	\$ 17.66
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 200,000+	ETP-A-200000+USP3Y	\$ 29.32	\$ 25.51
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 200,000+	ETP-A-200000+USP4Y	\$ 39.10	\$ 34.02
FireEye	AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 200,000+	ETP-A-200000+USP5Y	\$ 48.87	\$ 42.52
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 1-249	ETP-C-000249-CAG1Y	\$ 84.56	\$ 73.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 1-249	ETP-C-000249-CAG2Y	\$ 169.12	\$ 147.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 1-249	ETP-C-000249-CAG3Y	\$ 228.31	\$ 198.63
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 1-249	ETP-C-000249-CAG4Y	\$ 304.42	\$ 264.85
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 1-249	ETP-C-000249-CAG5Y	\$ 380.52	\$ 331.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 1-249	ETP-C-000249-CAP1Y	\$ 88.14	\$ 76.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 1-249	ETP-C-000249-CAP2Y	\$ 176.28	\$ 153.36
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 1-249	ETP-C-000249-CAP3Y	\$ 237.98	\$ 207.04
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 1-249	ETP-C-000249-CAP4Y	\$ 317.30	\$ 276.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 1-249	ETP-C-000249-CAP5Y	\$ 396.63	\$ 345.07
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 1-249	ETP-C-000249-PPL1Y	\$ 88.14	\$ 76.68
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 1-249	ETP-C-000249-PPL2Y	\$ 176.28	\$ 153.36
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 1-249	ETP-C-000249-PPL3Y	\$ 237.98	\$ 207.04
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 1-249	ETP-C-000249-PPL4Y	\$ 317.30	\$ 276.05
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 1-249	ETP-C-000249-PPL5Y	\$ 396.63	\$ 345.07
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 1-249	ETP-C-000249-PTM1Y	\$ 84.56	\$ 73.57
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 1-249	ETP-C-000249-PTM2Y	\$ 169.12	\$ 147.13
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 1-249	ETP-C-000249-PTM3Y	\$ 228.31	\$ 198.63
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 1-249	ETP-C-000249-PTM4Y	\$ 304.42	\$ 264.85
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 1-249	ETP-C-000249-PTM5Y	\$ 380.52	\$ 331.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 1-249	ETP-C-000249-USG1Y	\$ 84.56	\$ 73.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 1-249	ETP-C-000249-USG2Y	\$ 169.12	\$ 147.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 1-249	ETP-C-000249-USG3Y	\$ 228.31	\$ 198.63
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 1-249	ETP-C-000249-USG4Y	\$ 304.42	\$ 264.85
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 1-249	ETP-C-000249-USG5Y	\$ 380.52	\$ 331.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 1-249	ETP-C-000249-USP1Y	\$ 88.14	\$ 76.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 1-249	ETP-C-000249-USP2Y	\$ 176.28	\$ 153.36
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 1-249	ETP-C-000249-USP3Y	\$ 237.98	\$ 207.04

FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 1-249	ETP-C-000249-USP4Y	\$ 317.30	\$ 276.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 1-249	ETP-C-000249-USP5Y	\$ 396.63	\$ 345.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 250-499	ETP-C-000499-CAG1Y	\$ 69.82	\$ 60.74
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 250-499	ETP-C-000499-CAG2Y	\$ 139.64	\$ 121.49
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 250-499	ETP-C-000499-CAG3Y	\$ 188.51	\$ 164.00
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 250-499	ETP-C-000499-CAG4Y	\$ 251.35	\$ 218.67
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 250-499	ETP-C-000499-CAG5Y	\$ 314.19	\$ 273.35
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 250-499	ETP-C-000499-CAP1Y	\$ 72.78	\$ 63.32
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 250-499	ETP-C-000499-CAP2Y	\$ 145.56	\$ 126.64
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 250-499	ETP-C-000499-CAP3Y	\$ 196.51	\$ 170.96
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 250-499	ETP-C-000499-CAP4Y	\$ 262.01	\$ 227.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 250-499	ETP-C-000499-CAP5Y	\$ 327.51	\$ 284.93
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 250-499	ETP-C-000499-PPL1Y	\$ 72.78	\$ 63.32
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 250-499	ETP-C-000499-PPL2Y	\$ 145.56	\$ 126.64
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 250-499	ETP-C-000499-PPL3Y	\$ 196.51	\$ 170.96
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 250-499	ETP-C-000499-PPL4Y	\$ 262.01	\$ 227.95
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 250-499	ETP-C-000499-PPL5Y	\$ 327.51	\$ 284.93
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 250-499	ETP-C-000499-PTM1Y	\$ 69.82	\$ 60.74
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 250-499	ETP-C-000499-PTM2Y	\$ 139.64	\$ 121.49
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 250-499	ETP-C-000499-PTM3Y	\$ 188.51	\$ 164.00
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 250-499	ETP-C-000499-PTM4Y	\$ 251.35	\$ 218.67
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 250-499	ETP-C-000499-PTM5Y	\$ 314.19	\$ 273.35
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 250-499	ETP-C-000499-USG1Y	\$ 69.82	\$ 60.74
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 250-499	ETP-C-000499-USG2Y	\$ 139.64	\$ 121.49
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 250-499	ETP-C-000499-USG3Y	\$ 188.51	\$ 164.00
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 250-499	ETP-C-000499-USG4Y	\$ 251.35	\$ 218.67
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 250-499	ETP-C-000499-USG5Y	\$ 314.19	\$ 273.35
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 250-499	ETP-C-000499-USP1Y	\$ 72.78	\$ 63.32
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 250-499	ETP-C-000499-USP2Y	\$ 145.56	\$ 126.64
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 250-499	ETP-C-000499-USP3Y	\$ 196.51	\$ 170.96
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 250-499	ETP-C-000499-USP4Y	\$ 262.01	\$ 227.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 250-499	ETP-C-000499-USP5Y	\$ 327.51	\$ 284.93
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 500-749	ETP-C-000749-CAG1Y	\$ 59.89	\$ 52.10
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 500-749	ETP-C-000749-CAG2Y	\$ 119.78	\$ 104.21
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 500-749	ETP-C-000749-CAG3Y	\$ 161.70	\$ 140.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 500-749	ETP-C-000749-CAG4Y	\$ 215.60	\$ 187.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 500-749	ETP-C-000749-CAG5Y	\$ 269.51	\$ 234.47
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 500-749	ETP-C-000749-CAP1Y	\$ 62.43	\$ 54.31
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 500-749	ETP-C-000749-CAP2Y	\$ 124.86	\$ 108.63
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 500-749	ETP-C-000749-CAP3Y	\$ 168.56	\$ 146.65
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 500-749	ETP-C-000749-CAP4Y	\$ 224.75	\$ 195.53
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 500-749	ETP-C-000749-CAP5Y	\$ 280.94	\$ 244.42
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 500-749	ETP-C-000749-PPL1Y	\$ 62.43	\$ 54.31
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 500-749	ETP-C-000749-PPL2Y	\$ 124.86	\$ 108.63
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 500-749	ETP-C-000749-PPL3Y	\$ 168.56	\$ 146.65
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 500-749	ETP-C-000749-PPL4Y	\$ 224.75	\$ 195.53
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 500-749	ETP-C-000749-PPL5Y	\$ 280.94	\$ 244.42
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 500-749	ETP-C-000749-PTM1Y	\$ 59.89	\$ 52.10
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 500-749	ETP-C-000749-PTM2Y	\$ 119.78	\$ 104.21

FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 500-749	ETP-C-000749-PTM3Y	\$ 161.70	\$ 140.68
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 500-749	ETP-C-000749-PTM4Y	\$ 215.60	\$ 187.57
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 500-749	ETP-C-000749-PTM5Y	\$ 269.51	\$ 234.47
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 500-749	ETP-C-000749-USG1Y	\$ 59.89	\$ 52.10
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 500-749	ETP-C-000749-USG2Y	\$ 119.78	\$ 104.21
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 500-749	ETP-C-000749-USG3Y	\$ 161.70	\$ 140.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 500-749	ETP-C-000749-USG4Y	\$ 215.60	\$ 187.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 500-749	ETP-C-000749-USG5Y	\$ 269.51	\$ 234.47
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 500-749	ETP-C-000749-USP1Y	\$ 62.43	\$ 54.31
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 500-749	ETP-C-000749-USP2Y	\$ 124.86	\$ 108.63
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 500-749	ETP-C-000749-USP3Y	\$ 168.56	\$ 146.65
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 500-749	ETP-C-000749-USP4Y	\$ 224.75	\$ 195.53
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 500-749	ETP-C-000749-USP5Y	\$ 280.94	\$ 244.42
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 750-999	ETP-C-000999-CAG1Y	\$ 50.30	\$ 43.76
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 750-999	ETP-C-000999-CAG2Y	\$ 100.60	\$ 87.52
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 750-999	ETP-C-000999-CAG3Y	\$ 135.81	\$ 118.15
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 750-999	ETP-C-000999-CAG4Y	\$ 181.08	\$ 157.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 750-999	ETP-C-000999-CAG5Y	\$ 226.35	\$ 196.92
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 750-999	ETP-C-000999-CAP1Y	\$ 52.43	\$ 45.61
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 750-999	ETP-C-000999-CAP2Y	\$ 104.86	\$ 91.23
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 750-999	ETP-C-000999-CAP3Y	\$ 141.56	\$ 123.16
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 750-999	ETP-C-000999-CAP4Y	\$ 188.75	\$ 164.21
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 750-999	ETP-C-000999-CAP5Y	\$ 235.94	\$ 205.27
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 750-999	ETP-C-000999-PPL1Y	\$ 52.43	\$ 45.61
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 750-999	ETP-C-000999-PPL2Y	\$ 104.86	\$ 91.23
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 750-999	ETP-C-000999-PPL3Y	\$ 141.56	\$ 123.16
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 750-999	ETP-C-000999-PPL4Y	\$ 188.75	\$ 164.21
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 750-999	ETP-C-000999-PPL5Y	\$ 235.94	\$ 205.27
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 750-999	ETP-C-000999-PTM1Y	\$ 50.30	\$ 43.76
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 750-999	ETP-C-000999-PTM2Y	\$ 100.60	\$ 87.52
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 750-999	ETP-C-000999-PTM3Y	\$ 135.81	\$ 118.15
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 750-999	ETP-C-000999-PTM4Y	\$ 181.08	\$ 157.54
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 750-999	ETP-C-000999-PTM5Y	\$ 226.35	\$ 196.92
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 750-999	ETP-C-000999-USG1Y	\$ 50.30	\$ 43.76
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 750-999	ETP-C-000999-USG2Y	\$ 100.60	\$ 87.52
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 750-999	ETP-C-000999-USG3Y	\$ 135.81	\$ 118.15
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 750-999	ETP-C-000999-USG4Y	\$ 181.08	\$ 157.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 750-999	ETP-C-000999-USG5Y	\$ 226.35	\$ 196.92
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 750-999	ETP-C-000999-USP1Y	\$ 52.43	\$ 45.61
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 750-999	ETP-C-000999-USP2Y	\$ 104.86	\$ 91.23
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 750-999	ETP-C-000999-USP3Y	\$ 141.56	\$ 123.16
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 750-999	ETP-C-000999-USP4Y	\$ 188.75	\$ 164.21
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 750-999	ETP-C-000999-USP5Y	\$ 235.94	\$ 205.27
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 1,000-1999	ETP-C-001999-CAG1Y	\$ 45.62	\$ 39.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 1,000-1999	ETP-C-001999-CAG2Y	\$ 91.24	\$ 79.38
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 1,000-1999	ETP-C-001999-CAG3Y	\$ 123.17	\$ 107.16
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 1,000-1999	ETP-C-001999-CAG4Y	\$ 164.23	\$ 142.88
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 1,000-1999	ETP-C-001999-CAG5Y	\$ 205.29	\$ 178.60
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 1,000-1999	ETP-C-001999-CAP1Y	\$ 47.55	\$ 41.37

FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 1,000-1999	ETP-C-001999-CAP2Y	\$ 95.10	\$ 82.74
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 1,000-1999	ETP-C-001999-CAP3Y	\$ 128.39	\$ 111.70
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 1,000-1999	ETP-C-001999-CAP4Y	\$ 171.18	\$ 148.93
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 1,000-1999	ETP-C-001999-CAP5Y	\$ 213.98	\$ 186.16
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 1,000-1999	ETP-C-001999-PPL1Y	\$ 47.55	\$ 41.37
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 1,000-1999	ETP-C-001999-PPL2Y	\$ 95.10	\$ 82.74
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 1,000-1999	ETP-C-001999-PPL3Y	\$ 128.39	\$ 111.70
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 1,000-1999	ETP-C-001999-PPL4Y	\$ 171.18	\$ 148.93
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 1,000-1999	ETP-C-001999-PPL5Y	\$ 213.98	\$ 186.16
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 1,000-1999	ETP-C-001999-PTM1Y	\$ 45.62	\$ 39.69
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 1,000-1999	ETP-C-001999-PTM2Y	\$ 91.24	\$ 79.38
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 1,000-1999	ETP-C-001999-PTM3Y	\$ 123.17	\$ 107.16
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 1,000-1999	ETP-C-001999-PTM4Y	\$ 164.23	\$ 142.88
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 1,000-1999	ETP-C-001999-PTM5Y	\$ 205.29	\$ 178.60
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 1,000-1999	ETP-C-001999-USG1Y	\$ 45.62	\$ 39.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 1,000-1999	ETP-C-001999-USG2Y	\$ 91.24	\$ 79.38
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 1,000-1999	ETP-C-001999-USG3Y	\$ 123.17	\$ 107.16
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 1,000-1999	ETP-C-001999-USG4Y	\$ 164.23	\$ 142.88
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 1,000-1999	ETP-C-001999-USG5Y	\$ 205.29	\$ 178.60
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 1,000-1999	ETP-C-001999-USP1Y	\$ 47.55	\$ 41.37
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 1,000-1999	ETP-C-001999-USP2Y	\$ 95.10	\$ 82.74
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 1,000-1999	ETP-C-001999-USP3Y	\$ 128.39	\$ 111.70
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 1,000-1999	ETP-C-001999-USP4Y	\$ 171.18	\$ 148.93
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 1,000-1999	ETP-C-001999-USP5Y	\$ 213.98	\$ 186.16
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 2,000-4999	ETP-C-004999-CAG1Y	\$ 41.53	\$ 36.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 2,000-4999	ETP-C-004999-CAG2Y	\$ 83.06	\$ 72.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 2,000-4999	ETP-C-004999-CAG3Y	\$ 112.13	\$ 97.55
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 2,000-4999	ETP-C-004999-CAG4Y	\$ 149.51	\$ 130.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 2,000-4999	ETP-C-004999-CAG5Y	\$ 186.89	\$ 162.59
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 2,000-4999	ETP-C-004999-CAP1Y	\$ 43.29	\$ 37.66
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 2,000-4999	ETP-C-004999-CAP2Y	\$ 86.58	\$ 75.32
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 2,000-4999	ETP-C-004999-CAP3Y	\$ 116.88	\$ 101.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 2,000-4999	ETP-C-004999-CAP4Y	\$ 155.84	\$ 135.58
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 2,000-4999	ETP-C-004999-CAP5Y	\$ 194.81	\$ 169.48
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 2,000-4999	ETP-C-004999-PPL1Y	\$ 43.29	\$ 37.66
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 2,000-4999	ETP-C-004999-PPL2Y	\$ 86.58	\$ 75.32
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 2,000-4999	ETP-C-004999-PPL3Y	\$ 116.88	\$ 101.69
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 2,000-4999	ETP-C-004999-PPL4Y	\$ 155.84	\$ 135.58
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 2,000-4999	ETP-C-004999-PPL5Y	\$ 194.81	\$ 169.48
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 2,000-4999	ETP-C-004999-PTM1Y	\$ 41.53	\$ 36.13
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 2,000-4999	ETP-C-004999-PTM2Y	\$ 83.06	\$ 72.26
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 2,000-4999	ETP-C-004999-PTM3Y	\$ 112.13	\$ 97.55
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 2,000-4999	ETP-C-004999-PTM4Y	\$ 149.51	\$ 130.07
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 2,000-4999	ETP-C-004999-PTM5Y	\$ 186.89	\$ 162.59
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 2,000-4999	ETP-C-004999-USG1Y	\$ 41.53	\$ 36.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 2,000-4999	ETP-C-004999-USG2Y	\$ 83.06	\$ 72.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 2,000-4999	ETP-C-004999-USG3Y	\$ 112.13	\$ 97.55
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 2,000-4999	ETP-C-004999-USG4Y	\$ 149.51	\$ 130.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 2,000-4999	ETP-C-004999-USG5Y	\$ 186.89	\$ 162.59

FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 2,000-4999	ETP-C-004999-USP1Y	\$ 43.29	\$ 37.66
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 2,000-4999	ETP-C-004999-USP2Y	\$ 86.58	\$ 75.32
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 2,000-4999	ETP-C-004999-USP3Y	\$ 116.88	\$ 101.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 2,000-4999	ETP-C-004999-USP4Y	\$ 155.84	\$ 135.58
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 2,000-4999	ETP-C-004999-USP5Y	\$ 194.81	\$ 169.48
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 5,000-9999	ETP-C-009999-CAG1Y	\$ 39.22	\$ 34.12
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 5,000-9999	ETP-C-009999-CAG2Y	\$ 78.44	\$ 68.24
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 5,000-9999	ETP-C-009999-CAG3Y	\$ 105.89	\$ 92.12
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 5,000-9999	ETP-C-009999-CAG4Y	\$ 141.19	\$ 122.84
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 5,000-9999	ETP-C-009999-CAG5Y	\$ 176.49	\$ 153.55
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 5,000-9999	ETP-C-009999-CAP1Y	\$ 40.88	\$ 35.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 5,000-9999	ETP-C-009999-CAP2Y	\$ 81.76	\$ 71.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 5,000-9999	ETP-C-009999-CAP3Y	\$ 110.38	\$ 96.03
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 5,000-9999	ETP-C-009999-CAP4Y	\$ 147.17	\$ 128.04
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 5,000-9999	ETP-C-009999-CAP5Y	\$ 183.96	\$ 160.05
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 5,000-9999	ETP-C-009999-PPL1Y	\$ 40.88	\$ 35.57
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 5,000-9999	ETP-C-009999-PPL2Y	\$ 81.76	\$ 71.13
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 5,000-9999	ETP-C-009999-PPL3Y	\$ 110.38	\$ 96.03
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 5,000-9999	ETP-C-009999-PPL4Y	\$ 147.17	\$ 128.04
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 5,000-9999	ETP-C-009999-PPL5Y	\$ 183.96	\$ 160.05
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 5,000-9999	ETP-C-009999-PTM1Y	\$ 39.22	\$ 34.12
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 5,000-9999	ETP-C-009999-PTM2Y	\$ 78.44	\$ 68.24
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 5,000-9999	ETP-C-009999-PTM3Y	\$ 105.89	\$ 92.12
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 5,000-9999	ETP-C-009999-PTM4Y	\$ 141.19	\$ 122.84
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 5,000-9999	ETP-C-009999-PTM5Y	\$ 176.49	\$ 153.55
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 5,000-9999	ETP-C-009999-USG1Y	\$ 39.22	\$ 34.12
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 5,000-9999	ETP-C-009999-USG2Y	\$ 78.44	\$ 68.24
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 5,000-9999	ETP-C-009999-USG3Y	\$ 105.89	\$ 92.12
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 5,000-9999	ETP-C-009999-USG4Y	\$ 141.19	\$ 122.84
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 5,000-9999	ETP-C-009999-USG5Y	\$ 176.49	\$ 153.55
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 5,000-9999	ETP-C-009999-USP1Y	\$ 40.88	\$ 35.57
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 5,000-9999	ETP-C-009999-USP2Y	\$ 81.76	\$ 71.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 5,000-9999	ETP-C-009999-USP3Y	\$ 110.38	\$ 96.03
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 5,000-9999	ETP-C-009999-USP4Y	\$ 147.17	\$ 128.04
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 5,000-9999	ETP-C-009999-USP5Y	\$ 183.96	\$ 160.05
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 10,000-19999	ETP-C-019999-CAG1Y	\$ 32.81	\$ 28.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 10,000-19999	ETP-C-019999-CAG2Y	\$ 65.62	\$ 57.09
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 10,000-19999	ETP-C-019999-CAG3Y	\$ 88.59	\$ 77.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 10,000-19999	ETP-C-019999-CAG4Y	\$ 118.12	\$ 102.76
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 10,000-19999	ETP-C-019999-CAG5Y	\$ 147.65	\$ 128.46
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 10,000-19999	ETP-C-019999-CAP1Y	\$ 34.20	\$ 29.75
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 10,000-19999	ETP-C-019999-CAP2Y	\$ 68.40	\$ 59.51
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 10,000-19999	ETP-C-019999-CAP3Y	\$ 92.34	\$ 80.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 10,000-19999	ETP-C-019999-CAP4Y	\$ 123.12	\$ 107.11
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 10,000-19999	ETP-C-019999-CAP5Y	\$ 153.90	\$ 133.89
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 10,000-19999	ETP-C-019999-PPL1Y	\$ 34.20	\$ 29.75
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 10,000-19999	ETP-C-019999-PPL2Y	\$ 68.40	\$ 59.51
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 10,000-19999	ETP-C-019999-PPL3Y	\$ 92.34	\$ 80.34
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 10,000-19999	ETP-C-019999-PPL4Y	\$ 123.12	\$ 107.11

FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 10,000-19999	ETP-C-019999-PPL5Y	\$ 153.90	\$ 133.89
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 10,000-19999	ETP-C-019999-PTM1Y	\$ 32.81	\$ 28.54
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 10,000-19999	ETP-C-019999-PTM2Y	\$ 65.62	\$ 57.09
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 10,000-19999	ETP-C-019999-PTM3Y	\$ 88.59	\$ 77.07
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 10,000-19999	ETP-C-019999-PTM4Y	\$ 118.12	\$ 102.76
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 10,000-19999	ETP-C-019999-PTM5Y	\$ 147.65	\$ 128.46
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 10,000-19999	ETP-C-019999-USG1Y	\$ 32.81	\$ 28.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 10,000-19999	ETP-C-019999-USG2Y	\$ 65.62	\$ 57.09
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 10,000-19999	ETP-C-019999-USG3Y	\$ 88.59	\$ 77.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 10,000-19999	ETP-C-019999-USG4Y	\$ 118.12	\$ 102.76
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 10,000-19999	ETP-C-019999-USG5Y	\$ 147.65	\$ 128.46
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 10,000-19999	ETP-C-019999-USP1Y	\$ 34.20	\$ 29.75
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 10,000-19999	ETP-C-019999-USP2Y	\$ 68.40	\$ 59.51
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 10,000-19999	ETP-C-019999-USP3Y	\$ 92.34	\$ 80.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 10,000-19999	ETP-C-019999-USP4Y	\$ 123.12	\$ 107.11
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 10,000-19999	ETP-C-019999-USP5Y	\$ 153.90	\$ 133.89
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 20,000-49999	ETP-C-049999-CAG1Y	\$ 30.10	\$ 26.19
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 20,000-49999	ETP-C-049999-CAG2Y	\$ 60.20	\$ 52.37
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 20,000-49999	ETP-C-049999-CAG3Y	\$ 81.27	\$ 70.70
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 20,000-49999	ETP-C-049999-CAG4Y	\$ 108.36	\$ 94.27
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 20,000-49999	ETP-C-049999-CAG5Y	\$ 135.45	\$ 117.84
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 20,000-49999	ETP-C-049999-CAP1Y	\$ 31.38	\$ 27.30
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 20,000-49999	ETP-C-049999-CAP2Y	\$ 62.76	\$ 54.60
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 20,000-49999	ETP-C-049999-CAP3Y	\$ 84.73	\$ 73.72
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 20,000-49999	ETP-C-049999-CAP4Y	\$ 112.97	\$ 98.28
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 20,000-49999	ETP-C-049999-CAP5Y	\$ 141.21	\$ 122.85
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 20,000-49999	ETP-C-049999-PPL1Y	\$ 31.38	\$ 27.30
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 20,000-49999	ETP-C-049999-PPL2Y	\$ 62.76	\$ 54.60
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 20,000-49999	ETP-C-049999-PPL3Y	\$ 84.73	\$ 73.72
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 20,000-49999	ETP-C-049999-PPL4Y	\$ 112.97	\$ 98.28
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 20,000-49999	ETP-C-049999-PPL5Y	\$ 141.21	\$ 122.85
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 20,000-49999	ETP-C-049999-PTM1Y	\$ 30.10	\$ 26.19
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 20,000-49999	ETP-C-049999-PTM2Y	\$ 60.20	\$ 52.37
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 20,000-49999	ETP-C-049999-PTM3Y	\$ 81.27	\$ 70.70
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 20,000-49999	ETP-C-049999-PTM4Y	\$ 108.36	\$ 94.27
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 20,000-49999	ETP-C-049999-PTM5Y	\$ 135.45	\$ 117.84
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 20,000-49999	ETP-C-049999-USG1Y	\$ 30.10	\$ 26.19
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 20,000-49999	ETP-C-049999-USG2Y	\$ 60.20	\$ 52.37
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 20,000-49999	ETP-C-049999-USG3Y	\$ 81.27	\$ 70.70
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 20,000-49999	ETP-C-049999-USG4Y	\$ 108.36	\$ 94.27
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 20,000-49999	ETP-C-049999-USG5Y	\$ 135.45	\$ 117.84
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 20,000-49999	ETP-C-049999-USP1Y	\$ 31.38	\$ 27.30
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 20,000-49999	ETP-C-049999-USP2Y	\$ 62.76	\$ 54.60
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 20,000-49999	ETP-C-049999-USP3Y	\$ 84.73	\$ 73.72
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 20,000-49999	ETP-C-049999-USP4Y	\$ 112.97	\$ 98.28
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 20,000-49999	ETP-C-049999-USP5Y	\$ 141.21	\$ 122.85
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 50,000-74999	ETP-C-074999-CAG1Y	\$ 27.55	\$ 23.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 50,000-74999	ETP-C-074999-CAG2Y	\$ 55.10	\$ 47.94
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 50,000-74999	ETP-C-074999-CAG3Y	\$ 74.39	\$ 64.72

FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 50,000-74999	ETP-C-074999-CAG4Y	\$ 99.18	\$ 86.29
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 50,000-74999	ETP-C-074999-CAG5Y	\$ 123.98	\$ 107.86
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 50,000-74999	ETP-C-074999-CAP1Y	\$ 28.72	\$ 24.99
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 50,000-74999	ETP-C-074999-CAP2Y	\$ 57.44	\$ 49.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 50,000-74999	ETP-C-074999-CAP3Y	\$ 77.54	\$ 67.46
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 50,000-74999	ETP-C-074999-CAP4Y	\$ 103.39	\$ 89.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 50,000-74999	ETP-C-074999-CAP5Y	\$ 129.24	\$ 112.44
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 50,000-74999	ETP-C-074999-PPL1Y	\$ 28.72	\$ 24.99
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 50,000-74999	ETP-C-074999-PPL2Y	\$ 57.44	\$ 49.97
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 50,000-74999	ETP-C-074999-PPL3Y	\$ 77.54	\$ 67.46
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 50,000-74999	ETP-C-074999-PPL4Y	\$ 103.39	\$ 89.95
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 50,000-74999	ETP-C-074999-PPL5Y	\$ 129.24	\$ 112.44
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 50,000-74999	ETP-C-074999-PTM1Y	\$ 27.55	\$ 23.97
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 50,000-74999	ETP-C-074999-PTM2Y	\$ 55.10	\$ 47.94
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 50,000-74999	ETP-C-074999-PTM3Y	\$ 74.39	\$ 64.72
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 50,000-74999	ETP-C-074999-PTM4Y	\$ 99.18	\$ 86.29
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 50,000-74999	ETP-C-074999-PTM5Y	\$ 123.98	\$ 107.86
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 50,000-74999	ETP-C-074999-USG1Y	\$ 27.55	\$ 23.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 50,000-74999	ETP-C-074999-USG2Y	\$ 55.10	\$ 47.94
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 50,000-74999	ETP-C-074999-USG3Y	\$ 74.39	\$ 64.72
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 50,000-74999	ETP-C-074999-USG4Y	\$ 99.18	\$ 86.29
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 50,000-74999	ETP-C-074999-USG5Y	\$ 123.98	\$ 107.86
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 50,000-74999	ETP-C-074999-USP1Y	\$ 28.72	\$ 24.99
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 50,000-74999	ETP-C-074999-USP2Y	\$ 57.44	\$ 49.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 50,000-74999	ETP-C-074999-USP3Y	\$ 77.54	\$ 67.46
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 50,000-74999	ETP-C-074999-USP4Y	\$ 103.39	\$ 89.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 50,000-74999	ETP-C-074999-USP5Y	\$ 129.24	\$ 112.44
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 75,000-99999	ETP-C-099999-CAG1Y	\$ 24.44	\$ 21.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 75,000-99999	ETP-C-099999-CAG2Y	\$ 48.88	\$ 42.53
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 75,000-99999	ETP-C-099999-CAG3Y	\$ 65.99	\$ 57.41
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 75,000-99999	ETP-C-099999-CAG4Y	\$ 87.98	\$ 76.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 75,000-99999	ETP-C-099999-CAG5Y	\$ 109.98	\$ 95.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 75,000-99999	ETP-C-099999-CAP1Y	\$ 25.48	\$ 22.17
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 75,000-99999	ETP-C-099999-CAP2Y	\$ 50.96	\$ 44.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 75,000-99999	ETP-C-099999-CAP3Y	\$ 68.80	\$ 59.86
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 75,000-99999	ETP-C-099999-CAP4Y	\$ 91.73	\$ 79.81
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 75,000-99999	ETP-C-099999-CAP5Y	\$ 114.66	\$ 99.75
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 75,000-99999	ETP-C-099999-PPL1Y	\$ 25.48	\$ 22.17
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 75,000-99999	ETP-C-099999-PPL2Y	\$ 50.96	\$ 44.34
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 75,000-99999	ETP-C-099999-PPL3Y	\$ 68.80	\$ 59.86
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 75,000-99999	ETP-C-099999-PPL4Y	\$ 91.73	\$ 79.81
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 75,000-99999	ETP-C-099999-PPL5Y	\$ 114.66	\$ 99.75
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 75,000-99999	ETP-C-099999-PTM1Y	\$ 24.44	\$ 21.26
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 75,000-99999	ETP-C-099999-PTM2Y	\$ 48.88	\$ 42.53
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 75,000-99999	ETP-C-099999-PTM3Y	\$ 65.99	\$ 57.41
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 75,000-99999	ETP-C-099999-PTM4Y	\$ 87.98	\$ 76.54
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 75,000-99999	ETP-C-099999-PTM5Y	\$ 109.98	\$ 95.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 75,000-99999	ETP-C-099999-USG1Y	\$ 24.44	\$ 21.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 75,000-99999	ETP-C-099999-USG2Y	\$ 48.88	\$ 42.53

FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 75,000-99999	ETP-C-099999-USG3Y	\$ 65.99	\$ 57.41
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 75,000-99999	ETP-C-099999-USG4Y	\$ 87.98	\$ 76.54
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 75,000-99999	ETP-C-099999-USG5Y	\$ 109.98	\$ 95.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 75,000-99999	ETP-C-099999-USP1Y	\$ 25.48	\$ 22.17
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 75,000-99999	ETP-C-099999-USP2Y	\$ 50.96	\$ 44.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 75,000-99999	ETP-C-099999-USP3Y	\$ 68.80	\$ 59.86
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 75,000-99999	ETP-C-099999-USP4Y	\$ 91.73	\$ 79.81
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 75,000-99999	ETP-C-099999-USP5Y	\$ 114.66	\$ 99.75
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 100,000-199999	ETP-C-199999-CAG1Y	\$ 20.84	\$ 18.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 100,000-199999	ETP-C-199999-CAG2Y	\$ 41.68	\$ 36.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 100,000-199999	ETP-C-199999-CAG3Y	\$ 56.27	\$ 48.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 100,000-199999	ETP-C-199999-CAG4Y	\$ 75.02	\$ 65.27
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 100,000-199999	ETP-C-199999-CAG5Y	\$ 93.78	\$ 81.59
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 100,000-199999	ETP-C-199999-CAP1Y	\$ 21.72	\$ 18.90
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 100,000-199999	ETP-C-199999-CAP2Y	\$ 43.44	\$ 37.79
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 100,000-199999	ETP-C-199999-CAP3Y	\$ 58.64	\$ 51.02
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 100,000-199999	ETP-C-199999-CAP4Y	\$ 78.19	\$ 68.03
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 100,000-199999	ETP-C-199999-CAP5Y	\$ 97.74	\$ 85.03
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 100,000-199999	ETP-C-199999-PPL1Y	\$ 21.72	\$ 18.90
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 100,000-199999	ETP-C-199999-PPL2Y	\$ 43.44	\$ 37.79
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 100,000-199999	ETP-C-199999-PPL3Y	\$ 58.64	\$ 51.02
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 100,000-199999	ETP-C-199999-PPL4Y	\$ 78.19	\$ 68.03
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 100,000-199999	ETP-C-199999-PPL5Y	\$ 97.74	\$ 85.03
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 100,000-199999	ETP-C-199999-PTM1Y	\$ 20.84	\$ 18.13
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 100,000-199999	ETP-C-199999-PTM2Y	\$ 41.68	\$ 36.26
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 100,000-199999	ETP-C-199999-PTM3Y	\$ 56.27	\$ 48.95
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 100,000-199999	ETP-C-199999-PTM4Y	\$ 75.02	\$ 65.27
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 100,000-199999	ETP-C-199999-PTM5Y	\$ 93.78	\$ 81.59
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 100,000-199999	ETP-C-199999-USG1Y	\$ 20.84	\$ 18.13
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 100,000-199999	ETP-C-199999-USG2Y	\$ 41.68	\$ 36.26
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 100,000-199999	ETP-C-199999-USG3Y	\$ 56.27	\$ 48.95
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 100,000-199999	ETP-C-199999-USG4Y	\$ 75.02	\$ 65.27
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 100,000-199999	ETP-C-199999-USG5Y	\$ 93.78	\$ 81.59
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 100,000-199999	ETP-C-199999-USP1Y	\$ 21.72	\$ 18.90
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 100,000-199999	ETP-C-199999-USP2Y	\$ 43.44	\$ 37.79
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 100,000-199999	ETP-C-199999-USP3Y	\$ 58.64	\$ 51.02
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 100,000-199999	ETP-C-199999-USP4Y	\$ 78.19	\$ 68.03
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 100,000-199999	ETP-C-199999-USP5Y	\$ 97.74	\$ 85.03
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 200,000+	ETP-C-200000+CAG1Y	\$ 19.50	\$ 16.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 200,000+	ETP-C-200000+CAG2Y	\$ 39.00	\$ 33.93
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 200,000+	ETP-C-200000+CAG3Y	\$ 52.65	\$ 45.81
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 200,000+	ETP-C-200000+CAG4Y	\$ 70.20	\$ 61.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 200,000+	ETP-C-200000+CAG5Y	\$ 87.75	\$ 76.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 200,000+	ETP-C-200000+CAP1Y	\$ 20.33	\$ 17.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 200,000+	ETP-C-200000+CAP2Y	\$ 40.66	\$ 35.37
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 200,000+	ETP-C-200000+CAP3Y	\$ 54.89	\$ 47.75
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 200,000+	ETP-C-200000+CAP4Y	\$ 73.19	\$ 63.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 200,000+	ETP-C-200000+CAP5Y	\$ 91.49	\$ 79.60
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 200,000+	ETP-C-200000+PPL1Y	\$ 20.33	\$ 17.69

FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 200,000+	ETP-C-200000+PPL2Y	\$ 40.66	\$ 35.37
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 200,000+	ETP-C-200000+PPL3Y	\$ 54.89	\$ 47.75
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 200,000+	ETP-C-200000+PPL4Y	\$ 73.19	\$ 63.68
FireEye	Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 200,000+	ETP-C-200000+PPL5Y	\$ 91.49	\$ 79.60
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 200,000+	ETP-C-200000+PTM1Y	\$ 19.50	\$ 16.97
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 200,000+	ETP-C-200000+PTM2Y	\$ 39.00	\$ 33.93
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 200,000+	ETP-C-200000+PTM3Y	\$ 52.65	\$ 45.81
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 200,000+	ETP-C-200000+PTM4Y	\$ 70.20	\$ 61.07
FireEye	Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 200,000+	ETP-C-200000+PTM5Y	\$ 87.75	\$ 76.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 200,000+	ETP-C-200000+USG1Y	\$ 19.50	\$ 16.97
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 200,000+	ETP-C-200000+USG2Y	\$ 39.00	\$ 33.93
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 200,000+	ETP-C-200000+USG3Y	\$ 52.65	\$ 45.81
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 200,000+	ETP-C-200000+USG4Y	\$ 70.20	\$ 61.07
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 200,000+	ETP-C-200000+USG5Y	\$ 87.75	\$ 76.34
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 200,000+	ETP-C-200000+USP1Y	\$ 20.33	\$ 17.69
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 200,000+	ETP-C-200000+USP2Y	\$ 40.66	\$ 35.37
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 200,000+	ETP-C-200000+USP3Y	\$ 54.89	\$ 47.75
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 200,000+	ETP-C-200000+USP4Y	\$ 73.19	\$ 63.68
FireEye	Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 200,000+	ETP-C-200000+USP5Y	\$ 91.49	\$ 79.60
FireEye	EVL Email Threat Prevention	EVL-EC-ETP	\$ -	\$ -
FireEye	EVL AV/AS Add-on for ETP Cloud with AV/AS	EVL-EC-ETP-A	\$ -	\$ -
FireEye	EVL Email Threat Prevention Cloud with AV/AS	EVL-EC-ETP-C	\$ -	\$ -
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 1-249	RN-ETP-000249-PTM1Y	\$ 58.32	\$ 50.74
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 1-249	RN-ETP-000249-PTM3Y	\$ 157.46	\$ 136.99
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 1-249	RN-ETP-000249-PTM4Y	\$ 209.95	\$ 182.66
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 1-249	RN-ETP-000249-PTM5Y	\$ 262.44	\$ 228.32
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 1-249	RN-ETP-000249-USG1Y	\$ 58.32	\$ 50.74
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 1-249	RN-ETP-000249-USG3Y	\$ 157.46	\$ 136.99
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 1-249	RN-ETP-000249-USG4Y	\$ 209.95	\$ 182.66
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 1-249	RN-ETP-000249-USG5Y	\$ 262.44	\$ 228.32
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 250-499	RN-ETP-000499-PTM1Y	\$ 48.15	\$ 41.89
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 250-499	RN-ETP-000499-PTM3Y	\$ 130.01	\$ 113.11
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 250-499	RN-ETP-000499-PTM4Y	\$ 173.34	\$ 150.81
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 250-499	RN-ETP-000499-PTM5Y	\$ 216.68	\$ 188.51
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 250-499	RN-ETP-000499-USG1Y	\$ 48.15	\$ 41.89
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 250-499	RN-ETP-000499-USG3Y	\$ 130.01	\$ 113.11
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 250-499	RN-ETP-000499-USG4Y	\$ 173.34	\$ 150.81
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 250-499	RN-ETP-000499-USG5Y	\$ 216.68	\$ 188.51
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 500-749	RN-ETP-000749-PTM1Y	\$ 41.30	\$ 35.93
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 500-749	RN-ETP-000749-PTM3Y	\$ 111.51	\$ 97.01
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 500-749	RN-ETP-000749-PTM4Y	\$ 148.68	\$ 129.35
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 500-749	RN-ETP-000749-PTM5Y	\$ 185.85	\$ 161.69
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 500-749	RN-ETP-000749-USG1Y	\$ 41.30	\$ 35.93
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 500-749	RN-ETP-000749-USG3Y	\$ 111.51	\$ 97.01
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 500-749	RN-ETP-000749-USG4Y	\$ 148.68	\$ 129.35
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 500-749	RN-ETP-000749-USG5Y	\$ 185.85	\$ 161.69
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 750-999	RN-ETP-000999-PTM1Y	\$ 34.69	\$ 30.18
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 750-999	RN-ETP-000999-PTM3Y	\$ 93.66	\$ 81.48
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 750-999	RN-ETP-000999-PTM4Y	\$ 124.88	\$ 108.65

FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 750-999	RN-ETP-000999-PTM5Y	\$ 156.11	\$ 135.82
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 750-999	RN-ETP-000999-USG1Y	\$ 34.69	\$ 30.18
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 750-999	RN-ETP-000999-USG3Y	\$ 93.66	\$ 81.48
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 750-999	RN-ETP-000999-USG4Y	\$ 124.88	\$ 108.65
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 750-999	RN-ETP-000999-USG5Y	\$ 156.11	\$ 135.82
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 1,000-1999	RN-ETP-001999-PTM1Y	\$ 31.46	\$ 27.37
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 1,000-1999	RN-ETP-001999-PTM3Y	\$ 84.94	\$ 73.90
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 1,000-1999	RN-ETP-001999-PTM4Y	\$ 113.26	\$ 98.54
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 1,000-1999	RN-ETP-001999-PTM5Y	\$ 141.57	\$ 123.17
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 1,000-1999	RN-ETP-001999-USG1Y	\$ 31.46	\$ 27.37
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 1,000-1999	RN-ETP-001999-USG3Y	\$ 84.94	\$ 73.90
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 1,000-1999	RN-ETP-001999-USG4Y	\$ 113.26	\$ 98.54
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 1,000-1999	RN-ETP-001999-USG5Y	\$ 141.57	\$ 123.17
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 2,000-4999	RN-ETP-004999-PTM1Y	\$ 28.64	\$ 24.92
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 2,000-4999	RN-ETP-004999-PTM3Y	\$ 77.33	\$ 67.28
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 2,000-4999	RN-ETP-004999-PTM4Y	\$ 103.10	\$ 89.70
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 2,000-4999	RN-ETP-004999-PTM5Y	\$ 128.88	\$ 112.13
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 2,000-4999	RN-ETP-004999-USG1Y	\$ 28.64	\$ 24.92
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 2,000-4999	RN-ETP-004999-USG3Y	\$ 77.33	\$ 67.28
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 2,000-4999	RN-ETP-004999-USG4Y	\$ 103.10	\$ 89.70
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 2,000-4999	RN-ETP-004999-USG5Y	\$ 128.88	\$ 112.13
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 5,000-9999	RN-ETP-009999-PTM1Y	\$ 25.51	\$ 22.19
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 5,000-9999	RN-ETP-009999-PTM3Y	\$ 68.88	\$ 59.93
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 5,000-9999	RN-ETP-009999-PTM4Y	\$ 91.84	\$ 79.90
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 5,000-9999	RN-ETP-009999-PTM5Y	\$ 114.80	\$ 99.88
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 5,000-9999	RN-ETP-009999-USG1Y	\$ 25.51	\$ 22.19
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 5,000-9999	RN-ETP-009999-USG3Y	\$ 68.88	\$ 59.93
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 5,000-9999	RN-ETP-009999-USG4Y	\$ 91.84	\$ 79.90
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 5,000-9999	RN-ETP-009999-USG5Y	\$ 114.80	\$ 99.88
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 10,000-19999	RN-ETP-019999-PTM1Y	\$ 22.02	\$ 19.16
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 10,000-19999	RN-ETP-019999-PTM3Y	\$ 59.45	\$ 51.72
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 10,000-19999	RN-ETP-019999-PTM4Y	\$ 79.27	\$ 68.96
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 10,000-19999	RN-ETP-019999-PTM5Y	\$ 99.09	\$ 86.21
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 10,000-19999	RN-ETP-019999-USG1Y	\$ 22.02	\$ 19.16
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 10,000-19999	RN-ETP-019999-USG3Y	\$ 59.45	\$ 51.72
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 10,000-19999	RN-ETP-019999-USG4Y	\$ 79.27	\$ 68.96
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 10,000-19999	RN-ETP-019999-USG5Y	\$ 99.09	\$ 86.21
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 20,000-49999	RN-ETP-049999-PTM1Y	\$ 20.76	\$ 18.06
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 20,000-49999	RN-ETP-049999-PTM3Y	\$ 56.05	\$ 48.76
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 20,000-49999	RN-ETP-049999-PTM4Y	\$ 74.74	\$ 65.02
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 20,000-49999	RN-ETP-049999-PTM5Y	\$ 93.42	\$ 81.28
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 20,000-49999	RN-ETP-049999-USG1Y	\$ 20.76	\$ 18.06
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 20,000-49999	RN-ETP-049999-USG3Y	\$ 56.05	\$ 48.76
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 20,000-49999	RN-ETP-049999-USG4Y	\$ 74.74	\$ 65.02
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 20,000-49999	RN-ETP-049999-USG5Y	\$ 93.42	\$ 81.28
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 50,000-74999	RN-ETP-074999-PTM1Y	\$ 18.75	\$ 16.31
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 50,000-74999	RN-ETP-074999-PTM3Y	\$ 50.63	\$ 44.05
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 50,000-74999	RN-ETP-074999-PTM4Y	\$ 67.50	\$ 58.73
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 50,000-74999	RN-ETP-074999-PTM5Y	\$ 84.38	\$ 73.41

FireEye	Renewal-Email Threat Prevention, Government US 1 Year 50,000-74999	RN-ETP-074999-USG1Y	\$ 18.75	\$ 16.31
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 50,000-74999	RN-ETP-074999-USG3Y	\$ 50.63	\$ 44.05
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 50,000-74999	RN-ETP-074999-USG4Y	\$ 67.50	\$ 58.73
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 50,000-74999	RN-ETP-074999-USG5Y	\$ 84.38	\$ 73.41
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 75,000-99999	RN-ETP-099999-PTM1Y	\$ 16.22	\$ 14.11
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 75,000-99999	RN-ETP-099999-PTM3Y	\$ 43.79	\$ 38.10
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 75,000-99999	RN-ETP-099999-PTM4Y	\$ 58.39	\$ 50.80
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 75,000-99999	RN-ETP-099999-PTM5Y	\$ 72.99	\$ 63.50
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 75,000-99999	RN-ETP-099999-USG1Y	\$ 16.22	\$ 14.11
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 75,000-99999	RN-ETP-099999-USG3Y	\$ 43.79	\$ 38.10
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 75,000-99999	RN-ETP-099999-USG4Y	\$ 58.39	\$ 50.80
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 75,000-99999	RN-ETP-099999-USG5Y	\$ 72.99	\$ 63.50
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 100,000-199999	RN-ETP-199999-PTM1Y	\$ 14.26	\$ 12.41
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 100,000-199999	RN-ETP-199999-PTM3Y	\$ 38.50	\$ 33.50
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 100,000-199999	RN-ETP-199999-PTM4Y	\$ 51.34	\$ 44.67
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 100,000-199999	RN-ETP-199999-PTM5Y	\$ 64.17	\$ 55.83
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 100,000-199999	RN-ETP-199999-USG1Y	\$ 14.26	\$ 12.41
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 100,000-199999	RN-ETP-199999-USG3Y	\$ 38.50	\$ 33.50
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 100,000-199999	RN-ETP-199999-USG4Y	\$ 51.34	\$ 44.67
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 100,000-199999	RN-ETP-199999-USG5Y	\$ 64.17	\$ 55.83
FireEye	Renewal-Email Threat Prevention, Platinum Support 1 Year 200,000+	RN-ETP-200000+PTM1Y	\$ 13.46	\$ 11.71
FireEye	Renewal-Email Threat Prevention, Platinum Support 3 Year 200,000+	RN-ETP-200000+PTM3Y	\$ 36.34	\$ 31.62
FireEye	Renewal-Email Threat Prevention, Platinum Support 4 Year 200,000+	RN-ETP-200000+PTM4Y	\$ 48.46	\$ 42.16
FireEye	Renewal-Email Threat Prevention, Platinum Support 5 Year 200,000+	RN-ETP-200000+PTM5Y	\$ 60.57	\$ 52.70
FireEye	Renewal-Email Threat Prevention, Government US 1 Year 200,000+	RN-ETP-200000+USG1Y	\$ 13.46	\$ 11.71
FireEye	Renewal-Email Threat Prevention, Government US 3 Year 200,000+	RN-ETP-200000+USG3Y	\$ 36.34	\$ 31.62
FireEye	Renewal-Email Threat Prevention, Government US 4 Year 200,000+	RN-ETP-200000+USG4Y	\$ 48.46	\$ 42.16
FireEye	Renewal-Email Threat Prevention, Government US 5 Year 200,000+	RN-ETP-200000+USG5Y	\$ 60.57	\$ 52.70
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 1-249	RN-ETP-A-000249-CAG1Y	\$ 71.95	\$ 62.60
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 1-249	RN-ETP-A-000249-CAG2Y	\$ 134.55	\$ 117.06
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 1-249	RN-ETP-A-000249-CAG3Y	\$ 194.27	\$ 169.01
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 1-249	RN-ETP-A-000249-CAG4Y	\$ 259.02	\$ 225.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 1-249	RN-ETP-A-000249-CAG5Y	\$ 323.78	\$ 281.69
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 1-249	RN-ETP-A-000249-CAP1Y	\$ 75.00	\$ 65.25
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 1-249	RN-ETP-A-000249-CAP2Y	\$ 140.25	\$ 122.02
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 1-249	RN-ETP-A-000249-CAP3Y	\$ 202.50	\$ 176.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 1-249	RN-ETP-A-000249-CAP4Y	\$ 270.00	\$ 234.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 1-249	RN-ETP-A-000249-CAP5Y	\$ 337.50	\$ 293.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 1-249	RN-ETP-A-000249-PPL1Y	\$ 13.62	\$ 11.85
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 1-249	RN-ETP-A-000249-PPL2Y	\$ 140.25	\$ 122.02
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 1-249	RN-ETP-A-000249-PPL3Y	\$ 202.50	\$ 176.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 1-249	RN-ETP-A-000249-PPL4Y	\$ 270.00	\$ 234.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 1-249	RN-ETP-A-000249-PPL5Y	\$ 337.50	\$ 293.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 1-249	RN-ETP-A-000249-PTM1Y	\$ 26.24	\$ 22.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 1-249	RN-ETP-A-000249-PTM2Y	\$ 134.55	\$ 117.06
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 1-249	RN-ETP-A-000249-PTM3Y	\$ 194.27	\$ 169.01
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 1-249	RN-ETP-A-000249-PTM4Y	\$ 259.02	\$ 225.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 1-249	RN-ETP-A-000249-PTM5Y	\$ 323.78	\$ 281.69
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 1-249	RN-ETP-A-000249-USG1Y	\$ 71.95	\$ 62.60

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 1-249	RN-ETP-A-000249-USG2Y	\$ 134.55	\$ 117.06
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 1-249	RN-ETP-A-000249-USG3Y	\$ 194.27	\$ 169.01
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 1-249	RN-ETP-A-000249-USG4Y	\$ 259.02	\$ 225.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 1-249	RN-ETP-A-000249-USG5Y	\$ 323.78	\$ 281.69
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 1-249	RN-ETP-A-000249-USP1Y	\$ 75.00	\$ 65.25
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 1-249	RN-ETP-A-000249-USP2Y	\$ 140.25	\$ 122.02
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 1-249	RN-ETP-A-000249-USP3Y	\$ 202.50	\$ 176.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 1-249	RN-ETP-A-000249-USP4Y	\$ 270.00	\$ 234.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 1-249	RN-ETP-A-000249-USP5Y	\$ 337.50	\$ 293.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 250-499	RN-ETP-A-000499-CAG1Y	\$ 35.96	\$ 31.29
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 250-499	RN-ETP-A-000499-CAG2Y	\$ 67.24	\$ 58.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 250-499	RN-ETP-A-000499-CAG3Y	\$ 97.09	\$ 84.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 250-499	RN-ETP-A-000499-CAG4Y	\$ 129.46	\$ 112.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 250-499	RN-ETP-A-000499-CAG5Y	\$ 161.82	\$ 140.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 250-499	RN-ETP-A-000499-CAP1Y	\$ 37.48	\$ 32.61
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 250-499	RN-ETP-A-000499-CAP2Y	\$ 70.09	\$ 60.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 250-499	RN-ETP-A-000499-CAP3Y	\$ 101.20	\$ 88.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 250-499	RN-ETP-A-000499-CAP4Y	\$ 134.93	\$ 117.39
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 250-499	RN-ETP-A-000499-CAP5Y	\$ 168.66	\$ 146.73
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 250-499	RN-ETP-A-000499-PPL1Y	\$ 11.26	\$ 9.80
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 250-499	RN-ETP-A-000499-PPL2Y	\$ 70.09	\$ 60.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 250-499	RN-ETP-A-000499-PPL3Y	\$ 101.20	\$ 88.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 250-499	RN-ETP-A-000499-PPL4Y	\$ 134.93	\$ 117.39
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 250-499	RN-ETP-A-000499-PPL5Y	\$ 168.66	\$ 146.73
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 250-499	RN-ETP-A-000499-PTM1Y	\$ 21.67	\$ 18.85
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 250-499	RN-ETP-A-000499-PTM2Y	\$ 67.24	\$ 58.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 250-499	RN-ETP-A-000499-PTM3Y	\$ 97.09	\$ 84.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 250-499	RN-ETP-A-000499-PTM4Y	\$ 129.46	\$ 112.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 250-499	RN-ETP-A-000499-PTM5Y	\$ 161.82	\$ 140.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 250-499	RN-ETP-A-000499-USG1Y	\$ 35.96	\$ 31.29
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 250-499	RN-ETP-A-000499-USG2Y	\$ 67.24	\$ 58.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 250-499	RN-ETP-A-000499-USG3Y	\$ 97.09	\$ 84.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 250-499	RN-ETP-A-000499-USG4Y	\$ 129.46	\$ 112.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 250-499	RN-ETP-A-000499-USG5Y	\$ 161.82	\$ 140.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 250-499	RN-ETP-A-000499-USP1Y	\$ 37.48	\$ 32.61
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 250-499	RN-ETP-A-000499-USP2Y	\$ 70.09	\$ 60.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 250-499	RN-ETP-A-000499-USP3Y	\$ 101.20	\$ 88.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 250-499	RN-ETP-A-000499-USP4Y	\$ 134.93	\$ 117.39
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 250-499	RN-ETP-A-000499-USP5Y	\$ 168.66	\$ 146.73
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 500-749	RN-ETP-A-000749-CAG1Y	\$ 29.76	\$ 25.89
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 500-749	RN-ETP-A-000749-CAG2Y	\$ 55.65	\$ 48.42
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 500-749	RN-ETP-A-000749-CAG3Y	\$ 80.35	\$ 69.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 500-749	RN-ETP-A-000749-CAG4Y	\$ 107.14	\$ 93.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 500-749	RN-ETP-A-000749-CAG5Y	\$ 133.92	\$ 116.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 500-749	RN-ETP-A-000749-CAP1Y	\$ 31.02	\$ 26.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 500-749	RN-ETP-A-000749-CAP2Y	\$ 58.00	\$ 50.46
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 500-749	RN-ETP-A-000749-CAP3Y	\$ 83.75	\$ 72.86
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 500-749	RN-ETP-A-000749-CAP4Y	\$ 111.67	\$ 97.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 500-749	RN-ETP-A-000749-CAP5Y	\$ 139.59	\$ 121.44

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 500-749	RN-ETP-A-000749-PPL1Y	\$ 9.66	\$ 8.40
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 500-749	RN-ETP-A-000749-PPL2Y	\$ 58.00	\$ 50.46
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 500-749	RN-ETP-A-000749-PPL3Y	\$ 83.75	\$ 72.86
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 500-749	RN-ETP-A-000749-PPL4Y	\$ 111.67	\$ 97.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 500-749	RN-ETP-A-000749-PPL5Y	\$ 139.59	\$ 121.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 500-749	RN-ETP-A-000749-PTM1Y	\$ 18.59	\$ 16.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 500-749	RN-ETP-A-000749-PTM2Y	\$ 55.65	\$ 48.42
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 500-749	RN-ETP-A-000749-PTM3Y	\$ 80.35	\$ 69.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 500-749	RN-ETP-A-000749-PTM4Y	\$ 107.14	\$ 93.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 500-749	RN-ETP-A-000749-PTM5Y	\$ 133.92	\$ 116.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 500-749	RN-ETP-A-000749-USG1Y	\$ 29.76	\$ 25.89
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 500-749	RN-ETP-A-000749-USG2Y	\$ 55.65	\$ 48.42
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 500-749	RN-ETP-A-000749-USG3Y	\$ 80.35	\$ 69.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 500-749	RN-ETP-A-000749-USG4Y	\$ 107.14	\$ 93.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 500-749	RN-ETP-A-000749-USG5Y	\$ 133.92	\$ 116.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 500-749	RN-ETP-A-000749-USP1Y	\$ 31.02	\$ 26.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 500-749	RN-ETP-A-000749-USP2Y	\$ 58.00	\$ 50.46
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 500-749	RN-ETP-A-000749-USP3Y	\$ 83.75	\$ 72.86
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 500-749	RN-ETP-A-000749-USP4Y	\$ 111.67	\$ 97.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 500-749	RN-ETP-A-000749-USP5Y	\$ 139.59	\$ 121.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 750-999	RN-ETP-A-000999-CAG1Y	\$ 29.03	\$ 25.26
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 750-999	RN-ETP-A-000999-CAG2Y	\$ 54.28	\$ 47.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 750-999	RN-ETP-A-000999-CAG3Y	\$ 78.38	\$ 68.19
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 750-999	RN-ETP-A-000999-CAG4Y	\$ 104.51	\$ 90.92
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 750-999	RN-ETP-A-000999-CAG5Y	\$ 130.64	\$ 113.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 750-999	RN-ETP-A-000999-CAP1Y	\$ 30.26	\$ 26.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 750-999	RN-ETP-A-000999-CAP2Y	\$ 56.58	\$ 49.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 750-999	RN-ETP-A-000999-CAP3Y	\$ 81.70	\$ 71.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 750-999	RN-ETP-A-000999-CAP4Y	\$ 108.94	\$ 94.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 750-999	RN-ETP-A-000999-CAP5Y	\$ 136.17	\$ 118.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 750-999	RN-ETP-A-000999-PPL1Y	\$ 8.11	\$ 7.06
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 750-999	RN-ETP-A-000999-PPL2Y	\$ 56.58	\$ 49.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 750-999	RN-ETP-A-000999-PPL3Y	\$ 81.70	\$ 71.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 750-999	RN-ETP-A-000999-PPL4Y	\$ 108.94	\$ 94.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 750-999	RN-ETP-A-000999-PPL5Y	\$ 136.17	\$ 118.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 750-999	RN-ETP-A-000999-PTM1Y	\$ 15.61	\$ 13.58
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 750-999	RN-ETP-A-000999-PTM2Y	\$ 54.28	\$ 47.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 750-999	RN-ETP-A-000999-PTM3Y	\$ 78.38	\$ 68.19
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 750-999	RN-ETP-A-000999-PTM4Y	\$ 104.51	\$ 90.92
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 750-999	RN-ETP-A-000999-PTM5Y	\$ 130.64	\$ 113.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 750-999	RN-ETP-A-000999-USG1Y	\$ 29.03	\$ 25.26
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 750-999	RN-ETP-A-000999-USG2Y	\$ 54.28	\$ 47.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 750-999	RN-ETP-A-000999-USG3Y	\$ 78.38	\$ 68.19
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 750-999	RN-ETP-A-000999-USG4Y	\$ 104.51	\$ 90.92
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 750-999	RN-ETP-A-000999-USG5Y	\$ 130.64	\$ 113.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 750-999	RN-ETP-A-000999-USP1Y	\$ 30.26	\$ 26.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 750-999	RN-ETP-A-000999-USP2Y	\$ 56.58	\$ 49.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 750-999	RN-ETP-A-000999-USP3Y	\$ 81.70	\$ 71.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 750-999	RN-ETP-A-000999-USP4Y	\$ 108.94	\$ 94.78

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 750-999	RN-ETP-A-000999-USP5Y	\$ 136.17	\$ 118.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 1,000-1999	RN-ETP-A-001999-CAG1Y	\$ 22.35	\$ 19.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 1,000-1999	RN-ETP-A-001999-CAG2Y	\$ 41.79	\$ 36.36
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 1,000-1999	RN-ETP-A-001999-CAG3Y	\$ 60.35	\$ 52.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 1,000-1999	RN-ETP-A-001999-CAG4Y	\$ 80.46	\$ 70.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 1,000-1999	RN-ETP-A-001999-CAG5Y	\$ 100.58	\$ 87.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 1,000-1999	RN-ETP-A-001999-CAP1Y	\$ 23.29	\$ 20.26
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 1,000-1999	RN-ETP-A-001999-CAP2Y	\$ 43.56	\$ 37.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 1,000-1999	RN-ETP-A-001999-CAP3Y	\$ 62.88	\$ 54.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 1,000-1999	RN-ETP-A-001999-CAP4Y	\$ 83.84	\$ 72.94
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 1,000-1999	RN-ETP-A-001999-CAP5Y	\$ 104.81	\$ 91.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 1,000-1999	RN-ETP-A-001999-PPL1Y	\$ 7.35	\$ 6.39
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 1,000-1999	RN-ETP-A-001999-PPL2Y	\$ 43.56	\$ 37.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 1,000-1999	RN-ETP-A-001999-PPL3Y	\$ 62.88	\$ 54.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 1,000-1999	RN-ETP-A-001999-PPL4Y	\$ 83.84	\$ 72.94
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 1,000-1999	RN-ETP-A-001999-PPL5Y	\$ 104.81	\$ 91.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 1,000-1999	RN-ETP-A-001999-PTM1Y	\$ 14.16	\$ 12.32
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 1,000-1999	RN-ETP-A-001999-PTM2Y	\$ 41.79	\$ 36.36
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 1,000-1999	RN-ETP-A-001999-PTM3Y	\$ 60.35	\$ 52.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 1,000-1999	RN-ETP-A-001999-PTM4Y	\$ 80.46	\$ 70.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 1,000-1999	RN-ETP-A-001999-PTM5Y	\$ 100.58	\$ 87.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 1,000-1999	RN-ETP-A-001999-USG1Y	\$ 22.35	\$ 19.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 1,000-1999	RN-ETP-A-001999-USG2Y	\$ 41.79	\$ 36.36
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 1,000-1999	RN-ETP-A-001999-USG3Y	\$ 60.35	\$ 52.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 1,000-1999	RN-ETP-A-001999-USG4Y	\$ 80.46	\$ 70.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 1,000-1999	RN-ETP-A-001999-USG5Y	\$ 100.58	\$ 87.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 1,000-1999	RN-ETP-A-001999-USP1Y	\$ 23.29	\$ 20.26
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 1,000-1999	RN-ETP-A-001999-USP2Y	\$ 43.56	\$ 37.90
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 1,000-1999	RN-ETP-A-001999-USP3Y	\$ 62.88	\$ 54.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 1,000-1999	RN-ETP-A-001999-USP4Y	\$ 83.84	\$ 72.94
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 1,000-1999	RN-ETP-A-001999-USP5Y	\$ 104.81	\$ 91.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 2,000-4999	RN-ETP-A-004999-CAG1Y	\$ 16.67	\$ 14.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 2,000-4999	RN-ETP-A-004999-CAG2Y	\$ 31.17	\$ 27.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 2,000-4999	RN-ETP-A-004999-CAG3Y	\$ 45.01	\$ 39.16
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 2,000-4999	RN-ETP-A-004999-CAG4Y	\$ 60.01	\$ 52.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 2,000-4999	RN-ETP-A-004999-CAG5Y	\$ 75.02	\$ 65.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 2,000-4999	RN-ETP-A-004999-CAP1Y	\$ 17.38	\$ 15.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 2,000-4999	RN-ETP-A-004999-CAP2Y	\$ 32.49	\$ 28.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 2,000-4999	RN-ETP-A-004999-CAP3Y	\$ 46.93	\$ 40.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 2,000-4999	RN-ETP-A-004999-CAP4Y	\$ 62.57	\$ 54.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 2,000-4999	RN-ETP-A-004999-CAP5Y	\$ 78.21	\$ 68.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 2,000-4999	RN-ETP-A-004999-PPL1Y	\$ 6.70	\$ 5.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 2,000-4999	RN-ETP-A-004999-PPL2Y	\$ 32.49	\$ 28.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 2,000-4999	RN-ETP-A-004999-PPL3Y	\$ 46.93	\$ 40.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 2,000-4999	RN-ETP-A-004999-PPL4Y	\$ 62.57	\$ 54.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 2,000-4999	RN-ETP-A-004999-PPL5Y	\$ 78.21	\$ 68.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 2,000-4999	RN-ETP-A-004999-PTM1Y	\$ 12.89	\$ 11.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 2,000-4999	RN-ETP-A-004999-PTM2Y	\$ 31.17	\$ 27.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 2,000-4999	RN-ETP-A-004999-PTM3Y	\$ 45.01	\$ 39.16

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 2,000-4999	RN-ETP-A-004999-PTM4Y	\$ 60.01	\$ 52.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 2,000-4999	RN-ETP-A-004999-PTM5Y	\$ 75.02	\$ 65.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 2,000-4999	RN-ETP-A-004999-USG1Y	\$ 16.67	\$ 14.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 2,000-4999	RN-ETP-A-004999-USG2Y	\$ 31.17	\$ 27.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 2,000-4999	RN-ETP-A-004999-USG3Y	\$ 45.01	\$ 39.16
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 2,000-4999	RN-ETP-A-004999-USG4Y	\$ 60.01	\$ 52.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 2,000-4999	RN-ETP-A-004999-USG5Y	\$ 75.02	\$ 65.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 2,000-4999	RN-ETP-A-004999-USP1Y	\$ 17.38	\$ 15.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 2,000-4999	RN-ETP-A-004999-USP2Y	\$ 32.49	\$ 28.27
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 2,000-4999	RN-ETP-A-004999-USP3Y	\$ 46.93	\$ 40.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 2,000-4999	RN-ETP-A-004999-USP4Y	\$ 62.57	\$ 54.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 2,000-4999	RN-ETP-A-004999-USP5Y	\$ 78.21	\$ 68.04
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 5,000-9999	RN-ETP-A-009999-CAG1Y	\$ 14.75	\$ 12.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 5,000-9999	RN-ETP-A-009999-CAG2Y	\$ 27.57	\$ 23.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 5,000-9999	RN-ETP-A-009999-CAG3Y	\$ 39.83	\$ 34.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 5,000-9999	RN-ETP-A-009999-CAG4Y	\$ 53.10	\$ 46.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 5,000-9999	RN-ETP-A-009999-CAG5Y	\$ 66.38	\$ 57.75
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 5,000-9999	RN-ETP-A-009999-CAP1Y	\$ 15.37	\$ 13.37
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 5,000-9999	RN-ETP-A-009999-CAP2Y	\$ 28.74	\$ 25.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 5,000-9999	RN-ETP-A-009999-CAP3Y	\$ 41.50	\$ 36.11
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 5,000-9999	RN-ETP-A-009999-CAP4Y	\$ 55.33	\$ 48.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 5,000-9999	RN-ETP-A-009999-CAP5Y	\$ 69.17	\$ 60.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 5,000-9999	RN-ETP-A-009999-PPL1Y	\$ 8.29	\$ 7.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 5,000-9999	RN-ETP-A-009999-PPL2Y	\$ 28.74	\$ 25.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 5,000-9999	RN-ETP-A-009999-PPL3Y	\$ 41.50	\$ 36.11
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 5,000-9999	RN-ETP-A-009999-PPL4Y	\$ 55.33	\$ 48.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 5,000-9999	RN-ETP-A-009999-PPL5Y	\$ 69.17	\$ 60.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 5,000-9999	RN-ETP-A-009999-PTM1Y	\$ 13.71	\$ 11.93
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 5,000-9999	RN-ETP-A-009999-PTM2Y	\$ 27.57	\$ 23.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 5,000-9999	RN-ETP-A-009999-PTM3Y	\$ 39.83	\$ 34.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 5,000-9999	RN-ETP-A-009999-PTM4Y	\$ 53.10	\$ 46.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 5,000-9999	RN-ETP-A-009999-PTM5Y	\$ 66.38	\$ 57.75
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 5,000-9999	RN-ETP-A-009999-USG1Y	\$ 14.75	\$ 12.83
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 5,000-9999	RN-ETP-A-009999-USG2Y	\$ 27.57	\$ 23.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 5,000-9999	RN-ETP-A-009999-USG3Y	\$ 39.83	\$ 34.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 5,000-9999	RN-ETP-A-009999-USG4Y	\$ 53.10	\$ 46.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 5,000-9999	RN-ETP-A-009999-USG5Y	\$ 66.38	\$ 57.75
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 5,000-9999	RN-ETP-A-009999-USP1Y	\$ 15.37	\$ 13.37
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 5,000-9999	RN-ETP-A-009999-USP2Y	\$ 28.74	\$ 25.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 5,000-9999	RN-ETP-A-009999-USP3Y	\$ 41.50	\$ 36.11
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 5,000-9999	RN-ETP-A-009999-USP4Y	\$ 55.33	\$ 48.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 5,000-9999	RN-ETP-A-009999-USP5Y	\$ 69.17	\$ 60.18
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 10,000-19999	RN-ETP-A-019999-CAG1Y	\$ 12.89	\$ 11.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 10,000-19999	RN-ETP-A-019999-CAG2Y	\$ 24.11	\$ 20.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 10,000-19999	RN-ETP-A-019999-CAG3Y	\$ 34.80	\$ 30.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 10,000-19999	RN-ETP-A-019999-CAG4Y	\$ 46.40	\$ 40.37
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 10,000-19999	RN-ETP-A-019999-CAG5Y	\$ 58.01	\$ 50.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 10,000-19999	RN-ETP-A-019999-CAP1Y	\$ 13.44	\$ 11.69
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 10,000-19999	RN-ETP-A-019999-CAP2Y	\$ 25.13	\$ 21.86

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 10,000-19999	RN-ETP-A-019999-CAP3Y	\$ 36.29	\$ 31.57
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 10,000-19999	RN-ETP-A-019999-CAP4Y	\$ 48.38	\$ 42.09
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 10,000-19999	RN-ETP-A-019999-CAP5Y	\$ 60.48	\$ 52.62
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 10,000-19999	RN-ETP-A-019999-PPL1Y	\$ 6.07	\$ 5.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 10,000-19999	RN-ETP-A-019999-PPL2Y	\$ 25.13	\$ 21.86
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 10,000-19999	RN-ETP-A-019999-PPL3Y	\$ 36.29	\$ 31.57
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 10,000-19999	RN-ETP-A-019999-PPL4Y	\$ 48.38	\$ 42.09
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 10,000-19999	RN-ETP-A-019999-PPL5Y	\$ 60.48	\$ 52.62
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 10,000-19999	RN-ETP-A-019999-PTM1Y	\$ 10.79	\$ 9.39
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 10,000-19999	RN-ETP-A-019999-PTM2Y	\$ 24.11	\$ 20.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 10,000-19999	RN-ETP-A-019999-PTM3Y	\$ 34.80	\$ 30.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 10,000-19999	RN-ETP-A-019999-PTM4Y	\$ 46.40	\$ 40.37
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 10,000-19999	RN-ETP-A-019999-PTM5Y	\$ 58.01	\$ 50.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 10,000-19999	RN-ETP-A-019999-USG1Y	\$ 12.89	\$ 11.21
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 10,000-19999	RN-ETP-A-019999-USG2Y	\$ 24.11	\$ 20.98
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 10,000-19999	RN-ETP-A-019999-USG3Y	\$ 34.80	\$ 30.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 10,000-19999	RN-ETP-A-019999-USG4Y	\$ 46.40	\$ 40.37
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 10,000-19999	RN-ETP-A-019999-USG5Y	\$ 58.01	\$ 50.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 10,000-19999	RN-ETP-A-019999-USP1Y	\$ 13.44	\$ 11.69
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 10,000-19999	RN-ETP-A-019999-USP2Y	\$ 25.13	\$ 21.86
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 10,000-19999	RN-ETP-A-019999-USP3Y	\$ 36.29	\$ 31.57
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 10,000-19999	RN-ETP-A-019999-USP4Y	\$ 48.38	\$ 42.09
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 10,000-19999	RN-ETP-A-019999-USP5Y	\$ 60.48	\$ 52.62
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 20,000-49999	RN-ETP-A-049999-CAG1Y	\$ 11.55	\$ 10.05
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 20,000-49999	RN-ETP-A-049999-CAG2Y	\$ 21.67	\$ 18.85
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 20,000-49999	RN-ETP-A-049999-CAG3Y	\$ 31.19	\$ 27.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 20,000-49999	RN-ETP-A-049999-CAG4Y	\$ 41.58	\$ 36.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 20,000-49999	RN-ETP-A-049999-CAG5Y	\$ 51.98	\$ 45.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 20,000-49999	RN-ETP-A-049999-CAP1Y	\$ 12.04	\$ 10.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 20,000-49999	RN-ETP-A-049999-CAP2Y	\$ 22.59	\$ 19.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 20,000-49999	RN-ETP-A-049999-CAP3Y	\$ 32.51	\$ 28.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 20,000-49999	RN-ETP-A-049999-CAP4Y	\$ 43.34	\$ 37.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 20,000-49999	RN-ETP-A-049999-CAP5Y	\$ 54.18	\$ 47.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 20,000-49999	RN-ETP-A-049999-PPL1Y	\$ 4.85	\$ 4.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 20,000-49999	RN-ETP-A-049999-PPL2Y	\$ 22.50	\$ 19.58
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 20,000-49999	RN-ETP-A-049999-PPL3Y	\$ 32.51	\$ 28.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 20,000-49999	RN-ETP-A-049999-PPL4Y	\$ 43.34	\$ 37.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 20,000-49999	RN-ETP-A-049999-PPL5Y	\$ 54.18	\$ 47.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 20,000-49999	RN-ETP-A-049999-PTM1Y	\$ 9.34	\$ 8.13
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 20,000-49999	RN-ETP-A-049999-PTM2Y	\$ 21.59	\$ 18.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 20,000-49999	RN-ETP-A-049999-PTM3Y	\$ 31.19	\$ 27.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 20,000-49999	RN-ETP-A-049999-PTM4Y	\$ 41.58	\$ 36.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 20,000-49999	RN-ETP-A-049999-PTM5Y	\$ 51.98	\$ 45.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 20,000-49999	RN-ETP-A-049999-USG1Y	\$ 11.55	\$ 10.05
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 20,000-49999	RN-ETP-A-049999-USG2Y	\$ 21.67	\$ 18.85
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 20,000-49999	RN-ETP-A-049999-USG3Y	\$ 31.19	\$ 27.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 20,000-49999	RN-ETP-A-049999-USG4Y	\$ 41.58	\$ 36.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 20,000-49999	RN-ETP-A-049999-USG5Y	\$ 51.98	\$ 45.22
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 20,000-49999	RN-ETP-A-049999-USP1Y	\$ 12.04	\$ 10.47

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 20,000-49999	RN-ETP-A-049999-USP2Y	\$ 22.59	\$ 19.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 20,000-49999	RN-ETP-A-049999-USP3Y	\$ 32.51	\$ 28.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 20,000-49999	RN-ETP-A-049999-USP4Y	\$ 43.34	\$ 37.71
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 20,000-49999	RN-ETP-A-049999-USP5Y	\$ 54.18	\$ 47.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 50,000-74999	RN-ETP-A-074999-CAG1Y	\$ 11.84	\$ 10.30
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 50,000-74999	RN-ETP-A-074999-CAG2Y	\$ 22.18	\$ 19.30
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 50,000-74999	RN-ETP-A-074999-CAG3Y	\$ 31.97	\$ 27.81
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 50,000-74999	RN-ETP-A-074999-CAG4Y	\$ 42.62	\$ 37.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 50,000-74999	RN-ETP-A-074999-CAG5Y	\$ 53.28	\$ 46.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 50,000-74999	RN-ETP-A-074999-CAP1Y	\$ 12.34	\$ 10.74
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 50,000-74999	RN-ETP-A-074999-CAP2Y	\$ 23.13	\$ 20.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 50,000-74999	RN-ETP-A-074999-CAP3Y	\$ 33.32	\$ 28.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 50,000-74999	RN-ETP-A-074999-CAP4Y	\$ 44.42	\$ 38.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 50,000-74999	RN-ETP-A-074999-CAP5Y	\$ 55.53	\$ 48.31
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 50,000-74999	RN-ETP-A-074999-PPL1Y	\$ 4.76	\$ 4.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 50,000-74999	RN-ETP-A-074999-PPL2Y	\$ 23.06	\$ 20.06
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 50,000-74999	RN-ETP-A-074999-PPL3Y	\$ 33.32	\$ 28.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 50,000-74999	RN-ETP-A-074999-PPL4Y	\$ 44.42	\$ 38.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 50,000-74999	RN-ETP-A-074999-PPL5Y	\$ 55.53	\$ 48.31
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 50,000-74999	RN-ETP-A-074999-PTM1Y	\$ 8.80	\$ 7.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 50,000-74999	RN-ETP-A-074999-PTM2Y	\$ 22.14	\$ 19.26
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 50,000-74999	RN-ETP-A-074999-PTM3Y	\$ 31.97	\$ 27.81
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 50,000-74999	RN-ETP-A-074999-PTM4Y	\$ 42.62	\$ 37.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 50,000-74999	RN-ETP-A-074999-PTMSY	\$ 53.28	\$ 46.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 50,000-74999	RN-ETP-A-074999-USG1Y	\$ 11.84	\$ 10.30
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 50,000-74999	RN-ETP-A-074999-USG2Y	\$ 22.18	\$ 19.30
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 50,000-74999	RN-ETP-A-074999-USG3Y	\$ 31.97	\$ 27.81
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 50,000-74999	RN-ETP-A-074999-USG4Y	\$ 42.62	\$ 37.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 50,000-74999	RN-ETP-A-074999-USG5Y	\$ 53.28	\$ 46.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 50,000-74999	RN-ETP-A-074999-USP1Y	\$ 12.34	\$ 10.74
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 50,000-74999	RN-ETP-A-074999-USP2Y	\$ 23.13	\$ 20.12
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 50,000-74999	RN-ETP-A-074999-USP3Y	\$ 33.32	\$ 28.99
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 50,000-74999	RN-ETP-A-074999-USP4Y	\$ 44.42	\$ 38.65
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 50,000-74999	RN-ETP-A-074999-USP5Y	\$ 55.53	\$ 48.31
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 75,000-99999	RN-ETP-A-099999-CAG1Y	\$ 12.39	\$ 10.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 75,000-99999	RN-ETP-A-099999-CAG2Y	\$ 23.16	\$ 20.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 75,000-99999	RN-ETP-A-099999-CAG3Y	\$ 33.45	\$ 29.10
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 75,000-99999	RN-ETP-A-099999-CAG4Y	\$ 44.60	\$ 38.80
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 75,000-99999	RN-ETP-A-099999-CAG5Y	\$ 55.76	\$ 48.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 75,000-99999	RN-ETP-A-099999-CAP1Y	\$ 12.91	\$ 11.23
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 75,000-99999	RN-ETP-A-099999-CAP2Y	\$ 24.14	\$ 21.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 75,000-99999	RN-ETP-A-099999-CAP3Y	\$ 34.86	\$ 30.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 75,000-99999	RN-ETP-A-099999-CAP4Y	\$ 46.48	\$ 40.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 75,000-99999	RN-ETP-A-099999-CAP5Y	\$ 58.10	\$ 50.55
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 75,000-99999	RN-ETP-A-099999-PPL1Y	\$ 4.76	\$ 4.14
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 75,000-99999	RN-ETP-A-099999-PPL2Y	\$ 24.14	\$ 21.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 75,000-99999	RN-ETP-A-099999-PPL3Y	\$ 34.86	\$ 30.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 75,000-99999	RN-ETP-A-099999-PPL4Y	\$ 46.48	\$ 40.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 75,000-99999	RN-ETP-A-099999-PPL5Y	\$ 58.10	\$ 50.55

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 75,000-99999	RN-ETP-A-099999-PTM1Y	\$ 8.22	\$ 7.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 75,000-99999	RN-ETP-A-099999-PTM2Y	\$ 23.16	\$ 20.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 75,000-99999	RN-ETP-A-099999-PTM3Y	\$ 33.45	\$ 29.10
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 75,000-99999	RN-ETP-A-099999-PTM4Y	\$ 44.60	\$ 38.80
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 75,000-99999	RN-ETP-A-099999-PTM5Y	\$ 55.76	\$ 48.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 75,000-99999	RN-ETP-A-099999-USG1Y	\$ 12.39	\$ 10.78
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 75,000-99999	RN-ETP-A-099999-USG2Y	\$ 23.16	\$ 20.15
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 75,000-99999	RN-ETP-A-099999-USG3Y	\$ 33.45	\$ 29.10
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 75,000-99999	RN-ETP-A-099999-USG4Y	\$ 44.60	\$ 38.80
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 75,000-99999	RN-ETP-A-099999-USG5Y	\$ 55.76	\$ 48.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 75,000-99999	RN-ETP-A-099999-USP1Y	\$ 12.91	\$ 11.23
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 75,000-99999	RN-ETP-A-099999-USP2Y	\$ 24.14	\$ 21.00
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 75,000-99999	RN-ETP-A-099999-USP3Y	\$ 34.86	\$ 30.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 75,000-99999	RN-ETP-A-099999-USP4Y	\$ 46.48	\$ 40.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 75,000-99999	RN-ETP-A-099999-USP5Y	\$ 58.10	\$ 50.55
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 100,000-199999	RN-ETP-A-199999-CAG1Y	\$ 10.78	\$ 9.38
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 100,000-199999	RN-ETP-A-199999-CAG2Y	\$ 20.15	\$ 17.53
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 100,000-199999	RN-ETP-A-199999-CAG3Y	\$ 29.11	\$ 25.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 100,000-199999	RN-ETP-A-199999-CAG4Y	\$ 38.81	\$ 33.76
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 100,000-199999	RN-ETP-A-199999-CAG5Y	\$ 48.51	\$ 42.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 100,000-199999	RN-ETP-A-199999-CAP1Y	\$ 11.23	\$ 9.77
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 100,000-199999	RN-ETP-A-199999-CAP2Y	\$ 21.01	\$ 18.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 100,000-199999	RN-ETP-A-199999-CAP3Y	\$ 30.32	\$ 26.38
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 100,000-199999	RN-ETP-A-199999-CAP4Y	\$ 40.43	\$ 35.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 100,000-199999	RN-ETP-A-199999-CAP5Y	\$ 50.54	\$ 43.97
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 100,000-199999	RN-ETP-A-199999-PPL1Y	\$ 3.50	\$ 3.05
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 100,000-199999	RN-ETP-A-199999-PPL2Y	\$ 21.09	\$ 18.35
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 100,000-199999	RN-ETP-A-199999-PPL3Y	\$ 30.48	\$ 26.52
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 100,000-199999	RN-ETP-A-199999-PPL4Y	\$ 40.64	\$ 35.36
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 100,000-199999	RN-ETP-A-199999-PPL5Y	\$ 50.81	\$ 44.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 100,000-199999	RN-ETP-A-199999-PTM1Y	\$ 6.58	\$ 5.72
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 100,000-199999	RN-ETP-A-199999-PTM2Y	\$ 20.25	\$ 17.62
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 100,000-199999	RN-ETP-A-199999-PTM3Y	\$ 29.24	\$ 25.44
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 100,000-199999	RN-ETP-A-199999-PTM4Y	\$ 38.99	\$ 33.92
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 100,000-199999	RN-ETP-A-199999-PTM5Y	\$ 48.74	\$ 42.40
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 100,000-199999	RN-ETP-A-199999-USG1Y	\$ 10.78	\$ 9.38
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 100,000-199999	RN-ETP-A-199999-USG2Y	\$ 20.15	\$ 17.53
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 100,000-199999	RN-ETP-A-199999-USG3Y	\$ 29.11	\$ 25.33
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 100,000-199999	RN-ETP-A-199999-USG4Y	\$ 38.81	\$ 33.76
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 100,000-199999	RN-ETP-A-199999-USG5Y	\$ 48.51	\$ 42.20
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 100,000-199999	RN-ETP-A-199999-USP1Y	\$ 11.23	\$ 9.77
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 100,000-199999	RN-ETP-A-199999-USP2Y	\$ 21.01	\$ 18.28
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 100,000-199999	RN-ETP-A-199999-USP3Y	\$ 30.32	\$ 26.38
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 100,000-199999	RN-ETP-A-199999-USP4Y	\$ 40.43	\$ 35.17
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 100,000-199999	RN-ETP-A-199999-USP5Y	\$ 50.54	\$ 43.97
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 1 Year 200,000+	RN-ETP-A-200000+CAG1Y	\$ 10.42	\$ 9.07
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 2 Year 200,000+	RN-ETP-A-200000+CAG2Y	\$ 19.49	\$ 16.96
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 3 Year 200,000+	RN-ETP-A-200000+CAG3Y	\$ 28.13	\$ 24.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 4 Year 200,000+	RN-ETP-A-200000+CAG4Y	\$ 37.51	\$ 32.63

FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA 5 Year 200,000+	RN-ETP-A-200000+CAGSY	\$ 46.89	\$ 40.79
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 1 Year 200,000+	RN-ETP-A-200000+CAP1Y	\$ 10.86	\$ 9.45
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 2 Year 200,000+	RN-ETP-A-200000+CAP2Y	\$ 20.30	\$ 17.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 3 Year 200,000+	RN-ETP-A-200000+CAP3Y	\$ 29.32	\$ 25.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 4 Year 200,000+	RN-ETP-A-200000+CAP4Y	\$ 39.10	\$ 34.02
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov CA Plat Prio Plus 5 Year 200,000+	RN-ETP-A-200000+CAP5Y	\$ 48.87	\$ 42.52
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 1 Year 200,000+	RN-ETP-A-200000+PPL1Y	\$ 3.13	\$ 2.72
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 2 Year 200,000+	RN-ETP-A-200000+PPL2Y	\$ 20.32	\$ 17.68
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 3 Year 200,000+	RN-ETP-A-200000+PPL3Y	\$ 29.38	\$ 25.56
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 4 Year 200,000+	RN-ETP-A-200000+PPL4Y	\$ 39.17	\$ 34.08
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Plat Prio Plus Support 5 Year 200,000+	RN-ETP-A-200000+PPL5Y	\$ 48.96	\$ 42.60
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 1 Year 200,000+	RN-ETP-A-200000+PTM1Y	\$ 6.04	\$ 5.25
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 2 Year 200,000+	RN-ETP-A-200000+PTM2Y	\$ 19.51	\$ 16.97
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 3 Year 200,000+	RN-ETP-A-200000+PTM3Y	\$ 28.16	\$ 24.50
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 4 Year 200,000+	RN-ETP-A-200000+PTM4Y	\$ 37.55	\$ 32.67
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Platinum Support 5 Year 200,000+	RN-ETP-A-200000+PTM5Y	\$ 46.94	\$ 40.84
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 1 Year 200,000+	RN-ETP-A-200000+USG1Y	\$ 10.42	\$ 9.07
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 2 Year 200,000+	RN-ETP-A-200000+USG2Y	\$ 19.49	\$ 16.96
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 3 Year 200,000+	RN-ETP-A-200000+USG3Y	\$ 28.13	\$ 24.47
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 4 Year 200,000+	RN-ETP-A-200000+USG4Y	\$ 37.51	\$ 32.63
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US 5 Year 200,000+	RN-ETP-A-200000+USG5Y	\$ 46.89	\$ 40.79
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 1 Year 200,000+	RN-ETP-A-200000+USP1Y	\$ 10.86	\$ 9.45
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 2 Year 200,000+	RN-ETP-A-200000+USP2Y	\$ 20.30	\$ 17.66
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 3 Year 200,000+	RN-ETP-A-200000+USP3Y	\$ 29.32	\$ 25.51
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 4 Year 200,000+	RN-ETP-A-200000+USP4Y	\$ 39.10	\$ 34.02
FireEye	Renewal-AV/AS Add-on for ETP Cloud & Gov US Plat Prio Plus 5 Year 200,000+	RN-ETP-A-200000+USP5Y	\$ 48.87	\$ 42.52
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 1-249	RN-ETP-C-000249-CAG1Y	\$ 84.56	\$ 73.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 1-249	RN-ETP-C-000249-CAG2Y	\$ 169.12	\$ 147.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 1-249	RN-ETP-C-000249-CAG3Y	\$ 228.31	\$ 198.63
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 1-249	RN-ETP-C-000249-CAG4Y	\$ 304.42	\$ 264.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 1-249	RN-ETP-C-000249-CAG5Y	\$ 380.52	\$ 331.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 1-249	RN-ETP-C-000249-CAP1Y	\$ 88.14	\$ 76.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 1-249	RN-ETP-C-000249-CAP2Y	\$ 176.28	\$ 153.36
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 1-249	RN-ETP-C-000249-CAP3Y	\$ 237.98	\$ 207.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 1-249	RN-ETP-C-000249-CAP4Y	\$ 317.30	\$ 276.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 1-249	RN-ETP-C-000249-CAP5Y	\$ 396.63	\$ 345.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 1-249	RN-ETP-C-000249-PPL1Y	\$ 88.14	\$ 76.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 1-249	RN-ETP-C-000249-PPL2Y	\$ 176.28	\$ 153.36
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 1-249	RN-ETP-C-000249-PPL3Y	\$ 237.98	\$ 207.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 1-249	RN-ETP-C-000249-PPL4Y	\$ 317.30	\$ 276.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 1-249	RN-ETP-C-000249-PPL5Y	\$ 396.63	\$ 345.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 1-249	RN-ETP-C-000249-PTM1Y	\$ 84.56	\$ 73.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 1-249	RN-ETP-C-000249-PTM2Y	\$ 169.12	\$ 147.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 1-249	RN-ETP-C-000249-PTM3Y	\$ 228.31	\$ 198.63
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 1-249	RN-ETP-C-000249-PTM4Y	\$ 304.42	\$ 264.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 1-249	RN-ETP-C-000249-PTM5Y	\$ 380.52	\$ 331.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 1-249	RN-ETP-C-000249-USG1Y	\$ 84.56	\$ 73.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 1-249	RN-ETP-C-000249-USG2Y	\$ 169.12	\$ 147.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 1-249	RN-ETP-C-000249-USG3Y	\$ 228.31	\$ 198.63

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 1-249	RN-ETP-C-000249-USG4Y	\$ 304.42	\$ 264.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 1-249	RN-ETP-C-000249-USG5Y	\$ 380.52	\$ 331.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 1-249	RN-ETP-C-000249-USP1Y	\$ 88.14	\$ 76.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 1-249	RN-ETP-C-000249-USP2Y	\$ 176.28	\$ 153.36
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 1-249	RN-ETP-C-000249-USP3Y	\$ 237.98	\$ 207.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 1-249	RN-ETP-C-000249-USP4Y	\$ 317.30	\$ 276.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 1-249	RN-ETP-C-000249-USP5Y	\$ 396.63	\$ 345.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 250-499	RN-ETP-C-000499-CAG1Y	\$ 69.82	\$ 60.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 250-499	RN-ETP-C-000499-CAG2Y	\$ 139.64	\$ 121.49
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 250-499	RN-ETP-C-000499-CAG3Y	\$ 188.51	\$ 164.00
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 250-499	RN-ETP-C-000499-CAG4Y	\$ 251.35	\$ 218.67
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 250-499	RN-ETP-C-000499-CAG5Y	\$ 314.19	\$ 273.35
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 250-499	RN-ETP-C-000499-CAP1Y	\$ 72.78	\$ 63.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 250-499	RN-ETP-C-000499-CAP2Y	\$ 145.56	\$ 126.64
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 250-499	RN-ETP-C-000499-CAP3Y	\$ 196.51	\$ 170.96
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 250-499	RN-ETP-C-000499-CAP4Y	\$ 262.01	\$ 227.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 250-499	RN-ETP-C-000499-CAP5Y	\$ 327.51	\$ 284.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 250-499	RN-ETP-C-000499-PPL1Y	\$ 72.78	\$ 63.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 250-499	RN-ETP-C-000499-PPL2Y	\$ 145.56	\$ 126.64
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 250-499	RN-ETP-C-000499-PPL3Y	\$ 196.51	\$ 170.96
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 250-499	RN-ETP-C-000499-PPL4Y	\$ 262.01	\$ 227.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 250-499	RN-ETP-C-000499-PPL5Y	\$ 327.51	\$ 284.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 250-499	RN-ETP-C-000499-PTM1Y	\$ 69.82	\$ 60.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 250-499	RN-ETP-C-000499-PTM2Y	\$ 139.64	\$ 121.49
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 250-499	RN-ETP-C-000499-PTM3Y	\$ 188.51	\$ 164.00
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 250-499	RN-ETP-C-000499-PTM4Y	\$ 251.35	\$ 218.67
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 250-499	RN-ETP-C-000499-PTM5Y	\$ 314.19	\$ 273.35
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 250-499	RN-ETP-C-000499-USG1Y	\$ 69.82	\$ 60.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 250-499	RN-ETP-C-000499-USG2Y	\$ 139.64	\$ 121.49
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 250-499	RN-ETP-C-000499-USG3Y	\$ 188.51	\$ 164.00
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 250-499	RN-ETP-C-000499-USG4Y	\$ 251.35	\$ 218.67
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 250-499	RN-ETP-C-000499-USG5Y	\$ 314.19	\$ 273.35
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 250-499	RN-ETP-C-000499-USP1Y	\$ 72.78	\$ 63.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 250-499	RN-ETP-C-000499-USP2Y	\$ 145.56	\$ 126.64
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 250-499	RN-ETP-C-000499-USP3Y	\$ 196.51	\$ 170.96
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 250-499	RN-ETP-C-000499-USP4Y	\$ 262.01	\$ 227.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 250-499	RN-ETP-C-000499-USP5Y	\$ 327.51	\$ 284.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 500-749	RN-ETP-C-000749-CAG1Y	\$ 59.89	\$ 52.10
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 500-749	RN-ETP-C-000749-CAG2Y	\$ 119.78	\$ 104.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 500-749	RN-ETP-C-000749-CAG3Y	\$ 161.70	\$ 140.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 500-749	RN-ETP-C-000749-CAG4Y	\$ 215.60	\$ 187.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 500-749	RN-ETP-C-000749-CAG5Y	\$ 269.51	\$ 234.47
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 500-749	RN-ETP-C-000749-CAP1Y	\$ 62.43	\$ 54.31
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 500-749	RN-ETP-C-000749-CAP2Y	\$ 124.86	\$ 108.63
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 500-749	RN-ETP-C-000749-CAP3Y	\$ 168.56	\$ 146.65
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 500-749	RN-ETP-C-000749-CAP4Y	\$ 224.75	\$ 195.53
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 500-749	RN-ETP-C-000749-CAP5Y	\$ 280.94	\$ 244.42
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 500-749	RN-ETP-C-000749-PPL1Y	\$ 62.43	\$ 54.31
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 500-749	RN-ETP-C-000749-PPL2Y	\$ 124.86	\$ 108.63

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 500-749	RN-ETP-C-000749-PPL3Y	\$ 168.56	\$ 146.65
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 500-749	RN-ETP-C-000749-PPL4Y	\$ 224.75	\$ 195.53
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 500-749	RN-ETP-C-000749-PPL5Y	\$ 280.94	\$ 244.42
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 500-749	RN-ETP-C-000749-PTM1Y	\$ 59.89	\$ 52.10
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 500-749	RN-ETP-C-000749-PTM2Y	\$ 119.78	\$ 104.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 500-749	RN-ETP-C-000749-PTM3Y	\$ 161.70	\$ 140.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 500-749	RN-ETP-C-000749-PTM4Y	\$ 215.60	\$ 187.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 500-749	RN-ETP-C-000749-PTM5Y	\$ 269.51	\$ 234.47
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 500-749	RN-ETP-C-000749-USG1Y	\$ 59.89	\$ 52.10
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 500-749	RN-ETP-C-000749-USG2Y	\$ 119.78	\$ 104.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 500-749	RN-ETP-C-000749-USG3Y	\$ 161.70	\$ 140.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 500-749	RN-ETP-C-000749-USG4Y	\$ 215.60	\$ 187.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 500-749	RN-ETP-C-000749-USG5Y	\$ 269.51	\$ 234.47
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 500-749	RN-ETP-C-000749-USP1Y	\$ 62.43	\$ 54.31
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 500-749	RN-ETP-C-000749-USP2Y	\$ 124.86	\$ 108.63
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 500-749	RN-ETP-C-000749-USP3Y	\$ 168.56	\$ 146.65
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 500-749	RN-ETP-C-000749-USP4Y	\$ 224.75	\$ 195.53
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 500-749	RN-ETP-C-000749-USP5Y	\$ 280.94	\$ 244.42
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 750-999	RN-ETP-C-000999-CAG1Y	\$ 50.30	\$ 43.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 750-999	RN-ETP-C-000999-CAG2Y	\$ 100.60	\$ 87.52
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 750-999	RN-ETP-C-000999-CAG3Y	\$ 135.81	\$ 118.15
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 750-999	RN-ETP-C-000999-CAG4Y	\$ 181.08	\$ 157.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 750-999	RN-ETP-C-000999-CAG5Y	\$ 226.35	\$ 196.92
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 750-999	RN-ETP-C-000999-CAP1Y	\$ 52.43	\$ 45.61
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 750-999	RN-ETP-C-000999-CAP2Y	\$ 104.86	\$ 91.23
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 750-999	RN-ETP-C-000999-CAP3Y	\$ 141.56	\$ 123.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 750-999	RN-ETP-C-000999-CAP4Y	\$ 188.75	\$ 164.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 750-999	RN-ETP-C-000999-CAP5Y	\$ 235.94	\$ 205.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 750-999	RN-ETP-C-000999-PPL1Y	\$ 52.43	\$ 45.61
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 750-999	RN-ETP-C-000999-PPL2Y	\$ 104.86	\$ 91.23
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 750-999	RN-ETP-C-000999-PPL3Y	\$ 141.56	\$ 123.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 750-999	RN-ETP-C-000999-PPL4Y	\$ 188.75	\$ 164.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 750-999	RN-ETP-C-000999-PPL5Y	\$ 235.94	\$ 205.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 750-999	RN-ETP-C-000999-PTM1Y	\$ 50.30	\$ 43.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 750-999	RN-ETP-C-000999-PTM2Y	\$ 100.60	\$ 87.52
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 750-999	RN-ETP-C-000999-PTM3Y	\$ 135.81	\$ 118.15
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 750-999	RN-ETP-C-000999-PTM4Y	\$ 181.08	\$ 157.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 750-999	RN-ETP-C-000999-PTM5Y	\$ 226.35	\$ 196.92
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 750-999	RN-ETP-C-000999-USG1Y	\$ 50.30	\$ 43.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 750-999	RN-ETP-C-000999-USG2Y	\$ 100.60	\$ 87.52
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 750-999	RN-ETP-C-000999-USG3Y	\$ 135.81	\$ 118.15
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 750-999	RN-ETP-C-000999-USG4Y	\$ 181.08	\$ 157.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 750-999	RN-ETP-C-000999-USG5Y	\$ 226.35	\$ 196.92
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 750-999	RN-ETP-C-000999-USP1Y	\$ 52.43	\$ 45.61
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 750-999	RN-ETP-C-000999-USP2Y	\$ 104.86	\$ 91.23
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 750-999	RN-ETP-C-000999-USP3Y	\$ 141.56	\$ 123.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 750-999	RN-ETP-C-000999-USP4Y	\$ 188.75	\$ 164.21
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 750-999	RN-ETP-C-000999-USP5Y	\$ 235.94	\$ 205.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 1,000-1999	RN-ETP-C-001999-CAG1Y	\$ 45.62	\$ 39.69

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 1,000-1999	RN-ETP-C-001999-CAG2Y	\$ 91.24	\$ 79.38
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 1,000-1999	RN-ETP-C-001999-CAG3Y	\$ 123.17	\$ 107.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 1,000-1999	RN-ETP-C-001999-CAG4Y	\$ 164.23	\$ 142.88
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 1,000-1999	RN-ETP-C-001999-CAG5Y	\$ 205.29	\$ 178.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 1,000-1999	RN-ETP-C-001999-CAP1Y	\$ 47.55	\$ 41.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 1,000-1999	RN-ETP-C-001999-CAP2Y	\$ 95.10	\$ 82.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 1,000-1999	RN-ETP-C-001999-CAP3Y	\$ 128.39	\$ 111.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 1,000-1999	RN-ETP-C-001999-CAP4Y	\$ 171.18	\$ 148.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 1,000-1999	RN-ETP-C-001999-CAP5Y	\$ 213.98	\$ 186.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 1,000-1999	RN-ETP-C-001999-PPL1Y	\$ 47.55	\$ 41.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 1,000-1999	RN-ETP-C-001999-PPL2Y	\$ 95.10	\$ 82.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 1,000-1999	RN-ETP-C-001999-PPL3Y	\$ 128.39	\$ 111.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 1,000-1999	RN-ETP-C-001999-PPL4Y	\$ 171.18	\$ 148.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 1,000-1999	RN-ETP-C-001999-PPL5Y	\$ 213.98	\$ 186.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 1,000-1999	RN-ETP-C-001999-PTM1Y	\$ 45.62	\$ 39.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 1,000-1999	RN-ETP-C-001999-PTM2Y	\$ 91.24	\$ 79.38
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 1,000-1999	RN-ETP-C-001999-PTM3Y	\$ 123.17	\$ 107.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 1,000-1999	RN-ETP-C-001999-PTM4Y	\$ 164.23	\$ 142.88
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 1,000-1999	RN-ETP-C-001999-PTM5Y	\$ 205.29	\$ 178.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 1,000-1999	RN-ETP-C-001999-USG1Y	\$ 45.62	\$ 39.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 1,000-1999	RN-ETP-C-001999-USG2Y	\$ 91.24	\$ 79.38
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 1,000-1999	RN-ETP-C-001999-USG3Y	\$ 123.17	\$ 107.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 1,000-1999	RN-ETP-C-001999-USG4Y	\$ 164.23	\$ 142.88
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 1,000-1999	RN-ETP-C-001999-USG5Y	\$ 205.29	\$ 178.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 1,000-1999	RN-ETP-C-001999-USP1Y	\$ 47.55	\$ 41.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 1,000-1999	RN-ETP-C-001999-USP2Y	\$ 95.10	\$ 82.74
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 1,000-1999	RN-ETP-C-001999-USP3Y	\$ 128.39	\$ 111.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 1,000-1999	RN-ETP-C-001999-USP4Y	\$ 171.18	\$ 148.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 1,000-1999	RN-ETP-C-001999-USP5Y	\$ 213.98	\$ 186.16
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 2,000-4999	RN-ETP-C-004999-CAG1Y	\$ 41.53	\$ 36.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 2,000-4999	RN-ETP-C-004999-CAG2Y	\$ 83.06	\$ 72.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 2,000-4999	RN-ETP-C-004999-CAG3Y	\$ 112.13	\$ 97.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 2,000-4999	RN-ETP-C-004999-CAG4Y	\$ 149.51	\$ 130.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 2,000-4999	RN-ETP-C-004999-CAG5Y	\$ 186.89	\$ 162.59
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 2,000-4999	RN-ETP-C-004999-CAP1Y	\$ 43.29	\$ 37.66
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 2,000-4999	RN-ETP-C-004999-CAP2Y	\$ 86.58	\$ 75.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 2,000-4999	RN-ETP-C-004999-CAP3Y	\$ 116.88	\$ 101.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 2,000-4999	RN-ETP-C-004999-CAP4Y	\$ 155.84	\$ 135.58
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 2,000-4999	RN-ETP-C-004999-CAP5Y	\$ 194.81	\$ 169.48
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 2,000-4999	RN-ETP-C-004999-PPL1Y	\$ 43.29	\$ 37.66
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 2,000-4999	RN-ETP-C-004999-PPL2Y	\$ 86.58	\$ 75.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 2,000-4999	RN-ETP-C-004999-PPL3Y	\$ 116.88	\$ 101.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 2,000-4999	RN-ETP-C-004999-PPL4Y	\$ 155.84	\$ 135.58
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 2,000-4999	RN-ETP-C-004999-PPL5Y	\$ 194.81	\$ 169.48
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 2,000-4999	RN-ETP-C-004999-PTM1Y	\$ 41.53	\$ 36.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 2,000-4999	RN-ETP-C-004999-PTM2Y	\$ 83.06	\$ 72.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 2,000-4999	RN-ETP-C-004999-PTM3Y	\$ 112.13	\$ 97.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 2,000-4999	RN-ETP-C-004999-PTM4Y	\$ 149.51	\$ 130.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 2,000-4999	RN-ETP-C-004999-PTM5Y	\$ 186.89	\$ 162.59

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 2,000-4999	RN-ETP-C-004999-USG1Y	\$ 41.53	\$ 36.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 2,000-4999	RN-ETP-C-004999-USG2Y	\$ 83.06	\$ 72.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 2,000-4999	RN-ETP-C-004999-USG3Y	\$ 112.13	\$ 97.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 2,000-4999	RN-ETP-C-004999-USG4Y	\$ 149.51	\$ 130.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 2,000-4999	RN-ETP-C-004999-USG5Y	\$ 186.89	\$ 162.59
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 2,000-4999	RN-ETP-C-004999-USP1Y	\$ 43.29	\$ 37.66
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 2,000-4999	RN-ETP-C-004999-USP2Y	\$ 86.58	\$ 75.32
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 2,000-4999	RN-ETP-C-004999-USP3Y	\$ 116.88	\$ 101.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 2,000-4999	RN-ETP-C-004999-USP4Y	\$ 155.84	\$ 135.58
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 2,000-4999	RN-ETP-C-004999-USP5Y	\$ 194.81	\$ 169.48
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 5,000-9999	RN-ETP-C-009999-CAG1Y	\$ 39.22	\$ 34.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 5,000-9999	RN-ETP-C-009999-CAG2Y	\$ 78.44	\$ 68.24
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 5,000-9999	RN-ETP-C-009999-CAG3Y	\$ 105.89	\$ 92.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 5,000-9999	RN-ETP-C-009999-CAG4Y	\$ 141.19	\$ 122.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 5,000-9999	RN-ETP-C-009999-CAG5Y	\$ 176.49	\$ 153.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 5,000-9999	RN-ETP-C-009999-CAP1Y	\$ 40.88	\$ 35.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 5,000-9999	RN-ETP-C-009999-CAP2Y	\$ 81.76	\$ 71.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 5,000-9999	RN-ETP-C-009999-CAP3Y	\$ 110.38	\$ 96.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 5,000-9999	RN-ETP-C-009999-CAP4Y	\$ 147.17	\$ 128.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 5,000-9999	RN-ETP-C-009999-CAP5Y	\$ 183.96	\$ 160.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 5,000-9999	RN-ETP-C-009999-PPL1Y	\$ 40.88	\$ 35.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 5,000-9999	RN-ETP-C-009999-PPL2Y	\$ 81.76	\$ 71.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 5,000-9999	RN-ETP-C-009999-PPL3Y	\$ 110.38	\$ 96.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 5,000-9999	RN-ETP-C-009999-PPL4Y	\$ 147.17	\$ 128.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 5,000-9999	RN-ETP-C-009999-PPL5Y	\$ 183.96	\$ 160.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 5,000-9999	RN-ETP-C-009999-PTM1Y	\$ 39.22	\$ 34.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 5,000-9999	RN-ETP-C-009999-PTM2Y	\$ 78.44	\$ 68.24
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 5,000-9999	RN-ETP-C-009999-PTM3Y	\$ 105.89	\$ 92.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 5,000-9999	RN-ETP-C-009999-PTM4Y	\$ 141.19	\$ 122.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 5,000-9999	RN-ETP-C-009999-PTM5Y	\$ 176.49	\$ 153.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 5,000-9999	RN-ETP-C-009999-USG1Y	\$ 39.22	\$ 34.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 5,000-9999	RN-ETP-C-009999-USG2Y	\$ 78.44	\$ 68.24
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 5,000-9999	RN-ETP-C-009999-USG3Y	\$ 105.89	\$ 92.12
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 5,000-9999	RN-ETP-C-009999-USG4Y	\$ 141.19	\$ 122.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 5,000-9999	RN-ETP-C-009999-USG5Y	\$ 176.49	\$ 153.55
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 5,000-9999	RN-ETP-C-009999-USP1Y	\$ 40.88	\$ 35.57
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 5,000-9999	RN-ETP-C-009999-USP2Y	\$ 81.76	\$ 71.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 5,000-9999	RN-ETP-C-009999-USP3Y	\$ 110.38	\$ 96.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 5,000-9999	RN-ETP-C-009999-USP4Y	\$ 147.17	\$ 128.04
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 5,000-9999	RN-ETP-C-009999-USP5Y	\$ 183.96	\$ 160.05
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 10,000-19999	RN-ETP-C-019999-CAG1Y	\$ 32.81	\$ 28.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 10,000-19999	RN-ETP-C-019999-CAG2Y	\$ 65.62	\$ 57.09
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 10,000-19999	RN-ETP-C-019999-CAG3Y	\$ 88.59	\$ 77.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 10,000-19999	RN-ETP-C-019999-CAG4Y	\$ 118.12	\$ 102.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 10,000-19999	RN-ETP-C-019999-CAG5Y	\$ 147.65	\$ 128.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 10,000-19999	RN-ETP-C-019999-CAP1Y	\$ 34.20	\$ 29.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 10,000-19999	RN-ETP-C-019999-CAP2Y	\$ 68.40	\$ 59.51
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 10,000-19999	RN-ETP-C-019999-CAP3Y	\$ 92.34	\$ 80.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 10,000-19999	RN-ETP-C-019999-CAP4Y	\$ 123.12	\$ 107.11

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 10,000-19999	RN-ETP-C-019999-CAP5Y	\$ 153.90	\$ 133.89
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 10,000-19999	RN-ETP-C-019999-PPL1Y	\$ 34.20	\$ 29.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 10,000-19999	RN-ETP-C-019999-PPL2Y	\$ 68.40	\$ 59.51
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 10,000-19999	RN-ETP-C-019999-PPL3Y	\$ 92.34	\$ 80.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 10,000-19999	RN-ETP-C-019999-PPL4Y	\$ 123.12	\$ 107.11
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 10,000-19999	RN-ETP-C-019999-PPL5Y	\$ 153.90	\$ 133.89
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 10,000-19999	RN-ETP-C-019999-PTM1Y	\$ 32.81	\$ 28.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 10,000-19999	RN-ETP-C-019999-PTM2Y	\$ 65.62	\$ 57.09
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 10,000-19999	RN-ETP-C-019999-PTM3Y	\$ 88.59	\$ 77.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 10,000-19999	RN-ETP-C-019999-PTM4Y	\$ 118.12	\$ 102.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 10,000-19999	RN-ETP-C-019999-PTM5Y	\$ 147.65	\$ 128.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 10,000-19999	RN-ETP-C-019999-USG1Y	\$ 32.81	\$ 28.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 10,000-19999	RN-ETP-C-019999-USG2Y	\$ 65.62	\$ 57.09
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 10,000-19999	RN-ETP-C-019999-USG3Y	\$ 88.59	\$ 77.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 10,000-19999	RN-ETP-C-019999-USG4Y	\$ 118.12	\$ 102.76
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 10,000-19999	RN-ETP-C-019999-USG5Y	\$ 147.65	\$ 128.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 10,000-19999	RN-ETP-C-019999-USP1Y	\$ 34.20	\$ 29.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 10,000-19999	RN-ETP-C-019999-USP2Y	\$ 68.40	\$ 59.51
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 10,000-19999	RN-ETP-C-019999-USP3Y	\$ 92.34	\$ 80.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 10,000-19999	RN-ETP-C-019999-USP4Y	\$ 123.12	\$ 107.11
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 10,000-19999	RN-ETP-C-019999-USP5Y	\$ 153.90	\$ 133.89
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 20,000-49999	RN-ETP-C-049999-CAG1Y	\$ 30.10	\$ 26.19
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 20,000-49999	RN-ETP-C-049999-CAG2Y	\$ 60.20	\$ 52.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 20,000-49999	RN-ETP-C-049999-CAG3Y	\$ 81.27	\$ 70.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 20,000-49999	RN-ETP-C-049999-CAG4Y	\$ 108.36	\$ 94.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 20,000-49999	RN-ETP-C-049999-CAG5Y	\$ 135.45	\$ 117.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 20,000-49999	RN-ETP-C-049999-CAP1Y	\$ 31.38	\$ 27.30
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 20,000-49999	RN-ETP-C-049999-CAP2Y	\$ 62.76	\$ 54.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 20,000-49999	RN-ETP-C-049999-CAP3Y	\$ 84.73	\$ 73.72
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 20,000-49999	RN-ETP-C-049999-CAP4Y	\$ 112.97	\$ 98.28
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 20,000-49999	RN-ETP-C-049999-CAP5Y	\$ 141.21	\$ 122.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 20,000-49999	RN-ETP-C-049999-PPL1Y	\$ 31.38	\$ 27.30
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 20,000-49999	RN-ETP-C-049999-PPL2Y	\$ 62.76	\$ 54.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 20,000-49999	RN-ETP-C-049999-PPL3Y	\$ 84.73	\$ 73.72
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 20,000-49999	RN-ETP-C-049999-PPL4Y	\$ 112.97	\$ 98.28
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 20,000-49999	RN-ETP-C-049999-PPL5Y	\$ 141.21	\$ 122.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 20,000-49999	RN-ETP-C-049999-PTM1Y	\$ 30.10	\$ 26.19
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 20,000-49999	RN-ETP-C-049999-PTM2Y	\$ 60.20	\$ 52.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 20,000-49999	RN-ETP-C-049999-PTM3Y	\$ 81.27	\$ 70.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 20,000-49999	RN-ETP-C-049999-PTM4Y	\$ 108.36	\$ 94.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 20,000-49999	RN-ETP-C-049999-PTM5Y	\$ 135.45	\$ 117.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 20,000-49999	RN-ETP-C-049999-USG1Y	\$ 30.10	\$ 26.19
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 20,000-49999	RN-ETP-C-049999-USG2Y	\$ 60.20	\$ 52.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 20,000-49999	RN-ETP-C-049999-USG3Y	\$ 81.27	\$ 70.70
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 20,000-49999	RN-ETP-C-049999-USG4Y	\$ 108.36	\$ 94.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 20,000-49999	RN-ETP-C-049999-USG5Y	\$ 135.45	\$ 117.84
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 20,000-49999	RN-ETP-C-049999-USP1Y	\$ 31.38	\$ 27.30
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 20,000-49999	RN-ETP-C-049999-USP2Y	\$ 62.76	\$ 54.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 20,000-49999	RN-ETP-C-049999-USP3Y	\$ 84.73	\$ 73.72

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 20,000-49999	RN-ETP-C-049999-USP4Y	\$ 112.97	\$ 98.28
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 20,000-49999	RN-ETP-C-049999-USP5Y	\$ 141.21	\$ 122.85
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 50,000-74999	RN-ETP-C-074999-CAG1Y	\$ 27.55	\$ 23.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 50,000-74999	RN-ETP-C-074999-CAG2Y	\$ 55.10	\$ 47.94
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 50,000-74999	RN-ETP-C-074999-CAG3Y	\$ 74.39	\$ 64.72
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 50,000-74999	RN-ETP-C-074999-CAG4Y	\$ 99.18	\$ 86.29
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 50,000-74999	RN-ETP-C-074999-CAG5Y	\$ 123.98	\$ 107.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 50,000-74999	RN-ETP-C-074999-CAP1Y	\$ 28.72	\$ 24.99
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 50,000-74999	RN-ETP-C-074999-CAP2Y	\$ 57.44	\$ 49.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 50,000-74999	RN-ETP-C-074999-CAP3Y	\$ 77.54	\$ 67.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 50,000-74999	RN-ETP-C-074999-CAP4Y	\$ 103.39	\$ 89.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 50,000-74999	RN-ETP-C-074999-CAP5Y	\$ 129.24	\$ 112.44
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 50,000-74999	RN-ETP-C-074999-PPL1Y	\$ 28.72	\$ 24.99
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 50,000-74999	RN-ETP-C-074999-PPL2Y	\$ 57.44	\$ 49.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 50,000-74999	RN-ETP-C-074999-PPL3Y	\$ 77.54	\$ 67.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 50,000-74999	RN-ETP-C-074999-PPL4Y	\$ 103.39	\$ 89.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 50,000-74999	RN-ETP-C-074999-PPL5Y	\$ 129.24	\$ 112.44
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 50,000-74999	RN-ETP-C-074999-PTM1Y	\$ 27.55	\$ 23.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 50,000-74999	RN-ETP-C-074999-PTM2Y	\$ 55.10	\$ 47.94
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 50,000-74999	RN-ETP-C-074999-PTM3Y	\$ 74.39	\$ 64.72
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 50,000-74999	RN-ETP-C-074999-PTM4Y	\$ 99.18	\$ 86.29
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 50,000-74999	RN-ETP-C-074999-PTM5Y	\$ 123.98	\$ 107.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 50,000-74999	RN-ETP-C-074999-USG1Y	\$ 27.55	\$ 23.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 50,000-74999	RN-ETP-C-074999-USG2Y	\$ 55.10	\$ 47.94
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 50,000-74999	RN-ETP-C-074999-USG3Y	\$ 74.39	\$ 64.72
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 50,000-74999	RN-ETP-C-074999-USG4Y	\$ 99.18	\$ 86.29
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 50,000-74999	RN-ETP-C-074999-USG5Y	\$ 123.98	\$ 107.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 50,000-74999	RN-ETP-C-074999-USP1Y	\$ 28.72	\$ 24.99
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 50,000-74999	RN-ETP-C-074999-USP2Y	\$ 57.44	\$ 49.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 50,000-74999	RN-ETP-C-074999-USP3Y	\$ 77.54	\$ 67.46
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 50,000-74999	RN-ETP-C-074999-USP4Y	\$ 103.39	\$ 89.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 50,000-74999	RN-ETP-C-074999-USP5Y	\$ 129.24	\$ 112.44
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 75,000-99999	RN-ETP-C-099999-CAG1Y	\$ 24.44	\$ 21.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 75,000-99999	RN-ETP-C-099999-CAG2Y	\$ 48.88	\$ 42.53
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 75,000-99999	RN-ETP-C-099999-CAG3Y	\$ 65.99	\$ 57.41
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 75,000-99999	RN-ETP-C-099999-CAG4Y	\$ 87.98	\$ 76.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 75,000-99999	RN-ETP-C-099999-CAG5Y	\$ 109.98	\$ 95.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 75,000-99999	RN-ETP-C-099999-CAP1Y	\$ 25.48	\$ 22.17
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 75,000-99999	RN-ETP-C-099999-CAP2Y	\$ 50.96	\$ 44.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 75,000-99999	RN-ETP-C-099999-CAP3Y	\$ 68.80	\$ 59.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 75,000-99999	RN-ETP-C-099999-CAP4Y	\$ 91.73	\$ 79.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 75,000-99999	RN-ETP-C-099999-CAP5Y	\$ 114.66	\$ 99.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 75,000-99999	RN-ETP-C-099999-PPL1Y	\$ 25.48	\$ 22.17
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 75,000-99999	RN-ETP-C-099999-PPL2Y	\$ 50.96	\$ 44.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 75,000-99999	RN-ETP-C-099999-PPL3Y	\$ 68.80	\$ 59.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 75,000-99999	RN-ETP-C-099999-PPL4Y	\$ 91.73	\$ 79.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 75,000-99999	RN-ETP-C-099999-PPL5Y	\$ 114.66	\$ 99.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 75,000-99999	RN-ETP-C-099999-PTM1Y	\$ 24.44	\$ 21.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 75,000-99999	RN-ETP-C-099999-PTM2Y	\$ 48.88	\$ 42.53

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 75,000-99999	RN-ETP-C-099999-PTM3Y	\$ 65.99	\$ 57.41
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 75,000-99999	RN-ETP-C-099999-PTM4Y	\$ 87.98	\$ 76.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 75,000-99999	RN-ETP-C-099999-PTM5Y	\$ 109.98	\$ 95.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 75,000-99999	RN-ETP-C-099999-USG1Y	\$ 24.44	\$ 21.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 75,000-99999	RN-ETP-C-099999-USG2Y	\$ 48.88	\$ 42.53
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 75,000-99999	RN-ETP-C-099999-USG3Y	\$ 65.99	\$ 57.41
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 75,000-99999	RN-ETP-C-099999-USG4Y	\$ 87.98	\$ 76.54
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 75,000-99999	RN-ETP-C-099999-USG5Y	\$ 109.98	\$ 95.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 75,000-99999	RN-ETP-C-099999-USP1Y	\$ 25.48	\$ 22.17
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 75,000-99999	RN-ETP-C-099999-USP2Y	\$ 50.96	\$ 44.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 75,000-99999	RN-ETP-C-099999-USP3Y	\$ 68.80	\$ 59.86
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 75,000-99999	RN-ETP-C-099999-USP4Y	\$ 91.73	\$ 79.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 75,000-99999	RN-ETP-C-099999-USP5Y	\$ 114.66	\$ 99.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 100,000-199999	RN-ETP-C-199999-CAG1Y	\$ 20.84	\$ 18.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 100,000-199999	RN-ETP-C-199999-CAG2Y	\$ 41.68	\$ 36.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 100,000-199999	RN-ETP-C-199999-CAG3Y	\$ 56.27	\$ 48.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 100,000-199999	RN-ETP-C-199999-CAG4Y	\$ 75.02	\$ 65.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 100,000-199999	RN-ETP-C-199999-CAG5Y	\$ 93.78	\$ 81.59
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 100,000-199999	RN-ETP-C-199999-CAP1Y	\$ 21.72	\$ 18.90
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 100,000-199999	RN-ETP-C-199999-CAP2Y	\$ 43.44	\$ 37.79
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 100,000-199999	RN-ETP-C-199999-CAP3Y	\$ 58.64	\$ 51.02
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 100,000-199999	RN-ETP-C-199999-CAP4Y	\$ 78.19	\$ 68.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 100,000-199999	RN-ETP-C-199999-CAP5Y	\$ 97.74	\$ 85.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 100,000-199999	RN-ETP-C-199999-PPL1Y	\$ 21.72	\$ 18.90
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 100,000-199999	RN-ETP-C-199999-PPL2Y	\$ 43.44	\$ 37.79
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 100,000-199999	RN-ETP-C-199999-PPL3Y	\$ 58.64	\$ 51.02
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 100,000-199999	RN-ETP-C-199999-PPL4Y	\$ 78.19	\$ 68.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 100,000-199999	RN-ETP-C-199999-PPL5Y	\$ 97.74	\$ 85.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 100,000-199999	RN-ETP-C-199999-PTM1Y	\$ 20.84	\$ 18.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 100,000-199999	RN-ETP-C-199999-PTM2Y	\$ 41.68	\$ 36.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 100,000-199999	RN-ETP-C-199999-PTM3Y	\$ 56.27	\$ 48.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 100,000-199999	RN-ETP-C-199999-PTM4Y	\$ 75.02	\$ 65.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 100,000-199999	RN-ETP-C-199999-PTM5Y	\$ 93.78	\$ 81.59
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 100,000-199999	RN-ETP-C-199999-USG1Y	\$ 20.84	\$ 18.13
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 100,000-199999	RN-ETP-C-199999-USG2Y	\$ 41.68	\$ 36.26
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 100,000-199999	RN-ETP-C-199999-USG3Y	\$ 56.27	\$ 48.95
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 100,000-199999	RN-ETP-C-199999-USG4Y	\$ 75.02	\$ 65.27
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 100,000-199999	RN-ETP-C-199999-USG5Y	\$ 93.78	\$ 81.59
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 100,000-199999	RN-ETP-C-199999-USP1Y	\$ 21.72	\$ 18.90
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 100,000-199999	RN-ETP-C-199999-USP2Y	\$ 43.44	\$ 37.79
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 100,000-199999	RN-ETP-C-199999-USP3Y	\$ 58.64	\$ 51.02
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 100,000-199999	RN-ETP-C-199999-USP4Y	\$ 78.19	\$ 68.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 100,000-199999	RN-ETP-C-199999-USP5Y	\$ 97.74	\$ 85.03
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 1 Year 200,000+	RN-ETP-C-200000+CAG1Y	\$ 19.50	\$ 16.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 2 Year 200,000+	RN-ETP-C-200000+CAG2Y	\$ 39.00	\$ 33.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 3 Year 200,000+	RN-ETP-C-200000+CAG3Y	\$ 52.65	\$ 45.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 4 Year 200,000+	RN-ETP-C-200000+CAG4Y	\$ 70.20	\$ 61.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA 5 Year 200,000+	RN-ETP-C-200000+CAG5Y	\$ 87.75	\$ 76.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 1 Year 200,000+	RN-ETP-C-200000+CAP1Y	\$ 20.33	\$ 17.69

FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 2 Year 200,000+	RN-ETP-C-200000+CAP2Y	\$ 40.66	\$ 35.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 3 Year 200,000+	RN-ETP-C-200000+CAP3Y	\$ 54.89	\$ 47.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 4 Year 200,000+	RN-ETP-C-200000+CAP4Y	\$ 73.19	\$ 63.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov CA Plat Prio Plus 5 Year 200,000+	RN-ETP-C-200000+CAP5Y	\$ 91.49	\$ 79.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 1 Year 200,000+	RN-ETP-C-200000+PPL1Y	\$ 20.33	\$ 17.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 2 Year 200,000+	RN-ETP-C-200000+PPL2Y	\$ 40.66	\$ 35.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 3 Year 200,000+	RN-ETP-C-200000+PPL3Y	\$ 54.89	\$ 47.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 4 Year 200,000+	RN-ETP-C-200000+PPL4Y	\$ 73.19	\$ 63.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Plat Prio Plus Support 5 Year 200,000+	RN-ETP-C-200000+PPL5Y	\$ 91.49	\$ 79.60
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 1 Year 200,000+	RN-ETP-C-200000+PTM1Y	\$ 19.50	\$ 16.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 2 Year 200,000+	RN-ETP-C-200000+PTM2Y	\$ 39.00	\$ 33.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 3 Year 200,000+	RN-ETP-C-200000+PTM3Y	\$ 52.65	\$ 45.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 4 Year 200,000+	RN-ETP-C-200000+PTM4Y	\$ 70.20	\$ 61.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Platinum Support 5 Year 200,000+	RN-ETP-C-200000+PTM5Y	\$ 87.75	\$ 76.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 1 Year 200,000+	RN-ETP-C-200000+USG1Y	\$ 19.50	\$ 16.97
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 2 Year 200,000+	RN-ETP-C-200000+USG2Y	\$ 39.00	\$ 33.93
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 3 Year 200,000+	RN-ETP-C-200000+USG3Y	\$ 52.65	\$ 45.81
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 4 Year 200,000+	RN-ETP-C-200000+USG4Y	\$ 70.20	\$ 61.07
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US 5 Year 200,000+	RN-ETP-C-200000+USG5Y	\$ 87.75	\$ 76.34
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 1 Year 200,000+	RN-ETP-C-200000+USP1Y	\$ 20.33	\$ 17.69
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 2 Year 200,000+	RN-ETP-C-200000+USP2Y	\$ 40.66	\$ 35.37
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 3 Year 200,000+	RN-ETP-C-200000+USP3Y	\$ 54.89	\$ 47.75
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 4 Year 200,000+	RN-ETP-C-200000+USP4Y	\$ 73.19	\$ 63.68
FireEye	Renewal-Email Threat Prevention Cloud with AV/AS & Gov US Plat Prio Plus 5 Year 200,000+	RN-ETP-C-200000+USP5Y	\$ 91.49	\$ 79.60
FireEye	Online Web Training-30-day access to eLearning, self-paced, course on Email Threat Prevention Cloud Deployment	EDU-OWT-BSC-ETP	\$ 295.00	\$ 256.65
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 1-249	ETP-000249-PPL1Y	\$ 74.52	\$ 64.83
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 1-249	ETP-000249-PPL2Y	\$ 149.04	\$ 129.66
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 1-249	ETP-000249-PPL3Y	\$ 201.20	\$ 175.04
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 1-249	ETP-000249-PPL4Y	\$ 268.27	\$ 233.39
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 1-249	ETP-000249-PPL5Y	\$ 335.34	\$ 291.75
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 1-249	ETP-000249-USP1Y	\$ 74.52	\$ 64.83
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 1-249	ETP-000249-USP2Y	\$ 149.04	\$ 129.66
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 1-249	ETP-000249-USP3Y	\$ 201.20	\$ 175.04
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 1-249	ETP-000249-USP4Y	\$ 268.27	\$ 233.39
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 1-249	ETP-000249-USP5Y	\$ 335.34	\$ 291.75
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 250-499	ETP-000499-PPL1Y	\$ 61.52	\$ 53.52
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 250-499	ETP-000499-PPL2Y	\$ 123.04	\$ 107.04
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 250-499	ETP-000499-PPL3Y	\$ 166.10	\$ 144.51
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 250-499	ETP-000499-PPL4Y	\$ 221.47	\$ 192.68
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 250-499	ETP-000499-PPL5Y	\$ 276.84	\$ 240.85
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 250-499	ETP-000499-USP1Y	\$ 61.52	\$ 53.52
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 250-499	ETP-000499-USP2Y	\$ 123.04	\$ 107.04
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 250-499	ETP-000499-USP3Y	\$ 166.10	\$ 144.51
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 250-499	ETP-000499-USP4Y	\$ 221.47	\$ 192.68
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 250-499	ETP-000499-USP5Y	\$ 276.84	\$ 240.85
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 500-749	ETP-000749-PPL1Y	\$ 52.77	\$ 45.91
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 500-749	ETP-000749-PPL2Y	\$ 105.54	\$ 91.82
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 500-749	ETP-000749-PPL3Y	\$ 142.48	\$ 123.96
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 500-749	ETP-000749-PPL4Y	\$ 189.97	\$ 165.27

FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 500-749	ETP-000749-PPL5Y	\$ 237.47	\$ 206.60
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 500-749	ETP-000749-USP1Y	\$ 52.77	\$ 45.91
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 500-749	ETP-000749-USP2Y	\$ 105.54	\$ 91.82
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 500-749	ETP-000749-USP3Y	\$ 142.48	\$ 123.96
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 500-749	ETP-000749-USP4Y	\$ 189.97	\$ 165.27
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 500-749	ETP-000749-USP5Y	\$ 237.47	\$ 206.60
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 750-999	ETP-000999-PPL1Y	\$ 44.32	\$ 38.56
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 750-999	ETP-000999-PPL2Y	\$ 88.64	\$ 77.12
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 750-999	ETP-000999-PPL3Y	\$ 119.66	\$ 104.10
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 750-999	ETP-000999-PPL4Y	\$ 159.55	\$ 138.81
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 750-999	ETP-000999-PPL5Y	\$ 199.44	\$ 173.51
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 750-999	ETP-000999-USP1Y	\$ 44.32	\$ 38.56
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 750-999	ETP-000999-USP2Y	\$ 88.64	\$ 77.12
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 750-999	ETP-000999-USP3Y	\$ 119.66	\$ 104.10
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 750-999	ETP-000999-USP4Y	\$ 159.55	\$ 138.81
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 750-999	ETP-000999-USP5Y	\$ 199.44	\$ 173.51
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 1,000-1999	ETP-001999-PPL1Y	\$ 40.20	\$ 34.97
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 1,000-1999	ETP-001999-PPL2Y	\$ 80.40	\$ 69.95
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 1,000-1999	ETP-001999-PPL3Y	\$ 108.54	\$ 94.43
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 1,000-1999	ETP-001999-PPL4Y	\$ 144.72	\$ 125.91
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 1,000-1999	ETP-001999-PPL5Y	\$ 180.90	\$ 157.38
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 1,000-1999	ETP-001999-USP1Y	\$ 40.20	\$ 34.97
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 1,000-1999	ETP-001999-USP2Y	\$ 80.40	\$ 69.95
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 1,000-1999	ETP-001999-USP3Y	\$ 108.54	\$ 94.43
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 1,000-1999	ETP-001999-USP4Y	\$ 144.72	\$ 125.91
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 1,000-1999	ETP-001999-USP5Y	\$ 180.90	\$ 157.38
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 2,000-4999	ETP-004999-PPL1Y	\$ 36.59	\$ 31.83
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 2,000-4999	ETP-004999-PPL2Y	\$ 73.18	\$ 63.67
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 2,000-4999	ETP-004999-PPL3Y	\$ 98.79	\$ 85.95
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 2,000-4999	ETP-004999-PPL4Y	\$ 131.72	\$ 114.60
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 2,000-4999	ETP-004999-PPL5Y	\$ 164.66	\$ 143.25
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 2,000-4999	ETP-004999-USP1Y	\$ 36.59	\$ 31.83
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 2,000-4999	ETP-004999-USP2Y	\$ 73.18	\$ 63.67
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 2,000-4999	ETP-004999-USP3Y	\$ 98.79	\$ 85.95
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 2,000-4999	ETP-004999-USP4Y	\$ 131.72	\$ 114.60
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 2,000-4999	ETP-004999-USP5Y	\$ 164.66	\$ 143.25
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 5,000-9999	ETP-009999-PPL1Y	\$ 32.59	\$ 28.35
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 5,000-9999	ETP-009999-PPL2Y	\$ 65.18	\$ 56.71
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 5,000-9999	ETP-009999-PPL3Y	\$ 87.99	\$ 76.55
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 5,000-9999	ETP-009999-PPL4Y	\$ 117.32	\$ 102.07
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 5,000-9999	ETP-009999-PPL5Y	\$ 146.66	\$ 127.59
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 5,000-9999	ETP-009999-USP1Y	\$ 32.59	\$ 28.35
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 5,000-9999	ETP-009999-USP2Y	\$ 65.18	\$ 56.71
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 5,000-9999	ETP-009999-USP3Y	\$ 87.99	\$ 76.55
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 5,000-9999	ETP-009999-USP4Y	\$ 117.32	\$ 102.07
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 5,000-9999	ETP-009999-USP5Y	\$ 146.66	\$ 127.59
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 10,000-19999	ETP-019999-PPL1Y	\$ 28.13	\$ 24.47
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 10,000-19999	ETP-019999-PPL2Y	\$ 56.26	\$ 48.95
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 10,000-19999	ETP-019999-PPL3Y	\$ 75.95	\$ 66.08

FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 10,000-19999	ETP-019999-PPL4Y	\$ 101.27	\$ 88.10
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 10,000-19999	ETP-019999-PPL5Y	\$ 126.59	\$ 110.13
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 10,000-19999	ETP-019999-USP1Y	\$ 28.13	\$ 24.47
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 10,000-19999	ETP-019999-USP2Y	\$ 56.26	\$ 48.95
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 10,000-19999	ETP-019999-USP3Y	\$ 75.95	\$ 66.08
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 10,000-19999	ETP-019999-USP4Y	\$ 101.27	\$ 88.10
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 10,000-19999	ETP-019999-USP5Y	\$ 126.59	\$ 110.13
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 20,000-49999	ETP-049999-PPL1Y	\$ 26.53	\$ 23.08
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 20,000-49999	ETP-049999-PPL2Y	\$ 53.06	\$ 46.16
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 20,000-49999	ETP-049999-PPL3Y	\$ 71.63	\$ 62.32
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 20,000-49999	ETP-049999-PPL4Y	\$ 95.51	\$ 83.09
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 20,000-49999	ETP-049999-PPL5Y	\$ 119.39	\$ 103.87
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 20,000-49999	ETP-049999-USP1Y	\$ 26.53	\$ 23.08
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 20,000-49999	ETP-049999-USP2Y	\$ 53.06	\$ 46.16
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 20,000-49999	ETP-049999-USP3Y	\$ 71.63	\$ 62.32
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 20,000-49999	ETP-049999-USP4Y	\$ 95.51	\$ 83.09
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 20,000-49999	ETP-049999-USP5Y	\$ 119.39	\$ 103.87
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 50,000-74999	ETP-074999-PPL1Y	\$ 23.96	\$ 20.85
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 50,000-74999	ETP-074999-PPL2Y	\$ 47.92	\$ 41.69
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 50,000-74999	ETP-074999-PPL3Y	\$ 64.69	\$ 56.28
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 50,000-74999	ETP-074999-PPL4Y	\$ 86.26	\$ 75.05
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 50,000-74999	ETP-074999-PPL5Y	\$ 107.82	\$ 93.80
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 50,000-74999	ETP-074999-USP1Y	\$ 23.96	\$ 20.85
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 50,000-74999	ETP-074999-USP2Y	\$ 47.92	\$ 41.69
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 50,000-74999	ETP-074999-USP3Y	\$ 64.69	\$ 56.28
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 50,000-74999	ETP-074999-USP4Y	\$ 86.26	\$ 75.05
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 50,000-74999	ETP-074999-USP5Y	\$ 107.82	\$ 93.80
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 75,000-99999	ETP-099999-PPL1Y	\$ 20.72	\$ 18.03
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 75,000-99999	ETP-099999-PPL2Y	\$ 41.44	\$ 36.05
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 75,000-99999	ETP-099999-PPL3Y	\$ 55.94	\$ 48.67
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 75,000-99999	ETP-099999-PPL4Y	\$ 74.59	\$ 64.89
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 75,000-99999	ETP-099999-PPL5Y	\$ 93.24	\$ 81.12
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 75,000-99999	ETP-099999-USP1Y	\$ 20.72	\$ 18.03
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 75,000-99999	ETP-099999-USP2Y	\$ 41.44	\$ 36.05
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 75,000-99999	ETP-099999-USP3Y	\$ 55.94	\$ 48.67
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 75,000-99999	ETP-099999-USP4Y	\$ 74.59	\$ 64.89
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 75,000-99999	ETP-099999-USP5Y	\$ 93.24	\$ 81.12
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 100,000-199999	ETP-199999-PPL1Y	\$ 18.22	\$ 15.85
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 100,000-199999	ETP-199999-PPL2Y	\$ 36.44	\$ 31.70
FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 100,000-199999	ETP-199999-PPL3Y	\$ 49.19	\$ 42.80
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 100,000-199999	ETP-199999-PPL4Y	\$ 65.59	\$ 57.06
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 100,000-199999	ETP-199999-PPL5Y	\$ 81.99	\$ 71.33
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 100,000-199999	ETP-199999-USP1Y	\$ 18.22	\$ 15.85
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 100,000-199999	ETP-199999-USP2Y	\$ 36.44	\$ 31.70
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 100,000-199999	ETP-199999-USP3Y	\$ 49.19	\$ 42.80
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 100,000-199999	ETP-199999-USP4Y	\$ 65.59	\$ 57.06
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 100,000-199999	ETP-199999-USP5Y	\$ 81.99	\$ 71.33
FireEye	Email Threat Prevention, Plat Prio Plus Support 1 Year 200,000+	ETP-200000+PPL1Y	\$ 17.20	\$ 14.96
FireEye	Email Threat Prevention, Plat Prio Plus Support 2 Year 200,000+	ETP-200000+PPL2Y	\$ 34.40	\$ 29.93

FireEye	Email Threat Prevention, Plat Prio Plus Support 3 Year 200,000+	ETP-200000+PPL3Y	\$ 46.44	\$ 40.40
FireEye	Email Threat Prevention, Plat Prio Plus Support 4 Year 200,000+	ETP-200000+PPL4Y	\$ 61.92	\$ 53.87
FireEye	Email Threat Prevention, Plat Prio Plus Support 5 Year 200,000+	ETP-200000+PPL5Y	\$ 77.40	\$ 67.34
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 1 Year 200,000+	ETP-200000+USP1Y	\$ 17.20	\$ 14.96
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 2 Year 200,000+	ETP-200000+USP2Y	\$ 34.40	\$ 29.93
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 3 Year 200,000+	ETP-200000+USP3Y	\$ 46.44	\$ 40.40
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 4 Year 200,000+	ETP-200000+USP4Y	\$ 61.92	\$ 53.87
FireEye	Email Threat Prevention, Gov US Plat Prio Plus 5 Year 200,000+	ETP-200000+USP5Y	\$ 77.40	\$ 67.34
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 1-249	RN-ETP-000249-PPL1Y	\$ 74.52	\$ 64.83
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 1-249	RN-ETP-000249-PPL2Y	\$ 149.04	\$ 129.66
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 1-249	RN-ETP-000249-PPL3Y	\$ 201.20	\$ 175.04
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 1-249	RN-ETP-000249-PPL4Y	\$ 268.27	\$ 233.39
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 1-249	RN-ETP-000249-USP1Y	\$ 74.52	\$ 64.83
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 1-249	RN-ETP-000249-USP2Y	\$ 149.04	\$ 129.66
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 1-249	RN-ETP-000249-USP3Y	\$ 201.20	\$ 175.04
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 1-249	RN-ETP-000249-USP4Y	\$ 268.27	\$ 233.39
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 250-499	RN-ETP-000499-PPL1Y	\$ 61.52	\$ 53.52
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 250-499	RN-ETP-000499-PPL2Y	\$ 123.04	\$ 107.04
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 250-499	RN-ETP-000499-PPL3Y	\$ 166.10	\$ 144.51
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 250-499	RN-ETP-000499-PPL4Y	\$ 221.47	\$ 192.68
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 250-499	RN-ETP-000499-USP1Y	\$ 61.52	\$ 53.52
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 250-499	RN-ETP-000499-USP2Y	\$ 123.04	\$ 107.04
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 250-499	RN-ETP-000499-USP3Y	\$ 166.10	\$ 144.51
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 250-499	RN-ETP-000499-USP4Y	\$ 221.47	\$ 192.68
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 500-749	RN-ETP-000749-PPL1Y	\$ 52.77	\$ 45.91
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 500-749	RN-ETP-000749-PPL2Y	\$ 105.54	\$ 91.82
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 500-749	RN-ETP-000749-PPL3Y	\$ 142.48	\$ 123.96
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 500-749	RN-ETP-000749-PPL4Y	\$ 189.97	\$ 165.27
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 500-749	RN-ETP-000749-USP1Y	\$ 52.77	\$ 45.91
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 500-749	RN-ETP-000749-USP2Y	\$ 105.54	\$ 91.82
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 500-749	RN-ETP-000749-USP3Y	\$ 142.48	\$ 123.96
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 500-749	RN-ETP-000749-USP4Y	\$ 189.97	\$ 165.27
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 750-999	RN-ETP-000999-PPL1Y	\$ 44.32	\$ 38.56
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 750-999	RN-ETP-000999-PPL2Y	\$ 88.64	\$ 77.12
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 750-999	RN-ETP-000999-PPL3Y	\$ 119.66	\$ 104.10
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 750-999	RN-ETP-000999-PPL4Y	\$ 159.55	\$ 138.81
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 750-999	RN-ETP-000999-USP1Y	\$ 44.32	\$ 38.56
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 750-999	RN-ETP-000999-USP2Y	\$ 88.64	\$ 77.12
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 750-999	RN-ETP-000999-USP3Y	\$ 119.66	\$ 104.10
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 750-999	RN-ETP-000999-USP4Y	\$ 159.55	\$ 138.81
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 1,000-1999	RN-ETP-001999-PPL1Y	\$ 40.20	\$ 34.97
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 1,000-1999	RN-ETP-001999-PPL2Y	\$ 80.40	\$ 69.95
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 1,000-1999	RN-ETP-001999-PPL3Y	\$ 108.54	\$ 94.43
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 1,000-1999	RN-ETP-001999-PPL4Y	\$ 144.72	\$ 125.91
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 1,000-1999	RN-ETP-001999-USP1Y	\$ 40.20	\$ 34.97
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 1,000-1999	RN-ETP-001999-USP2Y	\$ 80.40	\$ 69.95
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 1,000-1999	RN-ETP-001999-USP3Y	\$ 108.54	\$ 94.43
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 1,000-1999	RN-ETP-001999-USP4Y	\$ 144.72	\$ 125.91
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 2,000-4999	RN-ETP-004999-PPL1Y	\$ 36.59	\$ 31.83

FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 2,000-4999	RN-ETP-004999-PPL2Y	\$ 73.18	\$ 63.67
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 2,000-4999	RN-ETP-004999-PPL3Y	\$ 98.79	\$ 85.95
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 2,000-4999	RN-ETP-004999-PPL4Y	\$ 131.72	\$ 114.60
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 2,000-4999	RN-ETP-004999-USP1Y	\$ 36.59	\$ 31.83
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 2,000-4999	RN-ETP-004999-USP2Y	\$ 73.18	\$ 63.67
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 2,000-4999	RN-ETP-004999-USP3Y	\$ 98.79	\$ 85.95
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 2,000-4999	RN-ETP-004999-USP4Y	\$ 131.72	\$ 114.60
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 5,000-9999	RN-ETP-009999-PPL1Y	\$ 32.59	\$ 28.35
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 5,000-9999	RN-ETP-009999-PPL2Y	\$ 65.18	\$ 56.71
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 5,000-9999	RN-ETP-009999-PPL3Y	\$ 87.99	\$ 76.55
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 5,000-9999	RN-ETP-009999-PPL4Y	\$ 117.32	\$ 102.07
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 5,000-9999	RN-ETP-009999-USP1Y	\$ 32.59	\$ 28.35
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 5,000-9999	RN-ETP-009999-USP2Y	\$ 65.18	\$ 56.71
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 5,000-9999	RN-ETP-009999-USP3Y	\$ 87.99	\$ 76.55
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 5,000-9999	RN-ETP-009999-USP4Y	\$ 117.32	\$ 102.07
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 10,000-19999	RN-ETP-019999-PPL1Y	\$ 28.13	\$ 24.47
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 10,000-19999	RN-ETP-019999-PPL2Y	\$ 56.26	\$ 48.95
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 10,000-19999	RN-ETP-019999-PPL3Y	\$ 75.95	\$ 66.08
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 10,000-19999	RN-ETP-019999-PPL4Y	\$ 101.27	\$ 88.10
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 10,000-19999	RN-ETP-019999-USP1Y	\$ 28.13	\$ 24.47
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 10,000-19999	RN-ETP-019999-USP2Y	\$ 56.26	\$ 48.95
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 10,000-19999	RN-ETP-019999-USP3Y	\$ 75.95	\$ 66.08
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 10,000-19999	RN-ETP-019999-USP4Y	\$ 101.27	\$ 88.10
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 20,000-49999	RN-ETP-049999-PPL1Y	\$ 26.53	\$ 23.08
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 20,000-49999	RN-ETP-049999-PPL2Y	\$ 53.06	\$ 46.16
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 20,000-49999	RN-ETP-049999-PPL3Y	\$ 71.63	\$ 62.32
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 20,000-49999	RN-ETP-049999-PPL4Y	\$ 95.51	\$ 83.09
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 20,000-49999	RN-ETP-049999-USP1Y	\$ 26.53	\$ 23.08
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 20,000-49999	RN-ETP-049999-USP2Y	\$ 53.06	\$ 46.16
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 20,000-49999	RN-ETP-049999-USP3Y	\$ 71.63	\$ 62.32
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 20,000-49999	RN-ETP-049999-USP4Y	\$ 95.51	\$ 83.09
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 50,000-74999	RN-ETP-074999-PPL1Y	\$ 23.96	\$ 20.85
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 50,000-74999	RN-ETP-074999-PPL2Y	\$ 47.92	\$ 41.69
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 50,000-74999	RN-ETP-074999-PPL3Y	\$ 64.69	\$ 56.28
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 50,000-74999	RN-ETP-074999-PPL4Y	\$ 86.26	\$ 75.05
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 50,000-74999	RN-ETP-074999-USP1Y	\$ 23.96	\$ 20.85
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 50,000-74999	RN-ETP-074999-USP2Y	\$ 47.92	\$ 41.69
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 50,000-74999	RN-ETP-074999-USP3Y	\$ 64.69	\$ 56.28
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 50,000-74999	RN-ETP-074999-USP4Y	\$ 86.26	\$ 75.05
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 75,000-99999	RN-ETP-099999-PPL1Y	\$ 20.72	\$ 18.03
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 75,000-99999	RN-ETP-099999-PPL2Y	\$ 41.44	\$ 36.05
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 75,000-99999	RN-ETP-099999-PPL3Y	\$ 55.94	\$ 48.67
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 75,000-99999	RN-ETP-099999-PPL4Y	\$ 74.59	\$ 64.89
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 75,000-99999	RN-ETP-099999-USP1Y	\$ 20.72	\$ 18.03
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 75,000-99999	RN-ETP-099999-USP2Y	\$ 41.44	\$ 36.05
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 75,000-99999	RN-ETP-099999-USP3Y	\$ 55.94	\$ 48.67
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 75,000-99999	RN-ETP-099999-USP4Y	\$ 74.59	\$ 64.89
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 100,000-199999	RN-ETP-199999-PPL1Y	\$ 18.22	\$ 15.85
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 100,000-199999	RN-ETP-199999-PPL2Y	\$ 36.44	\$ 31.70

FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 100,000-199999	RN-ETP-199999-PPL3Y	\$ 49.19	\$ 42.80
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 100,000-199999	RN-ETP-199999-PPL4Y	\$ 65.59	\$ 57.06
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 100,000-199999	RN-ETP-199999-USP1Y	\$ 18.22	\$ 15.85
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 100,000-199999	RN-ETP-199999-USP2Y	\$ 36.44	\$ 31.70
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 100,000-199999	RN-ETP-199999-USP3Y	\$ 49.19	\$ 42.80
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 100,000-199999	RN-ETP-199999-USP4Y	\$ 65.59	\$ 57.06
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 1 Year 200,000+	RN-ETP-200000+PPL1Y	\$ 17.20	\$ 14.96
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 2 Year 200,000+	RN-ETP-200000+PPL2Y	\$ 34.40	\$ 29.93
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 3 Year 200,000+	RN-ETP-200000+PPL3Y	\$ 46.44	\$ 40.40
FireEye	Renewal-Email Threat Prevention, Plat Prio Plus Support 4 Year 200,000+	RN-ETP-200000+PPL4Y	\$ 61.92	\$ 53.87
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 1 Year 200,000+	RN-ETP-200000+USP1Y	\$ 17.20	\$ 14.96
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 2 Year 200,000+	RN-ETP-200000+USP2Y	\$ 34.40	\$ 29.93
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 3 Year 200,000+	RN-ETP-200000+USP3Y	\$ 46.44	\$ 40.40
FireEye	Renewal-Email Threat Prevention, Gov US Plat Prio Plus 4 Year 200,000+	RN-ETP-200000+USP4Y	\$ 61.92	\$ 53.87
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 1-249	RN-ETP-000249-PTM2Y	\$ 116.64	\$ 101.48
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 1-249	RN-ETP-000249-USG2Y	\$ 116.64	\$ 101.48
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 250-499	RN-ETP-000499-PTM2Y	\$ 96.30	\$ 83.78
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 250-499	RN-ETP-000499-USG2Y	\$ 96.30	\$ 83.78
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 500-749	RN-ETP-000749-PTM2Y	\$ 82.60	\$ 71.86
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 500-749	RN-ETP-000749-USG2Y	\$ 82.60	\$ 71.86
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 750-999	RN-ETP-000999-PTM2Y	\$ 69.38	\$ 60.36
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 750-999	RN-ETP-000999-USG2Y	\$ 69.38	\$ 60.36
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 1,000-1999	RN-ETP-001999-PTM2Y	\$ 62.92	\$ 54.74
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 1,000-1999	RN-ETP-001999-USG2Y	\$ 62.92	\$ 54.74
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 2,000-4999	RN-ETP-004999-PTM2Y	\$ 57.28	\$ 49.83
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 2,000-4999	RN-ETP-004999-USG2Y	\$ 57.28	\$ 49.83
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 5,000-9999	RN-ETP-009999-PTM2Y	\$ 51.02	\$ 44.39
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 5,000-9999	RN-ETP-009999-USG2Y	\$ 51.02	\$ 44.39
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 10,000-19999	RN-ETP-019999-PTM2Y	\$ 44.04	\$ 38.31
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 10,000-19999	RN-ETP-019999-USG2Y	\$ 44.04	\$ 38.31
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 20,000-49999	RN-ETP-049999-PTM2Y	\$ 41.52	\$ 36.12
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 20,000-49999	RN-ETP-049999-USG2Y	\$ 41.52	\$ 36.12
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 50,000-74999	RN-ETP-074999-PTM2Y	\$ 37.50	\$ 32.63
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 50,000-74999	RN-ETP-074999-USG2Y	\$ 37.50	\$ 32.63
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 75,000-99999	RN-ETP-099999-PTM2Y	\$ 32.44	\$ 28.22
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 75,000-99999	RN-ETP-099999-USG2Y	\$ 32.44	\$ 28.22
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 100,000-199999	RN-ETP-199999-PTM2Y	\$ 28.52	\$ 24.81
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 100,000-199999	RN-ETP-199999-USG2Y	\$ 28.52	\$ 24.81
FireEye	Renewal-Email Threat Prevention, Platinum Support 2 Year 200,000+	RN-ETP-200000+PTM2Y	\$ 26.92	\$ 23.42
FireEye	Renewal-Email Threat Prevention, Government US 2 Year 200,000+	RN-ETP-200000+USG2Y	\$ 26.92	\$ 23.42
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Platinum Support 1 Year	ETP-C-PROMO-PTM1Y	\$ 25.00	\$ 21.75
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Plat Prio Plus Support 1 Year	ETP-C-PROMO-PPL1Y	\$ 26.06	\$ 22.67
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Gov CA 1 Year	ETP-C-PROMO-CAG1Y	\$ 25.00	\$ 21.75
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Gov CA Plat Prio Plus 1 Year	ETP-C-PROMO-CAP1Y	\$ 26.06	\$ 22.67
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Gov US 1 Year	ETP-C-PROMO-USG1Y	\$ 25.00	\$ 21.75
FireEye	Email Threat Prevention Cloud with AV/AS 1 User & Gov US Plat Prio Plus 1 Year	ETP-C-PROMO-USP1Y	\$ 26.06	\$ 22.67
FireEye	Professional services custom SKU	PS-OS-CUST	Call for quote	#VALUE!
FireEye	Onsite professional services - includes FTE for 5 days a week for 6 months of services - No travel included - if travel is required please include travel SKU.	PS-OS-LTSER	\$ 192,000.00	\$ 174,720.00
FireEye	Onsite professional services - includes 40 hrs of services, 4 hrs of proj mgmt AND travel expenses within country. Any travel out of country will require th	PS-OS-T	\$ 15,040.00	\$ 13,686.40

FireEye	Professional services travel SKU	PS-OS-TRAVEL	\$ 500.00	\$ 455.00
FireEye	Online Web Training-FireEye Product Overview	EDU-OWT-BSC-OV	\$ -	\$ -
FireEye	Managed Defense Continuous Vigilance 1 Year 1-249	MDCV-002491Y	\$ 1,296.00	\$ 1,127.52
FireEye	Managed Defense Continuous Vigilance 2 Year 1-249	MDCV-002492Y	\$ 2,592.00	\$ 2,255.04
FireEye	Managed Defense Continuous Vigilance 3 Year 1-249	MDCV-002493Y	\$ 3,888.00	\$ 3,382.56
FireEye	Managed Defense Continuous Vigilance 4 Year 1-249	MDCV-002494Y	\$ 5,184.00	\$ 4,510.08
FireEye	Managed Defense Continuous Vigilance 5 Year 1-249	MDCV-002495Y	\$ 6,480.00	\$ 5,637.60
FireEye	Managed Defense Continuous Vigilance 1 Year 250-499	MDCV-004991Y	\$ 656.54	\$ 571.19
FireEye	Managed Defense Continuous Vigilance 2 Year 250-499	MDCV-004992Y	\$ 1,313.08	\$ 1,142.38
FireEye	Threat Analytics Platform-Basic Jumpstart-5 Days	PS-TAP-JS-B	\$ 35,000.00	\$ 30,450.00
FireEye	EVL Threat Analytics Platform Adv Intel Platinum	EVL-TAP	\$ -	\$ -
FireEye	Managed Defense Continuous Vigilance 3 Year 250-499	MDCV-004993Y	\$ 1,969.62	\$ 1,713.57
FireEye	Managed Defense Continuous Vigilance 4 Year 250-499	MDCV-004994Y	\$ 2,626.16	\$ 2,284.76
FireEye	Managed Defense Continuous Vigilance 5 Year 250-499	MDCV-004995Y	\$ 3,282.70	\$ 2,855.95
FireEye	Managed Defense Continuous Vigilance 1 Year 500-999	MDCV-009991Y	\$ 334.80	\$ 291.28
FireEye	Managed Defense Continuous Vigilance 2 Year 500-999	MDCV-009992Y	\$ 669.60	\$ 582.55
FireEye	Managed Defense Continuous Vigilance 3 Year 500-999	MDCV-009993Y	\$ 1,004.40	\$ 873.83
FireEye	Managed Defense Continuous Vigilance 4 Year 500-999	MDCV-009994Y	\$ 1,339.20	\$ 1,165.10
FireEye	Managed Defense Continuous Vigilance 5 Year 500-999	MDCV-009995Y	\$ 1,674.00	\$ 1,456.38
FireEye	Managed Defense Continuous Vigilance 1 Year 1000-1999	MDCV-019991Y	\$ 179.28	\$ 155.97
FireEye	Managed Defense Continuous Vigilance 2 Year 1000-1999	MDCV-019992Y	\$ 358.56	\$ 311.95
FireEye	Managed Defense Continuous Vigilance 3 Year 1000-1999	MDCV-019993Y	\$ 537.84	\$ 467.92
FireEye	Managed Defense Continuous Vigilance 4 Year 1000-1999	MDCV-019994Y	\$ 717.12	\$ 623.89
FireEye	Managed Defense Continuous Vigilance 5 Year 1000-1999	MDCV-019995Y	\$ 896.40	\$ 779.87
FireEye	Managed Defense Continuous Vigilance 1 Year 2000-4999	MDCV-049991Y	\$ 79.49	\$ 69.16
FireEye	Managed Defense Continuous Vigilance 2 Year 2000-4999	MDCV-049992Y	\$ 158.98	\$ 138.31
FireEye	Managed Defense Continuous Vigilance 3 Year 2000-4999	MDCV-049993Y	\$ 238.47	\$ 207.47
FireEye	Managed Defense Continuous Vigilance 4 Year 2000-4999	MDCV-049994Y	\$ 317.96	\$ 276.63
FireEye	Managed Defense Continuous Vigilance 5 Year 2000-4999	MDCV-049995Y	\$ 397.45	\$ 345.78
FireEye	Managed Defense Continuous Vigilance 1 Year 5000-9999	MDCV-099991Y	\$ 62.64	\$ 54.50
FireEye	Managed Defense Continuous Vigilance 2 Year 5000-9999	MDCV-099992Y	\$ 125.28	\$ 108.99
FireEye	Managed Defense Continuous Vigilance 3 Year 5000-9999	MDCV-099993Y	\$ 187.92	\$ 163.49
FireEye	Managed Defense Continuous Vigilance 4 Year 5000-9999	MDCV-099994Y	\$ 250.56	\$ 217.99
FireEye	Managed Defense Continuous Vigilance 5 Year 5000-9999	MDCV-099995Y	\$ 313.20	\$ 272.48
FireEye	Managed Defense Continuous Vigilance 1 Year 100K-149999	MDCV-1499991Y	\$ 23.04	\$ 20.04
FireEye	Managed Defense Continuous Vigilance 2 Year 100K-149999	MDCV-1499992Y	\$ 46.08	\$ 40.09
FireEye	Managed Defense Continuous Vigilance 3 Year 100K-149999	MDCV-1499993Y	\$ 69.12	\$ 60.13
FireEye	Managed Defense Continuous Vigilance 4 Year 100K-149999	MDCV-1499994Y	\$ 92.16	\$ 80.18
FireEye	Managed Defense Continuous Vigilance 5 Year 100K-149999	MDCV-1499995Y	\$ 115.20	\$ 100.22
FireEye	Managed Defense Continuous Vigilance 1 Year 10000-199999	MDCV-1999991Y	\$ 47.41	\$ 41.25
FireEye	Managed Defense Continuous Vigilance 2 Year 10000-199999	MDCV-1999992Y	\$ 94.82	\$ 82.49
FireEye	Managed Defense Continuous Vigilance 3 Year 10000-199999	MDCV-1999993Y	\$ 142.23	\$ 123.74
FireEye	Managed Defense Continuous Vigilance 4 Year 10000-199999	MDCV-1999994Y	\$ 189.64	\$ 164.99
FireEye	Managed Defense Continuous Vigilance 5 Year 10000-199999	MDCV-1999995Y	\$ 237.05	\$ 206.23
FireEye	Managed Defense Continuous Vigilance 1 Year 150,000-199,999	MDCV-1999991Y	\$ 18.60	\$ 16.18
FireEye	Managed Defense Continuous Vigilance 2 Year 150,000-199,999	MDCV-1999992Y	\$ 37.20	\$ 32.36
FireEye	Managed Defense Continuous Vigilance 3 Year 150,000-199,999	MDCV-1999993Y	\$ 55.80	\$ 48.55
FireEye	Managed Defense Continuous Vigilance 4 Year 150,000-199,999	MDCV-1999994Y	\$ 74.40	\$ 64.73
FireEye	Managed Defense Continuous Vigilance 5 Year 150,000-199,999	MDCV-1999995Y	\$ 93.00	\$ 80.91

FireEye	Managed Defense Continuous Vigilance 1 Year 200,000+	MDCV-200000+1Y	\$ 15.40	\$ 13.40
FireEye	Managed Defense Continuous Vigilance 2 Year 200,000+	MDCV-200000+2Y	\$ 30.80	\$ 26.80
FireEye	Managed Defense Continuous Vigilance 3 Year 200,000+	MDCV-200000+3Y	\$ 46.20	\$ 40.19
FireEye	Managed Defense Continuous Vigilance 4 Year 200,000+	MDCV-200000+4Y	\$ 61.60	\$ 53.59
FireEye	Managed Defense Continuous Vigilance 5 Year 200,000+	MDCV-200000+5Y	\$ 77.00	\$ 66.99
FireEye	Managed Defense Continuous Vigilance 1 Year 20000-39999	MDCV-399991Y	\$ 41.00	\$ 35.67
FireEye	Managed Defense Continuous Vigilance 2 Year 20000-39999	MDCV-399992Y	\$ 82.00	\$ 71.34
FireEye	Managed Defense Continuous Vigilance 3 Year 20000-39999	MDCV-399993Y	\$ 123.00	\$ 107.01
FireEye	Managed Defense Continuous Vigilance 4 Year 20000-39999	MDCV-399994Y	\$ 164.00	\$ 142.68
FireEye	Managed Defense Continuous Vigilance 5 Year 20000-39999	MDCV-399995Y	\$ 205.00	\$ 178.35
FireEye	Managed Defense Continuous Vigilance 1 Year 40000-59999	MDCV-599991Y	\$ 36.00	\$ 31.32
FireEye	Managed Defense Continuous Vigilance 2 Year 40000-59999	MDCV-599992Y	\$ 72.00	\$ 62.64
FireEye	Managed Defense Continuous Vigilance 3 Year 40000-59999	MDCV-599993Y	\$ 108.00	\$ 93.96
FireEye	Managed Defense Continuous Vigilance 4 Year 40000-59999	MDCV-599994Y	\$ 144.00	\$ 125.28
FireEye	Managed Defense Continuous Vigilance 5 Year 40000-59999	MDCV-599995Y	\$ 180.00	\$ 156.60
FireEye	Managed Defense Continuous Vigilance 1 Year 60000-79999	MDCV-799991Y	\$ 30.00	\$ 26.10
FireEye	Managed Defense Continuous Vigilance 2 Year 60000-79999	MDCV-799992Y	\$ 60.00	\$ 52.20
FireEye	Managed Defense Continuous Vigilance 3 Year 60000-79999	MDCV-799993Y	\$ 90.00	\$ 78.30
FireEye	Managed Defense Continuous Vigilance 4 Year 60000-79999	MDCV-799994Y	\$ 120.00	\$ 104.40
FireEye	Managed Defense Continuous Vigilance 5 Year 60000-79999	MDCV-799995Y	\$ 150.00	\$ 130.50
FireEye	Managed Defense Continuous Vigilance 1 Year 80000-99999	MDCV-999991Y	\$ 26.72	\$ 23.25
FireEye	Managed Defense Continuous Vigilance 2 Year 80000-99999	MDCV-999992Y	\$ 53.44	\$ 46.49
FireEye	Managed Defense Continuous Vigilance 3 Year 80000-99999	MDCV-999993Y	\$ 80.16	\$ 69.74
FireEye	Managed Defense Continuous Vigilance 4 Year 80000-99999	MDCV-999994Y	\$ 106.88	\$ 92.99
FireEye	Managed Defense Continuous Vigilance 5 Year 80000-99999	MDCV-999995Y	\$ 133.60	\$ 116.23
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 1-249	RN-MDCV-002491Y	\$ 1,296.00	\$ 1,127.52
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 1-249	RN-MDCV-002492Y	\$ 2,592.00	\$ 2,255.04
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 1-249	RN-MDCV-002493Y	\$ 3,888.00	\$ 3,382.56
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 1-249	RN-MDCV-002494Y	\$ 5,184.00	\$ 4,510.08
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 250-499	RN-MDCV-004991Y	\$ 656.64	\$ 571.28
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 250-499	RN-MDCV-004992Y	\$ 1,313.28	\$ 1,142.55
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 250-499	RN-MDCV-004993Y	\$ 1,969.92	\$ 1,713.83
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 250-499	RN-MDCV-004994Y	\$ 2,626.56	\$ 2,285.11
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 500-999	RN-MDCV-009991Y	\$ 334.80	\$ 291.28
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 500-999	RN-MDCV-009992Y	\$ 669.60	\$ 582.55
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 500-999	RN-MDCV-009993Y	\$ 1,004.40	\$ 873.83
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 500-999	RN-MDCV-009994Y	\$ 1,339.20	\$ 1,165.10
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 1000-1999	RN-MDCV-019991Y	\$ 179.28	\$ 155.97
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 1000-1999	RN-MDCV-019992Y	\$ 358.56	\$ 311.95
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 1000-1999	RN-MDCV-019993Y	\$ 537.84	\$ 467.92
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 1000-1999	RN-MDCV-019994Y	\$ 717.12	\$ 623.89
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 2000-4999	RN-MDCV-049991Y	\$ 79.49	\$ 69.16
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 2000-4999	RN-MDCV-049992Y	\$ 158.98	\$ 138.31
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 2000-4999	RN-MDCV-049993Y	\$ 238.47	\$ 207.47
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 2000-4999	RN-MDCV-049994Y	\$ 317.96	\$ 276.63
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 5000-9999	RN-MDCV-099991Y	\$ 62.64	\$ 54.50
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 5000-9999	RN-MDCV-099992Y	\$ 125.28	\$ 108.99
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 5000-9999	RN-MDCV-099993Y	\$ 187.92	\$ 163.49
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 5000-9999	RN-MDCV-099994Y	\$ 250.56	\$ 217.99

FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 100K-149999	RN-MDCV-1499991Y	\$ 23.04	\$ 20.04
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 100K-149999	RN-MDCV-1499992Y	\$ 46.08	\$ 40.09
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 100K-149999	RN-MDCV-1499993Y	\$ 69.12	\$ 60.13
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 100K-149999	RN-MDCV-1499994Y	\$ 92.16	\$ 80.18
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 10000-19999	RN-MDCV-199991Y	\$ 47.41	\$ 41.25
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 10000-19999	RN-MDCV-199992Y	\$ 94.82	\$ 82.49
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 10000-19999	RN-MDCV-199993Y	\$ 142.23	\$ 123.74
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 10000-19999	RN-MDCV-199994Y	\$ 189.64	\$ 164.99
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 150,000-199,999	RN-MDCV-1999991Y	\$ 18.60	\$ 16.18
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 150,000-199,999	RN-MDCV-1999992Y	\$ 37.20	\$ 32.36
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 150,000-199,999	RN-MDCV-1999993Y	\$ 55.80	\$ 48.55
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 150,000-199,999	RN-MDCV-1999994Y	\$ 74.40	\$ 64.73
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 200,000+	RN-MDCV-200000+1Y	\$ 15.40	\$ 13.40
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 200,000+	RN-MDCV-200000+2Y	\$ 30.80	\$ 26.80
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 200,000+	RN-MDCV-200000+3Y	\$ 46.20	\$ 40.19
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 200,000+	RN-MDCV-200000+4Y	\$ 61.60	\$ 53.59
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 20000-39999	RN-MDCV-399991Y	\$ 41.00	\$ 35.67
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 20000-39999	RN-MDCV-399992Y	\$ 82.00	\$ 71.34
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 20000-39999	RN-MDCV-399993Y	\$ 123.00	\$ 107.01
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 20000-39999	RN-MDCV-399994Y	\$ 164.00	\$ 142.68
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 40000-59999	RN-MDCV-599991Y	\$ 36.00	\$ 31.32
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 40000-59999	RN-MDCV-599992Y	\$ 72.00	\$ 62.64
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 40000-59999	RN-MDCV-599993Y	\$ 108.00	\$ 93.96
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 40000-59999	RN-MDCV-599994Y	\$ 144.00	\$ 125.28
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 60000-79999	RN-MDCV-799991Y	\$ 30.00	\$ 26.10
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 60000-79999	RN-MDCV-799992Y	\$ 60.00	\$ 52.20
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 60000-79999	RN-MDCV-799994Y	\$ 120.00	\$ 104.40
FireEye	Renewal-Managed Defense Continuous Vigilance 1 Year 80000-99999	RN-MDCV-999991Y	\$ 26.72	\$ 23.25
FireEye	Renewal-Managed Defense Continuous Vigilance 2 Year 80000-99999	RN-MDCV-999992Y	\$ 53.44	\$ 46.49
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 80000-99999	RN-MDCV-999993Y	\$ 80.16	\$ 69.74
FireEye	Renewal-Managed Defense Continuous Vigilance 4 Year 80000-99999	RN-MDCV-999994Y	\$ 106.88	\$ 92.99
FireEye	Renewal-Managed Defense Continuous Vigilance 3 Year 60000-79999	RN-MDCV-799993Y	\$ 90.00	\$ 78.30
FireEye	PX 0045 Managed Defense Appliance Tech Enabler Bundle	MD-0045PX-TE-BDL	\$ 7,000.00	\$ 6,090.00
FireEye	PX 2040ESS48 Managed Defense Appliance Tech Enabler	MD-2040ESS48PX-TE-BDL	\$ 40,000.00	\$ 34,800.00
FireEye	Up to 3 days of services including installation of up to 4 total components (e.g. HX, DMZ, NX, PX) and transition to the FaaS team. Fixed price engagement	CS-FaaS-JS-B	\$ 9,000.00	\$ 7,830.00
FireEye	Up to 5 days of services including installation of up to 6 total components (e.g. HX, DMZ, NX, PX) and transition to the FaaS team. Fixed price engagement	CS-FaaS-JS-ADV	\$ 15,000.00	\$ 13,050.00
FireEye	Eval - Mobile Threat Prevention - Application Analysis - 1 Year	EVL-MC-AA	\$ -	\$ -
FireEye	Eval - Mobile Threat Prevention - API (100 devices) - 1 Year	EVL-MC-MS	\$ -	\$ -
FireEye	Mobile Threat Prevention - Application Analysis Admin Addon (5 admins) - 1 Year	MC-AA-ADM-1Y	\$ 5,000.00	\$ 4,350.00
FireEye	Mobile Threat Prevention - Application Analysis Admin Addon (5 admins) - 2 Year	MC-AA-ADM-2Y	\$ 10,000.00	\$ 8,700.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA 1 Year	MC-AA1Y-CAG	\$ 20,000.00	\$ 17,400.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 1 Year	MC-AA1Y-CAP	\$ 21,000.00	\$ 18,270.00
FireEye	Mobile Threat Prevention - Application Analysis Platinum 1 Year	MC-AA1Y-PLT	\$ 20,000.00	\$ 17,400.00
FireEye	Mobile Threat Prevention - Application Analysis Plat Prio Plus 1 Year	MC-AA1Y-PPL	\$ 21,000.00	\$ 18,270.00
FireEye	Mobile Threat Prevention - Application Analysis Government US 1 Year	MC-AA1Y-USG	\$ 20,000.00	\$ 17,400.00
FireEye	Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 1 Year	MC-AA1Y-USP	\$ 21,000.00	\$ 18,270.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA 2 Year	MC-AA2Y-CAG	\$ 40,000.00	\$ 34,800.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 2 Year	MC-AA2Y-CAP	\$ 42,000.00	\$ 36,540.00
FireEye	Mobile Threat Prevention - Application Analysis Platinum 2 Year	MC-AA2Y-PLT	\$ 40,000.00	\$ 34,800.00

FireEye	Mobile Threat Prevention - Application Analysis Plat Prio Plus 2 Year	MC-AA2Y-PPL	\$ 42,000.00	\$ 36,540.00
FireEye	Mobile Threat Prevention - Application Analysis Government US 2 Year	MC-AA2Y-USG	\$ 40,000.00	\$ 34,800.00
FireEye	Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 2 Year	MC-AA2Y-USP	\$ 42,000.00	\$ 36,540.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA 3 Year	MC-AA3Y-CAG	\$ 48,000.00	\$ 41,760.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 3 Year	MC-AA3Y-CAP	\$ 50,400.00	\$ 43,848.00
FireEye	Mobile Threat Prevention - Application Analysis Platinum 3 Year	MC-AA3Y-PLT	\$ 48,000.00	\$ 41,760.00
FireEye	Mobile Threat Prevention - Application Analysis Plat Prio Plus 3 Year	MC-AA3Y-PPL	\$ 50,400.00	\$ 43,848.00
FireEye	Mobile Threat Prevention - Application Analysis Government US 3 Year	MC-AA3Y-USG	\$ 48,000.00	\$ 41,760.00
FireEye	Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 3 Year	MC-AA3Y-USP	\$ 50,400.00	\$ 43,848.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA 4 Year	MC-AA4Y-CAG	\$ 64,000.00	\$ 55,680.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 4 Year	MC-AA4Y-CAP	\$ 67,200.00	\$ 58,464.00
FireEye	Mobile Threat Prevention - Application Analysis Platinum 4 Year	MC-AA4Y-PLT	\$ 64,000.00	\$ 55,680.00
FireEye	Mobile Threat Prevention - Application Analysis Plat Prio Plus 4 Year	MC-AA4Y-PPL	\$ 67,200.00	\$ 58,464.00
FireEye	Mobile Threat Prevention - Application Analysis Government US 4 Year	MC-AA4Y-USG	\$ 64,000.00	\$ 55,680.00
FireEye	Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 4 Year	MC-AA4Y-USP	\$ 67,200.00	\$ 58,464.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA 5 Year	MC-AA5Y-CAG	\$ 80,000.00	\$ 69,600.00
FireEye	Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 5 Year	MC-AA5Y-CAP	\$ 84,000.00	\$ 73,080.00
FireEye	Mobile Threat Prevention - Application Analysis Platinum 5 Year	MC-AA5Y-PLT	\$ 80,000.00	\$ 69,600.00
FireEye	Mobile Threat Prevention - Application Analysis Plat Prio Plus 5 Year	MC-AA5Y-PPL	\$ 84,000.00	\$ 73,080.00
FireEye	Mobile Threat Prevention - Application Analysis Government US 5 Year	MC-AA5Y-USG	\$ 80,000.00	\$ 69,600.00
FireEye	Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 5 Year	MC-AA5Y-USP	\$ 84,000.00	\$ 73,080.00
FireEye	Mobile Threat Prevention - API 1 Year 100-499	MC-M5-000499-1Y	\$ 99.00	\$ 86.13
FireEye	Mobile Threat Prevention - API 2 Year 100-499	MC-M5-000499-2Y	\$ 198.00	\$ 172.26
FireEye	Mobile Threat Prevention - API 3 Year 100-499	MC-M5-000499-3Y	\$ 260.00	\$ 226.20
FireEye	Mobile Threat Prevention - API 4 Year 100-499	MC-M5-000499-4Y	\$ 340.00	\$ 295.80
FireEye	Mobile Threat Prevention - API 5 Year 100-499	MC-M5-000499-5Y	\$ 430.00	\$ 374.10
FireEye	Mobile Threat Prevention - API 1 Year 500-999	MC-M5-000999-1Y	\$ 88.00	\$ 76.56
FireEye	Mobile Threat Prevention - API 2 Year 500-999	MC-M5-000999-2Y	\$ 176.00	\$ 153.12
FireEye	Mobile Threat Prevention - API 3 Year 500-999	MC-M5-000999-3Y	\$ 230.00	\$ 200.10
FireEye	Mobile Threat Prevention - API 4 Year 500-999	MC-M5-000999-4Y	\$ 300.00	\$ 261.00
FireEye	Mobile Threat Prevention - API 5 Year 500-999	MC-M5-000999-5Y	\$ 380.00	\$ 330.60
FireEye	Mobile Threat Prevention - API 1 Year 1K-1999	MC-M5-001999-1Y	\$ 79.00	\$ 68.73
FireEye	Mobile Threat Prevention - API 2 Year 1K-1999	MC-M5-001999-2Y	\$ 158.00	\$ 137.46
FireEye	Mobile Threat Prevention - API 3 Year 1K-1999	MC-M5-001999-3Y	\$ 210.00	\$ 182.70
FireEye	Mobile Threat Prevention - API 4 Year 1K-1999	MC-M5-001999-4Y	\$ 270.00	\$ 234.90
FireEye	Mobile Threat Prevention - API 5 Year 1K-1999	MC-M5-001999-5Y	\$ 340.00	\$ 295.80
FireEye	Mobile Threat Prevention - API 1 Year 2K-4999	MC-M5-004999-1Y	\$ 71.00	\$ 61.77
FireEye	Mobile Threat Prevention - API 2 Year 2K-4999	MC-M5-004999-2Y	\$ 142.00	\$ 123.54
FireEye	Mobile Threat Prevention - API 3 Year 2K-4999	MC-M5-004999-3Y	\$ 190.00	\$ 165.30
FireEye	Mobile Threat Prevention - API 4 Year 2K-4999	MC-M5-004999-4Y	\$ 250.00	\$ 217.50
FireEye	Mobile Threat Prevention - API 5 Year 2K-4999	MC-M5-004999-5Y	\$ 310.00	\$ 269.70
FireEye	Mobile Threat Prevention - API 1 Year 5K-9999	MC-M5-009999-1Y	\$ 63.00	\$ 54.81
FireEye	Mobile Threat Prevention - API 2 Year 5K-9999	MC-M5-009999-2Y	\$ 126.00	\$ 109.62
FireEye	Mobile Threat Prevention - API 3 Year 5K-9999	MC-M5-009999-3Y	\$ 170.00	\$ 147.90
FireEye	Mobile Threat Prevention - API 4 Year 5K-9999	MC-M5-009999-4Y	\$ 220.00	\$ 191.40
FireEye	Mobile Threat Prevention - API 5 Year 5K-9999	MC-M5-009999-5Y	\$ 270.00	\$ 234.90
FireEye	Mobile Threat Prevention - API 1 Year 10K-19999	MC-M5-019999-1Y	\$ 56.00	\$ 48.72
FireEye	Mobile Threat Prevention - API 2 Year 10K-19999	MC-M5-019999-2Y	\$ 112.00	\$ 97.44
FireEye	Mobile Threat Prevention - API 3 Year 10K-19999	MC-M5-019999-3Y	\$ 150.00	\$ 130.50

FireEye	Mobile Threat Prevention - API 4 Year 10K-19999	MC-MS-019999-4Y	\$ 200.00	\$ 174.00
FireEye	Mobile Threat Prevention - API 5 Year 10K-19999	MC-MS-019999-5Y	\$ 240.00	\$ 208.80
FireEye	Mobile Threat Prevention - API 1 Year 20K-49999	MC-MS-049999-1Y	\$ 50.00	\$ 43.50
FireEye	Mobile Threat Prevention - API 2 Year 20K-49999	MC-MS-049999-2Y	\$ 100.00	\$ 87.00
FireEye	Mobile Threat Prevention - API 3 Year 20K-49999	MC-MS-049999-3Y	\$ 130.00	\$ 113.10
FireEye	Mobile Threat Prevention - API 4 Year 20K-49999	MC-MS-049999-4Y	\$ 170.00	\$ 147.90
FireEye	Mobile Threat Prevention - API 5 Year 20K-49999	MC-MS-049999-5Y	\$ 220.00	\$ 191.40
FireEye	Mobile Threat Prevention - API 1 Year 50K-74999	MC-MS-074999-1Y	\$ 45.00	\$ 39.15
FireEye	Mobile Threat Prevention - API 2 Year 50K-74999	MC-MS-074999-2Y	\$ 90.00	\$ 78.30
FireEye	Mobile Threat Prevention - API 3 Year 50K-74999	MC-MS-074999-3Y	\$ 120.00	\$ 104.40
FireEye	Mobile Threat Prevention - API 4 Year 50K-74999	MC-MS-074999-4Y	\$ 160.00	\$ 139.20
FireEye	Mobile Threat Prevention - API 5 Year 50K-74999	MC-MS-074999-5Y	\$ 200.00	\$ 174.00
FireEye	Mobile Threat Prevention - API 1 Year 75K-99999	MC-MS-099999-1Y	\$ 40.00	\$ 34.80
FireEye	Mobile Threat Prevention - API 2 Year 75K-99999	MC-MS-099999-2Y	\$ 80.00	\$ 69.60
FireEye	Mobile Threat Prevention - API 3 Year 75K-99999	MC-MS-099999-3Y	\$ 110.00	\$ 95.70
FireEye	Mobile Threat Prevention - API 4 Year 75K-99999	MC-MS-099999-4Y	\$ 140.00	\$ 121.80
FireEye	Mobile Threat Prevention - API 5 Year 75K-99999	MC-MS-099999-5Y	\$ 170.00	\$ 147.90
FireEye	Mobile Threat Prevention - API 1 Year 100000+	MC-MS-100000+1Y	\$ 36.00	\$ 31.32
FireEye	Mobile Threat Prevention - API 2 Year 100000+	MC-MS-100000+2Y	\$ 72.00	\$ 62.64
FireEye	Mobile Threat Prevention - API 3 Year 100000+	MC-MS-100000+3Y	\$ 100.00	\$ 87.00
FireEye	Mobile Threat Prevention - API 4 Year 100000+	MC-MS-100000+4Y	\$ 130.00	\$ 113.10
FireEye	Mobile Threat Prevention - API 5 Year 100000+	MC-MS-100000+5Y	\$ 160.00	\$ 139.20
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA 1 Year	RN-MC-AA1Y-CAG	\$ 20,000.00	\$ 17,400.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 1 Year	RN-MC-AA1Y-CAP	\$ 21,000.00	\$ 18,270.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Platinum 1 Year	RN-MC-AA1Y-PLT	\$ 20,000.00	\$ 17,400.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Plat Prio Plus 1 Year	RN-MC-AA1Y-PPL	\$ 21,000.00	\$ 18,270.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US 1 Year	RN-MC-AA1Y-USG	\$ 20,000.00	\$ 17,400.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 1 Year	RN-MC-AA1Y-USP	\$ 21,000.00	\$ 18,270.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA 2 Year	RN-MC-AA2Y-CAG	\$ 40,000.00	\$ 34,800.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 2 Year	RN-MC-AA2Y-CAP	\$ 42,000.00	\$ 36,540.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Platinum 2 Year	RN-MC-AA2Y-PLT	\$ 40,000.00	\$ 34,800.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Plat Prio Plus 2 Year	RN-MC-AA2Y-PPL	\$ 42,000.00	\$ 36,540.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US 2 Year	RN-MC-AA2Y-USG	\$ 40,000.00	\$ 34,800.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 2 Year	RN-MC-AA2Y-USP	\$ 42,000.00	\$ 36,540.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA 3 Year	RN-MC-AA3Y-CAG	\$ 48,000.00	\$ 41,760.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 3 Year	RN-MC-AA3Y-CAP	\$ 50,400.00	\$ 43,848.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Platinum 3 Year	RN-MC-AA3Y-PLT	\$ 48,000.00	\$ 41,760.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Plat Prio Plus 3 Year	RN-MC-AA3Y-PPL	\$ 50,400.00	\$ 43,848.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US 3 Year	RN-MC-AA3Y-USG	\$ 48,000.00	\$ 41,760.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 3 Year	RN-MC-AA3Y-USP	\$ 50,400.00	\$ 43,848.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA 4 Year	RN-MC-AA4Y-CAG	\$ 64,000.00	\$ 55,680.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government CA Plat Prio Plus 4 Year	RN-MC-AA4Y-CAP	\$ 67,200.00	\$ 58,464.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Platinum 4 Year	RN-MC-AA4Y-PLT	\$ 64,000.00	\$ 55,680.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Plat Prio Plus 4 Year	RN-MC-AA4Y-PPL	\$ 67,200.00	\$ 58,464.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US 4 Year	RN-MC-AA4Y-USG	\$ 64,000.00	\$ 55,680.00
FireEye	Renewal-Mobile Threat Prevention - Application Analysis Government US Plat Prio Plus 4 Year	RN-MC-AA4Y-USP	\$ 67,200.00	\$ 58,464.00
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 100-499	RN-MC-MS-000499-1Y	\$ 99.00	\$ 86.13
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 100-499	RN-MC-MS-000499-2Y	\$ 260.00	\$ 226.20
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 100-499	RN-MC-MS-000499-3Y	\$ 340.00	\$ 295.80

FireEye	Renewal-Mobile Threat Prevention - API 4 Year 100-499	RN-MC-MS-000499-4Y	\$ 430.00	\$ 374.10
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 500-999	RN-MC-MS-000999-1Y	\$ 88.00	\$ 76.56
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 500-999	RN-MC-MS-000999-2Y	\$ 230.00	\$ 200.10
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 500-999	RN-MC-MS-000999-3Y	\$ 300.00	\$ 261.00
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 500-999	RN-MC-MS-000999-4Y	\$ 380.00	\$ 330.60
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 1K-1999	RN-MC-MS-001999-1Y	\$ 79.00	\$ 68.73
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 1K-1999	RN-MC-MS-001999-2Y	\$ 210.00	\$ 182.70
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 1K-1999	RN-MC-MS-001999-3Y	\$ 270.00	\$ 234.90
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 1K-1999	RN-MC-MS-001999-4Y	\$ 340.00	\$ 295.80
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 2K-4999	RN-MC-MS-004999-1Y	\$ 71.00	\$ 61.77
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 2K-4999	RN-MC-MS-004999-2Y	\$ 190.00	\$ 165.30
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 2K-4999	RN-MC-MS-004999-3Y	\$ 250.00	\$ 217.50
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 2K-4999	RN-MC-MS-004999-4Y	\$ 310.00	\$ 269.70
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 5K-9999	RN-MC-MS-009999-1Y	\$ 63.00	\$ 54.81
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 5K-9999	RN-MC-MS-009999-2Y	\$ 170.00	\$ 147.90
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 5K-9999	RN-MC-MS-009999-3Y	\$ 220.00	\$ 191.40
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 5K-9999	RN-MC-MS-009999-4Y	\$ 270.00	\$ 234.90
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 10K-19999	RN-MC-MS-019999-1Y	\$ 56.00	\$ 48.72
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 10K-19999	RN-MC-MS-019999-2Y	\$ 150.00	\$ 130.50
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 10K-19999	RN-MC-MS-019999-3Y	\$ 200.00	\$ 174.00
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 10K-19999	RN-MC-MS-019999-4Y	\$ 240.00	\$ 208.80
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 20K-49999	RN-MC-MS-049999-1Y	\$ 50.00	\$ 43.50
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 20K-49999	RN-MC-MS-049999-2Y	\$ 130.00	\$ 113.10
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 20K-49999	RN-MC-MS-049999-3Y	\$ 170.00	\$ 147.90
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 20K-49999	RN-MC-MS-049999-4Y	\$ 220.00	\$ 191.40
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 50K-74999	RN-MC-MS-074999-1Y	\$ 45.00	\$ 39.15
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 50K-74999	RN-MC-MS-074999-2Y	\$ 120.00	\$ 104.40
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 50K-74999	RN-MC-MS-074999-3Y	\$ 160.00	\$ 139.20
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 50K-74999	RN-MC-MS-074999-4Y	\$ 200.00	\$ 174.00
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 75K-99999	RN-MC-MS-099999-1Y	\$ 40.00	\$ 34.80
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 75K-99999	RN-MC-MS-099999-2Y	\$ 110.00	\$ 95.70
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 75K-99999	RN-MC-MS-099999-3Y	\$ 140.00	\$ 121.80
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 75K-99999	RN-MC-MS-099999-4Y	\$ 170.00	\$ 147.90
FireEye	Renewal-Mobile Threat Prevention - API 1 Year 100000+	RN-MC-MS-100000+-1Y	\$ 36.00	\$ 31.32
FireEye	Renewal-Mobile Threat Prevention - API 2 Year 100000+	RN-MC-MS-100000+-2Y	\$ 100.00	\$ 87.00
FireEye	Renewal-Mobile Threat Prevention - API 3 Year 100000+	RN-MC-MS-100000+-3Y	\$ 130.00	\$ 113.10
FireEye	Renewal-Mobile Threat Prevention - API 4 Year 100000+	RN-MC-MS-100000+-4Y	\$ 160.00	\$ 139.20
FireEye	MX 900 Appliance - Mobile Threat Prevention - Mobile Security Management	900MX-HW	\$ 7,995.00	\$ 6,955.65
FireEye	MX 900 Appliance Standby- Mobile Threat Prevention - Mobile Security Management	900MX-HWSB	\$ 7,995.00	\$ 6,955.65
FireEye	EVAL-MX 900 appliance - Mobile Threat Prevention - Mobile Security Management	EVL-900MX-HW	\$ 1,450.00	\$ 1,261.50
FireEye	POC-MX 900 appliance - Mobile Threat Prevention - Mobile Security Management	POC-900MX-HW	\$ 1,450.00	\$ 1,261.50
FireEye	Eval - Mobile Threat Prevention - Mobile Security Management 1 Year 100 devices	EVL-MC-MSM	\$ -	\$ -
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 100-499	MC-MSM-000499-1Y	\$ 62.00	\$ 53.94
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 100-499	MC-MSM-000499-2Y	\$ 124.00	\$ 107.88
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 100-499	MC-MSM-000499-3Y	\$ 159.00	\$ 138.33
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 100-499	MC-MSM-000499-4Y	\$ 211.00	\$ 183.57
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 100-499	MC-MSM-000499-5Y	\$ 264.00	\$ 229.68
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 500-999	MC-MSM-000999-1Y	\$ 52.00	\$ 45.24
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 500-999	MC-MSM-000999-2Y	\$ 104.00	\$ 90.48

FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 2 Year 500-999	RN-MC-MSM-000999-2Y	\$ 104.00	\$ 90.48
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 500-999	MC-MSM-000999-3Y	\$ 133.00	\$ 115.71
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 500-999	MC-MSM-000999-4Y	\$ 177.00	\$ 153.99
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 500-999	MC-MSM-000999-5Y	\$ 221.00	\$ 192.27
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 1000-1999	MC-MSM-001999-1Y	\$ 43.00	\$ 37.41
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 1000-1999	MC-MSM-001999-2Y	\$ 86.00	\$ 74.82
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 1000-1999	MC-MSM-001999-3Y	\$ 110.00	\$ 95.70
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 1000-1999	MC-MSM-001999-4Y	\$ 147.00	\$ 127.89
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 1000-1999	MC-MSM-001999-5Y	\$ 183.00	\$ 159.21
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 2000-4999	MC-MSM-004999-1Y	\$ 36.00	\$ 31.32
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 2000-4999	MC-MSM-004999-2Y	\$ 72.00	\$ 62.64
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 2000-4999	MC-MSM-004999-3Y	\$ 92.00	\$ 80.04
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 2000-4999	MC-MSM-004999-4Y	\$ 123.00	\$ 107.01
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 2000-4999	MC-MSM-004999-5Y	\$ 153.00	\$ 133.11
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 5000-9999	MC-MSM-009999-1Y	\$ 30.00	\$ 26.10
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 5000-9999	MC-MSM-009999-2Y	\$ 60.00	\$ 52.20
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 5000-9999	MC-MSM-009999-3Y	\$ 77.00	\$ 66.99
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 5000-9999	MC-MSM-009999-4Y	\$ 102.00	\$ 88.74
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 5000-9999	MC-MSM-009999-5Y	\$ 130.00	\$ 113.10
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 10000-19999	MC-MSM-019999-1Y	\$ 25.00	\$ 21.75
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 10000-19999	MC-MSM-019999-2Y	\$ 50.00	\$ 43.50
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 10000-19999	MC-MSM-019999-3Y	\$ 64.00	\$ 55.68
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 10000-19999	MC-MSM-019999-4Y	\$ 85.00	\$ 73.95
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 10000-19999	MC-MSM-019999-5Y	\$ 107.00	\$ 93.09
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 20000-49999	MC-MSM-049999-1Y	\$ 21.00	\$ 18.27
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 20000-49999	MC-MSM-049999-2Y	\$ 42.00	\$ 36.54
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 20000-49999	MC-MSM-049999-3Y	\$ 54.00	\$ 46.98
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 20000-49999	MC-MSM-049999-4Y	\$ 72.00	\$ 62.64
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 20000-49999	MC-MSM-049999-5Y	\$ 90.00	\$ 78.30
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 50000-74999	MC-MSM-074999-1Y	\$ 17.00	\$ 14.79
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 50000-74999	MC-MSM-074999-2Y	\$ 34.00	\$ 29.58
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 50000-74999	MC-MSM-074999-3Y	\$ 44.00	\$ 38.28
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 50000-74999	MC-MSM-074999-4Y	\$ 58.00	\$ 50.46
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 50000-74999	MC-MSM-074999-5Y	\$ 73.00	\$ 63.51
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 75000-99999	MC-MSM-099999-1Y	\$ 14.00	\$ 12.18
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 75000-99999	MC-MSM-099999-2Y	\$ 28.00	\$ 24.36
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 75000-99999	MC-MSM-099999-3Y	\$ 36.00	\$ 31.32
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 75000-99999	MC-MSM-099999-4Y	\$ 48.00	\$ 41.76
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 75000-99999	MC-MSM-099999-5Y	\$ 60.00	\$ 52.20
FireEye	Mobile Threat Prevention - Mobile Security Management 1 Year 100000+	MC-MSM-100000+1Y	\$ 12.00	\$ 10.44
FireEye	Mobile Threat Prevention - Mobile Security Management 2 Year 100000+	MC-MSM-100000+2Y	\$ 24.00	\$ 20.88
FireEye	Mobile Threat Prevention - Mobile Security Management 3 Year 100000+	MC-MSM-100000+3Y	\$ 31.00	\$ 26.97
FireEye	Mobile Threat Prevention - Mobile Security Management 4 Year 100000+	MC-MSM-100000+4Y	\$ 41.00	\$ 35.67
FireEye	Mobile Threat Prevention - Mobile Security Management 5 Year 100000+	MC-MSM-100000+5Y	\$ 51.00	\$ 44.37
FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 1 Year 100-499	RN-MC-MSM-000499-1Y	\$ 62.00	\$ 53.94
FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 2 Year 100-499	RN-MC-MSM-000499-2Y	\$ 124.00	\$ 107.88
FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 3 Year 100-499	RN-MC-MSM-000499-3Y	\$ 159.00	\$ 138.33
FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 4 Year 100-499	RN-MC-MSM-000499-4Y	\$ 211.00	\$ 183.57
FireEye	Renewal-Mobile Threat Prevention - Mobile Security Management 5 Year 100-499	RN-MC-MSM-000499-5Y	\$ 264.00	\$ 229.68

CERTIFIED COPY OF ORDER

STATE OF MISSOURI

} ca.

July Session of the July Adjourned

Term. 2020

County of Boone

In the County Commission of said county, on the

16th

day of

July

2020

the following, among other proceedings, were had, viz:

Now on this day, the County Commission of the County of Boone does hereby award Contract 16-30SEP20E – Rapid Re-Housing and Homeless Prevention to Voluntary Action Center.

Terms of the award are stipulated in the attached Agreement. It is further ordered the Presiding Commissioner is hereby authorized to sign said Agreement.

Done this 16th day of July 2020.

ATTEST:

Brianna L. Lennon

Brianna L. Lennon
Clerk of the County Commission

Daniel K. Atwill

Daniel K. Atwill
Presiding Commissioner

Fred J. Parry

Fred J. Parry
District I Commissioner

Janet M. Thompson

Janet M. Thompson
District II Commissioner

Boone County Purchasing

Liz Palazzolo
Senior Buyer



613 E. Ash, Room 109
Columbia, MO 65201
Phone: (573) 886-4392
Fax: (573) 886-4390

MEMORANDUM

TO: Boone County Commission
FROM: Liz Palazzolo, CPPO, CPPB
DATE: July 2, 2020
RE: Emergency Purchase Agreement: *16-30SEP20E – Rapid Re-Housing and Homeless Prevention, Voluntary Action Center*

Attached for signature is a contract for a non-bid, emergency services contract:
16-30SEP20E - Rapid Re-Housing and Homeless Prevention with the Voluntary Action Center.

The Voluntary Action Center will provide rapid re-housing and homelessness prevention that has resulted from the reduction and loss of employment from the Covid-19 pandemic. Rent, mortgage assistance and motel vouchers will be provided to qualifying Boone County households.

The total cost of the agreement is \$5,000.00 and payments will be made from department 2130 – Community Health/Medical (Hospital Lease), account 71100 - Outside Services.

There is currently a remaining budget of \$487,287.80.

/lp

Attachment

cc: Contract File



AGREEMENT FOR PURCHASE OF SERVICES
Purchase of Emergency Service Contract
RAPID RE-HOUSING AND HOMELESS PREVENTION

THIS AGREEMENT dated the 16th day of July, 2020 is made between Boone County, Missouri, a political subdivision of the State of Missouri through the Boone County Commission, hereinafter called "County" and **Voluntary Action Center** a tax-exempt, not organized for profit organization or governmental entity, hereinafter referred to as VAC.

WHEREAS, as part of an amendment to the lease agreement dated December 27, 2006, between Boone County Hospital and Barnes Jewish Christian, the County of Boone receives \$500,000 annually for the purposes of addressing community health needs, as determined by the Boone County Commission.

WHEREAS, the County desires to support the greatest possible level of independence and self-sufficiency of Boone County residents by promoting their physical, mental, and social well-being to cultivate a safe and healthy community.

WHEREAS, VAC has submitted a quote to the County detailing the services and other supports to be provided along with the expected costs thereof; and

WHEREAS, the County has approved the quote in whole or in part as hereinafter set forth.

IN CONSIDERATION of the parties' performance of the respective obligations contained herein, the parties agree as follows:

FUNDING ALLOCATION FOR SERVICES RENDERED BY VAC

VAC is expected to the greatest extent possible to maximize funding from all other sources. VAC shall periodically, upon request, furnish to the County information as to its efforts to obtain such other sources of funding. VAC shall only request reimbursement for services not reimbursable by any other source. VAC shall not invoice the County for units of service invoiced to another funding source. VAC shall provide documentation and assurance to the County that requests for reimbursement from the Community Health Fund (CHF) is not a duplication of reimbursement from any other source of funding.

1. **County Funding Policy.** The County Funding Policy is to be taken as part of this formal contract and is incorporated as if fully set forth herein.

2. **Contract Documents.** VAC will perform the services and carry out the activities as set forth in this agreement. This agreement shall consist of Boone County Emergency Declaration Number **16-30SEP20E** (COVID-19), VAC's quote, Work Authorization, Insurance Certificate and attached Required Clauses from Federal Emergency Management Agency. All such documents shall constitute the contract documents, which are attached hereto and incorporated herein for reference. In the event of conflict between any of the foregoing documents, the terms, conditions, provisions, and requirements contained in this Agreement shall prevail and control over VAC's quote.

3. **Purchase.** The County agrees to purchase from VAC and VAC agrees to furnish **Rapid Re-housing and Homeless Prevention**, as described and in compliance with the attached quote. Services/deliverables shall be provided as outlined in the attached quote and are separate from services provided through Organization's existing agreement through RFP #36-13SEP18. Individual days will be reimbursed on a prorated amount not to exceed **\$5,000.00** unless compensation for specific identified additional services is authorized and approved by the County in writing in advance of rendition of such services for which additional compensation is requested.

4. **Contract Duration.** This agreement shall commence on the date of award and extend for the period of three (3) months subject to the provisions for termination specified below. VAC agrees and understands that the County may require supplemental information to be submitted at the request of the County.

This contract may at the sole discretion of the County and with the agreement of VAC be extended for one-month periods by written order of the County. VAC agrees and understands that the County may require supplemental information to be submitted by VAC prior to any renewal of this agreement.

5. **Billing and Payment.** For the Purchase of Emergency Service Contract, the amount to be reimbursed is up to \$5,000.00 for the purchase of the provision of rent/mortgage assistance and motel stays for Boone County residents.

- Provision of rent/mortgage assistance @ average of \$650 each
- Provision of motel stays at average of \$250 each

All billing shall be invoiced to the County monthly by the 10th of the month following the month for which services were provided. The County agrees to pay all monthly statements within thirty days of receipt of a correct and valid invoice/monthly statement. In the event of a billing dispute, the County reserves the right to withhold payment on the disputed amount; in the event the billing dispute is resolved in favor of VAC, the County agrees to pay interest at a rate

of 9% per annum on disputed amounts withheld commencing from the last date that payment was due.

6. **Availability of Funds.** Payments under this contract are dependent upon the availability of funds or as otherwise determined by the County. This contract can be terminated if funding becomes unavailable in whole or in part for cause shown, and the County shall have no obligation to continue payment.

REPORTING, MONITORING, AND MODIFICATION

7. **Reporting.** The County shall utilize this agreement with VAC's quote to monitor service delivery and program expenditures. VAC agrees to submit to the County a monthly report with the monthly statement. Payments may be withheld from VAC if reports designated here are not submitted on time, until such time as the reports are filed and approved. Reporting information will be included in the 2020 Year End Report through VAC's existing agreement through RFP #36-13SEP18.

8. **Audits.** VAC also agrees to make available to the County a copy of its annual audit within four months after the close of VAC's fiscal year. The audit must be performed by an independent individual or firm licensed by the Missouri State Board of Accountancy. The audit is to include a complete accounting for funds covered by this agreement in accordance with generally accepted accounting principles. In addition, the County requires that the management report of any audit as it relates to the County program activities be made available to the County as part of the required audit. Payment may be withheld from VAC, if reports designated here are not made available upon request.

9. **Monitoring.** VAC agrees to permit the County, the Director of the Community Services Department and any staff of the Community Services Department, or designee of the County to monitor, survey and VAC's services, activities, programs, and client records, to determine compliance and performance with this contract, except as prohibited by laws protecting client confidentiality. In addition, VAC hereby agrees that, upon notice of forty-eight (48) hours, it will make available to the County or its designee(s) all records, facilities, and personnel, for auditing, inspection, and interviewing, to determine the status of service, activities and programs covered hereunder, expenditure of CHF funds and all other matters set forth in the contract.

10. **Modification or Amendment.** In the event VAC requests to make any change, modification, or an amendment to funded services, one-time items, activities, and/or programs covered by this contract, a request of the proposed modification or amendment must be submitted in writing to the Director of Community Services to share with the County for approval. A board resolution from VAC may be required with the request. For consideration of a request to modify or amend the contract, requests should be submitted to the Director of the Community Services Department for consideration.

OTHER TERMS OF THIS CONTRACT

11. **Violation of Client Rights.** Any alleged case of a violation of a client's rights in a program funded through the Community Health Fund shall be investigated in accordance with VAC's policies and procedures and in accordance with any local/state/federal regulations. VAC agrees to notify the County through the Director of Community Services of any such incidents that have been reported to the appropriate governmental body and must also authorize the governmental body to notify the County of any substantiated allegations. VAC must comply with Missouri law regarding confidentiality of client records.

12. **Discrimination.** VAC will refrain from discrimination on the basis of race, color, religion, sex, national origin, ancestry, disability, age, sexual orientation, genetic information, and familial status and comply will applicable provisions of federal and state laws, county or municipal statutes or ordinances, which prohibit discrimination in employment and the delivery of services.

13. **CHF to be used for Services Provided.** VAC agrees that the CHF funds shall be used exclusively for the services provided to address community health needs and for administrative costs directly related to VAC's provision of such services.

14. **Accreditation/Licensure/Certifications.** VAC must comply with all state/federal certification and licensing requirements and all applicable federal, state, and local laws and must remain in "good standing" with the applicable oversight entity.

15. **Conflict of Interest.** VAC agrees that no member of its Board of Directors or its employees now has, or will in the future, have any conflict of interest between himself/herself and VAC, and this shall include any transaction in VAC party, including the subject matter of this contract. Missouri law, as this term is used herein, shall define "Conflict of Interest".

16. **Subcontracts.** VAC may enter into subcontracts for components of the contracted service as VAC deems necessary within the terms of the contract. All such subcontracts require the written approval of the County or their designated representative. In performing all services under the resulting contract agreement, VAC and subcontractor shall comply with all local, state, and federal laws. Any subcontractor shall be subject to the audit/monitoring requirements stated herein and all other conditions and requirements of this contract agreement.

17. **Employment of Unauthorized Aliens Prohibited.** VAC agrees to comply with Missouri State Statute section 285.530 in that they shall not knowingly employ, hire for employment, or continue to employ an unauthorized alien to perform work within the state of Missouri. VAC shall require each subcontractor to affirmatively state in its Agreement with VAC that the subcontractor shall not knowingly employ, hire for employment, or continue to employ an unauthorized alien to perform work within the state of Missouri. Provider shall also require

each subcontractor to provide VAC a sworn affidavit under the penalty of perjury attesting to the fact that the subcontractor's employees are lawfully present in the United States.

18. **Litigation.** VAC agrees that there is no litigation, claim, consent order, settlement agreement, investigation, challenge, or other proceeding pending or threatened against VAC or any individual acting on the VAC's behalf, including subcontractors, which seek to enjoin or prohibit VAC from entering into this contract agreement of performing its obligations under this agreement.

19. **Board Ownership.** If VAC ceases to be funded by the County or ceases to provide programs and services to address community health needs, pursuant to this contract, all capital equipment, materials, and buildings purchased with CHF funds shall be returned to Boone County unless so otherwise approved by a majority vote of the VAC. In addition, if VAC no longer uses capital equipment, materials, or buildings purchased with CHF funds for its original intent, VAC will need County approval to re-direct the use of such.

20. **Failure to Perform/Default.** In the event VAC, at anytime, fails or refuses to perform according to the terms of this contract, as determined by the County, such failure or refusal shall constitute a default hereunder, and the County will be relieved of any further obligation to make payments to VAC as set out herein. This contract will be terminated at the option of the County.

21. **Termination.** This Contract may be terminated, with or without cause, by either party upon seven (7) days written notice to the other party. In addition, this agreement may be terminated by the County upon seven (7) days' advance written notice for any of the following reasons or under any of the following circumstances:

a. The County may terminate this agreement due to material breach of any term or condition of this agreement, or

b. The County may terminate this agreement if key personnel providing services are changed such that in the opinion of the County delivery of services are or will be delayed or impaired, or if services are otherwise not in conformity with proposal specification, or if services are deficient in quality in the sole judgment of the County, or

c. The County may terminate this agreement should VAC fail substantially to perform in accordance with its terms through no fault of the party initiating the termination, or

d. If appropriations are not made available and budgeted for any calendar year to fund this agreement.

Upon receipt of notice of termination, VAC shall make every effort to reduce or cancel outstanding commitments and shall incur no additional expenses. The County shall reimburse VAC for outstanding expenses incurred up to the date of termination, including uncancellable obligations and reasonable termination costs, but in no event, will such costs exceed the total funds presently allocated to this Contract.

22. **Insurance Requirements.** VAC shall not commence work under this contract until they have obtained all insurance required in this section and such insurance has been approved by the County. All policies shall be in amounts, form, and companies satisfactory to the County which must carry an A-6 or better rating as listed in the A.M. Best or equivalent rating guide.

a. **Worker's Compensation and Employers' Liability Insurance:** VAC shall take out and maintain during the life of this contract, Worker's Compensation and Employers' Liability Insurance for all their employees employed at the site of work, and in case any work is sublet, VAC shall require the subcontractor similarly to provide Worker's Compensation Insurance and Employers' Liability Insurance for all of the latter's employees unless such employees are covered by the protection afforded by VAC.

Worker's Compensation and Employers' Liability Insurance coverage shall meet Missouri statutory limits. Employers' Liability limits shall be \$500,000.00 each employee, \$500,000.00 each accident, and \$500,000.00 policy limit.

b. **Comprehensive General Liability Insurance:** VAC shall take out and maintain during the life of this contract, such Comprehensive General Liability insurance as shall protect them from claims for damages for personal injury including accidental death, as well as from claims for property damages, which may arise from operations under this contract, whether such operations be by themselves or by anyone directly or indirectly employed by them. The amounts of insurance shall be not less than \$1,000,000.00 per limit for any one occurrence covering both bodily injury and property damage, including accidental death. If providing Comprehensive General Liability Insurance, then the Proof of Coverage of Insurance shall also be included. VAC shall furnish the County with Certificate(s) of Insurance which name the County of Boone – Missouri as additional insured in an amount as required in this contract and requiring a thirty (30) day mandatory written cancellation notice. In addition, such insurance shall be on an occurrence basis and shall remain in effect until such time as the County has made final acceptance of the project.

VAC shall provide the County with proof of Comprehensive General Liability and Property Damage Insurance with the County as additional insured, which shall protect the County against any and all claims which might arise as a result of the operations of VAC in fulfilling the terms of this contract during the life of the Contract. The minimum limit of such insurance will be \$1,000,000.00 per occurrence, combined single limits. Limits can be satisfied by using a combination of primary and excess coverages. Should any work be subcontracted, these limits will also apply. Coverage wording shall include hold harmless agreement as written below, subrogation waiver and protection against third party suits to further protect Boone County from liability belonging to VAC.

c. **Professional Liability Insurance:** VAC is required to carry Professional Liability Insurance with a limit of no less than \$1,000,000.00 and naming Boone County as additional insured.

d. **Commercial Automobile Liability:** VAC shall maintain during the life of this contract, Commercial Automobile Liability Insurance in the amount of not less than \$1,000,000.00 combined single limit for any one occurrence, covering both bodily injury, including accidental death, and property damage, to protect themselves from any and all claims arising from the use of the VAC's own automobiles, teams and trucks; hired automobiles, teams and trucks; and both on and off the site of work.

23. **Indemnification.** To the extent permitted under Missouri law, VAC agrees to hold harmless, defend and indemnify the County, its directors, agents, and employees from and against all claims arising by reason of any act or failure to act, negligent or otherwise, of VAC (meaning anyone, including but not limited to consultants having a contract with VAC or subcontractor for part of the services), or anyone directly or indirectly employed by VAC, or of anyone for whose acts VAC may be liable in connection with providing these services. This provision does not, however, require Contractor to indemnify, hold harmless, or defend the County of Boone from its negligence.

24. **Publicity by VAC.** VAC shall notify the County of contact with the media regarding CHF funded programs or profiles of participants in CHF funded programs. VAC will acknowledge the County as a funding source whenever publicizing CHF funded program. VAC will collaborate with the County to inform the community about the ways its tax dollars are being invested in services and supports. VAC agrees to acknowledge the Community Health Fund as a funding source on written and electronic publications including brochures, annual reports, and newsletters.

25. **Independence.** This contract does not create a partnership, joint venture, or any other form of joint relationship between the County and VAC. The County does not recognize any of the VAC's employees, agents, or volunteers as those of the County.

26. **Binding Effect.** This agreement shall be binding upon the parties hereto and their successors and assigns for so long as this agreement remains in full force and effect.

27. **Entire Agreement.** This agreement constitutes the entire agreement between the parties and supersedes any prior negotiations, written or verbal, and other proposal or contractual agreement. This agreement may only be amended by a signed writing executed with the same formality as this agreement.

28. **Record Retention Clause.** VAC shall keep and maintain all records relating to this contract agreement sufficient to verify the delivery of services in accordance with the terms of this agreement for a period of three (3) years following expiration of this agreement and any applicable renewal.

29. **Notice.** Any written notice or communication to the County shall be mailed or delivered to:

Boone County Purchasing
613 E. Ash Street
Columbia, MO 65201

Any written notice or communication to VAC shall be mailed or delivered to:

Voluntary Action Center
Nick Foster, Executive Director
403A Vandiver Drive
Columbia, MO 65202

IN WITNESS WHEREOF the parties through their duly authorized representatives have executed this agreement on the day and year first above written.

Voluntary Action Center

Boone County, Missouri

By: Boone County Commission

DocuSigned by:
By: Nick Foster
Signature
51372A0C3C405...
By: Nick Foster/Executive Director
Printed Name/Title

DocuSigned by:
Jan O'Neil
Presiding Commissioner
844B384CE08E4E5...

APPROVED AS TO FORM:

ATTEST:

DocuSigned by:
J. Johnson
County Counselor
7D71DEA899F400...

DocuSigned by:
Brianna L Lennon by MT
County Clerk
7D82DA98BF6495...

AUDITOR CERTIFICATION: In accordance with RSMo. §50.660, I hereby certify that a sufficient unencumbered appropriation balance exists and is available to satisfy the obligation(s) arising from this contract. (Note: Certification of this contract is not required if the terms of this contract do not create a measurable county obligation at this time.)

DocuSigned by:
Dune P... by js
Signature
4147B4E3F1C847D...
7/8/2020
Date
(2130/71100/\$5,000.00)
Appropriation Account

An Affirmative Action/Equal Opportunity Employer

REQUIRED CLAUSES FROM FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

The Federal Emergency Management Agency (FEMA) requires that the following terms and conditions be incorporated in this solicitation and subsequent contract. By submitting a Proposal in response to this solicitation, the vendor acknowledges and agrees to adhere to the specific requirements of these clauses.

ACCESS TO RECORDS

The following access to records requirements applies to the contract:

1. The contractor agrees to provide the County, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to the contract for the purposes of making audits, examinations, excerpts, and transcriptions.
2. The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.
3. The contractor agrees to provide the FEMA Administrator or his authorized representatives' access to construction or other work sites pertaining to the work being completed under the contract.

BYRD ANTI-LOBBYING AMENDMENT, 31 U.S.C. § 1352 (AS AMENDED)

Contractors who apply or bid for an award of \$100,000 or more shall file the required, attached certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Each tier shall also disclose any lobbying with non- Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the recipient.

CERTIFICATION REGARDING USE OF CONTRACT FUNDS FOR LOBBYING

(Applicable to all Federal-aid construction contracts and to all related subcontracts which exceed \$100,000 - 49 CFR 20)

1. The prospective participant certifies, by signing and submitting this bid or proposal, to the best of his or her knowledge and belief, that:

No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any Federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making

of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

a. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any Federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

2. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by 31 U.S.C. 1352. Any person who fail SECTION 5 – ATTACHMENTS RFP Number: 18-0905 73

3. The prospective participant also agrees by submitting his or her bid or proposal that he or she shall require that the language of this certification be included in all lower tier subcontracts, which exceed \$100,000 and that all such recipients shall certify and disclose accordingly.

CLEAN AIR ACT AND THE FEDERAL WATER POLLUTION CONTROL ACT (\$100K+)

Contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387), and will report violations to FEMA and the Regional Office of the Environmental Protection Agency (EPA).

ENERGY POLICY AND CONSERVATION ACT

Both parties hereby agree to comply with all mandatory standards and policies relating to energy efficiency, which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

Executive Order 11061, as amended, which directs the Secretary of HUD to take all action which is necessary and appropriate to prevent discrimination by agencies that utilize federal funds.

ROYALTIES AND PATENTS

The contractor hereby guarantees that they has full legal right of materials, supplies, equipment, machinery, articles, software or things involved in the contract. The contract price shall, without exception, include compensation for all royalties and costs arising from patents, trademarks and copyrights that are, in any way, involved in the contract. It shall be the responsibility of the contractor to pay for all such royalties and costs. The contractor shall hold and save Boone County, Missouri, its officers, agents, servants and employees, harmless from

liability of any kind or nature, including reasonable attorney's fees, for or on account of the use of any copyrighted or uncopyrighted composition, secret process, patented or unpatented invention, article or appliance furnished or used in the performance of this contract. During the pendency of any claim against contractor of County with respect to contractor's ownership and/or authority, the County may withhold payment of any sums otherwise required to be paid hereunder.

CONFIDENTIALITY OF DATA, PROPERTY RIGHTS IN PRODUCTS, AND COPYRIGHT PROHIBITION

- a. The contractor agrees that all information, data, findings, recommendations, bids, et cetera by whatever name described and in whatever form secured, developed, written or produced by the contractor in furtherance of this contract shall be the property of the County. The contractor shall take such action as is necessary under law to preserve such property rights of the County while such property is within the control and/or custody of the contractor. By this contract, the contractor specifically waives and/or releases to the County any cognizable property right of the contractor to copyright, license, patent or otherwise use such information, data, findings, recommendations, responses, et cetera.
- b. The contractor understands and agrees that data, materials, and information disclosed to contractor may contain confidential and protected data. Therefore, the contractor promises and assures that data, material, and information gathered, based upon or disclosed to the contractor for the purpose of this contract, shall not be disclosed to others or discussed with other parties without the prior written consent of the County.

COMPLIANCE WITH FEDERAL LAW, REGULATIONS AND EXECUTIVE ORDERS

This is an acknowledgement that FEMA financial assistance will be used to fund the contract only. The contractor will comply with all applicable federal law, regulations, executive orders, FEMA policies, procedures and directives.

CONTRACT WORK HOURS AND SAFETY STANDARDS ACT

1. Overtime requirements. No contractor or subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.

2. Violation; liability for unpaid wages; liquidated damages. In the event of any violation of the clause set forth in paragraph (1) of this section the contractor and any subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such contractor and subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated

damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in paragraph (1) of this section, in the sum of \$10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in paragraph (1) of this section.

3. Withholding for unpaid wages and liquidated damages. The (write in the name of the Federal agency or the loan or grant recipient) shall upon its own action or upon written request . of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the contractor or subcontractor under any such contract or any other Federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (2) of this section.

4. Subcontracts. The contractor or subcontractor shall insert in any subcontracts the clauses set forth in paragraph (1) through (4) of this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (1) through (4) of this section."

DEBARMENT AND SUSPENSION

Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion.

Federal money will be used or may potentially be used to pay for all or part of the work under the contract, therefore the vendor must certify the following, as required by the regulations implementing Executive Order 12549. Contractor's certification is a material representation upon which the contract award was based.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion -- Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverages sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this response that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Non-procurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 C.F.R. 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions

1. The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

2. Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

DHS SEAL, LOGOS AND FLAGS

The contractor shall not use the DHS seals, logos, crests or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.

EQUAL EMPLOYMENT OPPORTUNITY (\$10K+)

For all construction contracts awarded in excess of \$10,000, both parties hereby agree to comply with Executive Order 11246 of September 24, 1965, entitled "Equal Employment Opportunity," as amended by Executive Order 11375 of October 13, 1967, and as supplemented in Department of Labor Regulations (41 CFR Chapter 60).

During the performance of this contract, the contractor agrees as follows:

(1) The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following: Employment, upgrading, demotion, or transfer, recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of this nondiscrimination clause.

(2) The contractor will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

(3) The contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another

employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the contractor's legal duty to furnish information.

(4) The contractor will send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice to be provided by the agency contracting officer, advising the labor union or workers' representative of the contractor's commitments under section 202 of Executive Order 11246 of September 24, 1965, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

(5) The contractor will comply with all provisions of Executive Order 11246 of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.

(6) The contractor will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the contracting agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.

(7) In the event of the contractor's non-compliance with the nondiscrimination clauses of this contract or with any of such rules, regulations, or orders, this contract may be canceled, terminated or suspended in whole or in part and the contractor may be declared ineligible for further Government contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as SECTION 5 – ATTACHMENTS RFP Number: 18-0905 76 provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

(8) The contractor will include the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any subcontract or purchase order as may be directed by the Secretary of Labor as a means of enforcing such provisions including sanctions for noncompliance: Provided, however, that in the event the contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

NO OBLIGATION BY FEDERAL GOVERNMENT

The Federal Government is not a party to the contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor or any other party pertaining to any matter resulting from the contract.

PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS

The contractor acknowledges that 31 U.S.C. Chapter 38 (Administrative Remedies for False Claims and Statements) applies to the contractor's actions pertaining to the contract.

COPELAND "ANTI-KICKBACK" ACT (for all construction and repair)

For all construction or repair contracts awarded, both parties hereby agree to comply with the Copeland "Anti-Kickback" Act (18 U.S.C. 874) as supplemented in Department of Labor Regulations (29 CFR Part 3).

DAVIS-BACON ACT (Construction \$2K+)

Applicability of Davis-Bacon Act - The Davis-Bacon Act only applies to the Emergency Management Preparedness Grant Program, Homeland Security Grant Program, Nonprofit Security Grant Program, Tribal Homeland Security Grant Program, Port Security Grant Program, and Transit Security Grant Program. It does not apply to other FEMA grant and cooperative agreement programs, including the Public Assistance Program.

For all construction contracts awarded in excess of \$2,000 when required by Federal Grant Program legislation, both parties hereby agree to comply with the Davis-Bacon Act (40 U.S.C. 276a to 276a-7) as supplemented in Department of Labor Regulations (29 CFR Part 5).

SECTIONS 103 AND 107 OF THE CONTRACT WORK HOURS AND SAFETY STANDARDS ACT - (construction, \$2K+; employment of mechanics/laborers, \$2,500+)

For all construction contracts awarded in excess of \$2,000 and for other contracts, which involve the employment of mechanics or laborers awarded in excess of \$2,500, both parties hereby agree to comply with the Sections 103 and 107 of the Contract Work Hours and Safety Act (40 U.S.C. 327-330) as supplemented in Department of Labor Regulations (29 CFR Part 5).

REMEDIES

The County shall have all rights and remedies afforded under the U.C.C. and Missouri law in contract and in tort, including but not limited to rejection of goods, rescission, right of set-off, refund, incidental, consequential and compensatory damages and reasonable attorney's fees.

TERMINATION

Subject to the provisions below, this Contract may be terminated by the County upon thirty (30) days advance written notice to the Contractor; but if any work or service hereunder is in

progress, but not completed as of the date of termination, then the Contract may be extended upon written approval of the County until said work or services are completed and accepted.

Termination for Convenience - The County may terminate the Contract for convenience at any time in which case the parties shall negotiate reasonable termination costs.

Termination for Cause - In the event of Termination for Cause, the thirty (30) days advance notice is waived and the Contractor shall not be entitled to termination costs.

Termination Due to Unavailability of Funds in Succeeding Fiscal Years - If funds are not appropriated or otherwise made available to support continuation of the performance of this Contract in a subsequent fiscal year, then the Contract shall be canceled and, to the extent permitted by law, the Contractor shall be reimbursed for the reasonable value of any non-recurring costs incurred but not amortized in the price of the supplies or services delivered under the Contract.

CHANGES

Alterations, amendments, changes, modifications or additions to the contract shall not be binding on the County without prior written approval.

PROCUREMENT OF RECOVERED MATERIALS

In the performance of the contract, the Contractor shall make maximum use of products containing recovered materials that are EPA- designated items unless the product cannot be acquired:

- a. Competitively within a timeframe providing for compliance with the contract performance schedule;
- b. Meeting contract performance requirements; or
- c. At a reasonable price.

Information about this requirement is available at EPA's Comprehensive Procurement Guidelines web site, <http://www.epa.gov/cpg/>. The list of EPA-designate items is available at <http://www.epa.gov/cpg/products.htm>.

CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loan, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

DocuSigned by:

McK Foster

Contractor Signature

7/8/2020

Date

From: [Kristin Cummins](#)
To: [djir@vacmo.org](mailto:djr@vacmo.org)
Cc: [Joanne Nelson](#)
Subject: CoMoHelps Funding
Date: Thursday, June 25, 2020 8:34:00 AM
Attachments: [image002.png](#)

Good Morning,

The Community Health Fund will be funding \$5,000 of your \$20,000 request submitted to CoMoHelps for Rapid Re-housing and Homeless Prevention. Please be expecting a contract sent to you soon for your signature. Let us know if you have any questions!

Kristin Cummins

She/her/hers

Program Manager

Boone County Community Services Department

605 E. Walnut, Ste. A

Columbia, MO 65201

Phone: 573-886-4298

www.showmeboone.com/communityservices/



**Boone County
Children's Services Fund**

CoMoHelps COVID-19 Fund - Request for Applications for Funds from Organizations

#52

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, June 12, 2020 3:48:19 PM
Last Modified: Friday, June 12, 2020 4:48:48 PM
Time Spent: 01:00:28
IP Address: 216.106.37.129

Page 1: About the CoMoHelps COVID-19 Fund

Q1 **I am completing this application on behalf of an organization.**

Are you completing this application for an organization or an individual?

Page 2: COVID-19 Fund Application

Q2

Contact Information for COVID-19 Funds Application

Name	Nick Foster
Organization	Voluntary Action Center
Address	403A Vandiver Drive
City/Town	Columbia
State/Province	MO
ZIP/Postal Code	65202
Email Address	dir@vacmo.org
Phone Number	8738742273

Q3

Please briefly describe your organization, its mission/purpose, legal status (e.g. LLC, 501 (c)3, etc.), and your service area.

VAC's mission is to help low-income individuals and families bridge the gaps between crisis and stability and improve quality of life in Boone County, which is our service area. VAC is a 501(c)3 organization.

Q4 **Both**

Please categorize your funding request.

CoMoHelps COVID-19 Fund - Request for Applications for Funds from Organizations

Q5

Please describe the need for funding in relation to the pandemic. Please be detailed and include the time frame of your observation (for example: we've seen an increase in requests for financial assistance related to COVID-19 job losses since March 20, 2020; due to social distancing measures which required us to close our doors to business we've seen a 75% drop in revenue (y-t-d) as of March 20, 2020).

Over the last two weeks in particular, VAC has seen an increase in calls and applications for rent assistance. These appear to result primarily from problems accessing unemployment benefits and/or the exhaustion of other financial supports. The original loss of income stems largely from loss of employment or reduced hours of employment because of COVID-19.

The goal these services will be to provide housing stability through rent assistance, mortgage assistance, and motel vouchers in conjunction with case management as needed, to include a housing plan for each household. Rent and mortgage assistance will only be provided if the housing plan ensures the household will be stably housed until August 31, 2020. The limit for assistance will be \$1,500 per household. Services will be provided to residents of Boone County with household income and assets less than 80% of Area Median Income (AMI).

Q6

Have you met the need to-date? If so, how? If not, what are the barriers?

As regards previous CoMoHelps funding, no. A number of households asking for assistance have not met the guidelines describing elderly, disability, or households with children. VAC anticipates exhausting previously received CoMoHelps for this purpose within days of this application. Other funding sources are being used as guidelines are met to provide housing services otherwise, but these are not necessarily COVID-19 related.

Q7

Answer as applicable: Using the Boone County Taxonomy of Services (updated on November, 2019), please list the service(s) need the COVID-19 funds will help meet, followed by the number of unduplicated individuals covered in your request for that service (for example: food distribution, 50; grocery shopping and delivery, 50; home delivered meals, 25). The taxonomy provides definitions to common terms for shared understanding.

Service 1	5.15 Rental Assistance, 36 individuals
Service 2	5.20 Hotel/Motel Stay, 5 individuals

Q8

Answer as applicable: Please describe needs for funds related to adapting service delivery and operations to mitigate the spread of COVID-19 (for example: technology to enable remote work).

As housing stability contributes to greater health outcomes in general, VAC will provide rapid re-housing and homeless prevention services specifically in response to the COVID-19 pandemic in Boone County in order to facilitate, to the extent possible, compliance with the City of Columbia and Boone County guidelines by providing and/or ensuring housing stability.

Q9

Answer as applicable: How many total unduplicated individuals will be served by this request? (estimate)

CoMoHelps COVID-19 Fund - Request for Applications for Funds from Organizations

Q10

What is the total dollar amount of your request?

\$20,000

Q11

Please provide a budget narrative for this fund request. The budget narrative will include a unit measure, cost, and count for each service or item described above (for example: 10 software licenses @\$25/ea, 100 meals @\$7/meal).

25 provisions of rent/mortgage assistance @ average of \$750 each = \$18,750

5 provisions of motel stays at average of \$250 each = \$1,250

CERTIFIED COPY OF ORDER

STATE OF MISSOURI }
County of Boone } en.

July Session of the July Adjourned

Term. 20 20

In the County Commission of said county, on the 16th day of July 20 20


the following, among other proceedings, were had, viz:

Now on this day, the County Commission of the County of Boone does hereby approve the acceptance of the attached 2020 Emergency Management Performance Grant awarded to the Emergency Management Operations Department.

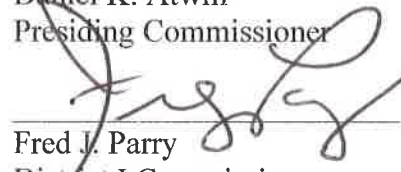
It is further ordered the Presiding Commissioner is hereby authorized to sign said grant award letter.

Done this 16th day of July 2020.

ATTEST:


Brianna L. Lennon
Clerk of the County Commission


Daniel K. Atwill
Presiding Commissioner


Fred J. Parry
District I Commissioner


Janet M. Thompson
District II Commissioner



BOONE COUNTY
Office of Emergency Management

2145 County Drive
Columbia, MO 65202
573-554-7908

MEMORANDUM

DATE: July 8, 2020

TO: Dan Atwill, Presiding Commissioner
Fred Parry, District I Commissioner
Janet Thompson, District II Commissioner

FROM: Chad Martin, Emergency Communication Center Director

SUBJECT: Emergency Management Performance Grant Award Letter

Enclosed is the 2020 Emergency Management Performance Grant (EMPG) Award. The EMPG funding is a 50/50 cost split between the County and FEMA in an effort to ensure Emergency Management (EM) is effective across the country. Application for this grant was approved in Commission Order 79-2020.

Michael L. Parson
Governor

Sandra K. Karsten
Director of Public Safety



STATE OF MISSOURI

COPY

James Remillard
Acting Director

STATE EMERGENCY MANAGEMENT AGENCY

DEPARTMENT OF PUBLIC SAFETY
PO Box 116, Jefferson City, Missouri 65102
Phone: (573) 526-9100 Fax: (573) 634-7966
E-mail: mosema@sema.dps.mo.gov



July 6, 2020

Daniel Atwill
Presiding Commissioner
Boone County
801 Walnut, Ste 333
Columbia, MO 65201

Dear Daniel Atwill,

Congratulations, your agency has been approved for a 2020 Emergency Management Performance Grant (EMPG) award from the State Emergency Management Agency (SEMA) in the amount of \$337,866.56, of which fifty percent is local match sharing. The performance period is January 1, 2020 through June 30, 2021. Enclosed are your award documents. **You, as the authorized official must sign the grant award of contract to certify acceptance of this award.** You are required to return the **original** forms back to SEMA **no later than August 25, 2020**, to the following person and address prior to claims being reimbursed to your jurisdiction:

State Emergency Management Agency
Attn: Amy Lepper
PO Box 116
Jefferson City, MO 65102

The CFDA number for the Emergency Management Performance Grant is CFDA 97.042. Your award number is EMK-2020-EP-00004-12.

This award is subject to all administrative and financial requirements as outlined in the 2020 EMPG Notice of Funding Opportunity, Grant Award Specific Conditions (see attached), and the EMPG Program Manual. This includes the timely submission of all financial and programmatic reports.

Thank you for your support and cooperation with this effort. If you have any questions, please contact our Grant Specialists, Jackie Hofstetter at 573-526-9256, Jackie.Hofstetter@sema.dps.mo.gov or Holly Otto at 573-751-3401, Holly.Otto@sema.dps.mo.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Remillard".

James Remillard



A Nationally
Accredited
Agency



State Emergency Management Agency
 2302 Militia Drive
 P.O. Box 116
 Jefferson City, MO 65102
 Phone: (573) 526-9100
 Fax: (573) 634-7966

SUBRECIPIENT AWARD

DATE
 July 6, 2020

Award Number	Amendment No.
EMK-2020-EP-00004-12	N/A

GRANTEE NAME
 Boone County Emergency Management Agency

GRANTEE VENDOR NUMBER
 43-6000349

GRANTEE ADDRESS
 2145 County Dr
 Columbia, MO 65202

ISSUING AGENCY
 MO State Emergency Management Agency
 PO Box 116
 Jefferson City, MO 65102

GRANT INFORMATION

PROJECT TITLE
 FY 2020 Emergency Management Performance Grant

FEDERAL AWARDING AGENCY
 Federal Emergency Management Agency

CATALOG OF FEDERAL DOMESTIC ASSISTANCE (CFDA) NO
 97.042

PERFORMANCE PERIOD
 FROM: 1/1/2020 TO: 6/30/2021

FEDERAL AWARD AMOUNT

\$168,933.28

LOCAL COST SHARE

\$168,933.28

TOTAL AWARD AMOUNT

\$337,866.56

CONTACT INFORMATION

EMPG GRANT SPECIALIST

GRANTEE PROJECT DIRECTOR

NAME
 Holly Otto

NAME
 Chad Martin, EMD

E-MAIL ADDRESS
 holly.otto@sema.dps.mo.gov

E-MAIL ADDRESS
 cmartin@boonecounty.org

TELEPHONE
 573-751-3401

TELEPHONE
 573-554-7900

SUMMARY DESCRIPTION OF PROJECT

The purpose of the EMPG Program is to make grants to locals in preparing for all hazards, as authorized by the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5121 et seq.). Title VI of the Stafford Act authorizes grants for the purpose of providing a system of emergency preparedness for the protection of life and property in the United States from hazards and to vest responsibility for emergency preparedness jointly in the Federal Government, States, and their political subdivisions. SEMA, through the EMPG Program, provides necessary direction, coordination, and guidance, and provides necessary assistance, as authorized in this title so that a comprehensive emergency preparedness system exists for all hazards in the State of Missouri. This award is not for Research and Development. There is no indirect cost rate for this award.

TYPED NAME AND TITLE OF OHS OFFICIAL
 James Remillard, Acting Director

TYPED NAME AND TITLE OF GRANTEE AUTHORIZED OFFICIAL
 Daniel Atwill, Presiding Commissioner

SIGNATURE OF APPROVING OHS OFFICIAL

DATE
 07/06/2020

SIGNATURE OF GRANTEE AUTHORIZED OFFICIAL

DATE
 7-16-20

THIS GRANT IS APPROVED SUBJECT TO SUCH CONDITIONS OR LIMITATIONS SET FORTH ON THE ATTACHED SPECIAL CONDITION(S). BY SIGNING THIS GRANT AGREEMENT, THE GRANTEE IS AGREEING TO READ AND COMPLY WITH ALL SPECIFIC CONDITIONS.

SPECIFIC CONDITIONS

DATE
July 6, 2020

AWARD NUMBER
EMK-2020-EP-00004-12

Article I - Acknowledgement of Federal Funding from DHS

All subrecipients must acknowledge their use of federal funding when issuing statements, press releases, requests for proposals, bid invitations, and other documents describing projects or programs funded in whole or in part with Federal funds.

Article II - Activities Conducted Abroad

All subrecipients must ensure that project activities carried on outside the United States are coordinated as necessary with appropriate government authorities and that appropriate licenses, permits, or approvals are obtained.

Article III - Age Discrimination Act of 1975

All subrecipients must comply with the requirements of the Age Discrimination Act of 1975 (42 U.S.C. § 6101 et seq.), which prohibits discrimination on the basis of age in any program or activity receiving Federal financial assistance.

Article IV - Americans with Disabilities Act of 1990

All subrecipients must comply with the requirements of Titles I, II, and III of the Americans with Disabilities Act, which prohibits recipients from discriminating on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12101-12213).

Article V - Best Practices for Collection and Use of Personally Identifiable Information (PII)

All subrecipients who collect PII are required to have a publically available privacy policy that describes what PII they collect, how they use the PII, whether they share PII with third parties, and how individuals may have their PII corrected where appropriate. DHS defines personally identifiable information (PII) as any information that permits the identity of an individual to be directly or indirectly inferred, including any information that is linked or linkable to that individual. Award subrecipients may also find as a useful resource the DHS Privacy Impact Assessments: Privacy Guidance and Privacy template respectively.

Article VI- Civil Rights Act of 1964

All subrecipients must comply with the requirements of Title VI of the Civil Rights Act of 1964 (42 U.S.C. §§ 2000d et seq.), which provides that no person in the United States will, on the grounds of race, color, or national origin, be excluded from participation in, be denied benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. Implementing regulations for the Act are found at 6 C.F.R. Part 21 and 44 C.F.R. Part 7.

Article VII - Civil Rights Act of 1968

All subrecipients must comply with Title VIII of the Civil Rights Act of 1968, which prohibits subrecipients from discriminating in the sale, rental, financing, and advertising of dwellings, or in the provision of services in connection therewith, on the basis of race, color, national origin, religion, disability, familial status, and sex (42 U.S.C. § 3601 et seq.), as implemented by the Department of Housing and Urban Development at 24 C.F.R. Part 100. The prohibition on disability discrimination includes the requirement that new multifamily housing with four or more dwelling units—i.e., the public and common use areas and individual apartment units (all units in buildings with elevators and ground-floor units in buildings without elevators)—be designed and constructed with certain accessible features (see 24 C.F.R. § 100.201).

Article VIII – Copyright

All subrecipients must affix the applicable copyright notices of 17 U.S.C. Sections 401 or 402 and an acknowledgement of Government sponsorship (including award number) to any work first produced under Federal financial assistance awards.

Article IX - Assurances, Administrative Requirements, Cost Principles, and Audit Requirements

Certain assurances in this document may not be applicable to your program, and the awarding agency may require applicants to certify additional assurances. Please contact the program awarding office if you have any questions. The administrative and audit requirements and cost principles that apply to DHS award subrecipients originate from 2 C.F.R. Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, as adopted by DHS at 2 C.F.R. Part 3002.

Article X - Debarment and Suspension

Subrecipients are subject to the non-procurement debarment and suspension regulations implementing Executive Orders (E.O.) 12549 and 12689, and 2 C.F.R. Part 180 as adopted by DHS at 2 C.F.R. Part 3000. These regulations restrict federal financial assistance awards, subawards, and contracts with certain parties that are debarred, suspended, or otherwise excluded from or ineligible for participation in federal assistance programs or activities.

Article XI - Drug-Free Workplace Regulations

All subrecipients must comply with drug-free workplace requirements in Subpart B (or Subpart C, if the Subrecipient is an individual) of 2 C.F.R. part 3001, which adopts the Government-wide implementation (2 C.F.R. part 182) of sec. 5152-5158 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 8101).

Article XII - Duplication of Benefits

Any cost allocable to a particular Federal award provided for in 2 C.F.R. Part 200, Subpart E may not be charged to other Federal awards to overcome fund deficiencies, to avoid restrictions imposed by Federal statutes, regulations, or terms and conditions of the Federal awards, or for other reasons. However, this prohibition would not preclude the non-Federal entity from shifting costs that are allowable under two or more Federal awards in accordance with existing Federal statutes, regulations, or the terms and conditions of the Federal awards.

Article XIII - Energy Policy and Conservation Act

All subrecipients must comply with the requirements of 42 U.S.C. § 6201 which contain policies relating to energy efficiency that are defined in the state energy conservation plan issues in compliance with this Act.

Article XIV - False Claims Act and Program Fraud Civil Remedies

All subrecipients must comply with the requirements of 31 U.S.C. § 3729 which set forth that no recipient of federal payments shall submit a false claim for payment. See also 38 U.S.C. § 3801-3812 which details the administrative remedies for false claims and statements made.

Article XV – Federal Debt Status

All subrecipients are required to be non-delinquent in their repayment of Federal debt. Examples of relevant debt include delinquent payroll and other taxes, audit disallowances, and benefit overpayments. See OMB Circular A-129 and form SF-428B, item number 17 for additional information and guidance.

Article XVI - Fly America Act of 1974

All subrecipients must comply with Preference for U.S. Flag Air Carriers: (air carriers holding certificates under 49 U.S.C. § 41102) for international air transportation of people and property to the extent that such service is available, in accordance with the International Air Transportation Fair Competitive Practices Act of 1974 (49 U.S.C. § 40118) and the interpretative guidelines issued by the Comptroller General of the United States in the March 31, 1981, amendment to Comptroller General Decision B-138942.

Article XVII - Hotel and Motel Fire Safety Act of 1990

In accordance with Section 6 of the Hotel and Motel Fire Safety Act of 1990, 15 U.S.C. §2225a, all subrecipients must ensure that all conference, meeting, convention, or training space funded in whole or in part with Federal funds complies with the fire prevention and control guidelines of the Federal Fire Prevention and Control Act of 1974, as amended, 15 U.S.C. §2225.

Article XVIII - Limited English Proficiency (Civil Rights Act of 1964, Title VI)

All subrecipients must comply with the Title VI of the Civil Rights Act of 1964 (Title VI) prohibition against discrimination on the basis of national origin, which requires that recipients of federal financial assistance take reasonable steps to provide meaningful access to persons with limited English proficiency (LEP) to their programs and services. For additional assistance and information regarding language access obligations, please refer to the DHS Recipient Guidance <https://www.dhs.gov/guidance-published-help-department-supported-organizations-provide-meaningful-accesspeople-limited> and additional resources on <http://www.lep.gov>.

Article XIX - Lobbying Prohibitions

All subrecipients must comply with 31 U.S.C. §1352, which provides that none of the funds provided under an award may be expended by the recipient to pay any person to influence, or attempt to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any Federal action related to a federal award or contract, including any extension, continuation, renewal, amendment, or modification.

Article XX - Non-supplanting Requirement

All subrecipients who receive awards made under programs that prohibit supplanting by law must ensure that Federal funds do not replace (supplant) funds that have been budgeted for the same purpose through non-Federal sources.

Article XXI - Patents and Intellectual Property Rights

Unless otherwise provided by law, subrecipients are subject to the Bayh-Dole Act, Pub. L. No. 96-517, as amended, and codified in 35 U.S.C. § 200 et seq. All recipients are subject to the specific requirements governing the development, reporting, and disposition of rights to inventions and patents resulting from financial assistance awards are in 37 C.F.R. Part 401 and the standard patent rights clause in 37 C.F.R. § 401.14.

Article XXII - Procurement of Recovered Materials

All subrecipients must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 C.F.R. Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition.

Article XXIII - Contract Provisions for Non-federal Entity Contracts under Federal Awards

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

1. Contracts for more than the simplified acquisition threshold currently set at \$150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.
2. All contracts in excess of \$10,000 must address termination for cause and for convenience by the non-Federal entity including the manner by which it will be effected and the basis for settlement.
3. Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."
4. Davis-Bacon Act, as amended (40 U.S.C 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of \$2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federal Financed and Assisted Construction"). In accordance with the statute, contracts must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of wage determination. The non-Federal entity must report all suspected or reported violations to the

Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

5. Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C 3704 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchase of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.
6. Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR 401.2(a) and the recipient or subrecipient wishes to enter into a contract with small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.
7. Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended- Contract and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Article XXIV – SAFECOM

All subrecipients who receive awards made under programs that provide emergency communication equipment and its related activities must comply with the SAFECOM Guidance for Emergency Communication Grants, including provisions on technical standards that ensure and enhance interoperable communications.

Article XXV - Terrorist Financing E.O. 13224

All subrecipients must comply with U.S. Executive Order 13224 and U.S. law that prohibit transactions with, and the provisions of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of recipients to ensure compliance with the E.O. and laws.

Article XXVI - Title IX of the Education Amendments of 1972 (Equal Opportunity in Education Act)

All subrecipients must comply with the requirements of Title IX of the Education Amendments of 1972 (20 U.S.C. § 1681 et seq.), which provides that no person in the United States will, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any educational program or activity receiving Federal financial assistance. Implementing regulations are codified at 6 C.F.R. Part 17 and 44 C.F.R. Part 19

Article XXVII - Trafficking Victims Protection Act of 2000

All subrecipients must comply with the requirements of the government-wide award term which implements Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. § 7104). This is implemented in accordance with OMB Interim Final Guidance, Federal Register, Volume 72, No. 218, November 13, 2007. Full text of the award term is located at 2 CFR § 175.15.

Article XXVIII - Rehabilitation Act of 1973

All subrecipients must comply with the requirements of Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. § 794, as amended, which provides that no otherwise qualified handicapped individual in the United States will, solely by reason of the handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. These requirements pertain to the provision of benefits or services as well as to employment.

Article XXIX - USA Patriot Act of 2001

All subrecipients must comply with requirements of the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act (USA PATRIOT Act), which amends 18 U.S.C. §§ 175-175c.

Article XXX - Use of DHS Seal, Logo and Flags

All subrecipients must obtain DHS's approval prior to using the DHS seal(s), logos, crests or reproductions of flags or likenesses of DHS agency officials, including use of the United States Coast Guard seal, logo, crests or reproductions of flags or likenesses of Coast Guard officials.

Article XXXI - Whistleblower Protection Act

All subrecipients must comply with the statutory requirements for whistleblower protections (if applicable) at 10 U.S.C § 2409, 41U.S.C. 4712, and 10 U.S.C. § 2324, 41 U.S.C. §§ 4304 and 4310.

Article XXXII - SEMA Specific Acknowledgements and Assurances

All subrecipients must acknowledge and agree to comply with applicable provisions governing SEMA access to records, accounts, documents, information, facilities, and staff.

1. Subrecipients must cooperate with any compliance review or complaint investigation conducted by SEMA.
2. Subrecipients must give SEMA access to and the right to examine and copy records, accounts, and other documents and sources of information related to the grant and permit access to facilities, personnel, and other individuals and information as may be necessary, as required by SEMA regulations and other applicable laws or program guidance.

3. Subrecipients must submit timely, complete, and accurate reports to the appropriate SEMA officials and maintain appropriate backup documentation to support the reports. Future awards and fund drawdowns may be withheld if these reports are delinquent.
4. Subrecipients must comply with all other special reporting, data collection, and evaluation requirements, as prescribed by law or detailed in program guidance.
5. If, during the past three years, the recipient has been accused of discrimination on the grounds of race, color, national origin (including limited English proficiency), sex, age, disability, religion, or familial status, the recipient must provide a list of all such proceedings, pending or completed, including outcome and copies of settlement agreements to the SEMA.
6. In the event any court or administrative agency makes a finding of discrimination on grounds of race, color, national origin (including limited English proficiency), sex, age, disability, religion, or familial status against the recipient, or the recipient settles a case or matter alleging such discrimination, recipients must forward a copy of the complaint and findings to the SEMA Component and/or awarding office. The United States has the right to seek judicial enforcement of these obligations.

Article XXXIII- Disposition of Equipment Acquired Under the Federal Award

When original or replacement equipment acquired under this award by the recipient or its sub-recipients is no longer needed for the original project or program or for other activities currently or previously supported by SEMA, you must request instructions from SEMA to make proper disposition of the equipment pursuant to 2 C.F.R. §200.313.

Article XXXIV - Prior Approval for Modification of Approved Budget

Before making any change to the SEMA approved budget for this award, you must request prior written approval from SEMA by requesting a Subaward Adjustment.

Article XXXV - Incorporation by Reference of Notice of Funding Opportunity

The Notice of Funding Opportunity for this program is hereby incorporated into your award agreement by reference. By accepting this award, the sub-recipient agrees that all allocations and use of funds under this grant will be in accordance with the requirements contained under the 2020 Notice of Funding Opportunity and the Missouri 2020 EMPG Program Manual.

Article XXXVI – Federal Leadership on Reducing Text Messaging while Driving

All subrecipients are encouraged to adopt and enforce policies that ban text messaging while driving as described in E.O. 13513, including conducting initiatives described in Section 3(a) of the Order when on official government business or when performing any work for or on behalf of the federal government.

Article XXXVII – National Environmental Policy Act

All subrecipients must comply with the requirements of the National Environmental Policy Act (NEPA) and the Council on Environmental Quality (CEQ) Regulations for Implementing the Procedural Provisions of NEPA, which requires recipients to use all practicable means within their authority, and consistent with other essential considerations of national policy, to create and maintain conditions under which people and nature can exist in productive harmony and fulfill the social, economic, and other needs of present and future generations of Americans.

Article XXXVIII – Nondiscrimination in Matters Pertaining to Faith-Based Organizations

It is DHS policy to ensure the equal treatment of faith-based organizations in social service programs administered or supported by DHS or its component agencies, enabling those organizations to participate in providing important social services to beneficiaries. Subrecipients must comply with the equal treatment policies and requirements contained in 6 C.F.R. Part 19 and other applicable statute, regulations, and guidance governing the participations of faith-based organizations in individual DHS programs.

Article XXXIX – Acceptance of Post Award Changes

In the event SEMA determines that changes are necessary to the award document after an award has been made, including changes to period of performance or terms and conditions, recipients will be notified of the changes in writing. Once notification has been made, any subsequent request for funds will indicate recipient acceptance of the changes to the award.

Article XXXX – Universal Identifier and System of Award Management

Unless the recipient is exempted from this requirement under 2 CFR 25.110, the recipient must maintain the currency of their information in the System for Award Management (SAM) until the recipient submits the final financial report required under this award or receive the final payment, whichever is later. This requires that the recipient review and update the information at least annually after the initial registration, and more frequently if required by changes in the recipient's information or another award term.

Article XXXXI – Other Specific Conditions

1. Sub-recipients are required to ensure that all EMPG funded personnel complete the following DHS/FEMA training courses within twelve (12) months of hire and record proof of completion, IS 100, IS 120, IS 200, IS 230, IS 235, IS 240, IS 241, IS 242, IS 244, IS 700, IS 800 and L-146 HSEEP*.
2. Sub-Recipients of 2020 EMPG funding are required to ensure that all EMPG funded personnel actively participate in two (2) exercises during the performance period with one (1) being Operations Based. Jurisdictions must identify planned quarterly activity to meet these requirements on the 2020 EMPG application and Status Reports. Failure to comply with this requirement could result in claim payments being held until the requirement is met.
3. Subrecipients are required to use WebGrants (<https://dpsgrants.dps.mo.gov/>) to submit Quarterly Status Reports and Claim Requests. Sub-recipients are encouraged to submit Claim Requests throughout the quarter to allow for more up-to-date tracking of grant progress and prevent reimbursement delays.
Status Reports and Claim Requests for each billing period are due to SEMA as follows:
 - a. Quarter 1 (January 1 to March 31) and Quarter 2 (April 1 to June 30): Due July 15, 2020
 - b. Quarter 3 (July 1 to September 30): Due October 15, 2020
 - c. Quarter 4 (October 1 to December 31): Due January 15, 2021
 - d. Quarter 5 (January 1 to March 31): Due April 15, 2021
 - e. Quarter 6 (April 1 to June 30): Due July 31, 2021
4. Subrecipients must maintain an annual Training and Exercise Plan (TEP) and participate in Threat and Hazard Identification and Risk Assessment (THIRA) updates.
5. Chad Martin needs to complete the required FEMA courses IS100, IS120, IS200, IS230, IS235, IS240, IS241, IS242, IS244, IS700 and IS800 within 12 months of hire which is 11/21/2020 and G191, G2200 and G2300 within 24 months of hire which is 11/21/2021.

*EMPG funded exercise officers and management personnel involved in the design and evaluation of exercises must complete L-146 HSEEP within 24 months of hire and record proof of completion.

CERTIFIED COPY OF ORDER

STATE OF MISSOURI }
County of Boone } ea.

July Session of the July Adjourned

Term. 2020

In the County Commission of said county, on the 16th day of July 2020

the following, among other proceedings, were had, viz:


Now on this day, the County Commission of the County of Boone does hereby approve the attached K-9 Training Agreement between Boone County and the following:

Washington County – Maintenance Training

Terms of the agreement are stipulated in the attached Agreement. It is further ordered the Presiding Commissioner is hereby authorized to sign said K-9 Training Agreement.

Done this 16th day of July 2020.

ATTEST:


Brianna L. Lennon
Clerk of the County Commission


Daniel K. Atwill
Presiding Commissioner

Fred J. Parry
District I Commissioner

Janet M. Thompson
District II Commissioner

K-9 MAINTENANCE TRAINING AGREEMENT

THIS AGREEMENT dated the 16 day of July 2020, is entered into by and between Boone County, Missouri (County), by and through the Boone County Sheriff's Department (BCSD), and Washington County Sheriff's Office (Agency):

WHEREAS, BCSD can provide K-9 maintenance training through its certified K-9 training staff; and

WHEREAS, Agency desires to send its K-9 and handler through the BCSD's K-9 maintenance training program; and

WHEREAS, County and Agency have the authority to cooperate with each other for the purposes of this Agreement pursuant to RSMo §70.220;

NOW, THEREFORE, it is agreed by and between the parties as follows:

1. MAINTENANCE TRAINING. BCSD agrees to provide Agency's K-9 handler and K-9 maintenance training by and through BCSD's certified staff. Training areas will include obedience, narcotics detection, tracking, building search, area search, article search, K-9 aggression control, and scenario-based training. The training shall consist of not less than twenty (20) sessions. Agency will receive a certificate documenting successful completion of the BCSD's program.

2. EMPLOYED STATUS OF K-9 HANDLER. Agency agrees that the training contemplated herein is within the scope and course of its handler's employment and Agency will be responsible for all appropriate compensation and the provision of Worker's Compensation coverage to Agency's employee. Agency's handler will execute a Waiver & Release as set out in the attached Exhibit "A" prior to being permitted to participate in the training.

3. CONTRACT PRICE AND PAYMENT. Agency shall pay County a total sum of One Thousand Eight Hundred Dollars (\$1,800.00) for the training contemplated herein, calculated at a rate of \$90/session. Agency shall pay one-half, or \$900.00, upon execution of this contract and the remaining one-half, or \$900.00, after ten (10) sessions have been completed.

4. TERM AND TERMINATION. The term of this Agreement shall begin immediately upon execution of the same for a period of one-year, and may be renewed for two (2) additional, one-year contracts on the same terms and conditions as set forth herein. Either party may terminate this Agreement at any time by providing the other written notice of their intent to terminate at least 90 days in advance of the intended termination date. In the event of a termination, the parties will reconcile the payments paid and/or due based on the number of sessions attended and the rate of \$90.00 per session.

5. MODIFICATION AND WAIVER. No modification or waiver of any provision of this Agreement nor consent to any departure therefrom, shall in any event be effective, unless the same shall be in writing and signed by County and Agency and then such modification, waiver or consent shall be effective only in the specific instance and for the specific purpose for which mutually agreed.

6. FUTURE COOPERATION. The parties agree to fully cooperate with each other to give full force and effect to the terms and intent of this Agreement.

7. **ENTIRE AGREEMENT.** The parties state that this document contains the entire agreement between the parties, and there are no other oral, written, express or implied promises, agreements, representations or inducements not specified herein.

8. **AUTHORITY.** The signatories to this Agreement warrant and certify that they have obtained the necessary authority, by resolution or otherwise, to execute this Agreement on behalf of the named party for whom they are signing.

SO AGREED.

AGENCY: Washington County Missouri

By: Zach Jacobsen



Printed Name: Zach E. Jacobsen, Sheriff

Dated: 6/22/2020

ATTEST:

BOONE COUNTY, MISSOURI

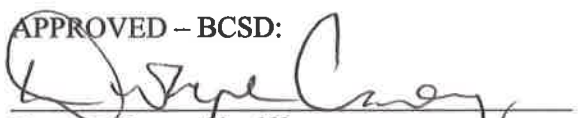
By: 

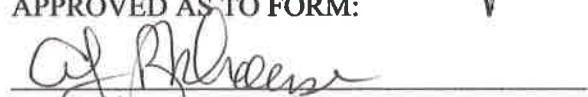
Daniel K. Atwill, Presiding Commissioner

Dated: 7.16.20

ATTEST:

Brianna L. Lennon, County Clerk

APPROVED -- BCSD:

Dwayne Carey, Sheriff

APPROVED AS TO FORM:

C.J. Dykhouse, Boone County Counselor

CERTIFICATION:
I certify that this contract is within the purpose of the appropriation to which it is to be charged and there is an unencumbered balance of such appropriation sufficient to pay the costs arising from this contract.

June Jacobsen Auditor 07/08/2020 Date
Revenue 2570-3569

Exhibit "A"

INFORMED CONSENT WAIVER AND RELEASE


ASSUMPTION OF RISKS: I acknowledge that participation in the __K-9 Maintenance Training__ [hereinafter the "Program"] involves physical activities which, by their very nature, carry certain inherent risks that cannot be eliminated regardless of the care taken to avoid injuries. These physical activities involve strenuous exertions of strength using various muscle groups and also involve quick movements using speed and change of direction, all of which could result in injury. These risks range from minor bruises and scratches to more severe injuries, including the risk of heart attacks or other catastrophic injuries. I understand and appreciate that these physical activities carry certain inherent risks and I hereby assert that my participation is voluntary and that I knowingly assume all such risks.

WAIVER AND RELEASE: In consideration of accepting my entry into this Program, I hereby, for myself, my heirs, executors, administrators, or anyone else who might claim on my behalf, covenant not to sue, and waive, release and discharge the Boone County Sheriff's Department, Boone County, Missouri, and/or its employees and agents engaged by them for any purpose relating to the Program that I have been permitted to participate in. This release and waiver extends to all claims of every kind of nature, whatsoever, foreseen or unforeseen, known or unknown.

INDEMNIFICATION AND HOLD HARMLESS: I also agree to indemnify and hold harmless the Boone County Sheriff's Department, Boone County, Missouri, and/or its employees and agents all from any and all claims, actions, suits, procedures, costs, expenses, damages, and liabilities, including attorney's fees, that result from my participation in or involvement with the Program.

Waivers and Releases for minors are accepted only with a parent/guardian signature.

Signature of Participant/Date

 6/22/2020

Printed Name of Participant

Nicholas Branson

CERTIFIED COPY OF ORDER

STATE OF MISSOURI

} ea.

July Session of the July Adjourned

Term. 2020

County of Boone

In the County Commission of said county, on the

16th

day of

July

2020

the following, among other proceedings, were had, viz:

Now on this day the County Commission of the County of Boone does hereby authorize the approval of Change Order #8 and #11 to Boone County Support Services, Bid Number 35-18JUL19.

Terms of the Change Orders are stipulated in the attached Change Orders #8 and #11. It is further ordered Commissioner Janet M. Thompson is hereby authorized to sign said Change Orders.

Done this 16th day of July 2020.

ATTEST:

Brianna L. Lennon

Brianna L. Lennon
Clerk of the County Commission

Daniel K. Atwill

Daniel K. Atwill
Presiding Commissioner

Fred J. Parry

Fred J. Parry
District I Commissioner

Janet M. Thompson

Janet M. Thompson
District II Commissioner

CHANGE ORDER

PROJECT:
Boone County Support Services
Bid Number 35-18JUL19

CHANGE ORDER NUMBER: 08

DATE OF ISSUANCE: 07/10/2020
CONTRACT DATE: 08/08/2019

OWNER:
Boone County Commission
Boone County Government Center
801 E. Walnut, Rm 333
Columbia, MO 65201-7732

PWA PROJECT NUMBER: 201823

TO CONTRACTOR:
Little Dixie Construction, LLC
1431 Cinnamon Hill Lane, Suite 209.
Columbia, Missouri 65201

ARCHITECT:
PWArchitects, Inc.
2120 Forum Blvd., Suite 101
Columbia, MO 65203

Change Order Number 08:

The Contract is changed as follows:

See attached PCO#010 from Little Dixie Construction:

The Owner has requested to add Fiber and electrical wiring from the demarc panel inside the building to the light poles for security system video cameras based on the Proposal Request #04.

Total CO #08\$ 12,920.25

Not valid until signed by the Owner, Architect and Contractor.

The Original Contract Sum was	\$ 1,990,707.00
Net Change by previously authorized Change Orders	\$ 4,876.93
The Contract Sum prior to this Change Order was	\$ 1,995,583.93
The Contract Sum will be increased/decreased by this Change Order in the amount of	\$ 12,920.25
The new Contract Sum including this Change Order will be	\$ 2,008,504.18
The Original Contract Time +/- previous change orders for the project was	173 workdays
Contract Period for Construction is Increased/Decreased by	0 days
New Contract Period for New Building and Site	173 workdays
Contract Completion Date is	April 16, 2020

ARCHITECT
PWArchitects, Inc.
Erik Miller, AIA, CDT
Principal

BY 

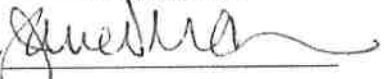
DATE 7.10.2020

CONTRACTOR
Little Dixie Construction, LLC
John States
Owner

BY John States

DATE July 14, 2020 | 5:41 AM CDT

OWNER
Boone County, Missouri
Janet M. Thompson
District II Commissioner

BY 

DATE 7/16/2020

OWNER'S REPRESENTATIVE
Boone County Facility Maintenance
Doug Coley
Director of Facilities

BY 

DATE 7/14/20

OWNER'S PROJECT BUDGET
Boone County Auditor
Accountant-Auditor's Office

BY Heather Acton

DATE 7-15-20



PCO #010

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201
 Phone: (573) 449-7200
 Fax: (573) 449-7300

Project: 190017 - BC Support Services Bldg
 2111-2177 E County Dr.
 Columbia, Missouri 65202
 Phone: 5734497200
 Fax: 5734497300

Prime Contract Potential Change Order #010: BCSS COR #004 - RFP #04

TO:	County of Boone, Missouri 613 E. Ash Street Columbia, Missouri 65201	FROM:	Little Dixie Construction 1431 Cinnamon Hill Lane Suite 209 Columbia, Missouri 65201
PCO NUMBER/REVISION:	010 / 0	CONTRACT:	1 - BC Support Services Bldg Prime Contract
REQUEST RECEIVED FROM:	Erik Miller (PWA rchitects)	CREATED BY:	MacKenzie Thorp (Little Dixie Construction)
STATUS:	Pending - In Review	CREATED DATE:	6/25/2020
REFERENCE:		PRIME CONTRACT CHANGE ORDER:	None
FIELD CHANGE:	No		
LOCATION:		ACCOUNTING METHOD:	Amount Based
SCHEDULE IMPACT:		PAID IN FULL:	No
		TOTAL AMOUNT:	\$12,920.25

POTENTIAL CHANGE ORDER TITLE: BCSS COR #004 - RFP #04

CHANGE REASON: Request for Proposal

POTENTIAL CHANGE ORDER DESCRIPTION: *(The Contract Is Changed As Follows)*
CE #024 - Request for Proposal #04
 Please see attached RFP #04.

ATTACHMENTS:

[BCSS RFP#04.pdf](#) [201823-BCSS_RFP-04.pdf](#) [18003-ME1.PDF](#)

#	Cost Code	Description	Type	Amount	GC Profit (7.00% Applies to all line item types.)	Subtotal
1	26-00-00 - Electrical	RFP #04	Subcontract	\$12,000.00	\$ 840.00	\$12,840.00
2	01-31-00 - Project Manager	PM's Time	Other	\$75.00	\$ 5.25	\$80.25
Subtotal:				\$12,075.00	\$645.25	\$12,920.25
Grand Total:					\$12,920.25	

Erik Miller (PWArchitects**)**

 Missouri 65203

County of Boone, Missouri
 613 E. Ash Street
 Columbia, Missouri 65201

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201

John States

June 26, 2020 | 5:10

 SIGNATURE DATE SIGNATURE DATE SIGNATURE DATE

PROPOSAL REQUEST

PROJECT:

Boone County Support Services
Bid Number 35-18JUL19

REQUEST FOR PROPOSAL NUMBER: 04

DATE OF ISSUANCE: 06/12/2020
CONTRACT DATE: 08/08/2019

OWNER:

Boone County Commission
Boone County Government Center
801 E. Walnut, Rm 333
Columbia, MO 65201-7732

PWA PROJECT NUMBER: 201823

TO CONTRACTOR:

Little Dixie Construction, LLC
1431 Cinnamon Hill Lane, Suite 209
Columbia, Missouri 65201

ARCHITECT:

PWArchitects, Inc.
2120 Forum Boulevard, Suite 101
Columbia, MO 65203

Please submit an itemized proposal for changes in the Contract Sum and Contract Time for proposed modifications to the Contract Documents described herein. Submit proposal within 10 business days or notify the Architect in writing of the date on which you anticipate submitting your proposal.

THIS IS NOT A CHANGE ORDER, A CONSTRUCTION CHANGE DIRECTIVE OR A DIRECTION TO PROCEED WITH THE WORK DESCRIBED IN THE PROPOSED MODIFICATIONS. AN OFFICIAL CHANGE ORDER WILL FOLLOW ONLY AFTER THIS REQUEST HAS BEEN RESPONDED TO WITH AN OFFICIAL APPROVAL TO PROCEED BY THE OWNER.

Description:

Please submit a proposal for adding fiber from the Demarc inside the building to the site light poles indicated and electric wiring and other items as noted on the attached drawing. The County will provide items as noted and the contractor will terminate all fiber and make all electrical connections:

Attachments: Revised Sheet ME1

SENT BY:

Erik Miller, AIA, CDT – Principal
PWArchitects, Inc.



Electrical Contractors and Engineers

June 25, 2020
Attn: Estimating

Re: Boone County Support Services RFP#04

Dear Gentlemen,

The price for the electrical portion of the above project is **\$12,000, Twelve Thousand Dollars Based** on the following Scope:

- All Material, Labor and Supervision per provided Scope

Notes and clarifications:

- All work to be during normal hours between 7:00 am and 3:30 pm Monday through Friday excluding holidays.
- Kaiser Electric has included Four strand Fiber from Demarc to five Exterior locations
- Kaiser Electric has included installing owner provided Junction box, Camera, and equipment at Five locations
- Kaiser has included Terminating and Testing Fiber
- Kaiser has excluded set up and programming of owner provided equipment
- Kaiser Electric has included 120 V wiring and GFI Receptacle at each of five locations

We appreciate the opportunity to bid the above referenced project and look forward to working with you on this project and others in the future.

Regards,
Rick Clark

Kaiser Electric
Of Central Missouri



Electrical Contractors and Engineers

July 5th, 2020
Attn: Estimating

Re: Boone County Support Services RFP#04

Dear Gentlemen,

The price for the electrical portion of the above project is **\$12,000, Twelve Thousand Dollars Based** on the following Scope:

- All Material, Labor and Supervision per provided Scope
 - Labor - \$6852.00
 - Material - \$4058.00
 - OH/P – \$1090.00

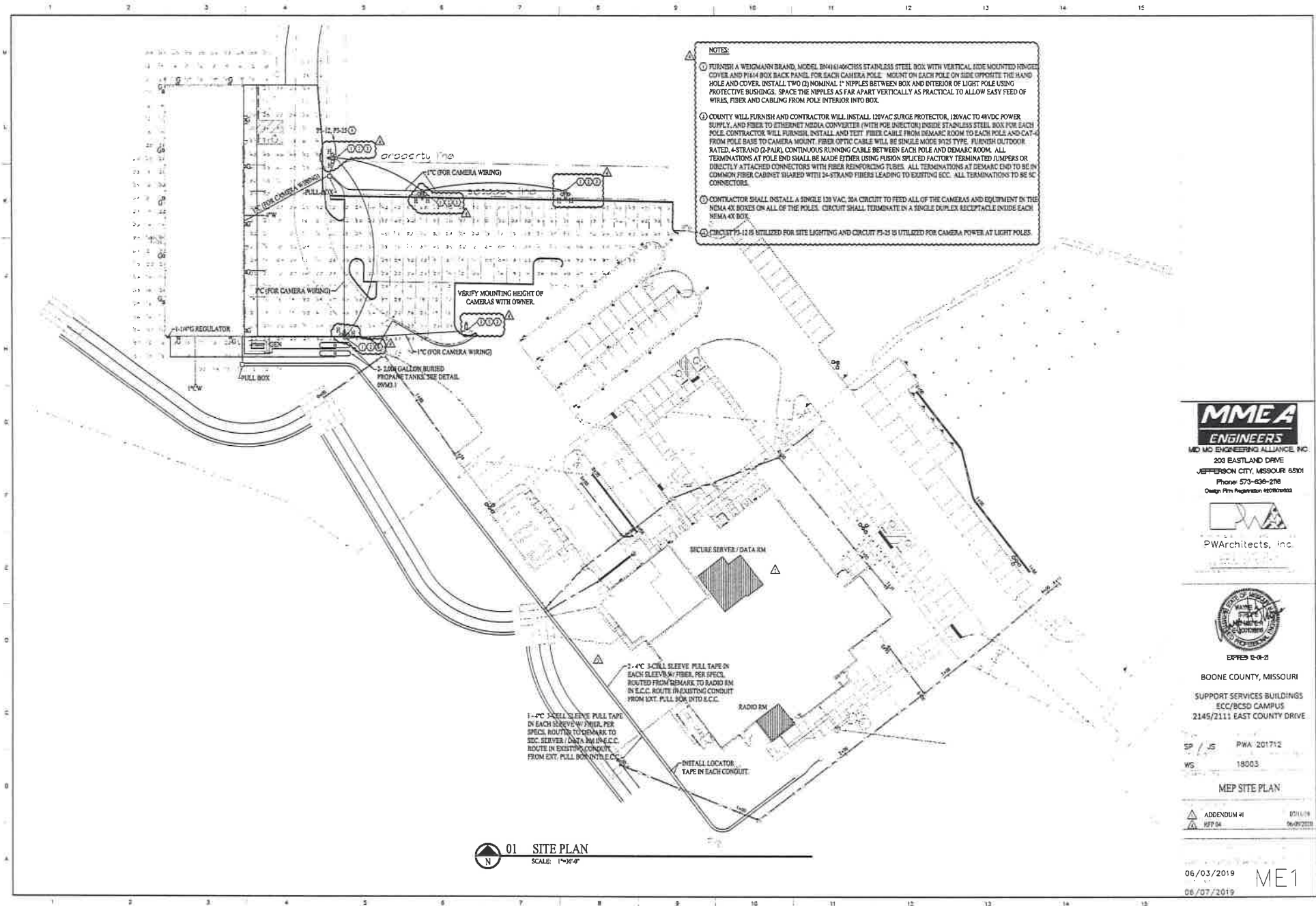
Notes and clarifications:

- All work to be during normal hours between 7:00 am and 3:30 pm Monday Through Friday excluding holidays
- Kaiser Electric has included four strand fiber from Demarc to Five Exterior Locations
- Kaiser Electric has included installing owner provided Junction Box, Camera and provided Fiber Enclosure Equipment
- Kaiser Electric has included Terminating and Testing of Fiber
- Kaiser Electric has excluded set and programming of owner provided equipment
- Kaiser Electric has included 120V wiring and GFI Receptacle at each of five locations

We appreciate the opportunity to bid the above referenced project and look forward to working with you on this project and others in the future.

Regards,
Rick Clark

Kaiser Electric
Of Central Missouri



NOTES:

- TURNISH A WEIGMANN BRAND, MODEL BM414-6ACHRS STAINLESS STEEL BOX WITH VERTICAL SIDE MOUNTED HINGED COVER AND P1/4 BOX BACK PANEL FOR EACH CAMERA POLE. MOUNT ON EACH POLE ON SIDE OPPOSITE THE HAND HOLE AND COVER. INSTALL TWO (2) NOMINAL 1" NIPPLES BETWEEN BOX AND INTERIOR OF LIGHT POLE USING PROTECTIVE BUSHINGS. SPACE THE NIPPLES AS FAR APART VERTICALLY AS PRACTICAL TO ALLOW EASY FEED OF WIRES, FIBER AND CABLING FROM POLE INTERIOR INTO BOX.
- COUNTY WILL FURNISH AND CONTRACTOR WILL INSTALL 120VAC SURGE PROTECTOR, 120VAC TO 48VDC POWER SUPPLY, AND FIBER TO ETHERNET MEDIA CONVERTER (WITH POE INJECTOR) INSIDE STAINLESS STEEL BOX FOR EACH POLE. CONTRACTOR WILL FURNISH, INSTALL AND TEST FIBER CABLE FROM DEMARC ROOM TO EACH POLE AND CAT-6 FROM POLE BUS TO CAMERA MOUNT. FIBER OPTIC CABLE WILL BE SINGLE MODE PLS TYPE. FURNISH OUTDOOR-RATED, 4-STRAND (2-PAIR), CONTINUOUS RUNNING CABLE BETWEEN EACH POLE AND DEMARC ROOM. ALL TERMINATIONS AT POLE END SHALL BE MADE EITHER USING FUSION SPLICED FACTORY TERMINATED JUMPERS OR DIRECTLY ATTACHED CONNECTORS WITH FIBER REINFORCING TUBES. ALL TERMINATIONS AT DEMARC END TO BE IN COMMON FIBER CABINET SHARED WITH 24-STRAND FIBERS LEADING TO EXISTING SEC. ALL TERMINATIONS TO BE SC CONNECTORS.
- CONTRACTOR SHALL INSTALL A SINGLE 120 VAC, 20A CIRCUIT TO FEED ALL OF THE CAMERAS AND EQUIPMENT IN THE NEMA 4X BOXES ON ALL OF THE POLES. CIRCUIT SHALL TERMINATE IN A SINGLE DUPLEX RECEPTACLE INSIDE EACH NEMA 4X BOX.
- CIRCUIT P5-12 IS UTILIZED FOR SITE LIGHTING AND CIRCUIT P5-21 IS UTILIZED FOR CAMERA POWER AT LIGHT POLES.

01 SITE PLAN
SCALE: 1"=20'-0"

MMEA
ENGINEERS
MO MO ENGINEERING ALLIANCE, INC.
200 EASTLAND DRIVE
JEFFERSON CITY, MISSOURI 65901
Phone: 573-636-2780
County Firm Registration: 007020002



BOONE COUNTY, MISSOURI
SUPPORT SERVICES BUILDINGS
ECC/BCSO CAMPUS
2145/2111 EAST COUNTY DRIVE

SP / JS PWA: 201712
WS 18003

MEP SITE PLAN

ADDENDUM #1 07/11/19
RFP 04 06-07-2019

06/03/2019 ME1
06/07/2019

CHANGE ORDER

PROJECT:
Boone County Support Services
Bid Number 35-18JUL19

CHANGE ORDER NUMBER: 11

DATE OF ISSUANCE: 07/13/2020
CONTRACT DATE: 08/08/2019

OWNER:
Boone County Commission
Boone County Government Center
801 E. Walnut, Rm 333
Columbia, MO 65201-7732

PWA PROJECT NUMBER: 201823

TO CONTRACTOR:
Little Dixie Construction, LLC
1431 Cinnamon Hill Lane, Suite 209.
Columbia, Missouri 65201

ARCHITECT:
PWArchitects, Inc.
2120 Forum Blvd., Suite 101
Columbia, MO 65203

Change Order Number 11:

The Contract is changed as follows:

See attached PCO#013 (HVAC Scope) and PCO#14 (Electrical Scope) from Little Dixie Construction:

The Owner has requested to add HVAC to the OEM Space for the building based on the attached Proposal Request #05. This includes the Mechanical Units, Ductwork and Electrical Work required to provide for a fully functioning system.

PCO#13 (HVAC).....	\$ 17,059.01
PCO#14 (Electrical).....	\$ 4,895.25
Total CO #11	\$ 21,954.26

Not valid until signed by the Owner, Architect and Contractor.

The Original Contract Sum was	\$ 1,990,707.00
Net Change by previously authorized Change Orders	\$ 21,593.54
The Contract Sum prior to this Change Order was	\$ 2,012,300.54
The Contract Sum will be increased/decreased by this Change Order in the amount of	\$ 21,954.26
The new Contract Sum including this Change Order will be	\$ 2,034,254.80
The Original Contract Time +/- previous change orders for the project was	168 workdays
Contract Period for Construction is Increased/Decreased by	0 days
New Contract Period for New Building and Site	173 workdays
Contract Completion Date is	April 16, 2020

ARCHITECT
PWArchitects, Inc.
Erik Miller, AIA, CDT
Principal

BY 

DATE 7.13.2020

CONTRACTOR
Little Dixie Construction, LLC
John States
Owner

BY John States

DATE July 14, 2020 | 5:41 AM

OWNER
Boone County, Missouri
Janet M. Thompson
District II Commissioner

BY 

DATE 7/16/2020

OWNER'S REPRESENTATIVE
Boone County Facility Maintenance
Doug Coley
Director of Facilities

BY 

DATE 7/14/20

OWNER'S PROJECT BUDGET
Boone County Auditor
Accountant-Auditor's Office

BY Heather Acton

DATE 7-15-20



PCO #013

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201
 Phone: (573) 449-7200
 Fax: (573) 449-7300

Project: 190017 - BC Support Services Bldg
 2111-2177 E County Dr.
 Columbia, Missouri 65202
 Phone: 5734497200
 Fax: 5734497300

Prime Contract Potential Change Order #013: COR #013 - RFP #05: HVAC Scope

TO:	County of Boone, Missouri 613 E. Ash Street Columbia, Missouri 65201	FROM:	Little Dixie Construction 1431 Cinnamon Hill Lane Suite 209 Columbia, Missouri 65201
PCO NUMBER/REVISION:	013 / 0	CONTRACT:	1 - BC Support Services Bldg Prime Contract
REQUEST RECEIVED FROM:	Erik Miller (PWArchitects)	CREATED BY:	MacKenzie Thorp (Little Dixie Construction)
STATUS:	Pending - In Review	CREATED DATE:	7/9/2020
REFERENCE:		PRIME CONTRACT CHANGE ORDER:	None
FIELD CHANGE:	No		
LOCATION:		ACCOUNTING METHOD:	Amount Based
SCHEDULE IMPACT:		PAID IN FULL:	No
		TOTAL AMOUNT:	\$17,059.01

POTENTIAL CHANGE ORDER TITLE: COR #013 - RFP #05: HVAC Scope

CHANGE REASON: Request for Proposal

POTENTIAL CHANGE ORDER DESCRIPTION: (The Contract Is Changed As Follows)

CE #026 - RFP #05
 Please see attached documents associated with RFP #05.

ATTACHMENTS:

boone county support services 1213.xls_ 201823-BCSS RFP-05.pdf

#	Cost Code	Description	Type	Amount	GC Profit (7.00% Applies to all line item types.)	Subtotal
1	23-00-00 - HVAC	RFP #05	Subcontract	\$15,718.00	\$ 1,100.26	\$16,818.26
2	01-31-13 - Superintendent	Superintendent's Time	Other	\$150.00	\$ 10.50	\$160.50
3	01-31-00 - Project Manager	PM's Time	Other	\$75.00	\$ 5.25	\$80.25
				Subtotal:	\$15,943.00	\$1,116.01
				Grand Total:		\$17,059.01

Erik Miller (PWArchitects)
 Missouri 65203

County of Boone, Missouri
 613 E. Ash Street
 Columbia, Missouri 65201

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201

John States

July 9, 2020 | 2:43

 SIGNATURE DATE

 SIGNATURE DATE

 SIGNATURE DATE

PROPOSAL

HULETT HEATING & AIR CONDITIONING CO.

400 Big Bear Boulevard P O Box 956
Columbia MO 65205

Phone: 573 449-3196

Fax: 573 875-5659

Email: dsanders@hulettheating.com

To: Little Dixie Construction
Attn: _____

Job Name Boone County Support Services
Job # 925 - 1213
Location Columbia, MO
Page 1 of 1 Pages

RE: Change Order Request: RFP #5, items 1 and 2. Add a new unit in the OEM Space and mount the original units on wall brackets rather than on the ground.

Materials:	Condensing Unit Brackets:	\$250.00
	Unit/Thermostat:	\$5280.00
	Fabric Ductwork:	\$2660.00
	Refrigerant/Condensate Piping	\$300.00
	Ductwork Materials including Wall Cap/Dampers:	\$340.00

Labor: 64 hours @ \$65.00/hour: \$4160.00

Sub-Total: \$12990.00

10% Overhead: \$1299.00

Sub-Total: \$14289.00

10% Profit: \$1428.90

We propose hereby to furnish material and labor, complete in accordance with the above specifications, for the sum of: _____ dollars (\$ 15,717.90).

NOTE: Sales tax, where applicable will be added. Payment terms are Net 30 with approved credit.

NOTICE TO OWNER

Failure of this contractor to pay those persons supplying material or services to complete this contract can result in the filing of a Mechanic's Lien on the Property which is the subject of this contract pursuant to Chapter 429, RSMO. To avoid this result, you may ask this contractor for "Lien Waivers" from all persons supplying material or services for the work described in this contract. Failure to secure lien waivers may result in your paying for labor and material twice.

All materials are of the description specified. Work will be performed in accord with standard practice. Any change is subject to material agreement and in the event of such change, an equitable adjustment shall be made in price. Not responsible for any cause or condition beyond our control.

Authorized signature: _____

Date 6/25/2020

NOTE: Subject to revocation if not accepted within _____ days.

ACCEPTED: The above proposal is accepted and you are authorized to proceed.

Authorized signature: _____

Date _____



PCO #014

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201
 Phone: (573) 449-7200
 Fax: (573) 449-7300

Project: 190017 - BC Support Services Bldg
 2111-2177 E County Dr.
 Columbia, Missouri 65202
 Phone: 5734497200
 Fax: 5734497300

**Prime Contract Potential Change Order #014: COR #014 - RFP #05:
 Electrical Scope**

TO:	County of Boone, Missouri 613 E. Ash Street Columbia, Missouri 65201	FROM:	Little Dixie Construction 1431 Cinnamon Hill Lane Suite 209 Columbia, Missouri 65201
PCO NUMBER/REVISION:	014 / 0	CONTRACT:	1 - BC Support Services Bldg Prime Contract
REQUEST RECEIVED FROM:	Erik Miller (PWArchitects)	CREATED BY:	MacKenzie Thorp (Little Dixie Construction)
STATUS:	Pending - In Review	CREATED DATE:	7/9/2020
REFERENCE:		PRIME CONTRACT CHANGE ORDER:	None
FIELD CHANGE:	No		
LOCATION:		ACCOUNTING METHOD:	Amount Based
SCHEDULE IMPACT:		PAID IN FULL:	No
		TOTAL AMOUNT:	\$4,895.25

POTENTIAL CHANGE ORDER TITLE: COR #014 - RFP #05: Electrical Scope

CHANGE REASON: Request for Proposal

POTENTIAL CHANGE ORDER DESCRIPTION: *(The Contract Is Changed As Follows)*
 CE #026 - RFP #05
 Please see attached documents associated with RFP #05.

ATTACHMENTS:

[BCSS RFP #05.pdf](#) [201823-BCSS_RFP-05.pdf](#)

#	Cost Code	Description	Type	Amount	GC Profit (7.00% Applies to all lIne Item types.)	Subtotal
1	26-00-00 - Electrical	RFP #05	Subcontract	\$4,350.00	\$304.50	\$4,654.50
2	01-31-13 - Superintendent	Superintendent's Time	Other	\$150.00	\$10.50	\$160.50
3	01-31-00 - Project Manager	PM's Time	Other	\$75.00	\$5.25	\$80.25
Subtotal:				\$4,575.00	\$320.25	\$4,895.25
Grand Total:					\$4,895.25	

Erik Miller (PWArchitects)

 Missouri 65203

County of Boone, Missouri
 613 E. Ash Street
 Columbia, Missouri 65201

Little Dixie Construction
 1431 Cinnamon Hill Lane Suite 209
 Columbia, Missouri 65201

John States

July 10, 2020 | 5:55

SIGNATURE _____ DATE _____ SIGNATURE _____ DATE _____ SIGNATURE _____ DATE _____



Electrical Contractors and Engineers

June 25, 2020
Attn: Estimating

Re: Boone County Support Services RFP#05

Dear Gentlemen,

The price for the electrical portion of the above project is **\$4,350, Four Thousand Three Hundred Fifty Dollars Based** on the following Scope:

- All Material, Labor and Supervision per provided Scope

Notes and clarifications:

- All work to be during normal hours between 7:00 am and 3:30 pm Monday through Friday excluding holidays.
- Kaiser Electric has included Conduit and Wiring for AHU & CU 5
- Kaiser Electric has included Conduit and wiring for Indicator light and wiring
- Kaiser has included
- Kaiser has excluded set up and programming of owner provided equipment

We appreciate the opportunity to bid the above referenced project and look forward to working with you on this project and others in the future.

Regards,
Rick Clark

Kaiser Electric
Of Central Missouri

PROPOSAL REQUEST

PROJECT:

Boone County Support Services
Bid Number 35-18JUL19

REQUEST FOR PROPOSAL NUMBER: 05

DATE OF ISSUANCE: 06/16/2020
CONTRACT DATE: 08/08/2019

OWNER:

Boone County Commission
Boone County Government Center
801 E. Walnut, Rm 333
Columbia, MO 65201-7732

PWA PROJECT NUMBER: 201823

TO CONTRACTOR:

Little Dixie Construction, LLC
1431 Cinnamon Hill Lane, Suite 209
Columbia, Missouri 65201

ARCHITECT:

PWArchitects, Inc.
2120 Forum Boulevard, Suite 101
Columbia, MO 65203

Please submit an itemized proposal for changes in the Contract Sum and Contract Time for proposed modifications to the Contract Documents described herein. Submit proposal within 10 business days or notify the Architect in writing of the date on which you anticipate submitting your proposal.

THIS IS NOT A CHANGE ORDER, A CONSTRUCTION CHANGE DIRECTIVE OR A DIRECTION TO PROCEED WITH THE WORK DESCRIBED IN THE PROPOSED MODIFICATIONS. AN OFFICIAL CHANGE ORDER WILL FOLLOW ONLY AFTER THIS REQUEST HAS BEEN RESPONDED TO WITH AN OFFICIAL APPROVAL TO PROCEED BY THE OWNER.

Description:

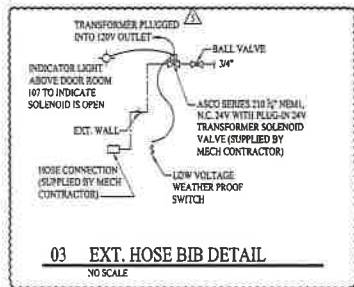
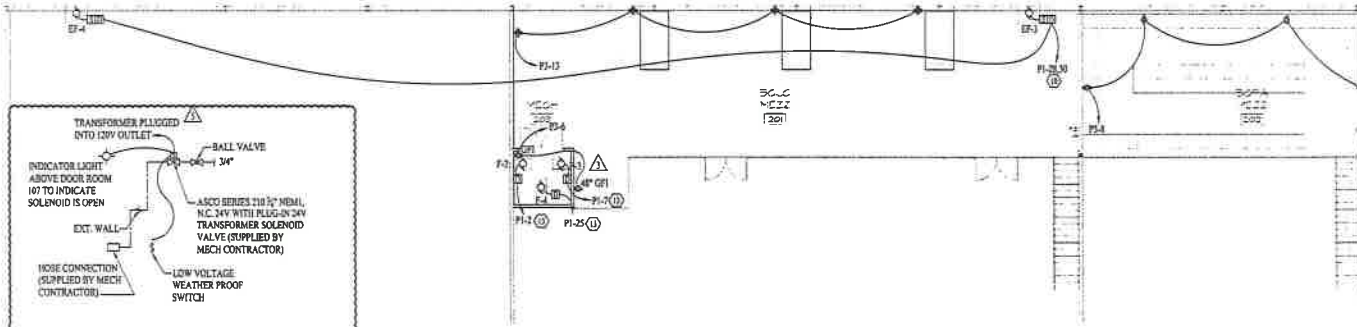
Please submit separate proposals with each item broken down individually as follows for work requested by the Owner:

1. Price for HVAC air handling unit and condensing unit for the OEM Space. Price is to include all HVAC, electrical and plumbing associated with the installation of the unit. Condensing unit shall be installed with wall brackets with the top of the bracket mounted at 18" above the gravel surface on the ground. Brackets shall be selected based on the size of the unit and mounted using 8" long x 1/2" diameter expansion anchors to the building foundation.
2. Price to mount condensing units already indicated on drawings with wall brackets. The top of the bracket mounted at 18" above the gravel surface on the ground. Brackets shall be selected based on the size of the unit and mounted using 8" long x 1/2" diameter expansion anchors to the concrete building foundation wall.
3. Price to add piping and valves for a new hose connection on the West side of the building for maintenance purposes.
 - a. The hose connection should be mounted at 36" above the gravel surface on the ground.
 - b. Electrical work as indicated on the revised drawings for new indicator lights for solenoid to be installed with the new water supply should be included in this price.
4. Price to add Gravel ground cover to the west side of the building as follows:
 - a. 3/4" clean limestone gravel: 4" deep x 5 feet wide x the entire length of the building over 4 oz weed barrier fabric.

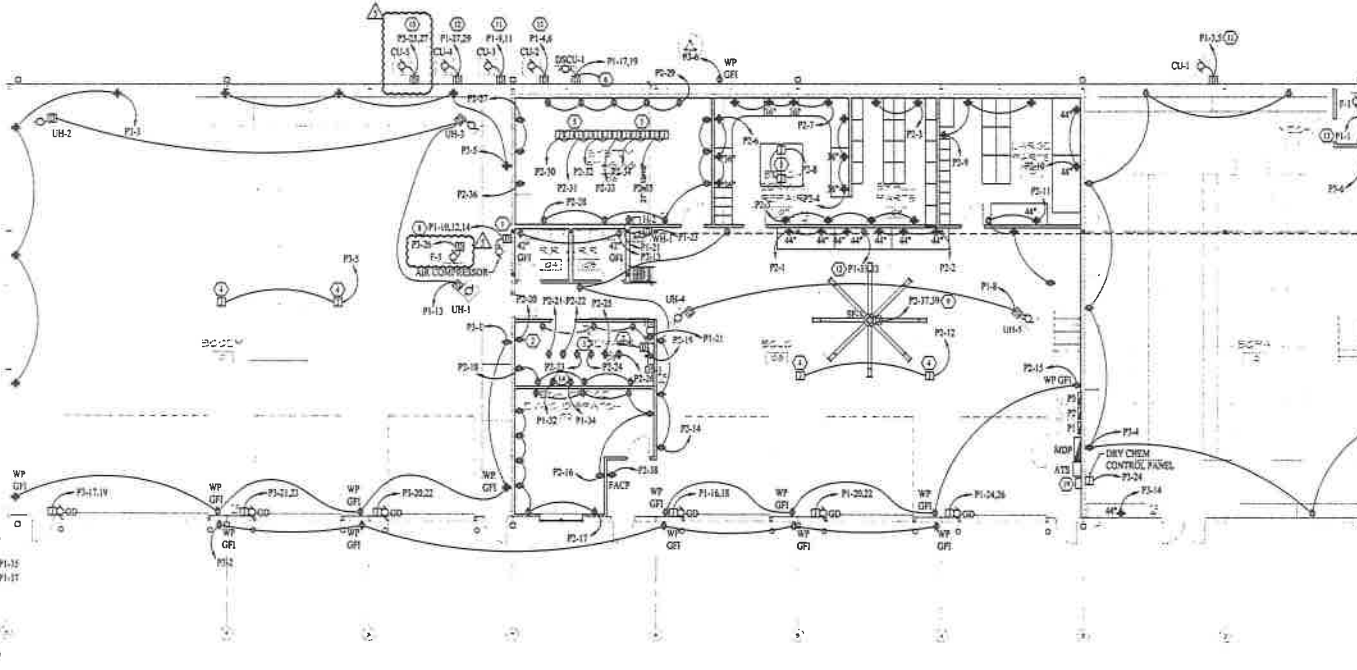
Attachments: Revised Sheets E2.1, M1.1, M2.1, M4.1, Wall Mount Bracket Cut Sheet

SENT BY:

Erik Miller, AIA, CDT – Principal
PWArchitects, Inc.



02 POWER BCJC AND BCPC MEZZANINE PLAN
SCALE: 1/8"=1'-0"



01 POWER GROUND LEVEL FLOOR PLAN
SCALE: 1/8"=1'-0"

- GENERAL NOTES:**
- DRAWINGS (PLANS, DETAILS AND SCHEMATICS) ARE DIAGRAMMATIC IN NATURE AND INDICATE GENERAL LOCATION AND ARRANGEMENT OF NEW AND EXISTING MAJOR EQUIPMENT AND PIPING SYSTEMS. CONTRACTOR SHALL BE RESPONSIBLE FOR VERIFYING EXACT LOCATIONS AND DIMENSIONS OF ALL EQUIPMENT, PIPING AND PIPING COMPONENTS. CONTRACTOR IS ALSO RESPONSIBLE FOR FINAL TIE-IN POINT LOCATIONS BETWEEN NEW AND EXISTING PIPING SYSTEMS EQUIPMENT AND UTILITIES.
 - UNLESS OTHERWISE NOTED EXISTING SHOWN IN FADE-AWAY PEN. NEW, RELOCATED OR DEMOLITION ITEMS SHOWN IN DARK HEAVY PEN.
 - MATERIAL EXPOSED WITHIN THE RETURN AIR PLenum SHALL BE NONCOMBUSTIBLE OR SHALL HAVE A FLAME SPREAD INDEX OF NOT MORE THAN 25 AND A SMOKE DEVELOPMENT INDEX OF NOT MORE THAN 50 WHEN TESTED IN ACCORDANCE WITH ASTM E84.

- NOTES:**
- 200V/3Ø 3Ø DISCONNECT FOR FLEX CONNECTION TO AIR COMPRESSOR.
 - COORDINATE LOCATION OF DEDICATED OUTLET FOR UPS WITH OWNER.
 - DEDICATED OUTLETS FOR RACK MOUNTED EQUIPMENT. SURFACE MOUNT OUTLET ON CEILING/STRUCTURE. COORDINATE PLACEMENT WITH OWNER.
 - 4-BOX FOR PENDANT SINGLE RECEPTACLE WITH JACK CHAIN FROM STRUCTURE FOR KEEL LIGHT.
 - 4-BOX FOR PENDANT DOUBLE RECEPTACLE MOUNTED TO CEILING/STRUCTURE. SEE DETAIL 02 E.1.
 - 3/4" C TO DS-1 IN 103 DEMARC ROOM.
 - 3/4" C TO DSU-1 LOCATED ON OUTSIDE OF BUILDING.
 - 1 #10 THIN, #10 CU GRD, 1/2" C BACK TO 30A, 3P BRKX.
 - 1 #10 THIN, #10 CU GRD, 1/2" C BACK TO 25A, 3P BRKX.
 - 2 #12 THIN, #12 CU GRD, 1/2" C BACK TO A 15A, 3P BRKX.
 - 2 #8 THIN, #10 CU GRD, 1/2" C BACK TO A 40A, 3P BRKX.
 - 2 #10 THIN, #10 CU GRD, 1/2" C BACK TO A 30A, 3P BRKX.
 - 2 #12 THIN, #12 CU GRD, 1/2" C BACK TO A 15A, 1P BRKX.
 - MOUNT OUTLET AT 7" ABOVE FINISHED FLOOR. VERIFY EXACT LOCATION WITH OWNER. TYPICAL OF TWO LOCATIONS MAINTAIN 3" BETWEEN THE TWO OUTLETS.
 - 2 #6 THIN, #10 CU GRD, 1/2" C BACK TO A 50A, 3P BRKX.

MMEA ENGINEERS
MID MO ENGINEERING ALLIANCE, INC.
200 EASTLAND DRIVE
JEFFERSON CITY, MISSOURI 65101
Phone: 573-639-2116
Design Firm Registration: 000260602

PWArchitects, inc.

BOONE COUNTY, MISSOURI
SUPPORT SERVICES BUILDINGS
ECC/BCSD CAMPUS
2145/2111 EAST COUNTY DRIVE

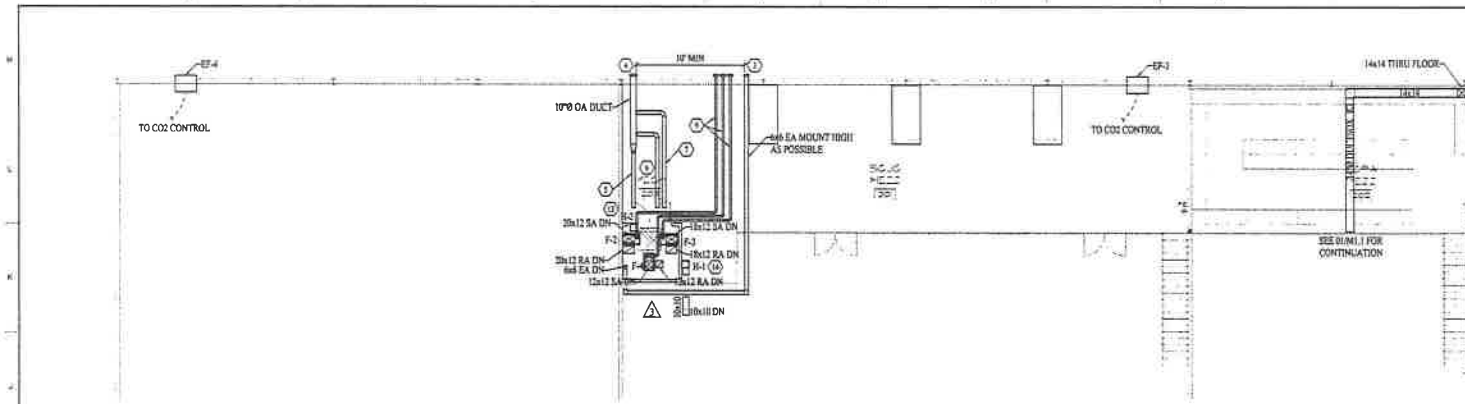
SP / JS PWA 201712
WS 18003

POWER FLOOR PLAN

ES-1 5-1-2020
RFP-2 5-11-2020

06/03/2019
06/07/2019

E2.1



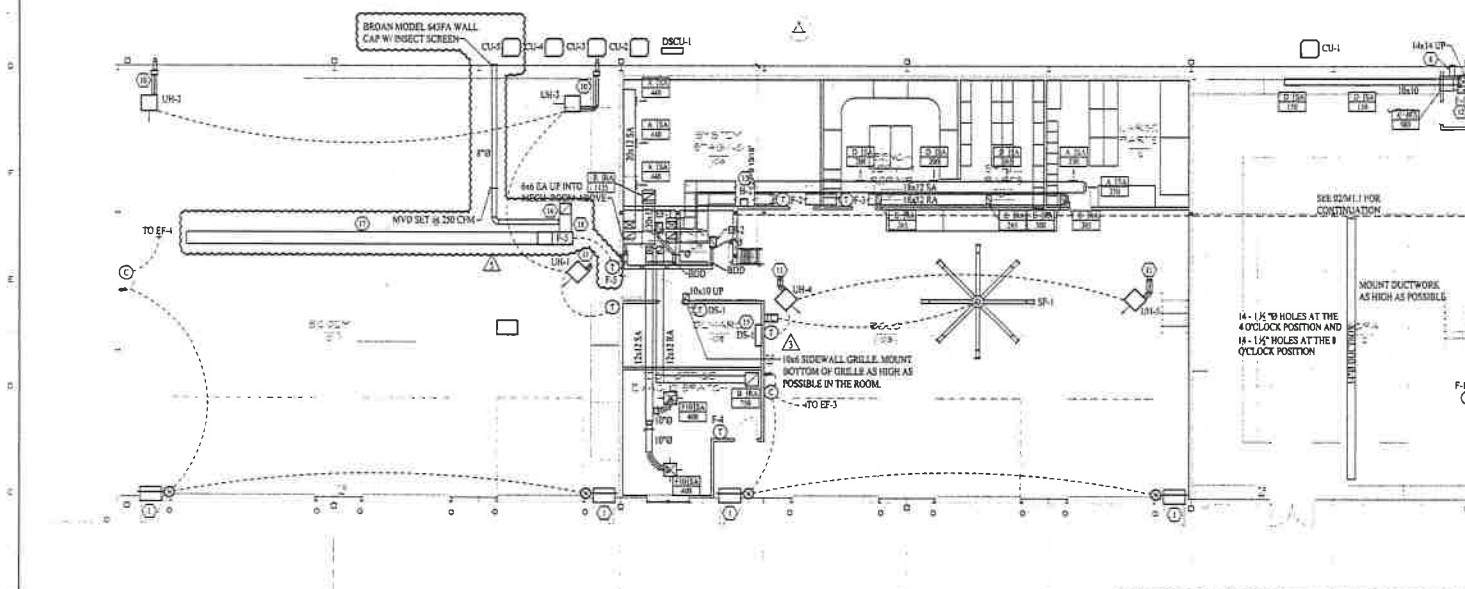
02 HVAC BCJC AND BCPA MEZZANINE PLAN
SCALE: 1/8\"/>

GENERAL NOTES:

1. DRAWINGS (PLANS, DETAILS AND SCHEMATICS ARE DIAGRAMMATIC IN NATURE AND INDICATE GENERAL LOCATION AND ARRANGEMENT OF NEW AND EXISTING MAJOR EQUIPMENT AND PIPING SYSTEMS. CONTRACTOR SHALL BE RESPONSIBLE FOR VERIFYING EXACT LOCATIONS AND DIMENSIONS OF ALL EQUIPMENT, PIPING AND PIPING COMPONENTS. CONTRACTOR IS ALSO RESPONSIBLE FOR FINAL TIE-IN POINT LOCATIONS BETWEEN NEW AND EXISTING PIPING SYSTEMS EQUIPMENT AND UTILITIES.
2. UNLESS OTHERWISE NOTED EXISTING SHOWN IN FADE. A WAY PEN, NEW, RELOCATED OR DEMOLITION ITEMS SHOWN IN DARK HEAVY PEN.
3. MATERIAL EXPOSED WITHIN THE RETURN AIR FLENDW SHALL BE NONCOMBUSTIBLE OR SHALL HAVE A FLAME SPREAD INDEX OF NOT MORE THAN 25 AND A SMOKE DEVELOPMENT INDEX OF NOT MORE THAN 50 WHEN TESTED IN ACCORDANCE WITH ASTM E84.

NOTES:

1. 36x24 RUSK IN E1J73 OUTSIDE AIR LOUVER WITH BRID SCREEN AND MOTORIZED DAMPER INTERLOCKED WITH SPACE EXHAUST FAN. MOUNT BOTTOM OF LOUVER @ 19'-6\"/>



01 HVAC GROUND LEVEL FLOOR PLAN
SCALE: 1/8\"/>

NOTES CONTINUED:

14. 26x16 RA DUCT WITH 1/2\"/>
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MMEA
ENGINEERS
MEMBER OF THE MISSOURI ENGINEERING ALLIANCE, INC.
200 EASTLAND DRIVE
JEFFERSON CITY, MISSOURI 65001
Phone: 573-638-2186
Design/Print Registration: 60293092

PWArchitects, Inc.

BOONE COUNTY, MISSOURI
SUPPORT SERVICES BUILDINGS
ECC/BCSD CAMPUS
2145/2111 EAST COUNTY DRIVE

SP / JS PWA 201712
WS 18003

HVAC FLOOR PLAN

5-1-2020
M1.1
06/03/2019
06/07/2019

Air Conditioning Brackets

Product

Air Conditioning Angle Iron Wall Brackets

Purpose

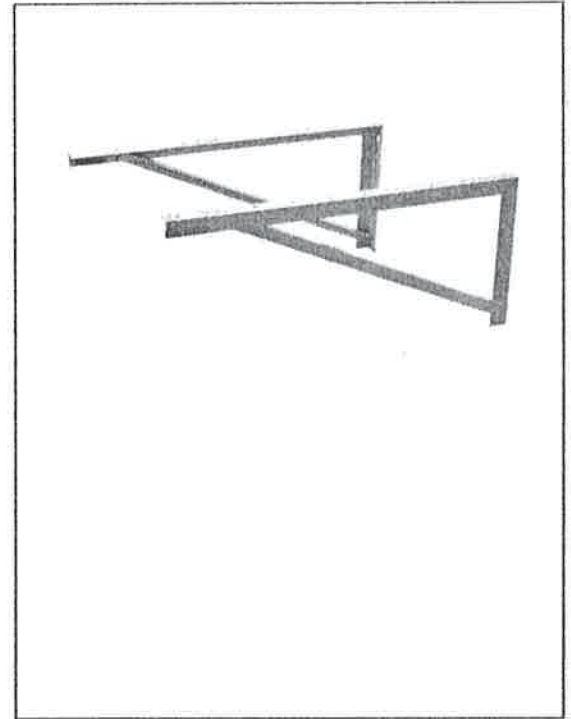
These heavy duty 9/64" thick steel AC brackets are perfect for hanging A/C condensers and heat pumps outside the home.

Features

- Mount at any height to allow for easy maintenance under the units.
- No need to wait for finished grade or landscaping prior to installation of AC unit.
- Pre-punched 7/16" holes for easy installation to wall structure.
- Pre-punched 15/64" holes for equipment mounting

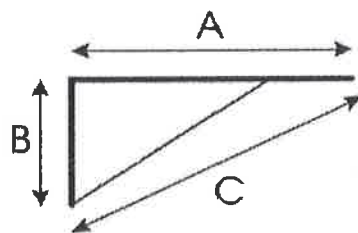
General Specifications

- Steel: 10 GA
- Powder-coated grey finish
- Load rating: 600 lbs per pair
- Holes will accommodate 3/8" anchors for easy wall installation
- Warranty: 1 year
- ACB line of wall brackets are approved by the Florida Building Commission and are High Velocity Hurricane Zone (HVHZ) approved. (See product certification documentation for complete details.)



General Characteristics

Part Number	Bracket Size	Bracket Width	Weight Each
ACB-30	30 inches	1.5 inches	5.2 lbs
ACB-36	36 inches	1.5 inches	5.8 lbs
ACB-42	42 inches	1.5 inches	6.8 lbs
ACB-48	48 inches	1.5 inches	7.6 lbs



ACB-30: (A)30" (B)16" (C)34"
 ACB-36: (A)36" (B)16" (C)39"
 ACB-42: (A)42" (B)16" (C)43"
 ACB-48: (A)48" (B)16" (C)51"